

From: Fox World Travel

Subject: Travel Advisory: Winter Weather Advisory this Weekend

Date: Thursday, January 22, 2026 12:50:02 PM

BUSINESS TRAVEL MANAGEMENT
IMPORTANT ANNOUNCEMENT



Good afternoon,

Winter Storm Fern is predicted to affect over 230 million people across the U.S. Friday 1/23 through Monday 1/26. Fox World Travel is already experiencing 2x the normal call volume, which is only expected to increase today through the weekend. You can monitor the storm path through The Weather Channel or your local news source.

Airline Waivers: Our airline partners are responding to this uncertainty by issuing “waivers” for tickets that may be affected during this weather event. A travel waiver is a document or agreement that provides flexibility for travel plans, often by waiving change or cancellation fees and sometimes allowing for refunds or rebooking due to specific circumstances.

Fox World Travel Action Plan

- We have activated our emergency service plan with proactive upstaffing to support the increased volume and airline cancellations.
- As always, **Fox's 3i waiver technology** will automatically send airline waivers and schedule change notifications directly to your travelers. [Learn more.](#)

Business Travelers

- Domestic waivers are allowing changes and even refunds for flights this week. To help ease the hold times, we recommend travelers call an agent if

their flight is within **48 hours of departure** and they want to refund/change their flight using a waiver. Emails are NOT monitored over the weekends.

- If travelers have a trip **departing Wednesday 1/28 or later** and want to book, modify, or cancel the trip, **we recommend using the Online Booking Tool or contact an agent after Tuesday 1/27**. This will help ease call volume so our agents can focus on those with immediate travel plans.
- Utilize your respective Airline Apps or [MyFoxWorld App](#) for real-time schedule alerts.
- Check flight status alerts before leaving for the airport. Allow additional time for check-in and security.
- Avoid checking a bag due to the high frequency of last-minute flight cancellations and changes.
- If you're already at the airport and a change occurs, you can call a Fox agent or work with the airline gate agent. Please note that if the airline agent makes the change, the airline "takes control" of that ticket, so any additional changes to that flight will need to be made directly with the airline.

Travel Managers

- Use your reporting tools to identify travelers in [Fox Connect](#).
- Maintain open communication with your Fox Client Solutions Manager for support and questions.
- Communicate with travelers to ensure they are supported before and during their trips.

For a more detailed look at the range of airports affected, please review the Airline Website Travel Alerts:

- Delta Waiver: [Southern Plains and Southeast Winter Storm | Delta Air Lines](#)
- United: [Travel alerts | United Airlines](#)
- American: [Travel alerts – Travel information – American Airlines](#)
- Southwest: [Travel Advisories & Alerts | Southwest Airlines](#)

The Fox World Travel team is here to support you and your travelers during this time of disruption. Fox remains fully operational and committed to maintaining business continuity.