



Sara McConville
Onsite Sports Travel Advisor

Sara McConville has over 6 years of experience in the travel management industry. Within her career, she has developed a high caliber of customer service and travel knowledge within the variety of positions she has taken on. During these years, she has accomplished extensive Airline Computer Reservation experience in Apollo and gained a stellar organizational communication skill set.

On a personal level, she resides in Waterloo, IA with her boyfriend and his two kids. In her spare time, she enjoys playing volleyball, attending sporting events, listening to live music and spending time with her family. Her community involvement consists of 4 years in Special Event and Festival Planning- Iowa Irish Fest and My Waterloo Days. Sara also previously coached volleyball at her local high school.

Sara enjoys visiting relatives in Verona, WI and has fond memories of visiting the Wisconsin Dells as a child. She looks forward to taking Owen (9) and Mazie (6) to Noah's Ark, Ishnala Supper Club and the House on the Rock one day.

Education

University of Northern Iowa, 2009
BA: Leisure, Youth and Human Services, Focus Area: Tourism
Minor: Communication Studies

Years of Experience

6+

Previous Experience

Short's Travel Management - 2013-Present

Sports Travel Consultant
• Drake University, Boston University and Boise State University
Training Coordinator
NCAA Lead Travel Consultant

MillerCoors - 2011-2013

On-Premise Sales Representative

My favorite customer service quote by Maya Angelou "I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel." - Sara

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