



**Andrea Albus**  
UW System Athletics Travel Advisor

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Andrea has 4 years' experience working within the travel industry. In her time at Short's Travel Management (STM), she has worked with our teams in the NCAA department and recruiting as a Travel Consultant. Prior to coming to STM, she worked in customer service for over 30 years. She takes pride in ensuring a positive overall customer experience. She offers The University of Wisconsin System several years of experience handling Sports Travel delivering exceptional service and individual attention to her teams. Her love of travel and exceptional customer service skills make her an asset to anyone she assists.

Andrea lives in Waterloo IA. She grew up in San Diego and enjoys spending time on the West coast with her family and friends as often as she can. She has two grown children, a daughter and son. She is a recent empty nester but still shares her home with a 14-year-old toy poodle, Brody and her cat, Luna. Now that her children are grown, she plans to start traveling out of the county. The first place she wants to visit is Greece, but she has a pretty long list for adventures in the future. In her free time, she enjoys going to the beach, swimming, and watching sports.

**Education**

Kaplan University  
Cedar Falls, IA  
Associate of Applied  
Science: Criminal  
Justice

**Years of Experience**

4+ Travel  
30+ Customer  
Service

**Years with STM**

4

**Previous Experience**

**NuCara Home Medical**

- Home & Vehicle Mod Coordinator

**VGM**

- Patient Care Coordinator

**John Deere Waterloo Works**

- Supply Management Planner

**Bossard NA**

- Customer Relations Manager, Inside Sales

*"Traveling – it leaves you speechless, then turns you into a storyteller." – Ibn Battuta*

