UW-Stout IT Strategic Plan

The UW-Stout IT Planning is tightly integrated into the campus planning model. Each year the Strategic Planning Group meets to formulate priorities and communicates to the campus via numerous listening sessions. Feedback is provided through an anonymous web message board, comment cards, and listening sessions. The priorities are then identified for the campus after campus review and input opportunities. Information for IT needs are also collected through the IT Advisory Committee, Emerging Instructional Technology Committee, surveys from the help desk and departmental visits. This information is used by Learning and Information Technology (LIT) and the CIO office to create the IT Action Plan in direct support of the campus' Mission, Vision and Goals. For more information on UW-Stout's planning process, go to http://www.uwstout.edu/parq/strategic-planning.cfm. Additional IT projects are identified as operation projects that are intended to maintain the services provided or projects LIT is heavily involved in that are included in other Campus action plans.

Strategic IT projects

Business Intelligence

Develop a plan, implement and maximize efficacy of UWBI to identify and connect data from disparate data sources to enable central reporting and provide better data to enable more informed decision making across the enterprise, including departmental CRM's and other business-specific data sources.

Intra Campus Collaboration

Increase intra-campus collaboration through the use of SharePoint to provide secure data storage in compliance with UWSystem and campus IT security policies. SharePoint enables small or large workgroups to easily share and collaborate on projects that support programs and services.

Learning Environment

Engage with faculty and instructional staff across the campus, and work with these groups and others within the UW-System to reevaluate the campus' LMS needs, as well as other technical components that integrate with the LMS. Inventory the existing needs in the learning environment and develop a plan for the migration to a different environment.

Self-Service Video Studio

Implement a self-service, extended hours, video recording location to enable students, faculty, and instructional staff to produce high-quality video content and incorporate instructional tools to enhance content. Instructional tools available include a learning glass, green screen, and professional media editing software. Explore the idea of expanding video recording rooms across campus for the future. Cost for this project

Operational IT projects

Voice over IP Migration

The campus voice systems are being migrated to Microsoft's Skype for business as a replacement to the old Centrex system. This Migration began in the spring of 2016 and will be complete in March of 2017. Currently 60% of the phone lines on campus have been migrated. The new system provides additional features not available in the old system. This migration is necessary due to the end of support for the old phone system in the near future.

Campus Website Migration

Lead by the marketing department on campus the public and internal facing website for UW-Stout is being redesigned. The redesign involves identification of all pages on the existing site and the separation of pages intended for an internal or external audience. This project will migrate web pages intended for external audiences to a cloud hosted Drupal provider. Pages intended for internal audiences will be migrated to Sharepoint online that the university has existing licensing for. LIT has dedicated a full time developer to the public web redesign and is managing the creation and maintenance of the internal facing web site.

Appendix

Official IT Plan

Name of Action Plan	Task	Due Date	Responsible	Are you requesting funding for this initiative? Yes/No*	Process Measures & Performance Indicators
Information Technology Action Plan	Implement and maximize efficacy of UWBI to identify and connect data from disparate data sources to enable central reporting and provide better data to enable more informed decision making across the enterprise, including departmental CRM's and other business-specific data sources.	Summer of 2017	LIT, Campus data leads	No	Complete migration of existing reports, New reports created, new data sources added
Information Technology Action Plan	Increase intra-campus collaboration through the use of SharePoint to provide secure data storage in compliance with UW-System and campus IT security	2019	LIT	No	Number of workgroups or committees added. Number of department evaluated for migration of stoutfs to SharePoint.

	policies. SharePoint enables small or large workgroups to easily share and collaborate on projects that support programs and services.				
Information Technology Action Plan	Engage with faculty and instructional staff across the campus, and work with these groups and others within the UW-System to reevaluate the campus' LMS needs, as well as other technical components that integrate with the LMS.	2017	LIT-LTS	no	Engagement of campus faculty and instructional staff that provide feedback for the needs assessment The development of a UW-System RFP that represents the needs of UW-Stout's needs
Information Technology Action Plan	Implement a self-service, extended hours, video recording location to enable students, faculty, and instructional staff to produce high-quality video content and incorporate instructional tools to enhance content. Instructional tools available	2017	LIT-LTS	Yes Equipment to outfit the space and deliver the "push button" functionality of the space. ~10,000	The completion of the room. Number of unique users of the tool Total number of reservation for the space Survey of the users on the effectiveness of the space.

	include a learning glass, green screen, and professional media editing software.				
Information Technology Action Plan					

IT Plan process