

# ***University of Wisconsin - Green Bay***

## ***Information Technology Operational Plan***

***Date of Last Review: 11/24/2015***

### **Goals:**

- 1) Identify larger, long term projects
- 2) Identify projects that involve multiple areas or have a large impact
- 3) Clearly convey the description and status of a project
- 4) Does not include every project that IT staff are involved with
- 5) Not intended to be a method for detailed project tracking

### **Revisions:**

Updated twice per year (April, October) with latest revision available on the campus web site.  
Retain previous plan revisions to address records retention needs.

**Information Technology Strategic Plan**  
**Goals and Objectives**  
**2014-2017**

Leveraging information technology to create a competitive advantage for UW-Green Bay  
(Effective January 2014 – December 2017)

**GOAL 1.0 - Advance the academic mission of the University through innovation and effective technologies, resources, and services.**

Objective 1.1 - Leverage technologies and information resources for recruitment and retention efforts and to support student services.

Objective 1.2 - Provide technology systems and services to enhance student learning and to foster curricular innovation.

Objective 1.3 - Provide technology infrastructure and support for research, scholarship, and creative activities.

**GOAL 2.0 - Leverage our reliable, secure, and efficient information technology infrastructure and maximize staff potential to foster innovation and excellence.**

Objective 2.1 - Maintain and enhance the IT infrastructure to support the operations of the University.

Objective 2.2 - Provide a secure computing environment that ensures data privacy and integrity and mitigates cyber-security threats.

Objective 2.3 - Ensure a strong IT workforce capable of achieving the information technology goals of the University.

Objective 2.4 - Align funding and explore new funding sources essential for IT operations and new strategic initiatives.

**GOAL 3.0 - Advance business processes and operational efficiencies through effective implementation of information technology.**

Objective 3.1 - Support, upgrade, and enhance current business processes, tools, and administrative systems.

Objective 3.2 - Evaluate and implement new technologies to improve operational efficiency.

Objective 3.3 - Ensure excellent services to enable the effective use of technology, resources, and systems by the University community.

**GOAL 4.0 - Provide technologies to enhance communications with the greater University community and the world.**

Objective 4.1 - Leverage web, social media, and mobile technologies to provide effective and consistent content delivery.

Objective 4.2 - Support effective means of internal and external communications for all University constituent groups.

## Information Technology Operational Plan - Guiding Principles

The Information Services Leadership Team will create a *Information Technology Operational Plan* , in support of the goals and objectives identified in the *Information Technology Strategic Plan* , using the following guiding principles.

We will ensure that:

- the proper staff, financial, and intellectual resources, to implement and maintain technologies, are secured before commitments are made;
- implemented services have the greatest impact on UW-Green Bay's mission;
- implemented technologies have a high return on investment
- new technologies maximize accuracy, security, integrity, share-ability, and re-usability of data using standards;
- both insource and outsource alternatives are evaluated where appropriate;
- the process is transparent and accountable to the University.

### Project Tracking Flow In the Operational Plan

Project Step	Status	Achievement Date	Comments
1	Un-Started	Expected Completion Date (if known)	Waiting for resources. Research/evaluation has not started.
2	Researching	Expected Completion Date	Research/evaluation has started, resource requirements being determined.
3	In Progress	Expected Completion Date	Resources are available, project plan in place.
4	On-Hold	Expected Completion Date (if known)	If a project needs to be halted for some reason.
5	Complete	Actual Completion Date	Project is fully completed.

**GOAL 1.0 - Advance the academic mission of the University through innovation and effective technologies, resources, and services.**

**Objective 1.1 - Leverage technologies and information resources for recruitment and retention efforts and to support student services.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Student organization application - Phase 2	ISD, Student Life	Holschbach, Landrum	3/31/2015	Complete	
Optimize the effectiveness of the CRM by expanding the student data to include additional information for ACT and AP tests, financial aid and housing data	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley	4/30/2015	Complete	We are importing ACT information and housing data into the CRM. AP tests were not entered in the CRM because there are so few of them that were unique prospects. Financial Aid will be considered in a future project.
Create a process to require students to update their Contact (bio demo) and emergency contact information yearly	Dean of Students, Public Safety	Amenson-Hill, Kujawa	7/10/2015	Complete	
Customize SIS to add a survey for the student when they withdraw and drop to zero credits. This information will be used for accreditation for the Nursing program and for retention and enrollment analysis	Enrollment Services, Nursing	Sewall, Lepak-Gallagher	8/17/2015	Complete	
Create web forms for Enrollment initiatives related to the Call team, Preview days for majors and special Lambeau event	Enrollment Services	Sewall, Jones	9/1/2015	Complete	
Standardize SIS security so that all students can use the self-service functionality including enrolling in classes and making payments online.	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley	9/1/2015	Complete	Previously, Outreach students had reduced security in SIS which limited the services available to them. Changes were made so Outreach students have the same security as other students.
Automate process to update Course Leaf for curriculum and catalog updates	Enrollment Services	Sewall	1/1/2016	In Progress	
Automating some of the business processes for the University Leadership Awards	Student Affairs	Tetzlaff	1/1/2016	In Progress	
Streamline the tracking of students participating in the Bellin program to make sure they receive the network and SIS accounts and services they need	Dean of Students, Enrollment Services	Amenson-Hill, Sewall	2/1/2016	In Progress	We met with Enrollment Services, Residence Life, Gboss, Bursar, Union to review processes and determine where the processes were failing. These changes have been identified and will be completed for the Spring 2016 semester.
How to manage fees for the Engineering Technology and Masters of Data Sciences	Bursars Office	Rentmeester	2/1/2016	In Progress	
Enhance the use of targeted and complex campaigns and tailored content in the CRM to improve student engagement	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley	4/1/2016	In Progress	Working with Campus Management the CRM vendor to resolve a filtering issue that is impeding progress on this project. The filter issue should be resolved with the CRM 10.0 upgrade expected in 2016.

**GOAL 1.0 - Advance the academic mission of the University through innovation and effective technologies, resources, and services.**

**Objective 1.1 - Leverage technologies and information resources for recruitment and retention efforts and to support student services.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Implement the mobile recruiting feature of the CRM with the CRM upgrade to 10.x	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley	4/1/2016	In Progress	Working with Campus Management to create a CRM 10.x test environment so we can review the mobile recruiter.
Expand the CRM to include enrolled students and support communication and retention efforts	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley	9/1/2016	In Progress	The group is meeting bi-weekly to discuss what information is needed and how it will be used.
Business intelligence / business analytics	Enrollment Services, Outreach and Adult Degree	Holschbach, Sewall, Jones, Trombley	6/1/2017	In Progress	Outreach used Hyperion Interactive Reporting to create dashboards for Admissions, Enrollment and Retention using CRM and SIS data for more enhanced reporting and analytics. Researching a project with Enrollment Services to develop dashboards. Admissions added a CRM Specialist position to help address this need.
How to setup SIS for the new doctoral Education degree with programs and grading basis versus career	Enrollment Services	Sewall	1/1/2016	Researching	
Evaluate the use of chat, social media, texting, telephony and scripts in the CRM	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley	9/1/2016	Researching	
Researching SIS and RMS and interface updates needed to develop and manage a partnership with NWTC and UWGB that would be a 1 + 2 + 1 type nursing program	Enrollment Services, Residence Life, Nursing	Sewall, Sims-Aubert, Gallagher-Lepak	9/1/2016	Researching	
Transfer Subject Evaluation	Enrollment Services	Sewall	9/1/2016	Researching	
How to handle course requirement changes for degree audit	Enrollment Services	Sewall	9/1/2016	Researching	
Automate faculty advisor reassignment	Enrollment Services	Sewall	9/1/2016	Researching	
Evaluate and expand the use of the CRM for the graduate and undergraduate Nursing programs	Nursing	Lepak-Gallagher	6/1/2016	Un-Started	
Expand the CRM to include graduate student recruitment	Enrollment Services	Sewall	9/1/2016	Un-Started	
Optimize the effectiveness of the CRM by creating solutions to communicate with School counselors, parents and corporate partners.	Enrollment Services, Outreach and Adult Degree	Sewall, Trombley		Un-Started	
Review transfer credit equivalency process in SIS	Enrollment Services	Sewall		Un-Started	Uselect that was implemented by UW-System has been replaced by Transferology. We need to review the business and technical requirements

**GOAL 1.0 - Advance the academic mission of the University through innovation and effective technologies, resources, and services.**

**Objective 1.1 - Leverage technologies and information resources for recruitment and retention efforts and to support student services.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Early alert and student advising tool evaluation	Student Affairs	Amenson-Hill		Un-Started	
Learning analytics tool evaluation	Student Affairs			Un-Started	
Review delegated access in SIS to provide more parental access in SIS.	Enrollment Services	Sewall		Un-Started	

**Objective 1.2 - Provide technology systems and services to enhance student learning and to foster curricular innovation.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Provide media streaming capability within and outside of D2L	Academic Affairs	Kraftcheck/CATL	3/1/2015	Complete	Kaltura Mediaspace (KMS) is a UW-System funded, cloud hosted media streaming service that integrates with D2L
Create a Collaborative Learning Space in Wood Hall room 440	Academic Affairs	Hubbard	9/1/2015	Complete	Room is in use for fall 2015 classes
Group Collaboration Lab/Ideas Lab	Library	Ganyard	6/1/2017	In Progress	
Review and assess current use of lecture capture capability.	Academic Affairs	Hubbard		In Progress	Meetings with academic departments and faculty power users are completed.
Plan for lecture capture hardware replacement in 2015/2016	Academic Affairs	Hubbard		In Progress	Fall 2015 pilot of competing products in progress
Classroom control system replacements for MAC Hall	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017 or state construction project (FY21)
Upgrade instructional technology in TH 310	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017.
Upgrade instructional technology in TH 312	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017.
Upgrade instructional technology in TH 316	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017.
Chalkboard replacements in Studio Arts and Theatre Hall classrooms	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017.
Digital interfaces for projectors in MAC Hall	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017. (Control system replacements eliminate this need.)
Add instructional technology in MAC 303	ISD	Hubbard		Un-Started	Resubmitted proposal for LAB MOD funding 2017.
Develop cost and plan to upgrade chemistry lab instrumentation to current software/hardware platforms	LAS - NAS/HB	Lyon, Johnson		Un-Started	

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**Objective 1.2 - Provide technology systems and services to enhance student learning and to foster curricular innovation.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Develop a plan for creation of a high quality recording studio.	Music, Theatre	Gaines, Entwistle		Un-Started	Identify space, review need and capability, determine cost and funding.
Plan for Music Miniatures Virtual Space - Digital organizational space to be national leader/clearing house for Miniatures groups that are springing up in major cities across the US. Would like web site space, perhaps radio streaming.	Music	McQuade-Dewhirst		Un-Started	Review need and capability, determine cost and funding required.

**Objective 1.3 - Provide technology infrastructure and support for research, scholarship, and creative activities.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Digital humanities hosting on University provided virtual servers	ISD, HUS	Kieper, Hubbard, Goldman, Boswell	9/15/2015	Complete	Hosting agreement with Domain of Ones Own implemented. Locally branded as UWGB Domains.
Innovation Lab	Academic Affairs	Provost		Un-Started	Funding returned to Provost



**GOAL 2.0 - Leverage our reliable, secure, and efficient information technology infrastructure and maximize staff potential to foster innovation and excellence.**

**Objective 2.1 - Maintain and enhance the IT infrastructure to support the operations of the University.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
UW-SysNet Implementation and Cutover	ISD	Kieper	11/4/2014	Complete	
Office 365 cloud storage/collaboration implementation	ISD	Pynaker	1/1/2015	Complete	
Single mode fiber optic backbone for Cofrin Library/diverse backbone between data centers	ISD	Kieper, Hubbard	2/1/2015	Complete	
Virtual Server Farm Physical Server Replacement	ISD	Kieper	6/1/2015	Complete	
Add Redundant Storage Area Network (SAN) Node in Backup Data Center	ISD	Kieper	6/1/2015	Complete	
Implement Aruba Clearpass device registration system	ISD	Kieper, Kennerhed	8/15/2015	Complete	Improves onboarding of student wireless devices to segment wireless traffic
Evaluate continuing to self-host email in Exchange versus outsourcing to Microsoft Office 365	ISD	Kieper	9/1/2015	Complete	Incremental cost is approximately \$5,000 for virtualized servers and storage. Conversion staff costs exceed this amount.
Implement load balancers for Improving server and service fault tolerance	ISD	Kieper	10/1/2015	Complete	
Emergency generator power and upgrade uninterruptable power supply for backup data center	ISD, Facilities	Kieper, Pinkston	10/1/2015	Complete	
Upgrade E-mail Servers to Exchange 2016	ISD	Kieper	2/1/2016	In Progress	
Network switch replacements for non-Residence Life buildings	ISD	Kieper	4/1/2016	In Progress	
Improve network resilience by splitting network core	ISD	Kieper	6/1/2016	In Progress	
Outdoor wireless (high traffic areas)	ISD	Kieper	6/1/2016	In Progress	
Office 2016 implementation	ISD	Goldman	6/1/2016	In Progress	
Upgrade campus wireless controllers and access points to support 802.11ac and increase capacity	ISD	Kieper, Kennerhed	10/1/2016	Researching	
Windows 10 deployment to campus owned workstations	ISD	Goldman		Researching	
Single mode fiber optic backbone for Student Services	ISD	Kieper, Hubbard		Un-Started	
Single mode fiber optic backbone for Theatre Hall	ISD	Kieper, Hubbard		Un-Started	
Single mode fiber optic backbone for Studio Arts	ISD	Kieper, Hubbard		Un-Started	
Single mode fiber optic backbone for University Union	ISD	Kieper, Hubbard		Un-Started	
Single mode fiber optic backbone for Environmental Sciences	ISD	Kieper, Hubbard		Un-Started	
TCP/IP version 6 network deployment	ISD	Kieper		Un-Started	
Alarms and panic button system	Public Safety	Kujawa		Un-Started	

**GOAL 2.0 - Leverage our reliable, secure, and efficient information technology infrastructure and maximize staff potential to foster innovation and excellence.**

**Objective 2.2 - Provide a secure computing environment that ensures data privacy and integrity and mitigates cyber-security threats.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Identity Finder PII data scanning implementation	ISD	Kieper	1/1/2015	Complete	
EMV (chip and pin) credit/debit card liability shift review	Controller	Detampel	1/1/2016	In Progress	
Centralized server/network device log management and analysis	ISD	Kieper		Researching	
Hire IT Security Officer Full-Time	ISD	Kieper		Un-Started	Position proposed for 2016/17 fiscal year
Information security awareness program	ISD	Kieper		Un-Started	Requires funding and recruitment of fulltime IT Security Officer

**Objective 2.3 - Ensure a strong IT workforce capable of achieving the information technology goals of the University.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Subscribe to Lynda.com online training library and publicize availability to staff and students.	ISD	Theyerl	8/1/2015	Complete	
Provide training for Office 365 including SharePoint Online and OneDrive for Business	ISD	Theyerl	1/1/2016	In Progress	Workshops and just-in-time training being offered throughout 2015/16 academic year

**Objective 2.4 - Align funding and explore new funding sources essential for IT operations and new strategic initiatives.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Identity funding for classroom technology replacement	ISD	Kieper, Hubbard	7/1/2014	Complete	None identified.

**GOAL 3.0 - Advance business processes and operational efficiencies through effective implementation of information technology.**

**Objective 3.1 - Support, upgrade, and enhance current business processes, tools, and administrative systems.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Implementation of paperless applications and online deposit/payment gateway	Residence Life	Gerow	12/1/2014	Complete	
WashAlert - laundry monitoring and alert software implementation	Residence Life	Gering	1/1/2015	Complete	
TMA (The Maintenance Authority) server/software upgrade/WebTMA	Facilities	Pinkston	3/1/2015	Complete	
Automated License Plate Recognition (ALPR) and virtual parking permit - Phase 2	Public Safety	Kujawa	5/1/2015	Complete	
Persona access control system - WiFi locks for traditional apartment basement doors in Residence Life	Residence Life	Gerow	6/1/2015	Complete	
Research cost for enterprise agreement for Perceptive Software Imagenow	Academic Affairs, Business and Finance	Kieper, Wikgren	6/1/2015	Complete	Estimated one time cost is \$125,000 and annual maintenance costs would double to \$40,000.
Migrate Bookstore MBS system to hosted server environment	Bookstore	Kannenberg	7/1/2015	Complete	
Upgrades to Counseling and Health Point n Click software to implement ICD10 and updates to lab and diagnosis templates	Counseling and Health	Henniges	9/30/2015	Complete	
Union point of sale terminal replacements	University Union	Wikgren	10/1/2015	Complete	
Ungerboeck - Event Management software implementation for Outreach	Outreach	Trombley	11/1/2015	Complete	
Evaluate and research processing of refunds in-house versus using an outside vendor (NelNet)	Controller, Bursar	Detampel, Rentmeester	12/1/2015	Complete	
Implementation of Keystone Key management software	Residence Life	Gerow	4/1/2015	In Progress	
Video surveillance system upgrade and expansion	Academic Affairs, Business and Finance	Kieper, Wikgren	4/1/2016	In Progress	
CRM server and software upgrade	Enrollment Services, Outreach and Adult Degree	Holschbach, Sewall, Trombley	4/1/2016	In Progress	
Implementing online room retention and room selection for Residence Life	Residence Life	Gerow	6/1/2016	In Progress	
Automate the import of student applications from Ungerboeck to SIS	Outreach, Human Resources	Trombley	6/1/2016	In Progress	
Blackboard upgrade to V3.12.4.0	University Union	Wikgren	6/1/2016	In Progress	
Implementation of the CDR redesign for reporting to UW System	ISD, Institutional Research	Holschbach, Furlong	8/1/2016	In Progress	
Peopletools 8.5x technical upgrade for SIS	ISD, Enrollment Services	Holschbach, Sewall	8/1/2016	In Progress	Work has started on the new development server environment. Next steps will be to upgrade the Peoplesoft software.

**GOAL 3.0 - Advance business processes and operational efficiencies through effective implementation of information technology.**

**Objective 3.1 - Support, upgrade, and enhance current business processes, tools, and administrative systems.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Persona access control system for exterior doors	Public Safety	Kujawa	9/1/2016	In Progress	Initial bids exceed project budget. Project scope reduced and project was rebid by State DFD.
RMS (Residential Management System) Mercury conversion of reports from Crystal to Telerik	Residence Life	Gerow	9/1/2016	In Progress	This will be completed as part of the RMS Mercury 3.0 scheduled for spring/fall of 2016
Review and enhance Student Financial processes for refund holds, reporting SSN for 1098T and collections	ISD, Bursar	Holschbach, Rentmeister	7/1/2016	Researching	Will be implementing a student service application ScholarChip for 1098T. Need to review the Student Financial processes for refund holds and collections with the Bursar's office to see if any updates are needed.
Peoplesoft Campus Solutions 9.2 application upgrade for SIS	ISD, Enrollment Services	Holschbach, Sewall	8/1/2016	Researching	Waiting the release of Campus Solutions 9.2 scheduled for the end of 2015 to see if we can combine this with the Peopletools 8.5x technical upgrade for SIS
Implement veterans benefit enhancement to SIS	Financial Aid, Bursar	Rohan, Rentmeister	8/1/2016	Researching	
Implement voice over IP (VOIP) technology to replace existing AT&T Centrex telephone service	ISD	Kieper, Hubbard	10/1/2016	Researching	Potential collaborative system between several other UW campuses.
Evaluation of roommate matching tools for Residence Life	Residence Life	Gerow	10/1/2016	Researching	
Parking lot video surveillance system design/costs	Public Safety	Kujawa		Researching	
Review of auto email notifications to students	Residence Life	Gerow	6/1/2016	Un-Started	
RMS Mercury 3.0 upgrade	Residence Life	Gerow	9/1/2016	Un-Started	
Upgrades to Counseling and Health Point n Click software to implement prescription labeling and multi-version lab orders	Counseling and Health	Henniges		Un-Started	
Evaluate payment vendors for SIS	Controller, Bursar	Detampel, Rentmeister		Un-Started	
Evaluation of Outreach business processes to determine if there are possible interfaces to SIS and HRS.	Outreach, Human Resources	Trombley, Wikgren		Un-Started	
Virtual Private Network (VPN) for campus provisioned computers	ISD	Kieper		Un-Started	
Business intelligence / business analytics	Budget Office	Anderson		Un-Started	

**GOAL 3.0 - Advance business processes and operational efficiencies through effective implementation of information technology.**

**Objective 3.2 - Evaluate and implement new technologies to improve operational efficiency.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Office 365 /Pro Plus rollout to all employees	ISD	Kieper	1/1/2015	Complete	Includes versions to allow editing on iPad devices.
Voyager media scheduler module replacement with Web Checkout	ATS	Schmitt	1/1/2015	Complete	Single sign-on and self reservation features still in implementation
Library Alma implementation and interfaces	Library	Platkowski	12/1/2015	In Progress	Voyager system is replaced with Alma. Interface between SIS and the Library is in progress
Evaluate replacement for Hyperion Interactive Reporting	ISD, Institutional Research	Holschbach, Furlong	12/1/2015	In Progress	Final vendor selection should complete soon
Implement replacement for Hyperion Interactive Reporting	ISD, Business and Finance	Holschbach, VanGruensven	7/1/2017	In Progress	Working with other UW campuses to develop an upgrade plan
Electronic forms and workflow	Human Resources	Wikgren		Un-Started	UW-Milwaukee currently in RFP process for e-forms package.
Digital video/image asset management and storage	Athletics, Advancement	Vlies		Un-Started	

**Objective 3.3 - Ensure excellent services to enable the effective use of technology, resources, and systems by the University community.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Replace roaming profiles to enhance stability of Windows environment	ISD	Goldman	9/1/2015	Complete	

**GOAL 4.0 - Provide technologies to enhance communications with the greater University community and the world.**

**Objective 4.1 - Leverage web, social media, and mobile technologies to provide effective and consistent content delivery.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Search engine optimization	ISD, University Communications	Goldman	6/30/2016	In Progress	Modifications to internal search appliance to correct onsite searches are complete, external SEO ongoing
Research and implement web content management system	ISD, University Communications	Goldman	6/30/2016	In Progress	Kentico EMS was selected and has been purchased. Implementation is in process.
Upgrade web applications to use new versions of database access software	ISD	Holschbach	9/30/2016	Researching	
Departmental use of social media	ISD	Goldman		Un-Started	University Marketing's Social Media person is monitoring pre-existing accounts and passing IT related information along
Student mobile app	ISD, Student Government	Goldman	2/1/2016	In Progress	UWM App Brewery has been selected as the app designer and SUFAC / SGA have agreed to provide funding

**Objective 4.2 - Support effective means of internal and external communications for all University constituent groups.**

Project	Responsible Department(s)	Contact	Achievement Date	Status	Comments
Redesign of University home and top level pages	Web Services, University Marketing, Office of the Chancellor	Goldman	1/1/2016	In Progress	Final design has been approved by the Chancellor, target launch date of 12/21/15
Centrally managed digital signage system	Business and Finance, Academic Affairs, University Marketing	Hubbard	2/1/2016	In Progress	Identified Visix as viable system for campus use. Collaborated with student government and University Union. Close to purchasing software/hardware as of 11/2015.