

Learn@UW Executive Committee Conference Call Meeting May 4, 10am – noon

Attended: Ed Meachen, Lorna Wong, Kathy Christoph, Gene Leisz, Kathy Pletcher, Doug Wahl, Kathleen Enz-Finken, David Schejbal, Alan Aycock, Al Hartman

Absent: Stephen Kolison, Aaron Brower, Chris Clements

Action Items:

ALL:

- Send Al Hartman recommendation on the undesignated seat of the Exec Committee. Consider campuses unrepresented – currently Parkside, Platteville, Superior, River Falls, Stevens Point. Also consider roles to represent – Admin, Faculty, Support, etc
- Send July Retreat agenda suggestions to Al & Lorna

Ed Meachen:

- Check with Ruth Ginzberg regarding Oracle/SAIP license because of delay from original plan.
- Get on Provost's meeting agenda (May 14?) on e-Portfolio and instructional software information [done: Ed presented the D2L eP & OrgSync status to Provosts on May 14]
- Draft message to inquire about instructional software used on campus- contact CIOs. Also copy to the Learn@UW EC, so it can be used for LTDC & Provosts. [done: Ed sent message to Provosts & LTDC on May 27]

Chris Clements:

- Send general reminder to ALL provosts on the Teaching with Technology survey – note deadline has been extended from May 7 to May 17. May also want to mention the survey takes only 15 min, and responses of great value to Learn@UW EC. [done: Chris sent numerous messages. Only UWRF did not respond]

Gene Leisz:

- Check with Mike Wick, assistant to Provost at Eau Claire on status of sending survey out to EC faculty. [done]
- Collect instructional software information from LTDC [done]

Peter Mann:

Report on outcomes of the DoIT Systems Engineer Retreat in our July retreat as it affects Learn@UW

Kathleen Enz Finken:

Contact provosts regarding instructional software, coordinate with Ed's message on the type of information to collect [done: Ed sent message to Provosts]

Lorna Wong:

- Work with Ed on presenting eP to provosts [done]
- Collect software information input and compile for July meeting [in progress]
- Coordinate July Retreat meeting times and location [in progress]

Al/Ed/Kathy P/Lorna - work on Retreat Agenda later in May or June

Meeting Notes

Some items are updated with current status since our May 4 meeting as the project has progressed since we met.

Unfilled position of Exec Committee - Al Hartman

The composition of the committee has changed. Chris Clements has resumed her position as Dean of College of Business & Economics at Whitewater. We now have two deans and two provosts on the EC. Gene Leisz has replaced Andy Speth as LTDC representative (1 year rotation). Al would like to fill the undesignated vacant position. Please consider the current composition and campus representation and send recommendation to Al before July Retreat.

Learn@UW Storage report - Recap of Spring semester events and future migration plans - Peter Mann

An unexpected technical issue prevented the growth of the volumes on the file server

- March 18, 2010 - Migrated three (3) file server volumes to Clariion storage - UW-Madison content (L), UWS file (M), and UW-Milwaukee content (N). No service interruption impact on customers (work done within two maintenance windows).
- Running syncing process in preparation for cut over to Netapp storage. Reminder that Netapp offers service improvements, e.g. de-duplication, thin provisioning. These features should reduce total amount of disk storage needed and amount of effort required to extend the volumes. Aside: we currently use this storage in Non-Production environments.
- June 4 (F) - June 5 (Sa) - Cut over all file server volumes to Netapp storage solution. This work requires a 14 hour service outage (10 p.m. - Noon) and will include acceptance testing. Site Administrators were notified of

the event at F2F meeting in March and other channels, e.g. calendar, eNews. Backup dates are June 11 (F) – June 12 (Sa).

- DoIT Systems Engineering and Operations conducting a retreat that focuses on storage and backup needs/services.

D2L V9 production deployment schedule for this summer – Jeanne Blochwitz/Peter Mann

[Following includes current update as of 6/1/2010 – Decision is to proceed with upgrade as scheduled below]

- Decision date moved from May 18 to June 1
 - Upgrade dates will change – UWS –July 7/8 UWM – no change (June 21/22)
- Pending issues to be resolved – potential show-stopper:
 - Authentication issues – D2L upgraded authentication code to .Net architecture.
 - IAA Authhub authentication scripts need to be updated for new D2L version- D2L provided a solution on 5/20.
 - Shibboleth authentication issue close to being resolved (UW-Madison, UW-System)
 - D2L supplied a ‘beta’ version of the new standard Shibboleth authentication module. This method is un-tested.
 - Will be testing before June 1
 - Performance slowness
 - D2L has supplied a patch, waiting on details
 - Integration issues – does not take username change – can affect enrollment & potential show stopper
- Utility working very hard to get V9 upgraded this summer
 - Meeting with D2L AM on a weekly basis
 - Meeting with MSNCU to exchange info
 - MNSCU plan to upgrade June 4/5
 - No other MSDL institutions upgrading this summer.

D2L Account Manager Visit report – end of March – Lorna Wong

D2L Account Managers Craig Wahl and Jeannette Brewer visited UW March 29 - April 1. They spent a day in Stout attending the D2L Site-admin F2F meeting. Then they met with Utility Team, UWSA (Ed, Al, Lorna, Kathy), and eP campus representatives in Madison.

D2L gave the site-admins a preview of the v9 features and presented areas that they are planning active development in the near future. User input will be needed and the SAs can get involved. D2L also presented a road map for the next 2-3 years to the UWS group in Madison, but was not able to leave us any documents because of

issues with non-disclosure agreement. Discussion with the eP pilot group was good. D2L presented the some long awaited for features with v9 rollout. It was a good exchange.

SAIP project update – Jeanne Blochwitz / Lorna Wong

[Following include a status update as of 5/26/2010]

What is SAIP?

- **Student Administration Integration Pack**
- **Oracle PeopleSoft** functionality for integration with Learning Management Systems (LMS)
- Uses IMS Learning Information Services Standard (LIS 2.0)
<http://www.imsglobal.org/lis.cfm>
- Desire2Learn (D2L) integration will work with this new standard
- Received approval from CSRG for pilot
- Part of the pilot will be an assessment of SAIP for full UW-System license

Original Project proposal in three Phases

- Phase I: Assessment – planned for Jun-Sep 2010
- Phase II: Beta Testing – planned for Sep-Oct 2010
- Phase III: Pilot Implementation – for Spring 2010

Key Benefits

- Sustainable model for integration between Student Information System (SIS) and LMS
- Real Time updates
- Move from custom interfaces to standards-based solutions
- All PeopleSoft campuses get SIS and Grade Integration with D2L
- Simplified support and maintenance
 - Lower cost, effort
- SAIP can interact with other systems
- Provide flexibility moving forward

Risks of Not Looking at SAIP

- No access to real-time data
- Oracle and D2L will move forward
 - Using new web service-based standards
- Maintenance/Support Costs could go up greatly
 - Maintaining custom interfaces gets harder over time

Update 5/20/10

- Plan changed due to delays by D2L for v9 and SAIP product
 - D2L now expects to deliver SAIP for testing in mid-late July 2010.
 - Utility working with D2L on SOW for assessment phase.
 - D2L was originally requesting a full UWS test environment (Peoplesoft and D2L) for development testing
 - Oracle working with D2L to provide the test harness for D2L development

- D2L SAIP product is being developed using D2L version 9.0
- Current Status
 - D2L assigned an overall project manager – Chris Cole, and two technical contacts
 - Plan to finalize the D2L SOW for the assessment phase by end of May.
 - Will begin work on next SOWs for acceptance testing, deployment planning and production deployments.
- Held Overview Session with Pilot Campuses May 3, 2010
 - Attended by - Lorna Wong (UWSA), Jeanne Blochwitz, Diane Landry (Uility), David Thompson-Hall(Miler), Pilot campuses: UW-Green Bay, UW-River Falls, UW-Stout (D2L SA, SIS technical, and Registrar Office)

2010 Faculty Survey – Al Hartman / Lorna Wong / Peter Mann

[Following include a status update as of 5/26/2010]

The "UW System Faculty/Academic Staff Survey of Online Teaching, Learning and Services" was designed by a small task force [Al Hartman, Peter Mann, Lorna Wong, Chris Clements, Andy Speth, Alan Aycock, and Jeff Bohrer].

It was released on May 6 to all campuses through the Provost's offices. Subsequent reminders were sent by Chris Clements to the provosts. The survey closed on May 17 with 1735 responses. All campuses were represented except River Falls. Al, Peter and Lorna are working on the analysis and report to be discussed at our July retreat. Individual campus report and data will be distributed to the campuses.

CSRG Budget Plan for Academic Systems – Ed Meachen

Ed reported on the approved CSRG budget for Academic Systems. FY11 budget was approved with a reduction of \$74,000 from the original request due to the fact that only 1 additional FTE was approved instead of 2 requested. Details of the CSRG budget were sent to the Exec Committee and available on the D2L course site for future reference.

Software volume licensing – Al Hartman

Al presented the idea that the Learn@UW EC has an expanded interest beyond D2L and related system. More attention needs to be paid to the instructional software used by campuses, in terms of volume purchasing,

requests for Common Systems support as appropriate, as well as sharing of expertise. The committee endorsed the idea but did not think a sub-committee needs to be formed at this point. We will collect information from the campuses – through the provosts (Kathleen), CIOs(Ed), and LTDC (Gene). Ed will draft request message to these groups. Lorna will compile information to be discussed at the July retreat.

Summer retreat planning – Date? Location? Agenda?

The committee present decided July is a good time for the annual retreat with a similar format as previous years – noon to noon for two days. Madison is a good location. Lorna is collect availability and secure a location. Al & Lorna will work on agenda with Ed & Kathy P.

As of 5/26/2010 – Retreat date and location confirmed: July 21-July 22, Lowell Center, Madison.