



**ITMC Meeting  
October 28, 2019**

# Major Work Efforts

Service Development

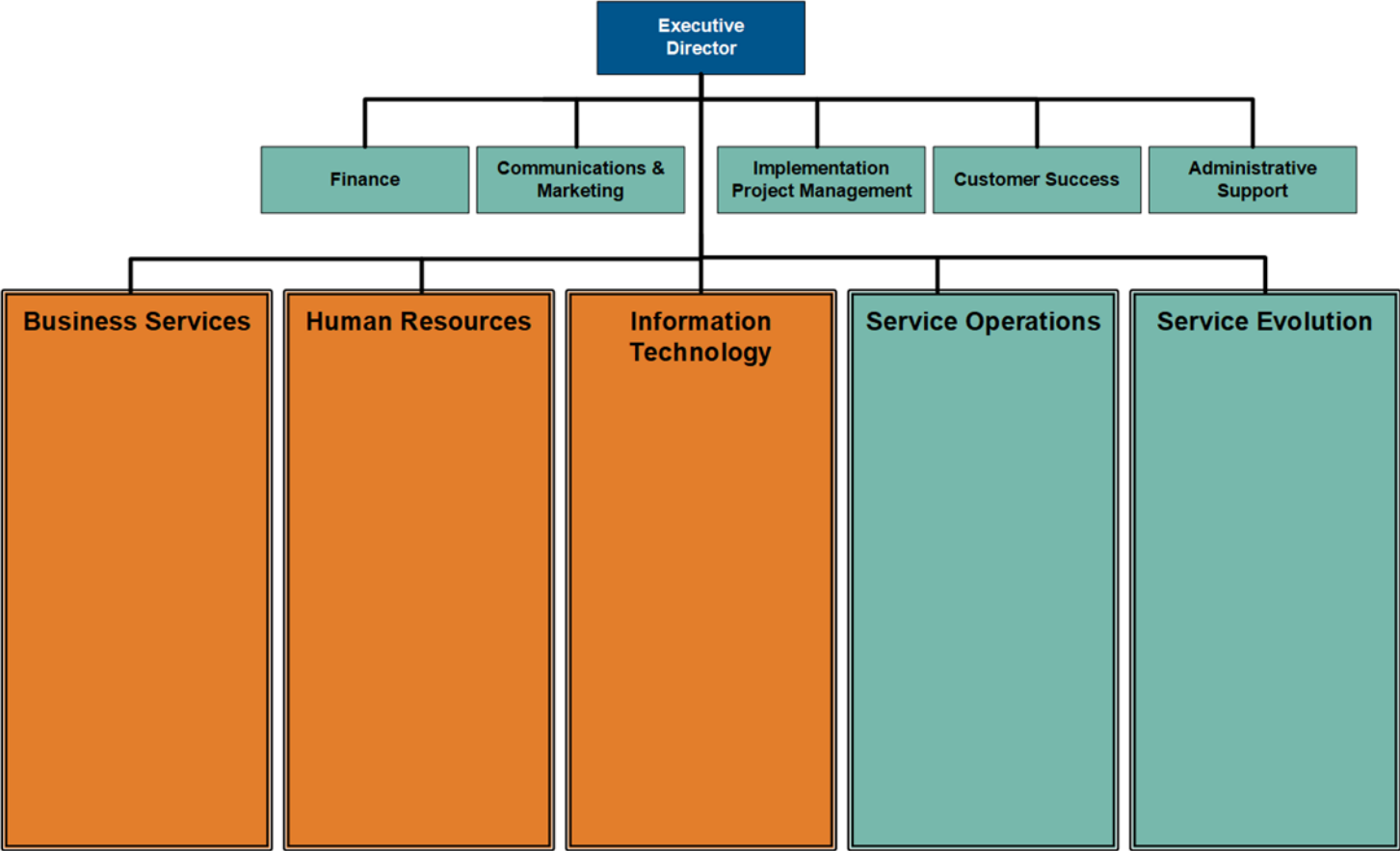
Soft Launch Services & Tactical Support

Base & Cyclical Operations

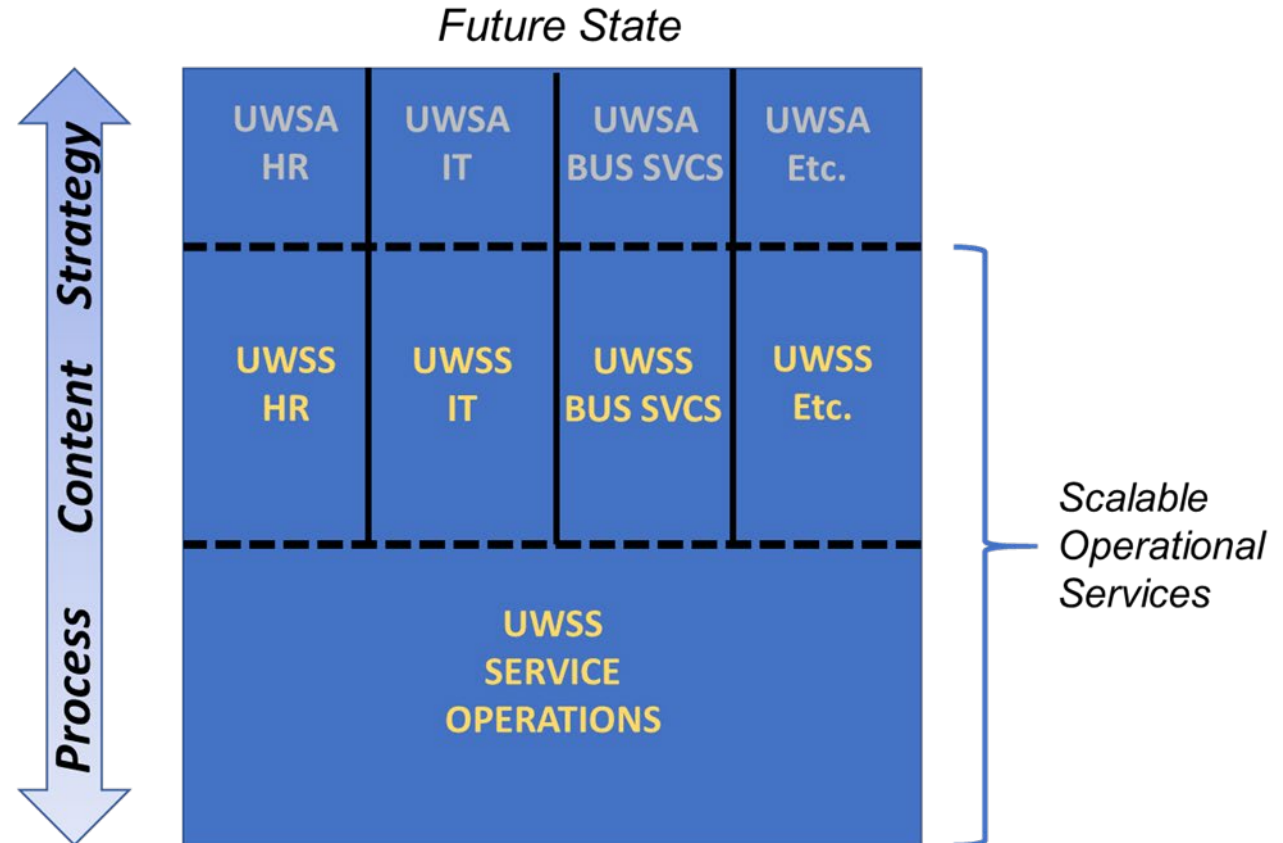
Prioritized Operational Projects

Organizational Development

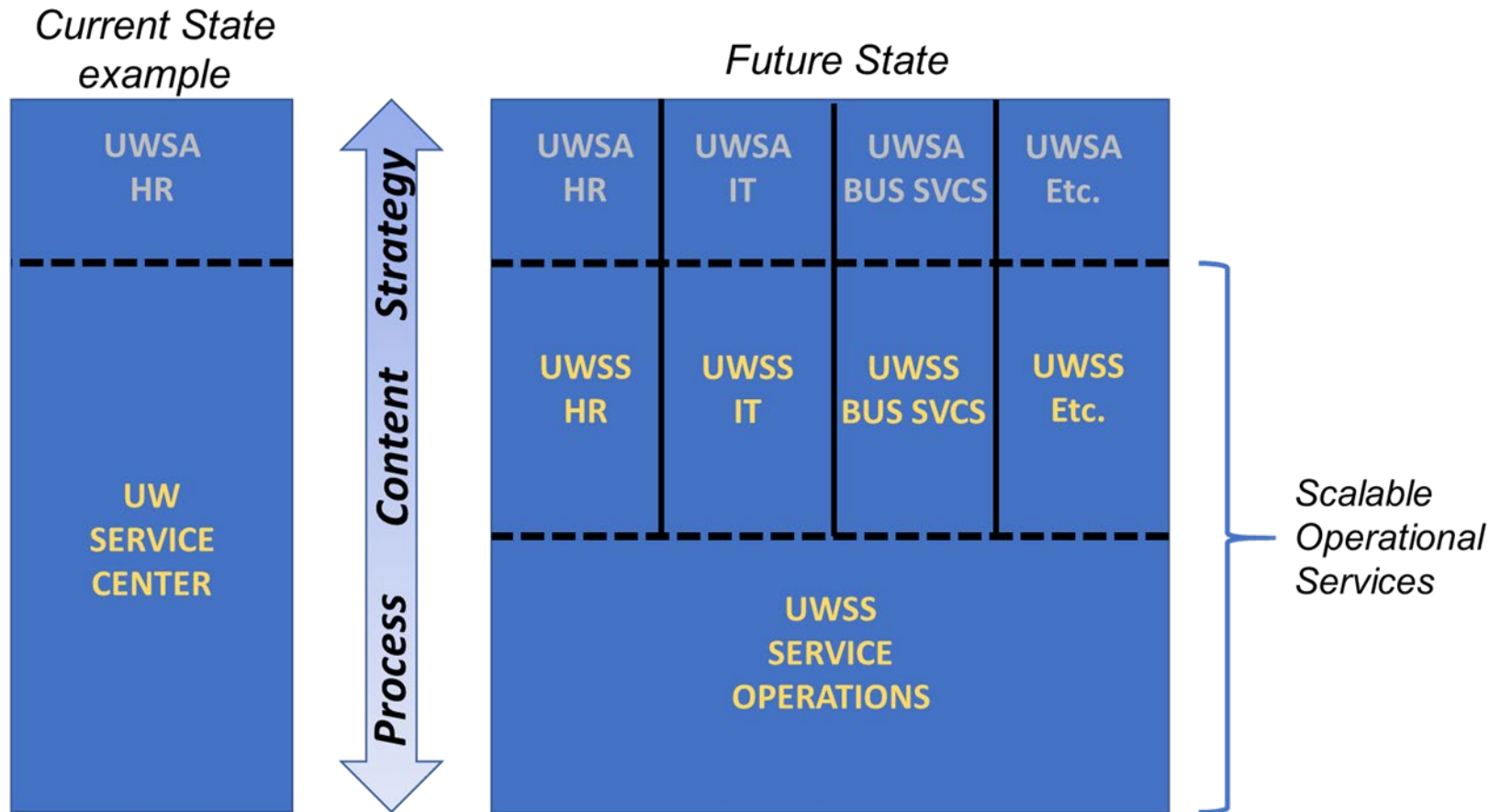
# Organization Structure



# Transition to Future State



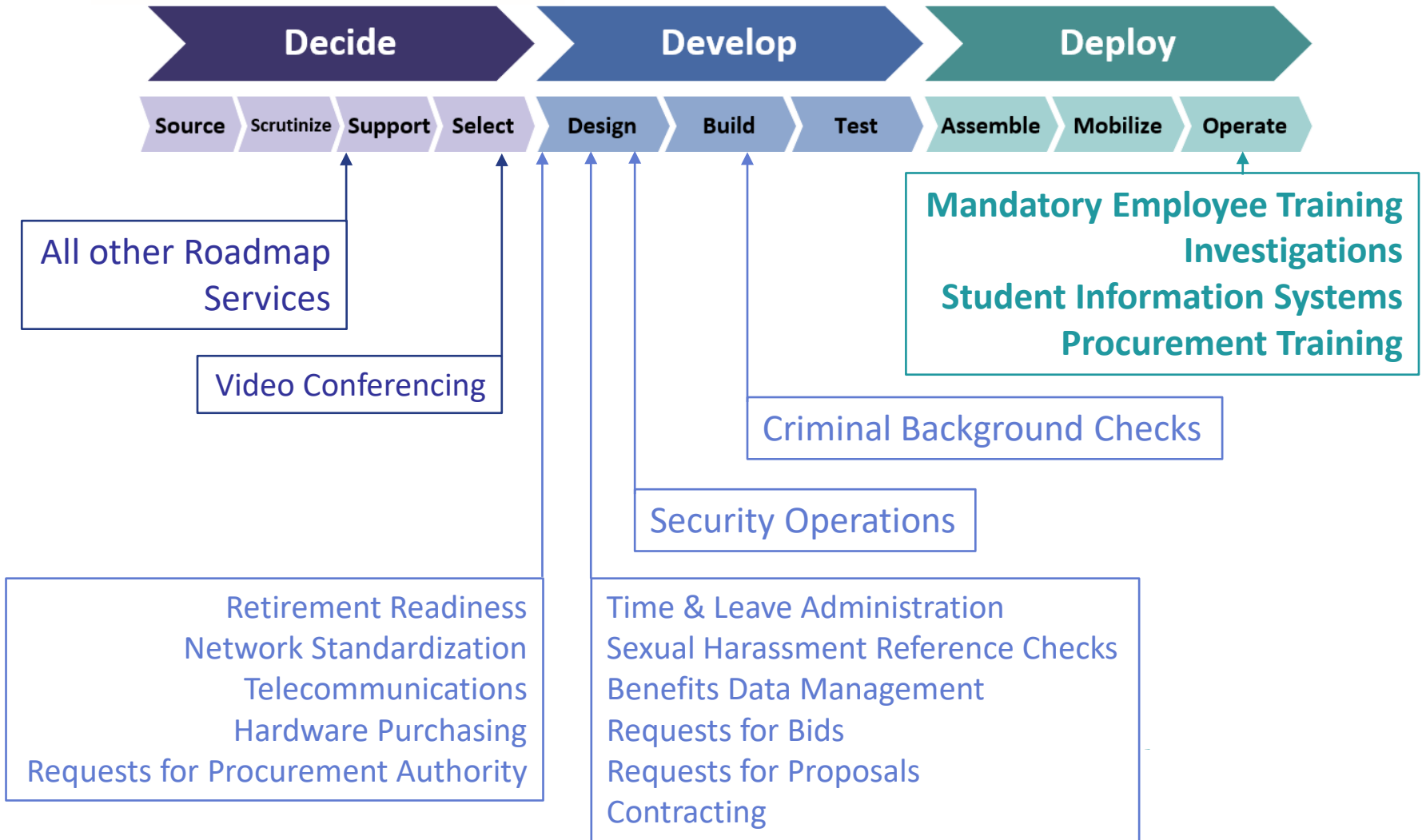
# Transition to Future State



# Soft Launch Service Status

	PARTICIPATION													
	EAU	GBY	LAC	OSH	PKS	PLT	RVF	STO	STP	SUP	WTW	UWSA	MSN	MIL
<b>HUMAN RESOURCES</b>														
Time & Leave Administration	●	●	●	●			●		●	●		●		
Investigations	●		●						●	●	●			●
Affirmative Action Plans					●	●	●					●		
Core HR, Payroll & Benefits Processing	●	●	●	●	●	●	●	●	●	●	●	●	●	●
UW Restructuring Transition/Closeout	●	●		●		●			●		●	●	●	●
<b>INFORMATION TECHNOLOGY</b>														
Student Information Systems							●			●		●		
Security Operations	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Network Standardization										●		●		
UW Restructuring Transition/Closeout	●	●		●		●			●		●	●	●	●
<b>BUSINESS SERVICES</b>														
Procurement Training	●		●				●	●			●	●		
Contracting	●		●	●			●	●				●		
Requests for Bids	●		●	●			●				●	●		
Requests for Proposals			●	●			●	●			●	●		
Other Procurement Support	●	●	●			●	●	●	●			●		
UW Restructuring Transition/Closeout	●	●		●		●			●		●		●	●

# Roadmap Service Status



# Roadmap Service Student Information Systems

## Description

- Maintain and update the SIS, including functionality, code, configurations
- Apply bundles, fixes and security patches
- Develop interfaces and reports
- Monitor system performance

## Benefits

- Reduced duplication to manage and update SIS across the UW System
- Reduced institutional burden to recruit and retain PeopleSoft experts
- Reduced duplication to build and maintain integrations with UWS-wide tools
- Updated SIS security

## Timeline

- Available through Service Catalog at [uwss.Wisconsin.edu](http://uwss.Wisconsin.edu)



# Roadmap Service Mandatory Employee Training

## Description

- Host all online mandatory employee training in one digital environment
- Integrate the training environment with employee records (HRS)
- Automate employee/employer notifications and completion tracking

## Benefits

- Administrative relief - Replaces institution-based manual processes
- Scalability
- Compliance
- Workforce education

## Challenge

- E-mail notification; not phishing

## Timeline

- Deployment now through early 2020

# Roadmap Service Security Operations

## Objectives

- Consistently deploy security tools and protocols across UW institutions:
  - Install and/or configure the Cisco security tool suite (Umbrella, Cloudlock, AMP for End Points, Stealthwatch)
  - Establish a common set of security processes for monitoring, response and reporting requirements
  - Coordinate security and vulnerability management initiatives
  - Coordinate and support a System-wide asset management program
  - Monitor security breaches
  - Track security issues
  - Administer System-wide phishing campaigns
  - Implement a security log analysis program
  - Security Awareness Training

# Roadmap Service Security Operations

## Objectives

- System-wide and Institutional reporting
  - UW System Policy Compliance
  - Overall UW System security posture awareness
  - Institution requested specific reports
  - Ensuring institutional leadership awareness towards policy compliance
- Reduce institutional burden to review/evaluate security log data
- Early warning of potential threat vectors
- Facilitate sharing of information and threat responses
- Reduce legal, reputational, financial risks related to security threats

# Roadmap Service Security Operations

## Key Design Features

- Integrated reporting with Cisco security tool suite
- Centralized logging for maximum aggregation of data and system-wide assessment

## Expected Benefits

- Improved policy compliance
- Reduced burden on institutional staff
- Reduced maintenance effort of duplicative systems & processes
- Reduced risk through standardization
- Improved UW System security posture
- Improved UW System ability to respond to threats

# Roadmap Service Security Operations

TIMELINE	
Cisco Tool Deployment	Phase 1: December 2019 Phase 2 & 3: Varies by product
Vulnerability Management	TBD
Asset Management	TBD
System-wide Phishing Campaigns	Immediately
Security Log Analysis	UWSS: December/January System-wide: TBD
Security Awareness Training	UW-Oshkosh: October Comprehensives: November-January UW-Milwaukee: February

# Standardization Project

## Single Payroll & Split Premium Deductions

### Description – Single Payroll

- Move monthly payroll activities to the existing bi-weekly payroll calendar
- End all monthly payroll activities
- End connection between each institution's academic calendar and the payroll calendars

### Description – Split Premium Deductions

- Evenly split all premiums across bi-weekly pay checks

### Business Case

- Reduce customization, complexity, staff time
- Support 2020FWD, CORE, ATP, and cloud-readiness

### Key Success Factors

- Ease of transition for employees
- Change management

### Timeline

- Possibly fall 2020; planning underway



[uwss.Wisconsin.edu](http://uwss.Wisconsin.edu)