JW - Stevens Point Strategic Capacities	Operational Area	Institutional Priority	Project Manager	Tactical Goal	Project Description	Project Justification/Business Need	Project Start Date	Estimated Project Completion Date	Source of Project Funds
		,	,			Multiple sources of decision-making were			-,
					Develop and implement a process that defines the instructional need and value for a	driving the acquisition of instructional technology and applications resulting in			
					software/hardware purchase. Develop a review matrix prior to product acquisition that	multiple purchases of the same type of software; resulting in increasing support costs.			
					evaluates for compliance with federal privacy	Purchases were not being driven by strategic			
					laws and regulations, security requirements and UWS/State of Wisconsin purchasing	goals resulting in underutilized instructional technologies. Acquisition processes were at			
		High - Complia	Al Bond Manager Academ's	Develop a review process for the purchase	regulations. Final review process is to determine who and how the budget	times not in compliance with UWS security			
evelop and Use Resources	Academic Technical Services	High - Compliance Requirement	Al Bond, Manager, Academic Technical Services	and implementation of new instructional technology and applications.	determine who and how the budget expenditure occurs.	and purchasing expectations as the review process was done in disparate areas.	Fall 2015	Spring 2016	Existing Resources
					Develop an off boarding policy to guide HR and	There is presently a disjointed process for off		1	
	A destricted and	High - Compliance	U P	Develop institutional policies for IT for	IT procedural development. Ensure retention	critical information loss and or equipment	F-II 20:-	F-II 2015	Forballow Para
evelop and Use Resources	Administration	Requirement	Jim Barrett, CIO	employee off boarding.	of key institutional data and equipment.	loss. PCI Level III compliance requirements take	Fall 2015	Fall 2015	Existing Resources
					Upgrade of payment processing around the campus to comply with new EMV card	effect December 2015. Failure to comply with these requirements places the institution in			
					requirements. Card data no longer to be	serious financial risk should a data breach			
evelop and Use Resources	Technical Operations	High - Compliance Requirement	Peter Zuge, Manager, Technical Operations	Implement PCI Level III Compliance for the Campus	stored on campus and will be secured using an external vendor.	occur with the existing card processing system.	Summer 2015	Spring 2016	One Time Resources provided by Business Affairs
					The breach response plan will include a				,
		High - Compliance	Peter Zuge, Manager, Technical		communication and action plan based on scenarios related to small and large scale	There is no data breach plan in place for the			
evelop and Use Resources	Academic Technical Services	Requirement	Operations	Develop a data breach response plan.	breaches.	University.	Spring 2016	Spring 2016	Existing Resources
					Increasing use by faculty/staff and students requires minor updates to include the use of	The acceptable use policy serves to inform			
		High - Compliance	Peter Zuge Manager Technical	Review acceptable use policy and augment	social media platforms. The policy also does not reference UW regulations which should be	faculty, students and staff of their responsibilities when using University			
evelop and Use Resources	Administration	Requirement	Operations	for social media/blogging.	incorporated into the policy.	technology.	Spring 2016	Spring 2016	Existing Resources
		High - Compliance	Peter Zuge, Manager, Technical	Improve the network edge security for the	Packet monitoring upgraded. F5 appliance installed and operational. Work with UW Green	The network edge lacks critical protection			
evelop and Use Resources	Technical Operations	Requirement	Operations	institution.	Bay on F5 implementation.	against third party attacks.	Spring 2015	Fall 2015	Existing Resources
evelop and Use Resources	Technical Operations	High - Compliance Requirement	Peter Zuge, Manager, Technical Operations	Upgrade to Microsoft Server 2012 and/or retire 70 Microsoft Server 2008 installs.	Retire X servers. Upgrade X servers to Server 2012.	Extended Support for Microsoft Server 2008 ends on July 1, 2015.	Spring 2015	Summer 2015	Existing Resources
					Scanning for SSNs and personally identifiable data stored locally by staff will allow IT to work	Faculty and staff may have personally identifiable student data stored in local files	-		
					with the staff member to remove it from their	which could result in an accidental exposure			
evelop and Use Resources	Technical Operations	High - Compliance Requirement	Peter Zuge, Manager, Technical Operations	Restart Identityfinder desktop file scanning.	file set and train the staff member on appropriate handling of this data.	of the data causing a significant security problem for the University.	Fall 2015	Ongoing	Existing Resources
	protons			and a second second the scalling.	Alerts reconfigured to pick up server failures	, surviving.			
		Medium High -			and emergency actions for Tech Ops staff. Future work includes application inventory to	Current alerting configuration results in many			
	Technical Consul	Essential to	Peter Zuge, Manager, Technical	Harried Order and Co. Co. 1911	notify IT staff as to application failures. Will	false positives. No application alerting in	F-II 2015	Series 2015	Estable - December
evelop and Use Resources	Technical Operations	Operations	Operations	Upgrade Orion and Configure Alerts System	require staff training.	place. Classrooms in each academic building differ in	Fall 2015	Spring 2016	Existing Resources
					A single technology install for lecture halls and	technology deployments across the campus			
					regular classrooms will be developed by the	and confusion for faculty when logging into			Existing Resources. Will result
		Medium - Improves		Develop a standard classroom and lecture	ATS team. Implementation will begin in Summer 2015 and continue until all campus	classrooms in different buildings. Where the new technology profiles are already the result			in reduced support costs allowing IT to absorb projector
		Productivity	Al Bond, Manager, Academic	hall technology profile for the campus and	classrooms and lecture halls are on the new	is decreased operational costs and support			maintenance costs from
evelop and Use Resources	Academic Technical Services	Reduces Costs	Technical Services	initiate implementation.	standard.	requests.  Developing a project management process for	Summer 2015	Summer 2018	academic departments.
		Madi			All key staff members involved in project	the department and institution will allow for			
		Medium - Improves			intake, development and execution will receive project management training. A unit position	appropriate allocation of resources. It will also			
evelop and Use Resources	Administration	Productivity Reduces Costs	Jim Smola. Associate Director	Implement a Project Management Process for the IT Department.	will be repurposed to be the Project  Management Coordinator for the department.	allow the department to track and balance IT Department staff workload.	Fall 2015	June 2016	Existing Resources
op and use nesources		Medium -	Jimoro, Associate Director	are it department.	90TB of additional storage space with a RAID6		2023		
		Improves Productivity	Peter Zuge, Manager. Technical	Increase network storage capacity for the	configuration. Increase campus camera storage capacity by repurposing existing hardware for	The campus network file storage capacity is			
evelop and Use Resources	Technical Operations	Reduces Costs	Operations	campus.	an additional 100 TB.	running low and will need to be expanded.	Fall 2015	January 2016	Existing Resources
						Currently key operational processes in hiring, enrollment, curriculum management,			
						governance and administrative operations are			Existing Page
		Medium -				hampered by paper transfer processes and lost information. Installation of this system			Existing Resources Collaborating with UW Eau
		Improves Productivity		Implement an aform plactronic world	Implementation of BP Logix Workflow	will improve productivity and reducing costs related to paper, filing equipment, space			Claire. UWEC is sharing forms
evelop and Use Resources	Application Development	Productivity Reduces Costs	Jim Smola, Associate Director	Implement an eform, electronic workflow product.	Management tool across key campus operational units over the next two years.	related to paper, filing equipment, space storage and lost information.	Spring 2015	Fall 2018	library and developer time to assist with the implementation.
everap una dac nesaurees					The Footprints software will be upgraded and will become the central tool for the				
					management of the IT department task and				
					project management efforts. All team activities will be recorded so that the staff time				
					allocation to support and projects can be tracked and managed accordingly. The staffing	Current helpdesk operations are staffed			
					model will be reviewed to ensure that staff	times and do not always provide consistent			
					members cover the intake and support functions to end users between 7:45 am to	services to end users . The Footprints software was not correctly implemented			
		Medium -			7pm on business days. The student staffing	previously. Specific functional areas within IT			
		Improves Productivity	Jessie Haase, Manager. Services	Review Helpdesk services and software and	model will be reviewed to ensure cross training of employees in both the service intake and	do not track tickets or work requests within Footprints providing for no visibility into			
evelop and Use Resources	Services and Support	Reduces Costs	and Support	develop an improvement plan.	the support functions.	operational area workload.	Spring 2016	Spring 2017	Existing Resources
		Medium - Improves							
	L	Productivity		Dreyfus University Center Wireless System					L 1
	Technical Operations	Reduces Costs	Operations	Upgrade	Replace all wireless hubs in the DUC.  A legacy version of a web portal existed for	Connectivity in the DUC is poor degraded.	Fall 2015	Fall 2015	Existing Resources
		Medium -			faculty to manage grade output from an end of				
		Improves			life version Scantron scanner. A new scanner	Legacy scanner is end of life and replacement			
		Productivity		Implement new web portal for upgraded	was purchased and a new web portal needs to	requires software changes that impact the			
evelop and Use Resources	Application Development	Productivity Reduces Costs	Jim Smola, Associate Director	Implement new web portal for upgraded Scantron grading solution.	be developed for faculty use.	requires software changes that impact the current faculty web portal.	Spring 2015	Spring 2016	Existing Resources
evelop and Use Resources	Application Development	Reduces Costs  Medium -	Jim Smola, Associate Director	Scantron grading solution.  Review and revise department budget to	be developed for faculty use.  Review all salary and operational expenses to ensure they are aligned within department	current faculty web portal.  There is no way to accurately to determine	Spring 2015	Spring 2016	Existing Resources
evelop and Use Resources	Application Development	Reduces Costs  Medium - Improves	Jim Smola, Associate Director	Scantron grading solution.  Review and revise department budget to align with operational areas to ensuring	be developed for faculty use.  Review all salary and operational expenses to ensure they are aligned within department specific operational areas. Managers for	current faculty web portal.  There is no way to accurately to determine operational costs for specific IT functions.	Spring 2015	Spring 2016	Existing Resources
evelop and Use Resources evelop and Use Resources	Application Development  Administration	Medium - Improves Productivity Reduces Costs	Jim Smola, Associate Director Jim Barrett, CIO	Scantron grading solution.  Review and revise department budget to	be developed for faculty use.  Review all salary and operational expenses to ensure they are aligned within department specific operational areas. Managers for operational areas to be trained in budget management.	current faculty web portal.  There is no way to accurately to determine		Spring 2016 Fall 2015	Existing Resources  Existing Resources
		Reduces Costs  Medium - Improves Productivity	Jim Barrett, CIO	Scantron grading solution.  Review and revise department budget to align with operational areas to ensuring accurate costing and benchmarking capabilities.	be developed for faculty use. Review all salary and operational expenses to ensure they are aligned within department specific operational areas. Managers for operational areas to be trained in budget	current faculty web portal.  There is no way to accurately to determine operational costs for specific IT functions.  Managers for each functional area do not			
evelop and Use Resources	Administration	Reduces Costs  Medium - Improves Productivity Reduces Costs Medium - Improves Productivity	Jim Barrett, CIO  Brian Kelly, Manager, Enterprise	Scantron grading solution.  Review and revise department budget to align with operational areas to ensuring accurate costing and benchmarking capabilities.  Develop a Project Plan for Office 365/MS	be developed for faculty use.  Review all stalls and operational expenses to ensure they are aligned within department peedific operational areas. Managers for operational areas to be trained in budget management.  Project plan rollout for Office 365 to all campus users. MS Office 2016 rollout to early adopters in Spring 2016 and entire campus by Summer	current faculty web portal.  There is no way to accurately to determine operational costs for specific IT functions. Managers for each functional area do not possess budgetary responsibility for their area. A document collaboration tool and mobile platform are needed for faculty/student and	Spring 2015	Fall 2015	Existing Resources
		Reduces Costs  Medium - Improves Productivity Reduces Costs Medium - Improves Productivity Reduces Costs Medium - Medium - Medium - Medium - Medium -	Jim Barrett, CIO	Scantron grading solution.  Review and revise department budget to align with operational areas to ensuring accurate costing and benchmarking capabilities.  Develop a Project Plan for Office 365/MS Office 2016 Deployment	be developed for faculty use.  Review all salary and operational expenses to ensure they are aligned within department peedic operational areas. Managers for operational areas to be trained in budget immagement.  Project plan rollout for Office 365 to all campus users. MS Office 2016 rollout to early adopters in Spring 2016 and entire campus by Summer 2016.  Educate end users to move files to H-Drive. All	current faculty web portal.  There is no way to accurately to determine operational costs for specific IT functions. Managers for each functional area do not poosess budgetary responsibility for their area. A document collaboration tool and mobile platform are needed for faculty/student and staff use on the campus.			Existing Resources  Existing Resources
evelop and Use Resources	Administration	Reduces Costs  Medium - Improves Productivity Reduces Costs Medium - Improves Productivity Reduces Costs Medium - Improves Medium - Improves	Jim Barrett, CIO  Brian Kelly, Manager, Enterprise Endpoint	Scantron grading solution.  Review and revise department budget to algo with operational areas to ensuring accurate costing and benchmarking capabilities.  Develop a Project Plan for Office 365/MS Office 2016 Deployment  Retire Desktop Backup System and move all	be developed for faculty use. Review all stalls and operational expenses to ensure they are aligned within department specific operational areas. Managers for operational areas to be trained in budget management. Project plan collout for Office 365 to all campus users. MS Office 2016 roliout to early adopters in Spring 2016 and entire campus by Summer 2016. Educate end users to move to H-Chrive storage.	current faculty web portal.  There is no way to accurately to determine operational costs is specific IT functions. Managers for each functional area do not possess budgetary responsibility for their area. A document collaboration tool and mobile platform are needed for faculty/student and staff use on the cardial fuse of th	Spring 2015	Fall 2015	Existing Resources  Existing Resources  Project will reduce backup costs
evelop and Use Resources	Administration	Reduces Costs  Medium - Improves Productivity Reduces Costs Medium - Improves Productivity Reduces Costs Medium - Medium - Medium - Medium - Medium -	Jim Barrett, CIO  Brian Kelly, Manager, Enterprise Endpoint	Scantron grading solution.  Review and revise department budget to align with operational areas to ensuring accurate costing and benchmarking capabilities.  Develop a Project Plan for Office 365/MS Office 2016 Deployment	be developed for faculty use.  Review all salary and operational expenses to ensure they are aligned within department peedic operational areas. Managers for operational areas to be trained in budget immagement.  Project plan rollout for Office 365 to all campus users. MS Office 2016 rollout to early adopters in Spring 2016 and entire campus by Summer 2016.  Educate end users to move files to H-Drive. All	current faculty web portal.  There is no way to accurately to determine operational costs is specific if functions. Managers for each functional area do not possess budgetary responsibility for their area. A document collaboration tool and mobile platform are needed for faculty/student and staff use on the campus.  The current desktop backup system is end of life and requires a high level of support to keep it running.	Spring 2015	Fall 2015	Existing Resources  Existing Resources
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evelop and Use Resources evelop and Use Resources evelop and Use Resources evelop and Use Resources	Administration  Enterprise Endpoint  Enterprise Endpoint  Enterprise Endpoint  Enterprise Endpoint  Technical Operations	Reduces Costs  Medium- Improves Productivity Reduces Costs	Jim Barrett, CIO  Brian Kelly, Manager, Enterprise Endpoint  Brian Kelly, Manager, Enterprise Endpoint  Brian Kelly, Manager, Enterprise Endpoint  Peter Zuge, Manager, Technical Operations  Peter Zuge, Manager, Technical	Seantron grading solution.  Review and revise department budget to all grading with operational areas to ensuring accurate costing and benchmarking capabilities.  Develop a Project Plan for Office 365/MS Office 2016 Deployment  Retire Desktop Backup System and move all employee and departmental file management to network drives.  Develop a Project Plan for Windows 10 Deployment  Campus Printing Standardization Project  Campus Printing Standardization Project  Review and assess telecom support vendor	be developed for faculty use.  Review all salary and operational expenses to ensure they are aligned within department sense to ensure they are aligned within department specific operational areas. Managers for operational areas to be trained in budget management.  Project plan rollout for Office 365 to all campus users. MS Office 2016 rollout to early adopters in Spring 2016 and entire campus by Joinner 2016.  Educate end users to move files to H.Drive. All Could storage will be moved to H.Drive storage. Deprecation of backup system and surplus of servers.  Project plan for rollout of Windows 10 to early adopters and the campus. Early adopters will be able to upgrade in 1rail 2016 with full campus deployment by Summer 2017.  Measuring volume of print scanning across all network and Lool printers. Study common last Spring. Will be meeting with the vendor to do an axises wemen't reparding codes real benefits.	current faculty web portal.  There is no way to accurately to determine operational cost is specific if functions. Managers for each functional area do not possess budgetary separational cost is specific to functional area do not possess budgetary responsibility for their area.  A document collaboration tool and mobile platform are needed for faculty/student and staff use on the campia.  The current deaktop backup system is end of life and requires a light level of support to keep it roungs.  Moving to Windows 10 will position the IT department to promote the use of 2 in 1 department to promote the use of 2 in 1 support 1 but and requires a little position of 1 and 1 an	Spring 2015  Summer 2015  Fall 2015  Fall 2015  Spring 2015	Fall 2015  Summer 2016  January 2016  Summer 2017	Existing Resources  Existing Resources  Project will reduce backup costs for the campus. Existing Resources  Existing Resources  Carryover funding for initial startup. Goal of the project is to reduce operational costs to a decide project in the campus funding for initial startup. Goal of the project is to reduce operational costs to order prointies.  Existing Resources  Existing Resources  Existing Resources  Existing Resources  Existing Resources, cost savings from the effort to be applied to other priorities.
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					All area managers are reviewing staff PD's and	There is no professional development plan for			
		Medium High -			needed skill sets needed to move the	departmental personnel which results in			
		Essential to			department forward. Each operational area	atrophied skillsets for staff hampering IT's			
Advance Learning	Administration	Operations	Jim Smola, Associate Director	Develop a departmental training plan.	will catalog individual training needs.	ability to upgrade equipment and services.	August 2015	January 2016	Existing Resources
						The legacy student information requires major enhancements and significant maintenance to			
						enhance functionality. The degree audit			
		Medium High -			Replacement of legacy	system. DARS is beyond end of life and			
		Essential to		Plan and initiate and upgrade of the	admissions/records/student financials and	requires an upgrade. The functionality and			
Develop and Use Resources	Application Development	Operations	Jim Barrett, CIO	University student information system.	Banner Financial Aid systems.	setup is solely managed by IT.	Fall 2015	Spring 2018	New Resources
						Outdoor emergency phones were failing and			
		Medium High -				Risk Management determined that			
		Essential to	Peter Zuge, Manager, Technical		New campus blue phones will be installed and	replacement was essential to providing a safe			
Develop and Use Resources	Telecom	Operations	Operations	Replace campus emergency phones.	tested.	campus environment.  Existing anti-virus desktop tool is not a just in	Summer 2015	Summer 2015	Existing Resources
						time system. Using the existing tool results in			
					Installation of Symantec AV on the desktop will	a lag time of a week before a virus definition			
		Medium High -			result in just in time virus/malware definition	update is loaded into the tool. This allows			
		Essential to	Brian Kelly, Manager, Enterprise		updates to enhance the security of campus	malware to spread within the network			
Develop and Use Resources	Enterprise Endpoint	Operations	Endpoint	Deploy Symantec Anti Virus to Desktops	desktops.	undetected during that week.	Spring 2016	Spring 2016	Existing Resources
		Medium High -							
		Essential to	Jessie Haase, Manager, Services	Develop and implement an after hours	A documented communication plan to ensure	No documented procedure exists and			
Develop and Use Resources	Services and Support	Operations	and Support	support procedure.	24/7 coverage for critical services and systems.	practices are inconsistent and unreliable.	Fall 2015	Spring 2016	Existing Resources
	1	Medium High -		L	A documented communication plan for 24/7	L	1		
December and the Brees	Administration	Essential to Operations	Jim Barrett, CIO	Develop and implement an executive support procedure.	support for the University Executive Team members.	No documented procedure exists and practices are inconsistent and unreliable.	Summer 2015	Summer 2015	Existing Resources
Develop and Use Resources	Munninstration	operations	Jiiii barrett, CIU	support procedure.	members.  The alternate communication plan will be done	procuces are inconsistent and unreliable.	Junimer 2015	Junniter 2015	Existing Resources
	1				in two phases. Initially a failover site will be		1		
	1				developed for critical systems. The Rave		1		
	1				messaging tools will be utilized for		1		
					communication among key executive and IT				
	1	1			team members during a campus wide email		1	1	
	1				outage. Phase II of this plan will deliver a		1		
					continuity of operations site for the campus	There is no communication plan in place when			
		Medium High -		Develop an alternate communication plan	with content that will be copied from the	should a failure of a major system occur			
		Essential to			existing site. Both websites will be hosted off	thereby causing confusion and ad hoc			
Develop and Use Resources	Administration	Operations Medium High -	Jim Barrett, CIO	as email or the website.	campus.  Review of upgrade process and impact to	communication. SharePoint Server 2010 Mainstream support	Spring 2016	Spring 2016	Existing Resources
		Essential to		Plan and initiate an upgrade from	website and intranet. Upgrade to SharePoint	has ended and Extended Support concludes in			
Develop and Use Resources	Application Development	Operations	Jim Smola, Associate Director	SharePoint Server 2010 to 2013.	Server 2013.	2020.	Fall 2015	Spring 2016	Existing Resources
bevelop und ose nesources						Pulling all of these disparate services into one		-p	
					Develop a portal within Ellucian Recruiter	hub for applicants and admitted students will			
		Medium High -			where applicants and admits can track their	improve their enrollment experience, deliver			
		Essential to		Implement an admitted student portal	progress toward admission, enrollment,	consistent communication and reduce			
Develop and Use Resources	Application Development	Operations	Jim Smola, Associate Director	within Ellucian Recruiter.	orientation and securing housing.	postage/paper costs due to processing.	Fall 2014	Fall 2015	Existing Resources
		Medium High -							
		Essential to	Peter Zuge, Manager, Technical		Domain Controllers to be updated and/or				
Develop and Use Resources	Technical Operations	Operations	Operations	Upgrade Domain Controllers	virtualized.	Domain controllers are reaching end of life.	Fall 2015	Spring 2016	Existing Resources
		Medium High - Essential to	Peter Zuge, Manager, Technical	Increase capacity of Netbackup Shelves at	Purchase and install new backup shelves with	Most critical data is backed up. All operational			
Develop and Use Resources	Technical Operations	Operations	Operations	both UWSP and at fail over at UWEC.	increased memory.	data needs to be backed up to offsite fail over.	Fall 2015	Spring 2016	Existing Resources.
Develop and use resources	recinical operations	Medium High -	Operations	DOLLI OWSF and at lail over at OWEC.	increased memory.	data needs to be backed up to offsite fall over.	Fall 2013	Spring 2010	Existing Resources.
		Essential to	Peter Zuge, Manager, Technical	Upgrade from Internet Explorer 9 from	Internet Explorer 11 installed on all university	IE 9 is end of life 1/1/2016. Some campus			
Develop and Use Resources	Technical Operations	Operations	Operations	Internet Explorer 11.	systems.	systems do not work with IE9.	Summer 2015	Summer 2015	Existing Resources
						Treehaven supports significant instruction on			
	1					a dial up network. This network impedes IT	1		
	1					maintenance and academic instruction at that	1		
	1					location. A high speed connection to the	1		
	1					location would reduce IT staff travel time for	1		
	1	Medium High -				maintenance and infrastructure costs. A high speed connection will enhance the types of	1		Existing Resources/ Campus
	1	Medium High - Essential to	Botos Zugo Managos Toshalasi	Implement a high speed connection to the	Installation of a high speed cable or DSL	speed connection will enhance the types of high impact learning activities that occur at	1		Existing Resources/ Campus Telecom chargeback to fund
Advance Learning	Technical Operations	Operations	Operations	Treehaven location.	connection to the campus.	high impact learning activities that occur at that location.	Fall 2015	Spring 2016	this
moreone regitting	recimical Operations	operations	OPERATORS .	Treemarch location.	connection to the campus.	Servers are nearing end of life and require	2013	Spring 2010	MINA.
	1	Medium High -				replacement. Servers are needed to support	1		
	1	Essential to	Peter Zuge, Manager, Technical	Upgrade of Macintosh Server		programs in the arts and sciences that utilize	1		
Develop and Use Resources	Technical Operations	Operations	Operations	infrastructure.	Replacement of critical Mac servers.	Mac.	Summer 2015	Fall 2015	Existing Resources
	1					With the closure of the resident hall computer			
	1					labs print stations are being setup at alternate	1		
	1					locations around the campus that are	1		
	1				1	convenient for students. Many students	1		
	1	l			This system will allow students and staff to	indicated that the resident hall labs were used	1		
	1	Low - Enhancement of	Botos Zugo Managos Toshalasi	Donlay a web based orienting solution to	print from any kind of device and release the	largely for printing. This will allowing that issue to be addressed without supporting the	1		
Develop and Use Resources	Technical Operations	Enhancement of Service	Peter Zuge, Manager, Technical Operations	Deploy a web based printing solution to the campus.	print job at a print location on campus that is convenient to them.	issue to be addressed without supporting the need for an entire computer lab.	Fall 2015	Spring 2016	Evicting Recourses
vevelop and use resources	recimical Operations	service	Operacions	Migrate from a legacy on premise	convenient to them.	need for all entire computer lab.	raii 2015	apring 2010	Existing Resources
	1			Migrate from a legacy on premise application for student org management to		Student involvement is considered a high	1		
	1			application for student org management to a cloud based solution. The current		impact practice. Participation in student	1		
	1			solution does not provide for student	Implement a cloud solution to manage student	organizations and intramural sports increases	1		
	1	Low -		development outcomes tracking for	orgs and to develop general education	retention. Being able to promote and track	1	1	
	1	Enhancement of		integration into the UW Stevens Point	curriculum objectives for student development	involvement will allow the institution to	1		
Advance Learning	Application Development	Service	Jim Smola, Associate Director	General Education program.	functions.	increase student retention.	Fall 2015	Spring 2016	Existing Resources
		Low -							
i	1	Enhancement of	Peter Zuge, Manager, Technical	Install Google Chrome as a desktop	Install Google Chrome with all feedback	Both students and staff are requesting Google	1	1	
Develop and Use Resources	Enterprise Endpoint	Service	Operations	browser option.	mechanisms to Google disabled.	Chrome as a browser option.	Summer 2015	Summer 2015	Existing Resources
Develop and Ose Resources									