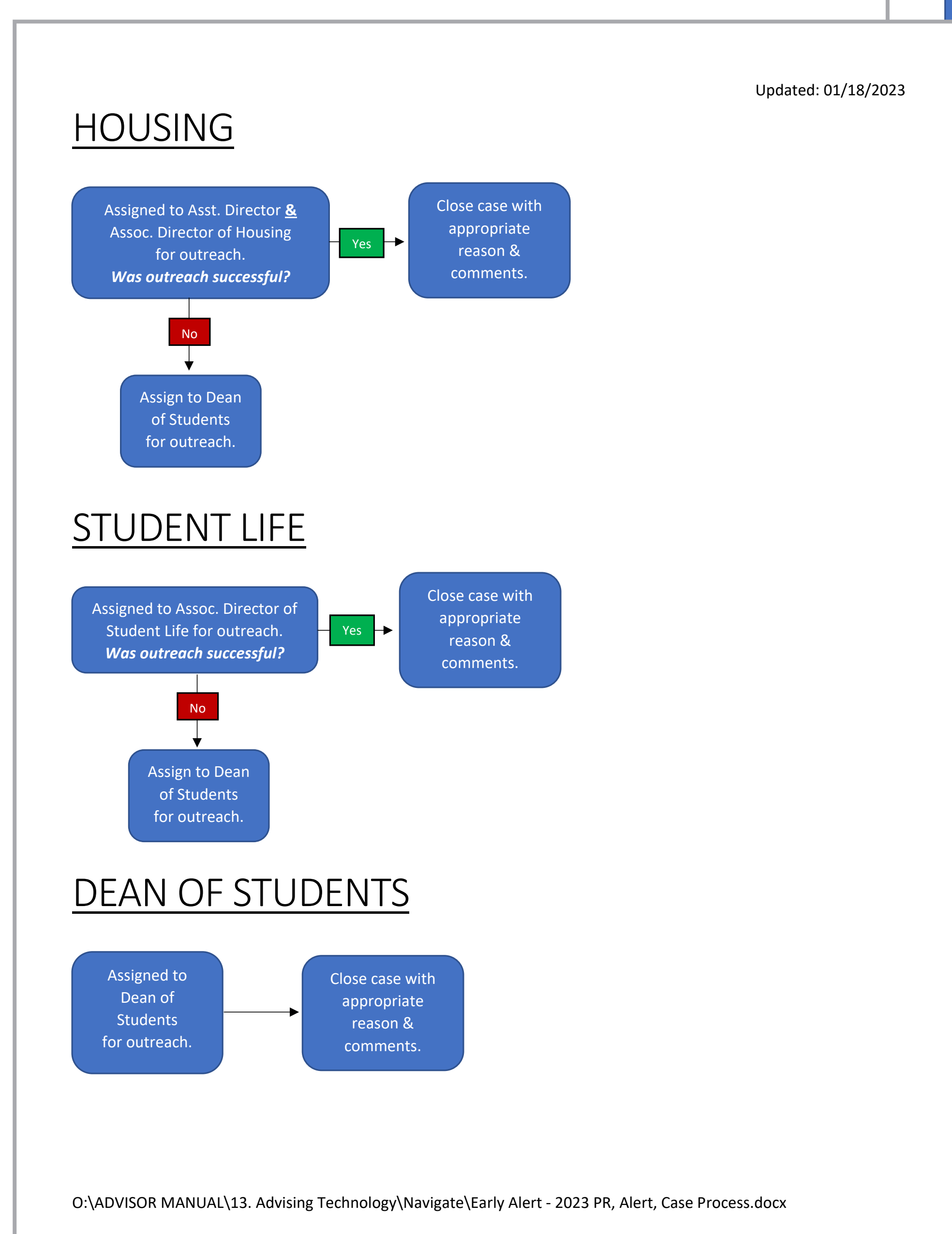
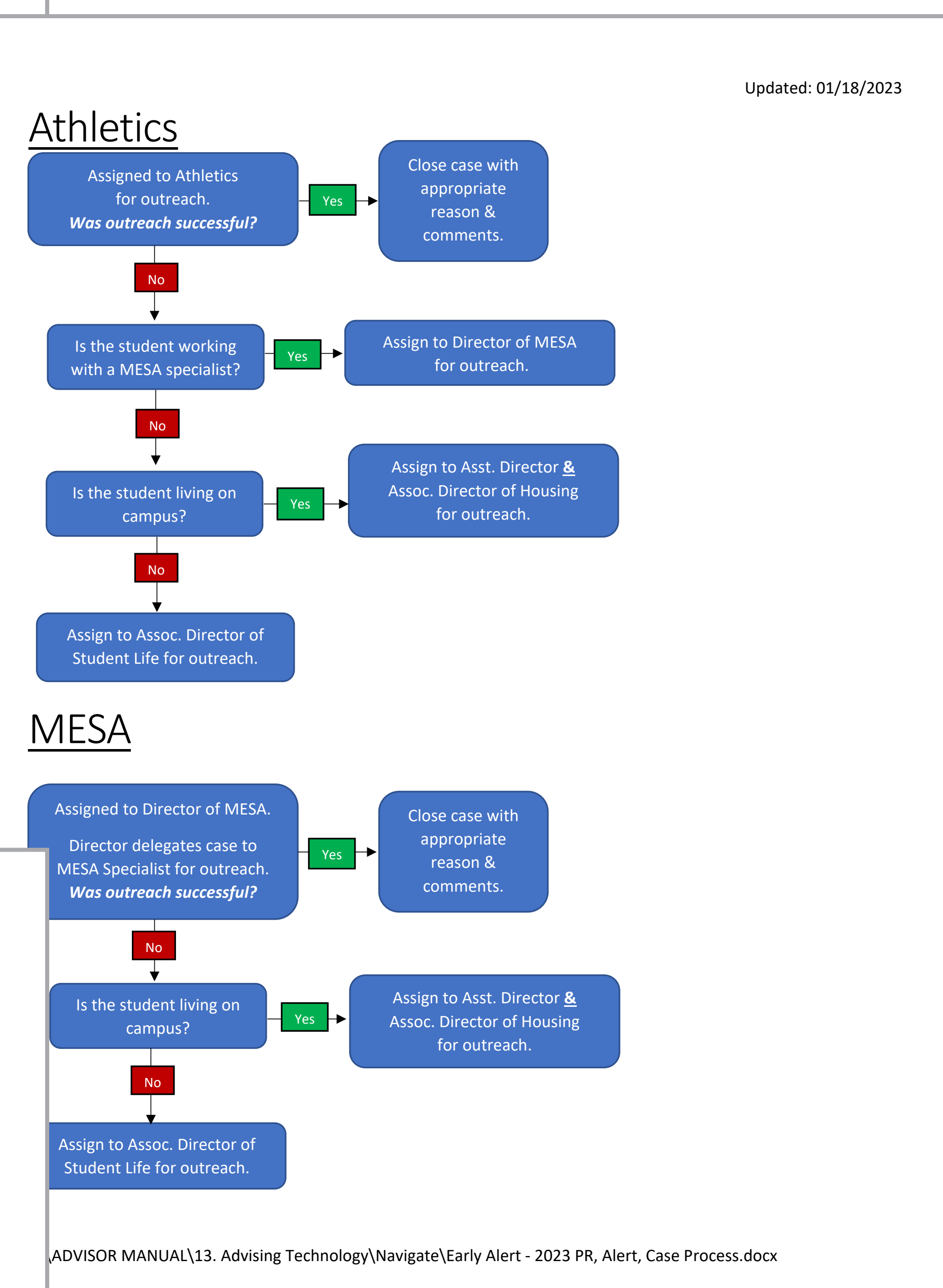
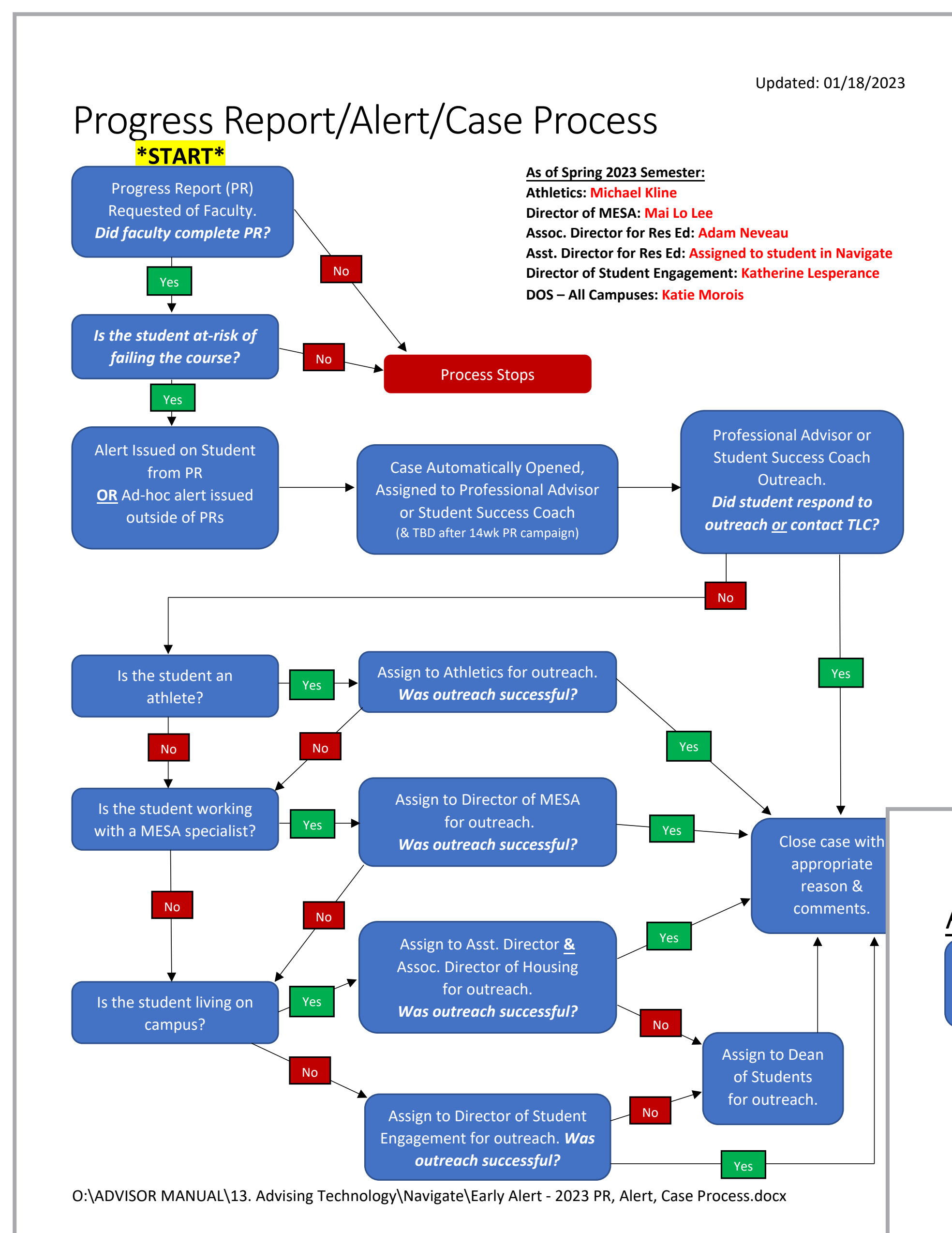


Alerts and Cases Flowchart for Care Units



UNIVERSITY of WISCONSIN
GREEN BAY



Navigate360



Regional Public 4-Year



9,600 Students



Green Bay, Wisconsin

We built out this flowchart to clearly explain the Alerts and Cases process to supporting Care Units, helping guide them in how to respond to alerts and eliminate redundancies in outreach. It also helped us easily identify bottlenecks in the process and correct them when something was not working as planned. Our executive summary also aided in highlighting our return on investment to respective stakeholders.