

Navigate and Advising Workshop UW-Stevens Point March 9, 2023

Building Communities to Advance Equity and Student Success

8:30-9:00 a.m. Registration and Light Breakfast (Laird North and Central)

9:00-9:15 a.m. Welcome and Workshop Overview (Laird North and Central)

9:15-10:30 a.m. Plenary Panel: Doing the Work to Close Equity Gaps (Laird North and Central)

Presenters:

- LaToya White, Managing Director, EAB
- DeAnn Possehl, Assistant Provost, Student Success, UW-Parkside
- Jeremy Page, Asst. Dean of Student Services, School of Education, UW-Milwaukee This panel will explore the imperative to erase equity gaps for underrepresented students of color and other historically underserved populations. What are the systemic barriers for students on campus? What are the practices that promote inclusivity and equitable outcomes? What progress has been made, and how is that progress sustained? Leaders from UW-Milwaukee and UW-Parkside will discuss their efforts to close equity gaps, sharing successes, lessons learned, and the work ahead.

10:35-11:35 a.m. Concurrent Sessions (descriptions on page 2)

11:40 a.m.-12:10 p.m. Systemwide Strategies for Addressing Student Behavioral Health (Laird North and Central)

Presenter:

 John Achter, Director of Student Behavioral Health and Interim Associate Vice President for Enrollment and Student Success, UW System

The presenter will briefly review the impetus for the UW System Behavioral Health Initiative, discuss some of the most recent efforts impacting all UW campuses, and address how the workshop audience can be key partners in supporting student mental health and well-being.

12:10 p.m. Lunch Begins (Laird North and Central)

12:40-1:25 p.m. Plenary: Strategies in Advancing Equity and Student Success (Laird North and Central)

Presenter: Matthew Petersen, Manager of Student Retention, NWTC

Northeast Wisconsin Technical College has fully embraced the responsibility to close historical gaps in student success outcomes and promote equity in the communities they serve. This presentation will highlight institutional changes designed to foster an equity-minded culture, insights gained from analysis of disaggregated data, and strategies for growing holistic student support structures.

strategies for growing houstic student support structures.

1:30-2:30 p.m. Concurrent Sessions (descriptions on page 3)

2:35-3:15 p.m. Hot Topics Discussions (see page 4)

3:20-4:00 p.m. Moving Forward Together (Laird North and Central)

Participants will reflect on takeaways from the day.

Morning Concurrent Sessions

Promoting Student Success through Advising and Coaching (Legacy/Room 370)

Facilitator: Angela Kellogg, Senior Academic Planner, Office of Enrollment and Student Success, UW System

Presenters:

- UW-Milwaukee: Gabriela Dorantes, Senior Advisor and Multicultural Student Success Coordinator, Roberto Hernandez Center
- UW-Whitewater: J.P. Villavicencio, Coordinator of Pathway for Success
- UW-Platteville: Kia Hendrickson, Director of Academic Advising

This session focuses on effective advising and coaching strategies to advance equity and enhance student success. UW institutions will share research and practices related to flipped advising, efforts to support readmitted students, and success coaching and its intersection with offices serving minoritized and underrepresented students.

Leveraging Analytics (Laird South)

Facilitator: Sue Buth, Director, Office of Policy Analysis and Research, UW System Presenters:

- UW-Green Bay: Meagan Strehlow, Assistant Vice Chancellor, Student Access and Success, and Pooja Agarwal, Navigate App Administrator and Training Specialist
- UW-Eau Claire: Billy Felz, Interim Vice Chancellor for Enrollment Management; Kim O'Kelly,
 Executive Director of Enrollment Management; and John Reichert, Director of Academic Advising
- UW-Stevens Point: Andy Cinoman, Director of Student Retention

The presenters will discuss ways in which they have leveraged analytics to implement proactive strategies to support student success and evaluate intervention effectiveness. Discussion will include the use of analytics in addressing capacity issues via targeted outreach and ways data can be used to tell the story about the impact on student success.

Eliminating Student Frustration and Staff Duplication through Coordinated Communication and Intervention (Room 374)

Facilitator: Chase Vogel, EAB Liaison to UW System and Strategic Leader Presenters:

- UW-Green Bay: Kim Lintner, Assistant Director of Advising
- UW-Whitewater: Jessica Stein, Coordinator for Early Success, and Nathan Callope, Navigate Administrator, both in the Academic Advising and Exploration Center
- UW-Stout: Amy McGovern, Retention Specialist
- UW-Oshkosh: Rich Marshall, Director of Student Outreach and Retention

Do students complain about receiving too many emails? Do you encounter misaligned or even conflicting information being delivered to students that causes further frustration? In this session, learn how your colleagues from UW-Green Bay, UW-Whitewater, UW-Stout, and UW-Oshkosh have been successful reducing the impact of these challenges. By the end of the session, you'll have learned lessons that you can take back to campus to begin coordinating communication and impact the experience for students starting this fall semester.

Afternoon Concurrent Sessions

Excellence in Academic Advising: Supporting Campus Goals for Advising and Student Success (Laird South)

Facilitator: Angela Kellogg, Senior Academic Planner, Office of Enrollment and Student Success, UW System

UW-Eau Claire: Billy Felz, Interim Vice Chancellor for Enrollment Management, and John Reichert,
 Director of Academic Advising

UW-Eau Claire will share their experience as part of the national inaugural cohort in the Excellence in Academic Advising initiative, an effort sponsored by NACADA and the John N. Gardner Institute for Excellence in Undergraduate Education. Presenters will provide an overview of their experience in this two-year process to evaluate and improve academic advising through a comprehensive, evidence-based assessment process focused on nine Conditions of Excellence in Academic Advising.

Mastering Messaging: A Workshop on Effective Strategies for College Students using Navigate (Legacy/Room 370)

Facilitator: Justin Bruchey, EAB Strategic Leader

Presenter:

Presenters:

UW-Superior: Megan Torkildson, Director, Educational Success Center

Participants will explore effective messaging strategies for facilitating communication between students, faculty, and staff. Topics will include crafting clear, concise, and professional messages and best practices for managing high-volume communication. By the end of the session, participants will have a deeper understanding of how to use Navigate to support their communication efforts and create a more effective and connected college community.

Differentiated Care: Exploring How to Maximize Student Impact and Scale Staff Time (Room 374)

Facilitator: Paige Hammond, EAB Strategic Leader

Presenters:

- UW-Whitewater: Michael Lango, Director, and Jessica Stein, Coordinator for Early Success, both in the Academic Advising and Exploration Center
- UW-Platteville: Karen Drees, Assistant Director of Advising, and Haley Rusk, Retention Specialist/Manager

During this session we will review the benefits of differentiated care, hear from UW-Whitewater and UW-Platteville on how they have implemented these practices, and break into groups to explore how your campus can explore this model. By the end of this session, you will have an idea of where the best opportunity to pilot or expand differentiated care is on your campus.

Hot Topics Discussions

Advising Recruitment and Retention (Room 378)

Facilitator: Darrel Renier, Director of Academic Advising, UW-Green Bay, and Michele Nauman, Associate Director of Academic Advising, UW-La Crosse

Embracing Equity as a Student Success Imperative (Laird South)

Facilitator: LaToya White, Managing Director, EAB

Faculty Engagement (Legacy/Room 370)

Facilitator: Annie LaValley, Director of Advising, College of Letters and Sciences, and Zach Oster, Associate Professor, Department of Computer Science, UW-Whitewater

Major and Career Exploration (Laird North and Central)

Facilitator: Marie Smith, Instructional Technology Manager and Instructor, Navigate and Student Success Initiatives, UW-Parkside

Data Informed Practices (Laird North and Central)

Facilitator: Lixia Qin, Policy and Planning Analyst, Office of Policy Analysis and Research, UW System

Supporting Student Mental Health (Room 374)

Facilitator: John Achter, Interim Associate Vice President for Enrollment and Student Success, UW System

Training and Development (Legacy/Room 370)

Facilitator: Jamie Schweiger, Navigate Functional Lead, Academic Advising Center & Career Services, UW-La Crosse

Working with Students on Academic Recovery (Laird North and Central)

Facilitator: Ian Stroud, Director, Student Success Center, UW-River Falls