

HandRaise Notification Reason triggered emails and if Case is prompted

Student receives an individual email for each notification reason issued

Notification/Case	Email
<p>I need help paying for college</p> <p>Case prompt: Not yet</p>	<p>Email subject: Paying for college</p> <p>Hi {\$student_first_name},</p> <p>Thanks for raising your hand and asking about paying for college. UW-Eau Claire has many resources available to help you in learning more about how to pay for college. Check out the resources below, and if you still have questions, Blugold Central is a great place to connect.</p> <ul style="list-style-type: none"> • Check out our Paying for College page where you can learn more about other financing options or submitting a financial aid appeal if you have special or unusual circumstances. • Apply for scholarships through the Gold for Blugolds scholarship site. • Search for on or off campus employment on Handshake. • View CashCourse, designed specifically to offer a broad range of financial topics empowering the college-age student to make sound money management decisions. Topic areas include: <ul style="list-style-type: none"> ○ Financial Basics ○ Paying for College ○ College Life ○ The World of Work <p>Stop into Blugold Central for more in-depth financial aid questions:</p> <ul style="list-style-type: none"> • blugoldcentral@uwec.edu • 715-836-3000 • Vicki Lord Larson Hall 1108
<p>I have questions and don't know where to start</p> <p>Case prompt: Yes (Rapid Response Team)</p>	<p>Email subject: Not sure where to start?</p> <p>Hi {\$student_first_name},</p> <p>Thank you for reaching out. In the coming days, someone will reach out to you to learn more about your questions and to provide guidance on next steps. Be sure to watch your UW-Eau Claire e-mail.</p>

<p>I need help with career planning</p> <p>Case prompt: No, but Career Services receives an email about the hand raise</p>	<p>Email subject: Schedule a meeting with Career Services</p> <p>Hi {\$student_first_name}</p> <p>Career Services is here to help you! One-on-one appointments can be made in Handshake and include:</p> <ul style="list-style-type: none"> • Resume Reviews • Cover Letter Reviews • Personal Branding (such as LinkedIn or Handshake Profile Assistance) • Job or Internship Search • Mock Interview or Interview Preparation • Salary Negotiation • Senior Meeting <p>Sincerely,</p> <p>The Career Services Team</p>
<p>I need help with my academic plan or changing my major</p> <p>Case prompt: Yes (ARCC advisor)</p>	<p>Email subject: Connecting with your ARCC advisor</p> <p>Hi {\$student_first_name}</p> <p>Schedule a meeting with your ARCC advisor for academic planning or changing your major. To schedule, log into https://uwec.navigate.eab.com/.</p>

<p>I need academic support/general help with studying</p> <p>Case prompt: Yes (Tricia Armstrong/ASC)</p>	<p>Email subject: Connect with a Peer Academic Coach</p> <p>Hi {\$student_first_name},</p> <p>Check out availability to meet with a Peer Academic Coach in the Student Success Center (CEN 2104)! This is a FREE service.</p> <p>Here is a common list of reasons to meet with Peer Academic Coach:</p> <ul style="list-style-type: none"> • time management tools and strategies • effective learning strategies • productive study habits • test preparation and test-taking strategies • note-taking techniques • Canvas <p>To book your first appointment, sign in to your Navigate account and select "Schedule Appointment," then select "Tutoring or Peer Academic Coaching."</p> <p>For more information visit the Academic Skills Center website or contact ASC staff at 715-836-2200, asc01@uwec.edu or stop by the front desk in the Centennial 2104 (Mon-Fri 8 a.m.-4 p.m.).</p>
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