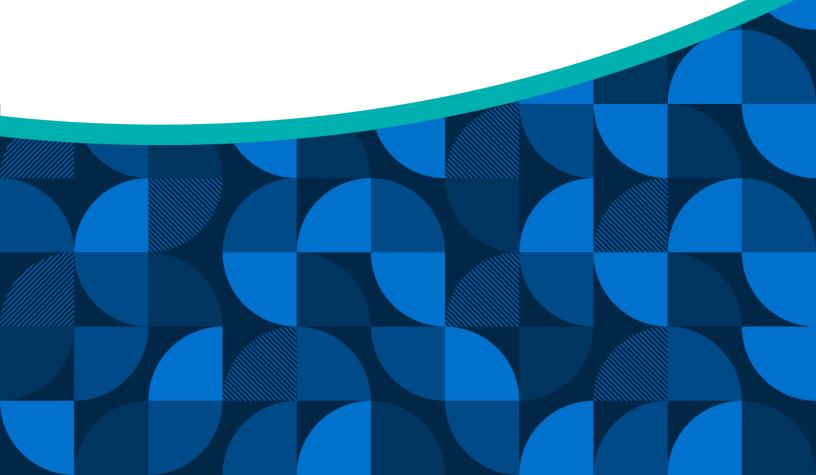




NAVIGATE360

# EAB Experiences Summer 2025 Catalog



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Ε

Experiences



# EAB Experience Offerings – Summer 2025

Formats for all roles and needs

# **Office Hours**

Open question and answer session. EAB does not prepare material ahead of time, partners come with their questions for EAB and their partner peers to engage in conversation.

**Typical Audience:** Admins and hands on users of the product

## **Strategy Spotlight**

EAB delivers content specific to a best practice strategy focus. Partners will have a chance to share out, ask questions, and have conversation with EAB and partner peers.

**Typical Audience:** Leadership Team individuals who work closely with the product admins and users.

## Workshop

These sessions are interactive, often requiring pre-work and post work to the session time itself. Come prepared to be hands on to get the most out of this EAB Experience

**Cohort:** A Product Workshop that has multiple required sessions to achieve the goal of the workshop. Commitment to the full cohort is necessary for success.

**Typical Audience:** Product Admins and Tech leads

## **Feature Focus**

EAB delivers content to the specific product feature or function focus. Partners will have a chance to ask questions and have conversation with EAB and partner peers.

**Typical Audience:** Admins and hands on users of the product

## **SL Strategy Hours**

Sessions driven by Strategic Leaders designed to connect partners around specific topics and priorities to set a strategy and action plan moving forward.

**Typical Audience:** Leadership Team individuals who work closely with the product admins and users.

## **Roadmap Webinar**

Listen and learn from EAB Product Managers and Delivery Team members as they share what is ahead for the product.

**Typical Audience:** Leadership, Product Administrators

#### COHORT

Multiple offerings focused on one topic





The following is a list of all Summer 2025 offerings **by role**. Work with your Strategic Leader on which are the most applicable for your role or to invite others on your team such as Care Unit Leads, Tech Leads, etc.



### June

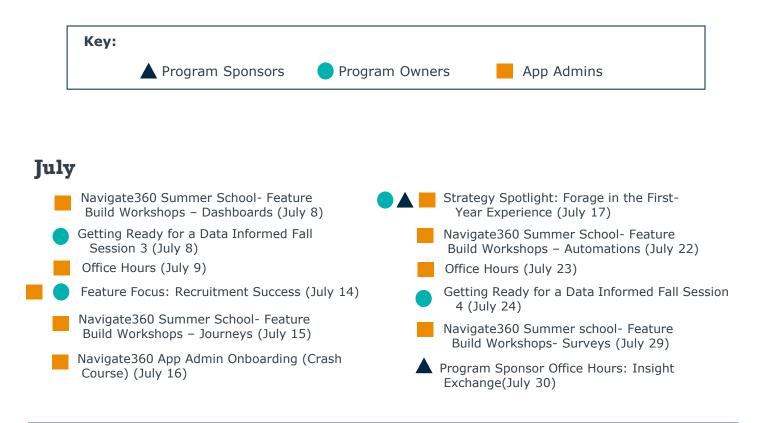
- Navigate360 Product Update Webinar (June 3)
   Program Owner Strategy Spotlight: Hear from Pro POs (June 4)
   Feature Focus: Recruitment Success (June 9)
   Navigate360 Summer School- Feature Build Workshops Events (June 10)
   Office Hours (June 11)
   Getting Ready for a Data Informed Fall Session 1
- Recruitment Success Strategy Spotlight: Yield Tactics (June 18)
   Program Sponsor Office Hours: Insight Exchange (June 18)
   Getting Ready for a Data Informed Fall Session 2 (June 24)
   Navigate360 Summer School- Feature Build Workshops Reports (June 24)
   Office Hours (June 25)

(June 12)





The following is a list of all Summer 2025 offerings **by role**. Work with your Strategic Leader on which are the most applicable for your role or to invite others on your team such as Care Unit Leads, Tech Leads, etc.



# August



 Getting Started with Navigate360 (Aug 12)
 Getting Started with Navigate360 (Aug 14)
 Getting Started with the Course Planning Agent (Aug 19)
 Office Hours (Aug 20)



## NAVIGATE360

# **Offerings by Topic** *Student Success*

- Impact
- Data Informed Support
- Summer School



# **Topic of Focus: Impact**

# May 13<sup>th</sup> – Analytics in Action Session 1

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Defining your scope - Determine your hypothesis or question of focus and which metrics you will measure to assess impact.

# May 20<sup>th</sup> – <u>Analytics in Action, Session 2</u>

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Pull your data – leverage Navigate360 tools to measure your key metrics of interest.

# May 27<sup>th</sup> – <u>Analytics in Action, Session 3</u>

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Analyze results and build your story - Quantify your impact and assess areas of opportunity, plus use EAB resources to showcase you and your team's hard work.

# June 5<sup>th</sup>- <u>SL Strategy Hour</u>

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Identify relevant impact metrics that align with annual Success Plan priorities and craft an evaluation plan to showcase impact connected to student success work on campus.

# **Topic of Focus: Data Informed Support**



# June 12<sup>th</sup> – <u>Getting Ready for a Data Informed Fall</u>

Audience: Program Owners, Admins, Care Unit Leads

Format: EAB delivered content and time for open question and answer

#### Cadence: 4-part series

**Objectives:** Gain valuable insights into data and reporting strategies, collaboration techniques, and routines to streamline your data processes for the upcoming academic year.

# June 24<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Reports

Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Report within the platform—from start to finish.

# July 8<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u>: Custom Dashboards

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Custom Dashboard within the platform—from start to finish.

# July 24<sup>th</sup> – Getting Ready for a Data Informed Fall

Audience: Program Owners, Admins, Care Unit Leads

Format: EAB delivered content and time for open question and answer

Cadence: 4-part series

**Objectives:** Gain valuable insights into data and reporting strategies, collaboration techniques, and routines to streamline your data processes for the upcoming academic year.

# **Topic of Focus: Summer School**



## June 10<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Events

Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building an Event within the platform—from start to finish.

## June 24<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Reports

Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Report within the platform—from start to finish.

## July 8<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Custom Dashboards

Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Custom Dashboard within the platform—from start to finish.

## July 15<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Journeys

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building an Event within the platform—from start to finish.

# **Topic of Focus: Summer School**



# July 22<sup>nd</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Automations

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building an Automation within the platform—from start to finish.

## July 29<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Surveys

Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Survey within the platform—from start to finish.

## August 5<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshop:</u> Pre and Post Appointment Questions

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

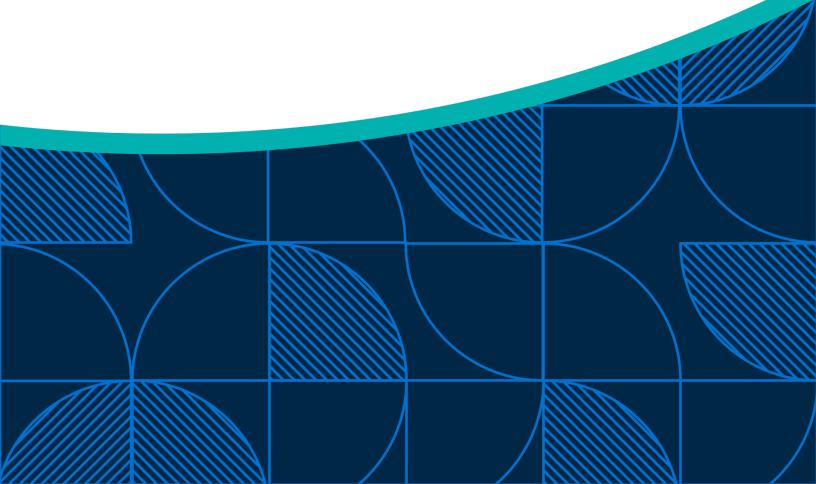
Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building Appointment Questions within the platform—from start to finish.



MOON SHOT

# **Offerings by Topic** *Moon Shot Experiences*





# **Moon Shot Sessions**

# June 5<sup>th</sup> – <u>Moon Shot Roundtable: Career in the</u> <u>Curriculum</u>

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Explore strategies for connecting career-focused opportunities within curriculum to improve social and economic mobility for all students.

# July 17<sup>th</sup> – <u>Moon Shot Roundtable: Workforce</u> <u>Partnerships</u>

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Explore strategies for building and leveraging employee connections, as well as how to maximize on-campus experiences and opportunities to prepare students for career success.

# August 6<sup>th</sup> – <u>Moon Shoot Roundtable: Microgrant and</u> <u>Other Student Financial Support to Improve Outcomes</u>

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

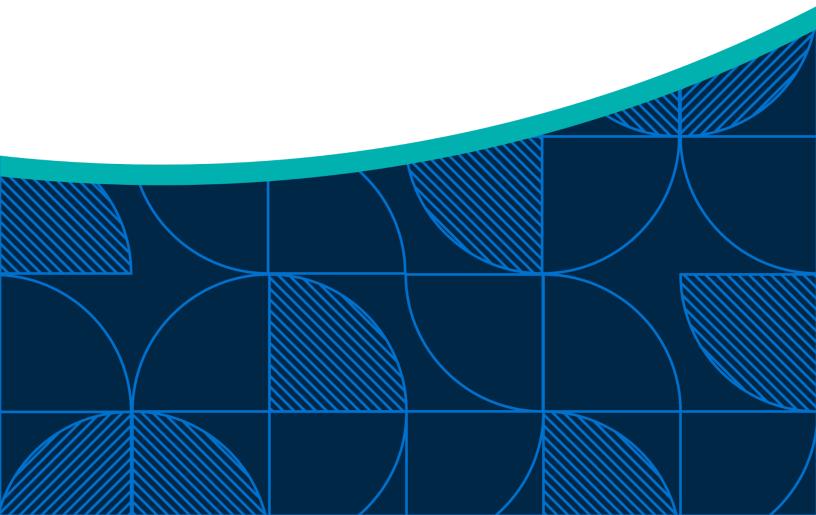
Cadence: One-time offering

**Objectives:** Learn from Moon Shot partners about their initiatives to support targeted student populations as part of broader efforts to improve retention, boost graduation rates, and reduce student debt.



FORAGE

# **Offerings by Topic** *Forage Success Experiences*





# **Forage Sessions**

# May 29<sup>th</sup> – <u>Strategy Spotlight: Forage Basics: Exploring</u> and Configuring Forage in Navigate360 and Starfish

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: One-time offering

**Objectives:** To equip new and returning users with the knowledge and tools to effectively integrate Forage's virtual job simulations into their platforms, enhancing student engagement and career exploration.

# June 11<sup>th</sup> – Forage Community of Practice: Monthly Series for Forage Insider Partners Only <u>(Opt-in to Forage</u> <u>Insider here)</u>

Audience: Program Sponsors, Program Owners

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

**Objectives:** To engage Forage Insider partners in a monthly series that fosters collaboration and best practices to enhance student career readiness using Forage's tools.

## July 23<sup>rd</sup> – Forage Community of Practice: Monthly Series for Forage Insider Partners Only <u>(Opt-in to Forage</u> <u>Insider here)</u>

Audience: Program Sponsors, Program Owners

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

**Objectives:** To engage Forage Insider partners in a monthly series that fosters collaboration and best practices to enhance student career readiness using Forage's tools.

## July 17<sup>th</sup> – <u>Strategy Spotlight: Forage in the First-Year</u> <u>Experience</u>

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: One-time offering

**Objectives:** To introduce Forage's new simulation for first-year students, demonstrating how it can be integrated into orientation, seminars, and advising to support early career exploration and informed decision-making.



# **Forage Sessions**

# August 27<sup>th</sup> – Forage Community of Practice: Monthly Series for Forage Insider Partners Only <u>(Opt-in to Forage</u> <u>Insider here)</u>

Audience: Program Sponsors, Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

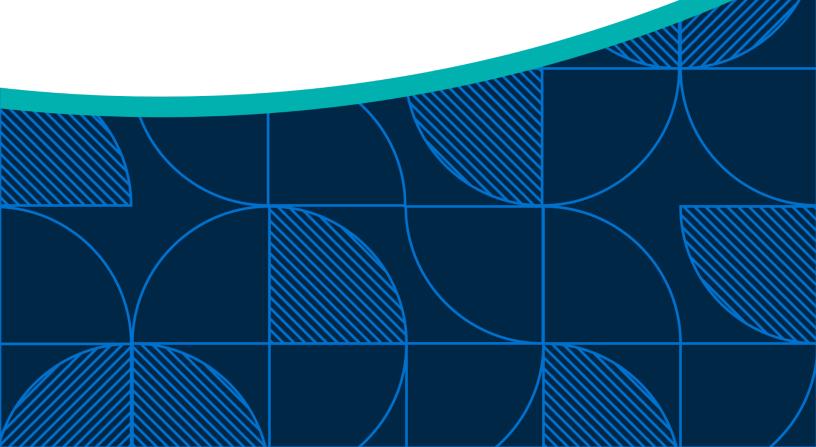
**Objectives:** To engage Forage Insider partners in a monthly series that fosters collaboration and best practices to enhance student career readiness using Forage's tools.

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RECRUITMENT SUCCESS

# **Offerings by Topic** *Recruitment Success Experiences*



# **Recruitment Success Sessions**



# May 19<sup>th</sup> – <u>Feature Focus: Recruitment Success</u> (Reports)

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

**Objectives:** Will dive deeply into Reporting functionality in Recruitment Success

### → June 9<sup>th</sup> – <u>Feature Focus: Recruitment Success</u> (Applications)

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

**Objectives:** Will dive deeply into Application functionality (and new branching capabilities) in Recruitment Succes

## June 18<sup>th</sup> – <u>Recruitment Success Strategy Spotlight:</u> <u>Yield Tactics</u>

#### Audience: Program Owners

Format: EAB delivered content and time for open question and answer

#### Cadence: Quarterly

**Objectives:** Recruitment Success Leadership Teams aims to review key features for driving yield and share peer examples.

## July 14<sup>th</sup> – <u>Feature Focus: Recruitment Success</u> (Onboarding)

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

**Objectives:** Re-Introduction to the Application Administrator role in Recruitment Success and the available tools to set you up for success

# August 11<sup>th</sup> – <u>Feature Focus: Recruitment Success</u>

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

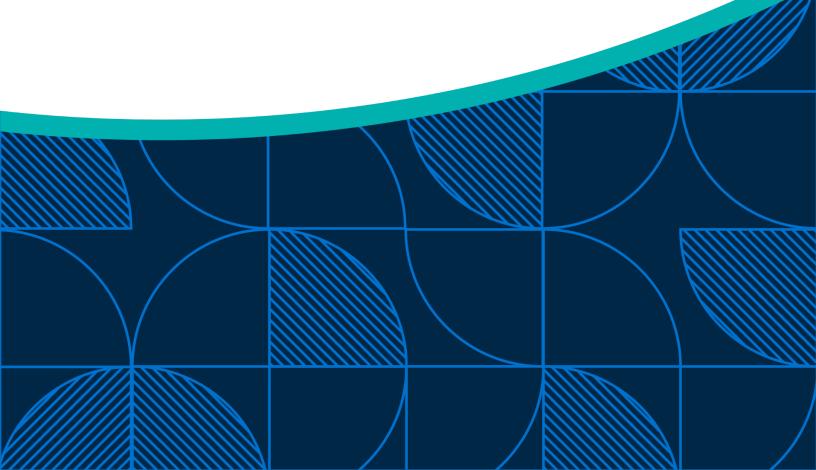
**Objectives:** Each session will focus on a specific Recruitment Success topic or feature – August session topic is tbd.



NAVIGATE360

# Summer 2025 Full Catalog

# **Offerings by Date**





# **May 2025**

# 8<sup>th</sup> – Feature Focus: Course Planning Agent

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Overview of the new Course Planning Agent and for guidance from EAB when getting started with the tool. This session is designed for Navigate360 partners with Advanced Student Engagement Hub.

## 13<sup>th</sup> – Analytics in Action, Session 1

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Analyze results and build your story - Quantify your impact and assess areas of opportunity, plus use EAB resources to showcase you and your team's hard work.

## 14th – Navigate360: Office Hours

Audience: Admins, Care Unit Leads
Format: Open question and answer session
Cadence: Every other week
Objectives: Get product questions answered and share ideas with peers

# 19th – Feature Focus: Recruitment Success (Reports)

Audience: Admins

**Format:** EAB delivered content and time for open question and answer **Cadence:** Monthly

**Objectives:** Dive deeply into Reporting functionality in Recruitment Success



# May (continued)

# 20<sup>th</sup> – <u>Analytics in Action, Session 2</u>

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Pull your data – leverage Navigate360 tools to measure your key metrics of interest.

# 27<sup>th</sup> – <u>Analytics in Action, Session 3</u>

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Analyze results and build your story - Quantify your impact and assess areas of opportunity, plus use EAB resources to showcase you and your team's hard work.

# 28<sup>th</sup> – <u>Navigate360: Office Hours</u>

Audience: Admins, Care Unit Leads Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

# 29<sup>th</sup> – <u>Strategy Spotlight: Forage Basics: Exploring and</u> <u>Configuring Forage in Navigate360 and Starfish</u>

Audience: Program Owners, Program Sponsors, Admins, Care Unit Leads Format: EAB delivered content and time for open question and answer

#### Cadence: One-time offering

**Objectives:** To equip new and returning users with the knowledge and tools to effectively integrate Forage's virtual job simulations into their platforms, enhancing student engagement and career exploration.



# **June 2025**

# 3<sup>rd</sup> – <u>Navigate360 Product Update Webinar</u>

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Join leaders from Navigate360's Product Management & Development team as they share what new innovations and improvements are coming next in Navigate360.

# 4<sup>th</sup> – <u>Program Owner Strategy Spotlight: Hear from Pro</u> <u>POs</u>

#### Audience: Program Owners

Format: EAB delivered content and time for open question and answer

#### Cadence: One-time offering

**Objectives:** Share insights from experienced Program Owners on leveraging Navigate360 to address institutional priorities, improve Student Success Maturity Curve Best Practices, and effectively approach goal setting, buy-in, and assessment.

# • 9<sup>th</sup> – <u>Feature Focus: Recruitment Success</u> (Applications)

Audience: Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Monthly

**Objectives:** Dive deeply into updated Applications functionality, including branching logic, in Recruitment Success.

## 10<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u> (Events)

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building an Event within the platform. Session 1 of 7 in Summer School



# June 2025 (continued)

## 10<sup>th</sup>- <u>SL Strategy Hour</u>

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** Identify relevant impact metrics that align with annual Success Plan priorities and craft an evaluation plan to showcase impact connected to student success work on campus.

# 11<sup>th</sup> – Navigate360 App and Content Admin Office Hours

Audience: Admins

Format: Open question and answer session

Cadence: Every other week

**Objectives:** Get product questions answered and share ideas with peers

# 12<sup>th</sup> – Getting Ready for a Data Informed Fall

Audience: Program Owners, Admins, Care Unit Leads

Format: EAB delivered content and time for open question and answer

Cadence: 4-part series

**Objectives:** Gain valuable insights into data and reporting strategies, collaboration techniques, and routines to streamline your data processes for the upcoming academic year.

# 18<sup>th</sup> – <u>Recruitment Success Strategy Spotlight: Yield</u> <u>Tactics</u>

#### Audience: Program Owners

**Format:** EAB delivered content and time for open question and answer **Cadence:** Quarterly

**Objectives:** Recruitment Success Leadership Teams aims to review key features for driving yield and share peer examples.



# June 2025 (continued)

# 18th – Program Sponsor Office Hours: Insight Exchange

Audience: Program Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: one-time offering

**Objectives:** Explore emerging EAB research and facilitate networking and idea exchange among executive-level colleagues.

## 24<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u> (Reports)

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Report within the platform. Session 2 of 7 in Summer School

# 24<sup>th</sup> – Getting Ready for a Data Informed Fall

Audience: Program Owners, Admins, Care Unit Leads

Format: EAB delivered content and time for open question and answer

#### Cadence: 4-part series

**Objectives:** Gain valuable insights into data and reporting strategies, collaboration techniques, and routines to streamline your data processes for the upcoming academic year.

# 25<sup>th</sup> – <u>Navigate360 App and Content Admin Office Hours</u>

#### Audience: Admins

Format: Open question and answer session

Cadence: Every other week

**Objectives:** Get product questions answered and share ideas with peers



# **July 2025**

# 8<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u> (Custom Dashboards)

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Custom Dashboard within the platform. Session 3 of 7 in Summer School

# 8<sup>th</sup> – Getting Ready for a Data Informed Fall

Audience: Program Owners, Admins, Care Unit Leads

Format: EAB delivered content and time for open question and answer

#### Cadence: 4 – part series

**Objectives:** Gain valuable insights into data and reporting strategies, collaboration techniques, and routines to streamline your data processes for the upcoming academic year.

# 9<sup>th</sup> – <u>Navigate360 App and Content Admin Office Hours</u>

Audience: Admins
Format: Open question and answer session
Cadence: Every other week
Objectives: Get product questions answered and share ideas with peers

# 14<sup>th</sup> – Feature Focus: Recruitment Success (Onboarding)

Audience: Program Owners, Admins

**Format:** EAB delivered content and time for open question and answer **Cadence:** Monthly

**Objectives:** Re-Introduction to the Application Administrator role in Recruitment Success and the available tools to set you up for success



# July 2025 (continued)

# 15<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u> (Journeys)

#### Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building a Journey within the platform. Session 4 of 7 in Summer School

## 16<sup>th</sup> – <u>Navigate360 App Admin Onboarding (Crash Course)</u>

#### Audience: Admins

Format: Open question and answer session

Cadence: One time offering

**Objectives:** Meet your peers, learn about your responsibilities as a Navigate360 administrator, and understand the resources available to you.

# 17<sup>th</sup> – <u>Strategy Spotlight: Forage in the First-Year</u> <u>Experience</u>

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: One-time offering

**Objectives:** To introduce Forage's new simulation for first-year students, demonstrating how it can be integrated into orientation, seminars, and advising to support early career exploration and informed decision-making.

## 22<sup>nd</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u> (Automations)

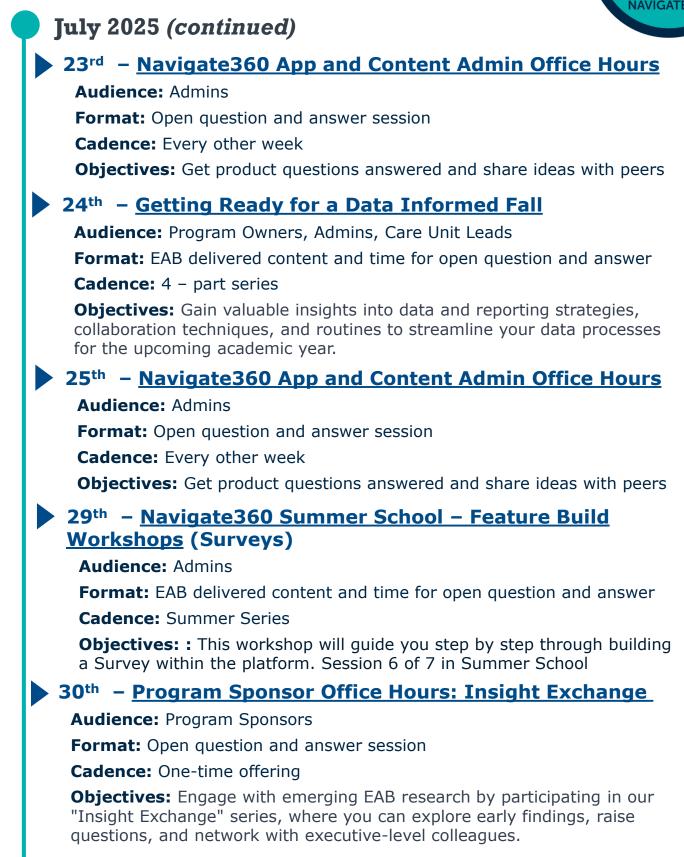
#### Audience: Admins

Format: EAB delivered content and time for open question and answer

#### Cadence: Summer Series

**Objectives: :** This workshop will guide you step by step through building an Automation within the platform. Session 5 of 7 in Summer School







# August 2025

# 4<sup>th</sup> – <u>New Sponsors' Onboarding and Welcome Session</u>

Audience: Program Sponsors, Technical Sponsors

Format: EAB delivered content and time for open question and answer

#### **Cadence:** One-time offering

**Objectives:** Elevate your impact on student success by understanding EAB's collaborative vision setting process and available resources to maximize your role as a Program or Technical Sponsor.

## 5<sup>th</sup> – <u>Navigate360 Summer School – Feature Build</u> <u>Workshops</u> (Appt Questions)

Audience: Admins

Format: EAB delivered content and time for open question and answer

Cadence: Summer Series

**Objectives:** This workshop will guide you step by step through building Appt Questions within the platform. Session 7 of 7 in Summer School

# 6<sup>th</sup> – <u>Navigate360 App and Content Admin Office Hours</u>

Audience: Admins Format: Open question and answer session Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

# 11<sup>th</sup> – Feature Focus: Recruitment Success

Audience: Program Owners, Admins

**Format:** EAB delivered content and time for open question and answer **Cadence:** Monthly

**Objectives:** Each session will focus on a specific Recruitment Success topic or feature – there will be time for question and answer.



# August 2025 (continued)

# 12<sup>th</sup> – <u>Getting Started with Navigate360</u> (Part 1)

Audience: Program Owners, Admins, End Users

**Format:** EAB delivered content and time for open question and answer **Cadence:** One-time offering

**Objectives:** An introduction to foundational Navigate360 features and functionality for those that are new to the technology.

# 14<sup>th</sup> – <u>Getting Started with Navigate360</u> (Part 2)

Audience: Program Owners, Admins, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

**Objectives:** An introduction to foundational Navigate360 features and functionality for those that are new to the technology.

# 19<sup>th</sup> – Getting Started with the Course Planning Agent

Audience: Admins

Format: Open question and answer session

Cadence: One time offering

**Objectives:** Learn how advisors can use the Course Planning Agent to streamline future term planning with students by reducing the need for manual templates, allowing more time to focus on coaching.

# > 20<sup>th</sup> – Navigate360 App and Content Admin Office Hours

#### Audience: Admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers