



NAVIGATE360

EAB Experiences Spring 2026 Catalog

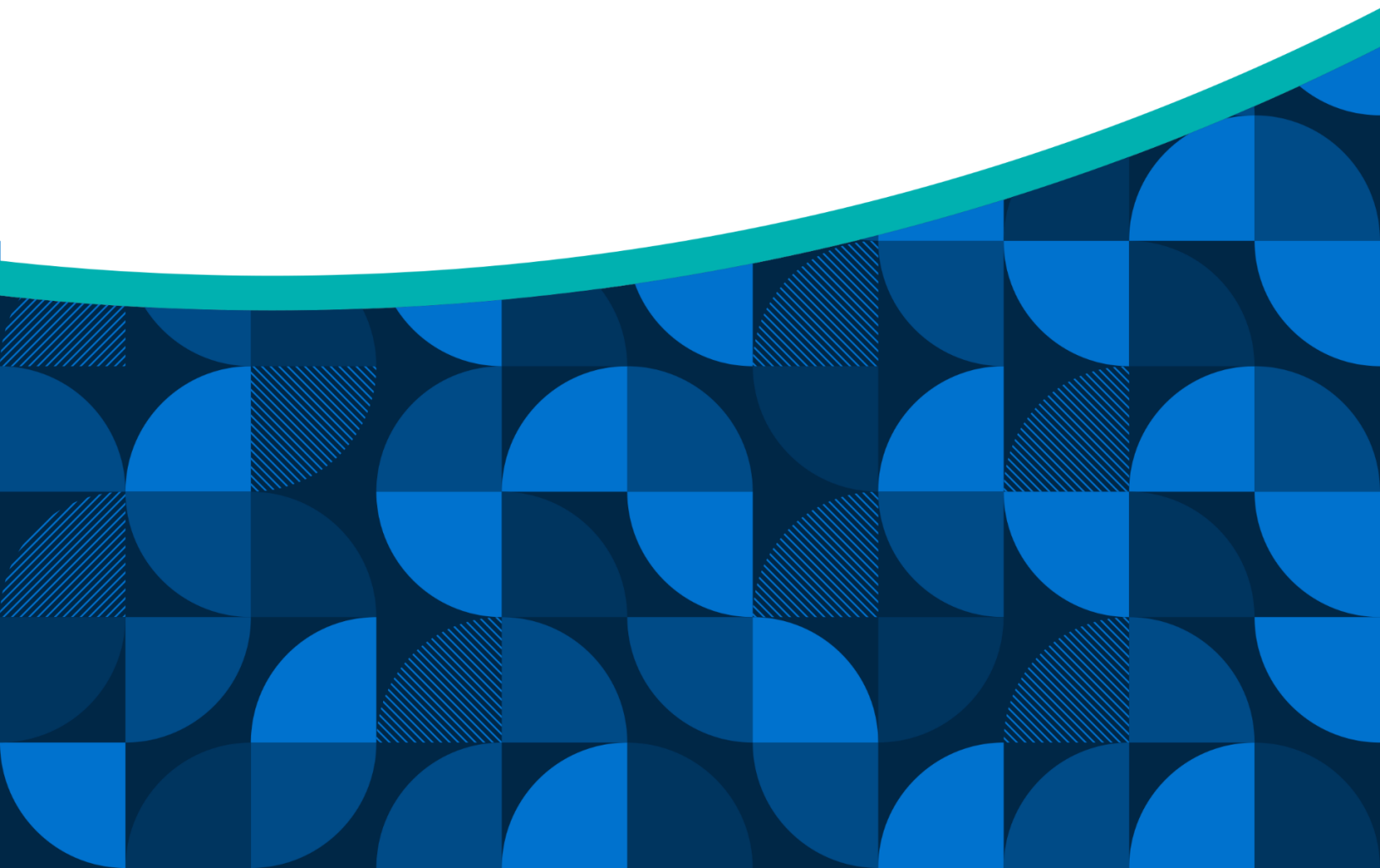




Table of Contents

Overview – Explanation of Programs, Programs by Leadership Team Role

Pages 3-5

Offerings by Topic

- Impact (page 7)
- Data Informed Support (page 8)
- Navigate360 Summer School (pages 9, 10)
- Moonshot (page 11, 12)
- Forage (page 13 - 15)
- Recruitment Success (page 16,17)

Offerings by Date (Full Catalog)

Pages 18-28



EAB Experience Offerings – Spring 2026

Formats for all roles and needs

Office Hours

Open question and answer session. EAB does not prepare material ahead of time, partners come with their questions for EAB and their partner peers to engage in conversation.

Typical Audience: Admins and hands on users of the product

Strategy Spotlight

EAB delivers content specific to a best practice strategy focus. Partners will have a chance to share out, ask questions, and have conversation with EAB and partner peers.

Typical Audience: Leadership Team individuals who work closely with the product admins and users.

Workshop

These sessions are interactive, often requiring pre-work and post work to the session time itself. Come prepared to be hands on to get the most out of this EAB Experience

Cohort: A Product Workshop that has multiple required sessions to achieve the goal of the workshop. Commitment to the full cohort is necessary for success.

Typical Audience: Product Admins and Tech leads

Feature Focus

EAB delivers content to the specific product feature or function focus. Partners will have a chance to ask questions and have conversation with EAB and partner peers.

Typical Audience: Admins and hands on users of the product

SL Strategy Hours

Sessions driven by Strategic Leaders designed to connect partners around specific topics and priorities to set a strategy and action plan moving forward.

Typical Audience: Leadership Team individuals who work closely with the product admins and users.

Roadmap Webinar

Listen and learn from EAB Product Managers and Delivery Team members as they share what is ahead for the product.

Typical Audience: Leadership, Product Administrators

COHORT

Multiple offerings focused on one topic



EAB Experience Roles – Spring 2026

Sponsors

(including Program and Technical Sponsors)

A high-level executive who champions the vision and direction for student success technology adoption, integration, and utilization at the institution.

This role ensures strategic alignment by establishing institutional expectations for usage, stewarding success plan development for the partnership, and evaluating ongoing progress in achieving student success goals.

Program Owners

A cross-functional leader who manages towards goals and priorities, including direct mobilization of the campus-based leadership team.

This individual facilitates campus-wide buy-in, manages priorities and deadlines, and likely champions ongoing planning work and support for rollout of new levels of adoption.

Application Administrators

(commonly referred to as App Admin)

A platform expert who handles the technical day-to-day operation of the student success technology, including managing configuration work and ongoing optimizations.

The App Admin likely supports ongoing training opportunities for campus end-users, triages support requests, and ensures platform performance in alignment with institutional workflows and use cases.

Navigate360 EAB Experiences – Spring 2026

The following is a list of all Fall 2025 offerings **by role**. Work with your Strategic Leader on which are the most applicable for your role or to invite others on your team such as Care Unit Leads, Tech Leads, etc.

Key:

▲ Sponsors

● Program Owners

■ App Admins

January

- | | |
|---|---|
| ■ Office Hours (Jan 7) | ■ Navigate360 New Administrator Onboarding Pt. 3 (Jan 27) |
| ● ■ Navigate360 Feature Focus (Jan 8) | ▲ ● ■ HBCU Quarterly Convening: Celebrating Wins Across the Collaborative (Jan 27) |
| ■ Navigate360 New Administrator Onboarding Pt. 1 (Jan 15) | ▲ ● ■ Forage Community of Practice: Monthly Series for Forage Insider Partners (Jan 28) |
| ● Quarterly Program Owner Strategy Spotlight: Elevating Your Campus Promotion Strategy (Jan 20) | ■ Navigate360 New Administrator Onboarding Pt. 4 (Jan 29) |
| ■ Office Hours (Jan 21) | ▲ New Sponsors' Onboarding and Welcome (Jan 29) |
| ■ Navigate360 New Administrator Onboarding Pt. 2 (Jan 22) | |

February

- | | |
|---|--|
| ● ■ Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 1 (Feb 3) | ● ■ Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 3 (Feb 17) |
| ■ Office Hours (Feb 4) | ■ Office Hours (Feb 18) |
| ● ■ Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 2 (Feb 5) | ▲ ● ■ Preparing for a Navigate360 Re-Implementation (Feb 23) |
| ■ Navigate360 New Administrator Onboarding Pt. 5 (Feb 5) | ▲ ● ■ Strategy Spotlight: What CONNECTED Taught Us About Career Readiness (Feb 24) |
| ■ Navigate360 New Administrator Onboarding Pt. 6 (Feb 12) | ● ■ Unlocking Navigate360 with Custom Attributes: Connecting Your Data to Your Workflows (Feb 25) |

March

- | | |
|---|--|
| ● ■ Navigate360 Product Update Webinar (Mar 3) | ● ■ Strategy Spotlight: Expanding Navigate360 and Starfish to Career Services (Mar 11) |
| ■ Office Hours (Mar 4) | ■ Office Hours (Mar 18) |
| ● ■ Enrollment Success Strategy Spotlight: Maximizing Events to Engage Prospective Students (Mar 5) | ▲ Aligning Strategy, Partnership, and Student Success: Building Momentum for the Year Ahead (Mar 23) |
| ● ■ Unlocking Navigate360 with Custom Attributes: Connecting Your Data to Your Workflows (Mar 9) | ▲ ● ■ Forage Community of Practice: Monthly Series for Forage Insider Partners (Mar 24) |

Navigate360 EAB Experiences – Spring 2026

The following is a list of all Fall 2025 offerings **by role**. Work with your Strategic Leader on which are the most applicable for your role or to invite others on your team such as Care Unit Leads, Tech Leads, etc.

Key:

▲ Sponsors

● Program Owners

■ App Admins

April

■ Office Hours (Apr 1)

● ■ Navigate360 Feature Focus (Apr 13)

▲ ● ■ Strategy Spotlight: What Employers Want from Early Career Talent (Apr 14)

■ Office Hours (Apr 15)

● ■ CONNECTED25 Re-Run: Design Impactful Navigate360 Journeys (Apr 23)

■ Office Hours (Apr 29)

May

▲ ● ■ Forage Community of Practice: Monthly Series for Forage Insider Partners (May 12)

● ■ Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 1 (May 13)

● ■ Improving Student Pathways with Navigate360's Academic Planning Tools (May 19)

● ■ Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 2 (May 21)

■ Office Hours (May 27)



NAVIGATE360

Offerings by Topic

Student Success

- Transform Trends into High-Impact Action
- Reclaim Time Through Strategy and Technology



Navigate360 EAB Experiences – Spring 2026

Topic of Focus: Transform Trends into High-Impact Action

February 2026

▶ 3rd– Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 1

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 3 –part series

Objectives: 1. Identify and articulate priority spring-term questions Participants will be able to define focused hypotheses about student behavior, momentum, or risk—then map those questions to the most relevant Navigate360 metrics and dashboards. 2. Extract and structure actionable mid-year data Participants will learn how to pull, filter, and prepare Navigate360 data in ways that isolate emerging patterns, validate assumptions, and support targeted interventions. 3. Transform mid-year findings into a compelling narrative Participants will gain skills to build a clear, evidence-backed story—leveraging EAB’s case study toolkit—to communicate insights to internal stakeholders or strengthen conference proposals (CFPs).

▶ 5th– Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 2

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 3 –part series

Objectives: 1. Identify and articulate priority spring-term questions Participants will be able to define focused hypotheses about student behavior, momentum, or risk—then map those questions to the most relevant Navigate360 metrics and dashboards. 2. Extract and structure actionable mid-year data Participants will learn how to pull, filter, and prepare Navigate360 data in ways that isolate emerging patterns, validate assumptions, and support targeted interventions. 3. Transform mid-year findings into a compelling narrative Participants will gain skills to build a clear, evidence-backed story—leveraging EAB’s case study toolkit—to communicate insights to internal stakeholders or strengthen conference proposals (CFPs).



Navigate360 EAB Experiences – Spring 2026

Topic of Focus: Transform Trends into High-Impact Action

February 2026

► 17th– Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 3

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 3 –part series

Objectives: 1. Identify and articulate priority spring-term questions Participants will be able to define focused hypotheses about student behavior, momentum, or risk—then map those questions to the most relevant Navigate360 metrics and dashboards. 2. Extract and structure actionable mid-year data Participants will learn how to pull, filter, and prepare Navigate360 data in ways that isolate emerging patterns, validate assumptions, and support targeted interventions. 3. Transform mid-year findings into a compelling narrative Participants will gain skills to build a clear, evidence-backed story—leveraging EAB’s case study toolkit—to communicate insights to internal stakeholders or strengthen conference proposals (CFPs).



Navigate360 EAB Experiences – Spring 2026

Topic of Focus: Reclaim Time Through Strategy and Technology

May 2026

▶ 13th– Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 1

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 2-part series

Objectives: 1: Strategic Understanding Develop a clear understanding of how Navigate360's automation and AI capabilities can reduce manual workload, strengthen communication, and create scalable time savings across student success operations. Series Learning Objective 2: Best-Practice Evaluation & Application Evaluate partner examples and effective adoption approaches to pinpoint high-impact use cases for automation and AI, and identify where these tools can most meaningfully streamline institutional workflows. Series Learning Objective 3: Practical Implementation & Operationalization Build and implement actionable automation and AI workflows—using tools such as Automated Actions, Saved Reports, Scheduled Dashboards, and the AI Assistant—that participants can deploy immediately and continue refining as part of a long-term efficiency strategy.

▶ 21st– Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 2

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 2-part series

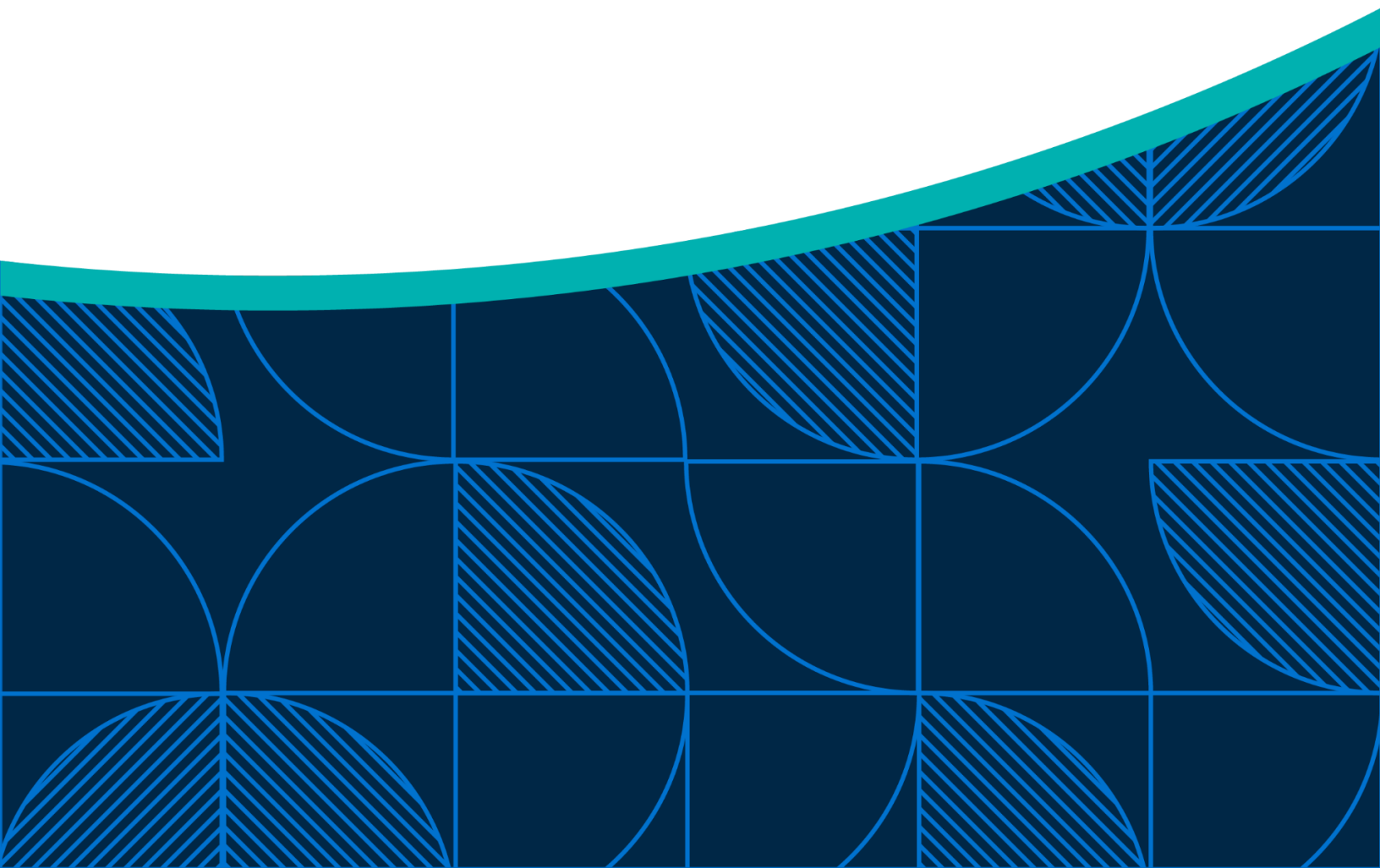
Objectives: 1: Strategic Understanding Develop a clear understanding of how Navigate360's automation and AI capabilities can reduce manual workload, strengthen communication, and create scalable time savings across student success operations. Series Learning Objective 2: Best-Practice Evaluation & Application Evaluate partner examples and effective adoption approaches to pinpoint high-impact use cases for automation and AI, and identify where these tools can most meaningfully streamline institutional workflows. Series Learning Objective 3: Practical Implementation & Operationalization Build and implement actionable automation and AI workflows—using tools such as Automated Actions, Saved Reports, Scheduled Dashboards, and the AI Assistant—that participants can deploy immediately and continue refining as part of a long-term efficiency strategy.



MOON SHOT

Offerings by Topic

Moon Shot Experiences





Moon Shot Sessions

▶ **February 9th – Navigating Change While Defending Student Success Priorities Session 1**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: 3 – part series

Objectives: Identify and leverage existing strengths and emerging opportunities to reframe a stalled cross-campus change initiative through a positive, forward-looking, and agile lens. Test, evaluate, and refine early change strategies using peer collaboration, feedback loops, and added insights from application on campus. Develop a clear vision and measurable results that guide a 90-day action plan grounded in adaptive learning and continuous improvement

▶ **February 18th – Strengthening Student Success Through Dual Enrollment: Research, Policy, and Practice**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One – time offering

Objectives: Analyze the impact of dual enrollment on college access and success. Identify effective strategies for broadening participation. Apply lessons from partner case studies to local contexts.

▶ **March 16th – Navigating Change While Defending Student Success Priorities Session 2**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: 3 – part series

Objectives: Identify and leverage existing strengths and emerging opportunities to reframe a stalled cross-campus change initiative through a positive, forward-looking, and agile lens. Test, evaluate, and refine early change strategies using peer collaboration, feedback loops, and added insights from application on campus. Develop a clear vision and measurable results that guide a 90-day action plan grounded in adaptive learning and continuous improvement



Moon Shot Sessions

▶ **March 23rd – Partnering for Progress: Building Workforce Pathways that Deliver Results**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One – time offering

Objectives: Examine models of education-employer collaboration. Identify strategies for designing career-connected learning pathways. Develop actionable plans to advance equitable economic mobility.

▶ **April 20th – Navigating Change While Defending Student Success Priorities Session 3**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: 3 – part series

Objectives: Identify and leverage existing strengths and emerging opportunities to reframe a stalled cross-campus change initiative through a positive, forward-looking, and agile lens. Test, evaluate, and refine early change strategies using peer collaboration, feedback loops, and added insights from application on campus. Develop a clear vision and measurable results that guide a 90-day action plan grounded in adaptive learning and continuous improvement

▶ **April 30th – Hidden Biases and Smart Strategies Responsible AI Use to Support Student Success**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One - time offering

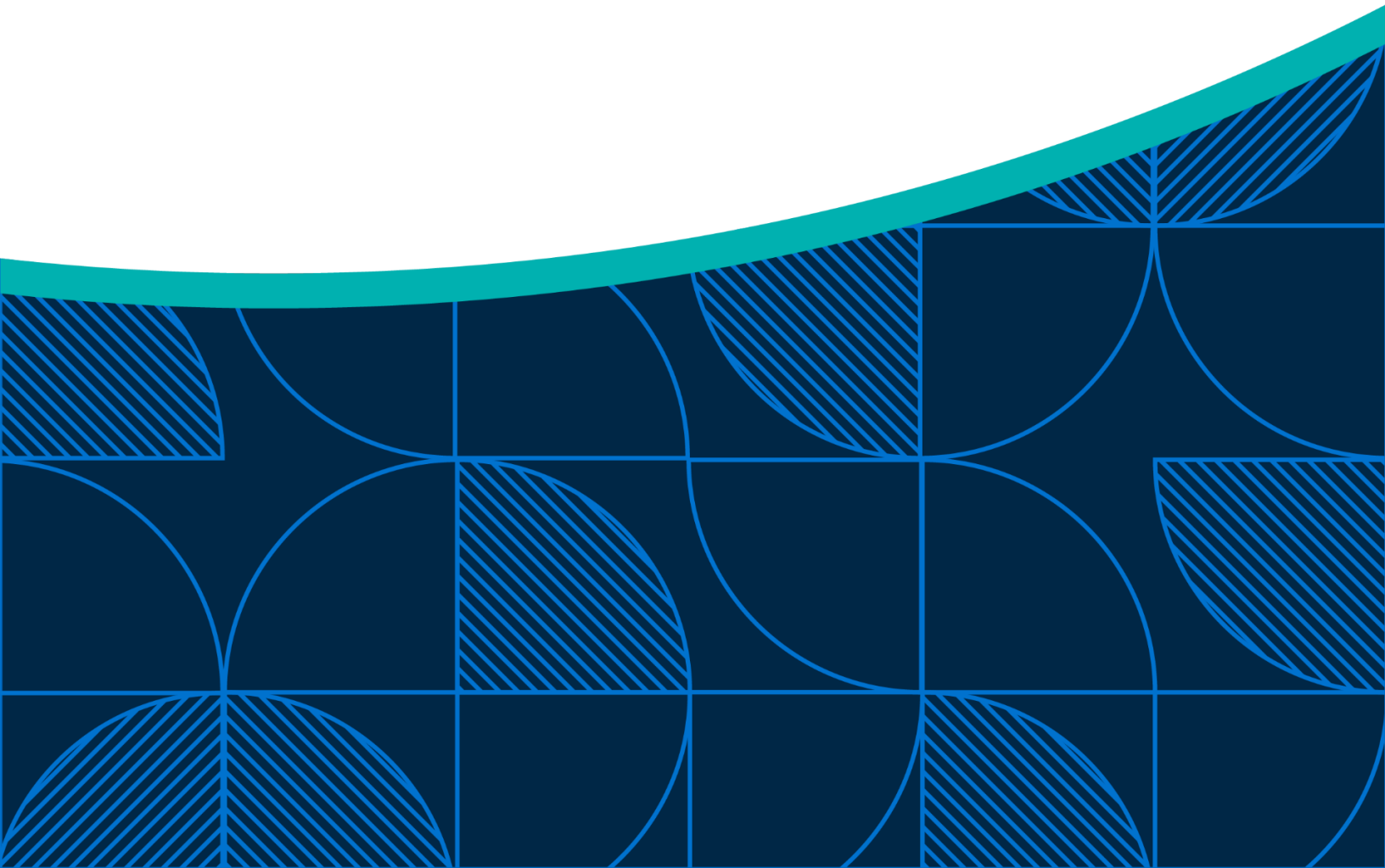
Objectives: Analyze the opportunities and risks of AI integration in higher education. Evaluate effective and responsible use cases for AI. Design strategies for responsible AI adoption.



FORAGE

Offerings by Topic

Forage Success Experiences





Navigate360 EAB Experiences – Spring 2026

Forage Sessions

▶ **January 27th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.

▶ **February 24th – [Strategy Spotlight: What CONNECTED Taught Us About Career Readiness](#)**

Audience: Program Sponsors, Program Owners, Admins, Value Leaders, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One – time offering

Objectives: Share key takeaways about building students' career confidence and readiness. Describe specific strategies used by Spelman College and other institutions to embed career exploration into advising, FYE, and co-curricular experiences in ways that support social and economic mobility. Identify one actionable change they will implement this term (e.g., a new Forage assignment, advising touchpoint, or communication campaign) to strengthen students' career confidence on their own campus.

▶ **March 24th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.



Navigate360 EAB Experiences – Spring 2026

Forage Sessions

▶ **April 14th – Strategy Spotlight: What Employers Want from Early Career Talent**

Audience: Program Sponsors, Program Owners, Admins, Value Leaders, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One – time offering

Objectives: Articulate qualities employers prioritize in early career talent today. Explain how Forage simulations function as a differentiating “signal” for employers. Draft one actionable next step for their campus.

▶ **May 12th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only (Opt-in to Forage Insider here)**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.

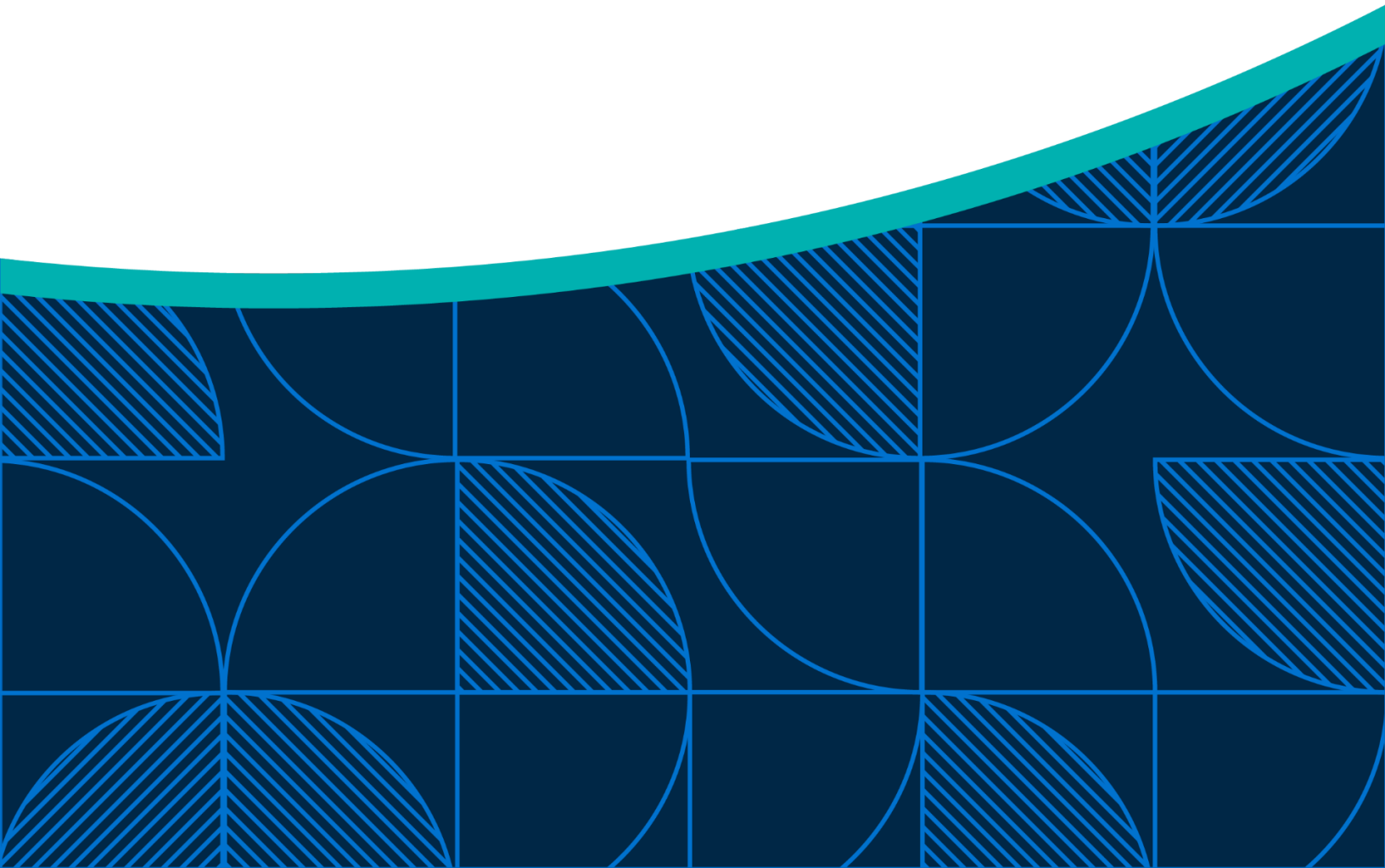


RECRUITMENT SUCCESS

Offerings by Topic

Enrollment Success

Experiences



Navigate360 EAB Experiences – Spring 2026

Enrollment Success Sessions



▶ **January 8th– Navigate360 Feature Focus | Partnering for Success: Collaborating Effectively with the Partner Support & Technical Care Teams**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Deepen Navigate360 knowledge within a specific topic or feature.

▶ **January 15th– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

▶ **January 22nd– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

Navigate360 EAB Experiences – Spring 2026

Enrollment Success Sessions



▶ **January 27th– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

▶ **January 29th– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

▶ **February 5th– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

Navigate360 EAB Experiences – Spring 2026

Enrollment Success Sessions



► February 12th– Navigate360 New Administrator Onboarding

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

► March 5th– Enrollment Success Strategy Spotlight: Maximizing Events to Engage Prospective Students

Audience: Program owners, Program Sponsors, App Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Learn how to coordinate Events and Campaigns to support intentional outreach, timely follow-up, and streamlined prospect movement. Identify practical ways to use built-in tools for RSVP collection, attendance tracking, and post-event engagement to strengthen your enrollment strategy. Leave with a clear action step, whether setting up an upcoming event in the platform or improving the setup, coordination, or follow-up of an existing event.



NAVIGATE360

Offerings by Role

Program and Technical Sponsors



▶ **January 29th– New Sponsors' Onboarding and Welcome**

Audience: Program Sponsors, Tech Sponsors

Format: Open question and answer session

Cadence: One-time offering

Objectives: Gain a clear understanding of EAB's collaborative vision-setting process to align your institution's goals with the full potential of our student success technology. Discover the range of EAB resources, tools, and supports available to you, ensuring you feel confident and equipped to maximize your partnership.

▶ **March 23rd – Aligning Strategy, Partnership, and Student Success: Building Momentum for the Year Ahead**

Audience: Program Sponsors, Technical Sponsors, Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Reflect on key takeaways and outcomes from last year's partner survey and progress throughout this academic year. Review and discuss plans for measurable impact and strong partnership as we look towards 2026-2027.



NAVIGATE360

Offerings by Role

New Administrator

Onboarding

Navigate360 Administrator Onboarding

January					February					March					April				
mo	tu	we	th	fr	mo	tu	we	th	fr	mo	tu	we	th	fr	mo	tu	we	th	fr
			1	2	2	3	4	5	6	2	3	4	5	6			1	2	3
5	6	7	8	9	9	10	11	12	13	9	10	11	12	13	6	7	8	9	20
12	13	14	15	16	16	17	18	19	20	16	17	18	19	20	13	14	15	16	17
19	20	21	22	23	23	24	25	26	27	23	24	25	26	27	20	21	22	23	24
26	27	28	29	30						30	31				27	28	29	30	

The Navigate360 Administrator Onboarding **Live Series** helps new administrators build a solid foundation for managing and configuring their Navigate360 site. Sessions cover key terminology, essential resources and explore core setup, with plenty of time for questions. It's the ideal starting point for confident, informed administration, supported by a full library of on-demand materials. Administration Onboarding is designed for anyone new to a Navigate360 administrator role—across all admin types.

New for Spring 2026: Navigate360 New Administrator Office Hours provide open Q&A support for those who've attended at least one onboarding session. Administrators are automatically registered for these sessions once they sign up for the Onboarding Live Series. New Admin-only Office Hours offer a flexible space to ask questions, explore real scenarios, and connect with Navigate360 experts as you continue building confidence in your role.

Register Now

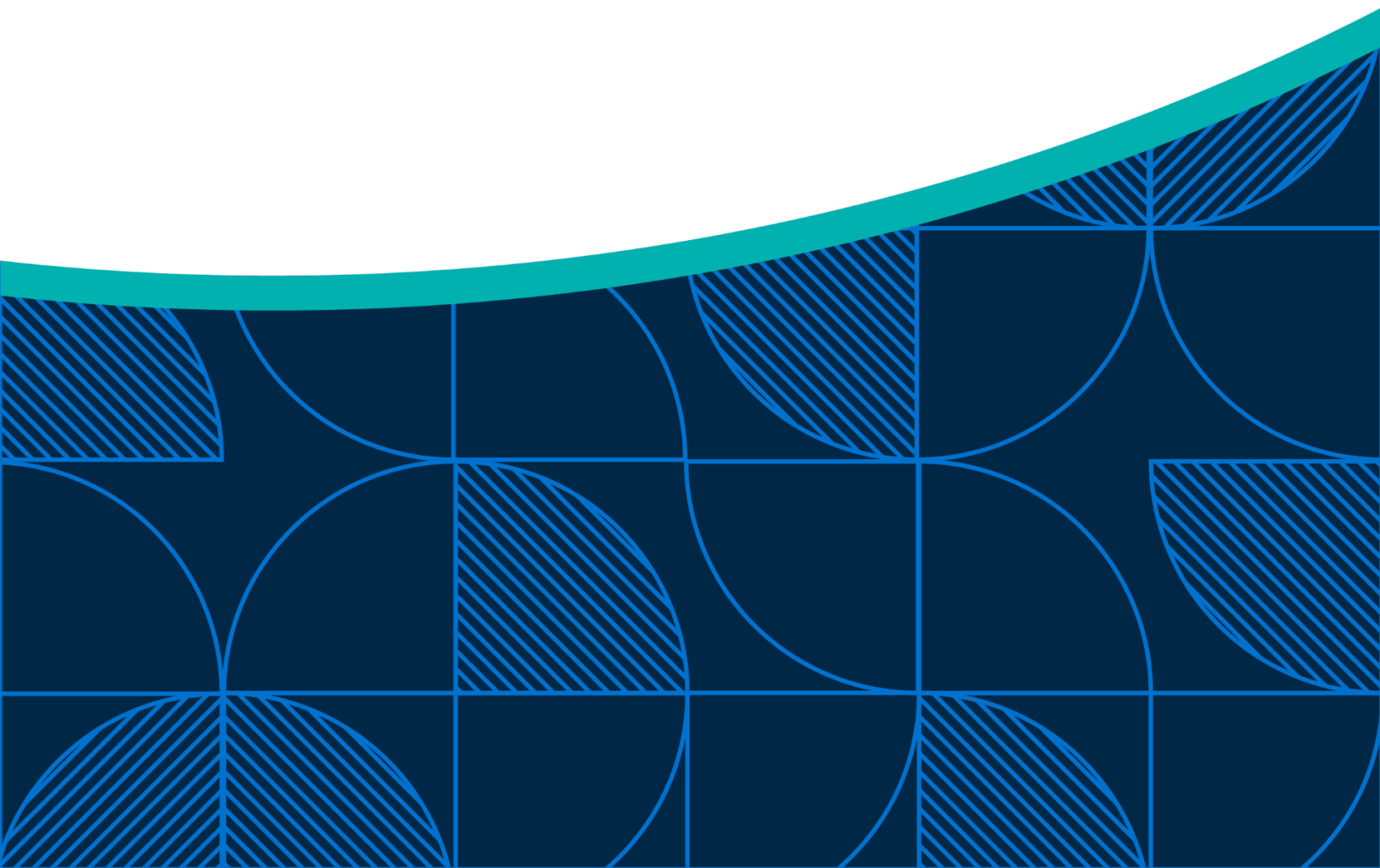
Date	Time (ET)	Topic	Enrollment	Student Success		
			Enroll Admin	App Admin	Content Admin	Program Adv Admin
1/8/26	1 – 2pm	Partnering for Success: Collaborating Effectively with the Partner Support & Technical Care Teams <i>This session is open to all Navigate360 partners. Register here.</i>	✓	✓	✓	✓
1/15/26	1 – 2pm	Care Unit Configurations & Appointment Scheduling across Navigate360	✓	✓		
1/22/26	1 – 2pm	Roles & Permissions across Navigate360	✓	✓		
1/27/26	1 – 2pm	Configuring Navigate360 Student for Navigate360 Student Success			✓	✓
1/29/26	1 – 2pm	Tools for Engaging Prospects: Applicant Portal, Campaigns, Relationships in Enrollment Success	✓			
2/5/26	1 – 2pm	Alerts & Cases for Navigate360 Student Success		✓		
2/12/26	1 – 2 pm	Forms, Applications, and Data for Enrollment Success	✓			



NAVIGATE360

Spring 2026 Full Catalog

Offerings by Date





Navigate360 EAB Experiences – Spring 2026

January 2026

▶ **7th– Navigate360 Office Hours**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ **8th– Navigate360 Feature Focus | Partnering for Success: Collaborating Effectively with the Partner Support & Technical Care Teams**

Audience: Program owners, App Admins, Content admins

Format: Open question and answer session

Cadence: 2 part series

Objectives: Deepen Navigate360 knowledge within a specific topic or feature.

▶ **15th– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 5- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

▶ **20th– Quarterly Program Owner Strategy Spotlight: Elevating Your Campus Promotion Strategy**

Audience: Program owners

Format: Open question and answer session

Cadence: One-time offering

Objectives: Identify effective student-facing promotion tactics that drive first-time and/or sustained engagement with your success platform. Explore strategies to deepen student awareness, clarity, and motivation to use key features. Apply real partner examples to refine your institution's approach to messaging, rollout, and ongoing promotion.



Navigate360 EAB Experiences – Spring 2026

January 2026

▶ 21st– Navigate360 Office Hours

Audience: App Amins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ 22nd– Navigate360 New Administrator Onboarding

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 6- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

▶ 27th– Navigate360 New Administrator Onboarding

Audience: App Amins, Content Admins

Format: Open question and answer session

Cadence: 6- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.



January 2026

▶ **27th– HBCU Quarterly Convening: Celebrating Wins Across the Collaborative**

Audience: Program Sponsors, Program Owners, App Admins, Content Admins

Format: Open question and answer session

Cadence: One – time offering

Objectives: Learn from peer institutions' standout practices and identify strategies that can be adapted to strengthen student success on your campus. Get up to speed on upcoming Forge developments specific to the HBCU cohort and steps you can take now to prepare students for meaningful career exploration. Connect with peers across the HBCU cohort, exchange insights, and build connections you can continue to learn from between convenings.

▶ **28th– Forge Community of Practice: Monthly Series for Forge Insider Partners**

Audience: Program owners, Program Sponsors, Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: Monthly Series

Objectives: Identify effective student-facing promotion tactics that drive first-time and/or sustained engagement with your success platform. Explore strategies to deepen student awareness, clarity, and motivation to use key features. Apply real partner examples to refine your institution's approach to messaging, rollout, and ongoing promotion.

▶ **29th– Navigate360 New Administrator Onboarding**

Audience: App Admins, Content Admins

Format: Open question and answer session

Cadence: 6- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.



Navigate360 EAB Experiences – Spring 2026

January 2026



29th– New Sponsors' Onboarding and Welcome

Audience: Program Sponsors, Tech Sponsors

Format: Open question and answer session

Cadence: One-time offering

Objectives: Gain a clear understanding of EAB's collaborative vision-setting process to align your institution's goals with the full potential of our student success technology. Discover the range of EAB resources, tools, and supports available to you, ensuring you feel confident and equipped to maximize your partnership.



Navigate360 EAB Experiences – Spring 2026

February 2026

3rd– Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 1

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 3 –part series

Objectives: 1. Identify and articulate priority spring-term questions Participants will be able to define focused hypotheses about student behavior, momentum, or risk—then map those questions to the most relevant Navigate360 metrics and dashboards. 2. Extract and structure actionable mid-year data Participants will learn how to pull, filter, and prepare Navigate360 data in ways that isolate emerging patterns, validate assumptions, and support targeted interventions. 3. Transform mid-year findings into a compelling narrative Participants will gain skills to build a clear, evidence-backed story—leveraging EAB’s case study toolkit—to communicate insights to internal stakeholders or strengthen conference proposals (CFPs).

4th– Navigate360 Office Hours

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

5th– Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 2

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 3 –part series

Objectives: 1. Identify and articulate priority spring-term questions Participants will be able to define focused hypotheses about student behavior, momentum, or risk—then map those questions to the most relevant Navigate360 metrics and dashboards. 2. Extract and structure actionable mid-year data Participants will learn how to pull, filter, and prepare Navigate360 data in ways that isolate emerging patterns, validate assumptions, and support targeted interventions. 3. Transform mid-year findings into a compelling narrative Participants will gain skills to build a clear, evidence-backed story—leveraging EAB’s case study toolkit—to communicate insights to internal stakeholders or strengthen conference proposals (CFPs).



Navigate360 EAB Experiences – Spring 2026

February 2026

5th– Navigate360 New Administrator Onboarding

Audience: App Admins, Content Admins

Format: Open question and answer session

Cadence: 6- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

12th– Navigate360 New Administrator Onboarding

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: 6- part series

Objectives: Understand the core configuration areas and key terminology within Navigate360. Identify where to find ongoing support and resources in the Help Center. Gain familiarity with tools and best practices for effective site administration. Build confidence in navigating and managing your Navigate360 site.

17th– Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 3

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 3 –part series

Objectives: 1. Identify and articulate priority spring-term questions Participants will be able to define focused hypotheses about student behavior, momentum, or risk—then map those questions to the most relevant Navigate360 metrics and dashboards. 2. Extract and structure actionable mid-year data Participants will learn how to pull, filter, and prepare Navigate360 data in ways that isolate emerging patterns, validate assumptions, and support targeted interventions. 3. Transform mid-year findings into a compelling narrative Participants will gain skills to build a clear, evidence-backed story—leveraging EAB’s case study toolkit—to communicate insights to internal stakeholders or strengthen conference proposals (CFPs).



Navigate360 EAB Experiences – Spring 2026

February 2026

▶ 18th– Navigate360 Office Hours

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ 23rd– Preparing for a Navigate360 Re-Implementation

Audience: Program owners, Program sponsors, App Admins, Tech leads, Tech sponsors

Format: Open question and answer session

Cadence: One-time offering

Objectives: This session will provide partners with a foundational understanding of what a Navigate360 re-implementation entails when making SIS changes. Participants will learn the major phases of the process and key considerations to help them prepare confidently.

▶ 24th– Strategy Spotlight: What CONNECTED Taught Us About Career Readiness

Audience: Program owners, Program sponsors, Admins, Tech leads, Tech sponsors

Format: Open question and answer session

Cadence: One-time offering

Objectives: Share key takeaways about building students' career confidence and readiness. Describe specific strategies used by Spelman College and other institutions to embed career exploration into advising, FYE, and co-curricular experiences in ways that support social and economic mobility. Identify one actionable change they will implement this term (e.g., a new Forage assignment, advising touchpoint, or communication campaign) to strengthen students' career confidence on their own campus.



February 2026

25th– Unlocking Navigate360 with Custom Attributes: Connecting Your Data to Your Workflows

Audience: Program owners, Admins, Tech leads, Content admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Partners will explore how to leverage Custom Attributes in Navigate360 to enhance workflows, strengthen insights, and support institution-specific needs.



Navigate360 EAB Experiences – Spring 2026

March 2026

▶ 3rd– **Navigate360 Product Update Webinar**

Audience: Program owners, App Admins, Content Admins, Tech leads, Value Leaders, End users

Format: Open question and answer session

Cadence: One-time offering

Objectives: Join leaders from Navigate360's Product Management & Development team as they share what new innovations and improvements are coming next in Navigate360.

▶ 4th– **Navigate360 Office Hours**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ 5th– **Enrollment Success Strategy Spotlight: Maximizing Events to Engage Prospective Students**

Audience: Program owners, Program Sponsors, App Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Learn how to coordinate Events and Campaigns to support intentional outreach, timely follow-up, and streamlined prospect movement. Identify practical ways to use built-in tools for RSVP collection, attendance tracking, and post-event engagement to strengthen your enrollment strategy. Leave with a clear action step, whether setting up an upcoming event in the platform or improving the setup, coordination, or follow-up of an existing event.

▶ 9th– **Unlocking Navigate360 with Custom Attributes: Connecting Your Data to Your Workflows**

Audience: Program owners, Admins, Tech leads, Content admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Partners will explore how to leverage Custom Attributes in Navigate360 to enhance workflows, strengthen insights, and support institution-specific needs.



Navigate360 EAB Experiences – Spring 2026

March 2026

▶ **11th– Strategy Spotlight: Expanding Navigate360 and Starfish to Career Services**

Audience: Program owners, App Admins, Tenant Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: One-time offering

Objectives: 1. Streamline and Scale Career Services Workflows Identify the Navigate360 and Starfish features—such as appointment campaigns, guided pathways, Services, To-Dos, Success Plans, and referrals—that help career teams deliver proactive, coordinated support. 2. Integrate Forage for Hands-On Career Exploration Explain how Forage job simulations are embedded into each platform and how institutions can leverage them to scale career exploration, build skills, and improve learner employer-readiness. 3. Strengthen Cross-Campus Collaboration Apply proven practices from peer institutions to enhance partnership between advising, faculty, and career services within both systems. 4. Activate Student Engagement with Career Resources Evaluate opportunities to use analytics, targeted outreach, and structured follow-up workflows to increase student participation in career programming and ensure learners engage with the right supports at the right time.

▶ **18th– Navigate360 Office Hours**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers



Navigate360 EAB Experiences – Spring 2026

March 2026

▶ **23rd – Aligning Strategy, Partnership, and Student Success: Building Momentum for the Year Ahead**

Audience: Program Sponsors, Technical Sponsors, Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Reflect on key takeaways and outcomes from last year's partner survey and progress throughout this academic year. Review and discuss plans for measurable impact and strong partnership as we look towards 2026-2027.

▶ **24th – Forage Community of Practice: Monthly Series for Forage Insider Partners**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.



Navigate360 EAB Experiences – Spring 2026

April 2026

▶ 1st– Navigate360 Office Hours

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ 13th– Navigate360 Feature Focuses

Audience: Program owners, App Admins, Content admins

Format: Open question and answer session

Cadence: 3 part series

Objectives: Deepen Navigate360 knowledge within a specific topic or feature.

▶ 14th – Strategy Spotlight What Employers Want from Early Career Talent

Audience: Program Sponsors, Program Owners, Admins, Value leaders, End users

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Articulate qualities employers prioritize in early career talent today. Explain how Forage simulations function as a differentiating “signal” for employers. Draft one actionable next step for their campus.

▶ 15th– Navigate360 Office Hours

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers



Navigate360 EAB Experiences – Spring 2026

April 2026

23rd– CONNECTED25 Re-Run: Design Impactful Navigate360 Journeys

Audience: Program owners and App Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Understand how to set up, configure, and optimize Journeys to guide students through critical milestones with clarity and consistency. Pinpoint elements that increase Journey effectiveness, including sequencing, messaging, and touchpoint alignment. Leave with a clear action step for enhancing an existing Journey or building a new one.

29th– Navigate360 Office Hours

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers



May 2026

12th – Forage Community of Practice: Monthly Series for Forage Insider Partners

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.

13th– Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 1

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 2-part series

Objectives: 1: Strategic Understanding Develop a clear understanding of how Navigate360's automation and AI capabilities can reduce manual workload, strengthen communication, and create scalable time savings across student success operations. Series Learning Objective 2: Best-Practice Evaluation & Application Evaluate partner examples and effective adoption approaches to pinpoint high-impact use cases for automation and AI, and identify where these tools can most meaningfully streamline institutional workflows. Series Learning Objective 3: Practical Implementation & Operationalization Build and implement actionable automation and AI workflows—using tools such as Automated Actions, Saved Reports, Scheduled Dashboards, and the AI Assistant—that participants can deploy immediately and continue refining as part of a long-term efficiency strategy.

19th– Improving Student Pathways with Navigate360's Academic Planning Tools

Audience: Program Owners, App Admins, Content Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Gain practical insights from Miami Dade College and EAB on how academic planning tools can scale support, improve advising efficiency, and boost student success.



Navigate360 EAB Experiences – Spring 2026

May 2026

► **21st– Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 2**

Audience: Program owners, App Admins, Value Leaders, End Users

Format: Open question and answer session

Cadence: 2-part series

Objectives: 1: Strategic Understanding Develop a clear understanding of how Navigate360's automation and AI capabilities can reduce manual workload, strengthen communication, and create scalable time savings across student success operations. Series Learning Objective 2: Best-Practice Evaluation & Application Evaluate partner examples and effective adoption approaches to pinpoint high-impact use cases for automation and AI, and identify where these tools can most meaningfully streamline institutional workflows. Series Learning Objective 3: Practical Implementation & Operationalization Build and implement actionable automation and AI workflows—using tools such as Automated Actions, Saved Reports, Scheduled Dashboards, and the AI Assistant—that participants can deploy immediately and continue refining as part of a long-term efficiency strategy.

► **27th– Navigate360 Office Hours**

Audience: App Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Time EST	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Office Hours	2:00pm-3:00pm	Jan 7			
Navigate360 Feature Focuses	1:00pm-2:00pm	Jan 8			
Navigate360 New Administrator Onboarding	1:00pm-2:00pm	Jan 15			
Quarterly Program Owner Strategy Spotlight: Elevating Your Campus Promotion Strategy	1:00pm-1:45pm	Jan 20			
Office Hours	2:00pm-3:00pm	Jan 21			
Navigate360 New Administrator Onboarding	1:00pm-2:00pm	Jan 22			
Navigate360 New Administrator Onboarding	1:00pm-2:00pm	Jan 27			
HBCU Quarterly Convening: Celebrating Wins Across the Collaborative	3:00pm-4:30pm	Jan 27			
Forge Community of Practice: Monthly Series for Forge Insider Partners	1:00pm-1:45pm	Jan 28			
Navigate360 New Administrator Onboarding	1:00pm-2:00pm	Jan 29			



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The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Time EST	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 1	1:00pm-2:00pm	Feb 3			
Office Hours	2:00pm-3:00pm	Feb 4			
Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 2	1:00pm-2:00pm	Feb 5			
Navigate360 New Administrator Onboarding	1:00pm-2:00pm	Feb 5			
Navigate360 New Administrator Onboarding	1:00pm-2:00pm	Feb 12			
Mid-Year Momentum Series: Transform Trends Into High-Impact Action With Navigate360 Session 2	3:00pm-4:00pm	Feb 17			
Office Hours	2:00pm-3:00pm	Feb 18			
Preparing for a Navigate360 Re-Implementation	1:00pm-2:00pm	Feb 23			
Strategy Spotlight: What CONNECTED Taught Us About Career Readiness	1:00pm-2:00pm	Feb 24			
Unlocking Navigate360 with Custom Attributes: Connecting Your Data to Your Workflows	1:00pm-2:00pm	Feb 25			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Time EST	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Navigate360 Product Update Webinar	1:00pm-2:30pm	Mar 3			
Office Hours	2:00pm-3:00pm	Mar 4			
Enrollment Success Strategy Spotlight: Maximizing Events to Engage Prospective Students	1:00pm-1:45pm	Mar 5			
Unlocking Navigate360 with Custom Attributes: Connecting Your Data to Your Workflows	1:00pm-2:00pm	Mar 9			
Strategy Spotlight: Expanding Navigate360 and Starfish to Career Services	1:00pm-2:00pm	Mar 11			
Office Hours	2:00pm-3:00pm	Mar 11			
Aligning Strategy, Partnership, and Student Success: Building Momentum for the Year Ahead	1:00pm-2:00pm	Mar 23			
Forage Community of Practice: Monthly Series for Forage Insider Partners	2:00pm-2:45pm	Mar 24			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Time EST	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Office Hours	2:00pm-3:00pm	Apr 1			
Navigate360 Feature Focus	1:00pm-2:00pm	Apr 13			
Strategy Spotlight: What Employers Want from Early Career Talent	1:00pm-2:00pm	Apr 14			
Office Hours	2:00pm-3:00pm	Apr 15			
CONNECTED25 Re-Run: Design Impactful Navigate360 Journeys	2:00pm-2:45pm	Apr 23			
Office Hours	2:00pm-3:00pm	Apr 29			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Time EST	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Forge Community of Practice: Monthly Series for Forge Insider Partners	1:00pm-1:45pm	May 12			
Navigate360: Strategic & Tech-Driven Time Savings Session 1	2:00pm-3:00pm	May 13			
Improving Student Pathways with Navigate360's Academic Planning Tools	1:00pm-2:00pm	May 19			
Navigate360: Strategic & Tech-Driven Time Savings Cohort Session 2	1:00pm-2:00pm	May 21			
Office Hours	2:00pm-3:00pm	May 27			