



NAVIGATE360

EAB Experiences Fall 2025 Catalog

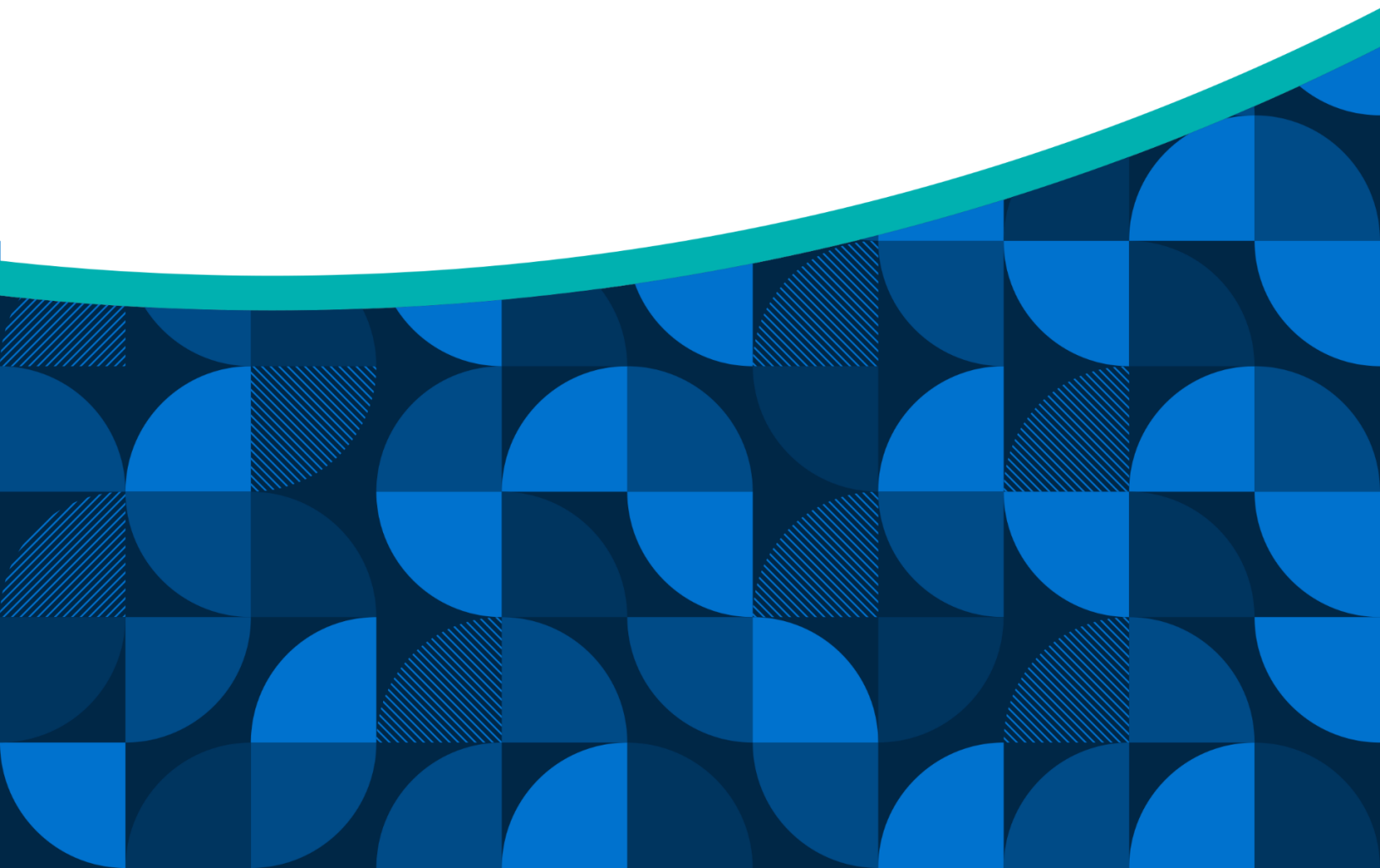




Table of Contents

Overview – Explanation of Programs, Programs by Leadership Team Role

Pages 3-5

Offerings by Topic

- Impact (page 7)
- Data Informed Support (page 8)
- Navigate360 Summer School (pages 9, 10)
- Moonshot (page 11, 12)
- Forage (page 13 - 15)
- Recruitment Success (page 16,17)

Offerings by Date (Full Catalog)

Pages 18-28



EAB Experience Offerings – Fall 2025

Formats for all roles and needs

Office Hours

Open question and answer session. EAB does not prepare material ahead of time, partners come with their questions for EAB and their partner peers to engage in conversation.

Typical Audience: Admins and hands on users of the product

Strategy Spotlight

EAB delivers content specific to a best practice strategy focus. Partners will have a chance to share out, ask questions, and have conversation with EAB and partner peers.

Typical Audience: Leadership Team individuals who work closely with the product admins and users.

Workshop

These sessions are interactive, often requiring pre-work and post work to the session time itself. Come prepared to be hands on to get the most out of this EAB Experience

Cohort: A Product Workshop that has multiple required sessions to achieve the goal of the workshop. Commitment to the full cohort is necessary for success.

Typical Audience: Product Admins and Tech leads

Feature Focus

EAB delivers content to the specific product feature or function focus. Partners will have a chance to ask questions and have conversation with EAB and partner peers.

Typical Audience: Admins and hands on users of the product

SL Strategy Hours

Sessions driven by Strategic Leaders designed to connect partners around specific topics and priorities to set a strategy and action plan moving forward.

Typical Audience: Leadership Team individuals who work closely with the product admins and users.

Roadmap Webinar

Listen and learn from EAB Product Managers and Delivery Team members as they share what is ahead for the product.

Typical Audience: Leadership, Product Administrators

COHORT

Multiple offerings focused on one topic



EAB Experience Roles – Fall 2025

Sponsors

(including Program and Technical Sponsors)

A high-level executive who champions the vision and direction for student success technology adoption, integration, and utilization at the institution.

This role ensures strategic alignment by establishing institutional expectations for usage, stewarding success plan development for the partnership, and evaluating ongoing progress in achieving student success goals.

Program Owners

A cross-functional leader who manages towards goals and priorities, including direct mobilization of the campus-based leadership team.

This individual facilitates campus-wide buy-in, manages priorities and deadlines, and likely champions ongoing planning work and support for rollout of new levels of adoption.

Application Administrators

(commonly referred to as App Admin)

A platform expert who handles the technical day-to-day operation of the student success technology, including managing configuration work and ongoing optimizations.

The App Admin likely supports ongoing training opportunities for campus end-users, triages support requests, and ensures platform performance in alignment with institutional workflows and use cases.

Navigate360 EAB Experiences – Fall 2025

The following is a list of all Fall 2025 offerings **by role**. Work with your Strategic Leader on which are the most applicable for your role or to invite others on your team such as Care Unit Leads, Tech Leads, etc.

Key:

▲ Sponsors

● Program Owners

■ App Admins

August

- Getting Started with the Course Planning Agent (Aug 19)
- Office Hours (Aug 20)
- Program Owner Strategy Spotlight (Aug 26)

September

- Office Hours (Sep 3)
- ● Intro to Partner Support* (Sep 8)
- ● Student Success Feature Focus (Sep 9)
- ● Recruitment Success Strategy Spotlight: Empowering Staff with Inquiry Forms (Sep 10)
- Student Success Administrator Onboarding Workshop Cohort Part 1 (Sep 11)
- Office Hours (Sep 17)
- ▲ Sponsor Office Hours: Insight Exchange (Sep 17)
- Strategy Spotlight: Expanding Navigate360 to Financial Aid (Sep 17)
- Student Success Administrator Onboarding Workshop Cohort Part 2 (Sep 18)
- ▲ ● ■ Expanding Access Through Peer Support: The University of Maine's Approach with Knack and EAB (Sep 22)
- ● Product Update Webinar (Sep 23)
- ▲ ● ■ Forage Community of Practice: Monthly Series for Forage Insider Partners (Sep 24)
- Student Success Administrator Onboarding Workshop Cohort Part 3 (Sep 25)
- ● Recruitment Success Feature Focus (Sep 29)

October

- Office Hours (Oct 1)
- Student Success Administrator Onboarding Workshop Cohort Part 4 (Oct 2)
- ● Student Success Feature Focus (Oct 7)
- Student Success Administrator Onboarding Workshop Cohort Part 5 (Oct 9)
- ▲ ● ■ CONNECTED (Oct 13-15)
- Office Hours (Oct 22)
- Program Owner Strategy Spotlight: CONNECTED Recap (Oct 24)
- ▲ New Sponsors' Onboarding and Welcome (Oct 27)
- ▲ ● ■ Forage Community of Practice: Monthly Series for Forage Insider Partners (Oct 29)

Navigate360 EAB Experiences – Fall 2025

The following is a list of all Fall 2025 offerings **by role**. Work with your Strategic Leader on which are the most applicable for your role or to invite others on your team such as Care Unit Leads, Tech Leads, etc.

Key:

▲ Sponsors

● Program Owners

■ App Admins

November

- ● The Power of Progress Reports Cohort Part 1 (Nov 3)
- Office Hours (Nov 5)
- ▲ Sponsor Office Hours: Insight Exchange (Nov 5)
- ● The Power of Progress Reports Cohort Part 2 (Nov 10)
- ● The Power of Progress Reports Cohort Part 3 (Nov 17)
- ● Student Success Feature Focus (Nov 17)
- ● Recruitment Success Strategy Spotlight: End of Term Tasks (Nov 18)
- Office Hours (Nov 19)
- ▲ ● ■ Forage Community of Practice: Monthly Series for Forage Insider Partners (Nov 19)

December

- ● Recruitment Success Feature Focus (Dec 1)
- ▲ ● ■ Strategy Spotlight: Spark the Career Conversation in Academic Advising with Forage (Dec 3)
- ● Product Update Webinar (Dec 9)
- Office Hours (Dec 10)
- ▲ Translating the Navigate360 Roadmap for Sponsors (Dec 11)

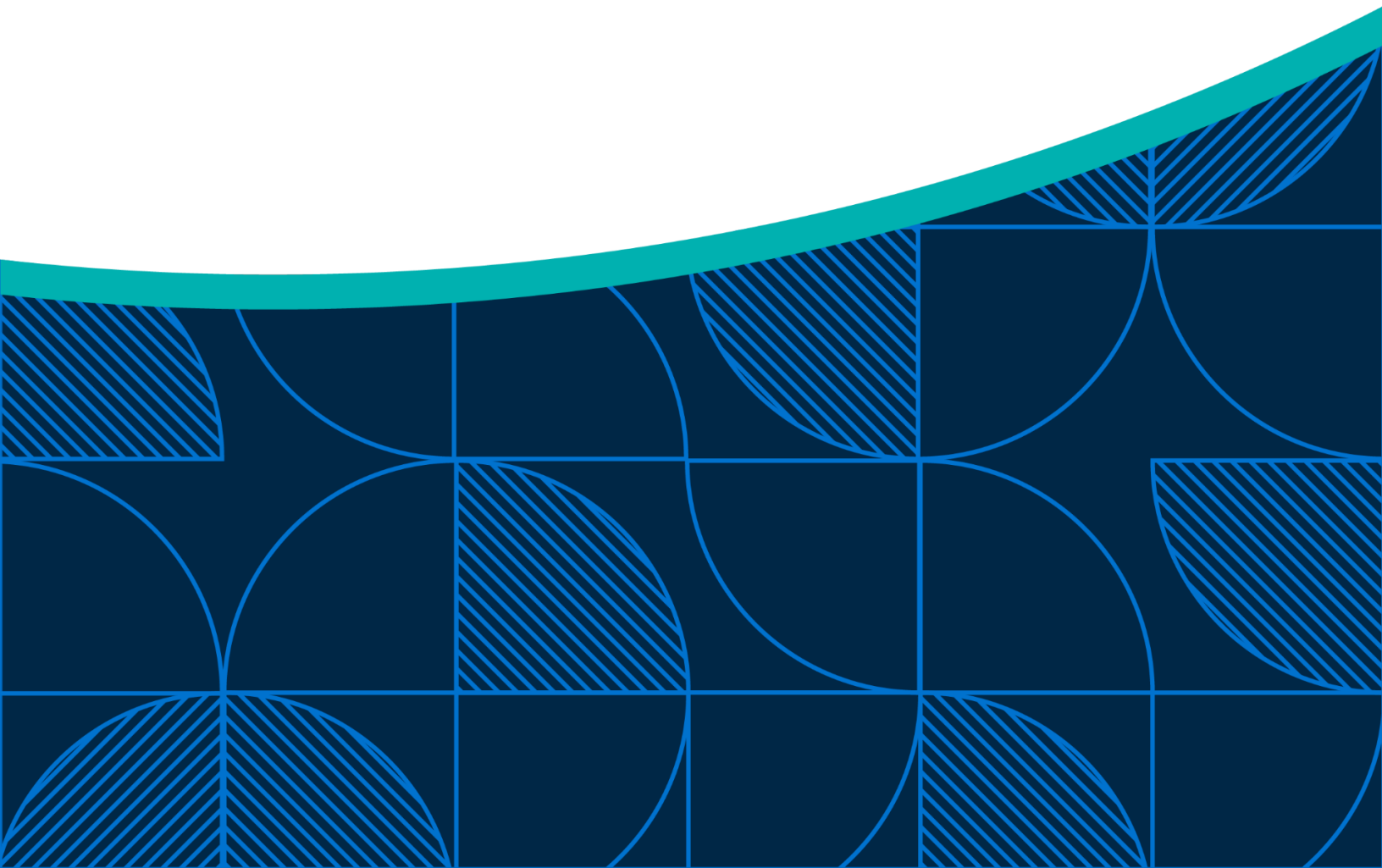


NAVIGATE360

Offerings by Topic

Student Success

- The Power of Progress Reports





Navigate360 EAB Experiences – Fall 2025

Topic of Focus: The Power of Progress Reports

November 2025

▶ **3rd – Navigate 360: The Power of Progress Reports Cohort Part 1**

Audience: Program owners, Admins, Value Leaders

Format: EAB delivered content and time for open question and answer

Cadence: 3-part series

Objectives: Implement Strategic Faculty Engagement Tactics: Apply proven communication strategies, accountability structures, and faculty champion models to increase participation in progress surveys. Adapt Peer-Informed Practices to Local Contexts: Evaluate real-world examples of successful faculty engagement from peer institutions and translate those insights into scalable and actionable plans for your campus. Optimize Progress Survey Design and Execution: Leverage tools, features, and best practices to enhance the efficiency and impact of progress survey.

▶ **10th – Navigate 360: The Power of Progress Reports Cohort Part 2**

Audience: Program owners, Admins, Value Leaders

Format: EAB delivered content and time for open question and answer

Cadence: 3-part series

Objectives: Implement Strategic Faculty Engagement Tactics: Apply proven communication strategies, accountability structures, and faculty champion models to increase participation in progress surveys. Adapt Peer-Informed Practices to Local Contexts: Evaluate real-world examples of successful faculty engagement from peer institutions and translate those insights into scalable and actionable plans for your campus. Optimize Progress Survey Design and Execution: Leverage tools, features, and best practices to enhance the efficiency and impact of progress survey.

▶ **17th – Navigate 360: The Power of Progress Reports Cohort Part 3**

Audience: Program owners, Admins, Value Leaders

Format: EAB delivered content and time for open question and answer

Cadence: 3-part series

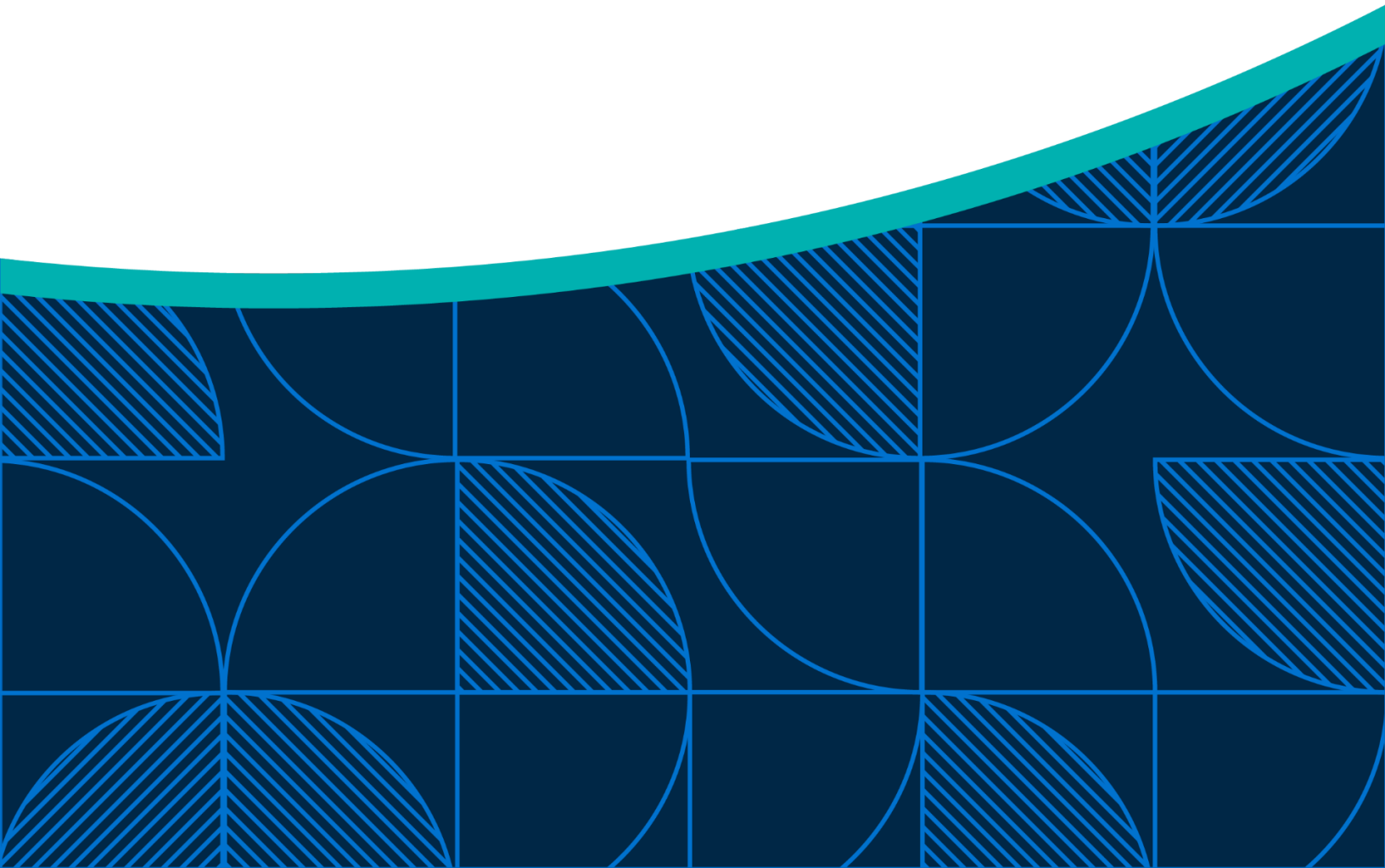
Objectives: Implement Strategic Faculty Engagement Tactics: Apply proven communication strategies, accountability structures, and faculty champion models to increase participation in progress surveys. Adapt Peer-Informed Practices to Local Contexts: Evaluate real-world examples of successful faculty engagement from peer institutions and translate those insights into scalable and actionable plans for your campus. Optimize Progress Survey Design and Execution: Leverage tools, features, and best practices to enhance the efficiency and impact of progress survey.



MOON SHOT

Offerings by Topic

Moon Shot Experiences





Moon Shot Sessions

▶ **September 30th – Workforce Partnerships Cohort**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: 3 – part series

Objectives: Describe the key components of effective workforce partnerships in higher education. Analyze how workforce partnerships contribute to improved student success outcomes and long-term career readiness.

▶ **October 22nd – Workforce Partnerships Cohort**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: 3 – part series

Objectives: Identify best practices for initiating and developing employer partnerships across various industries. Evaluate strategies for sustaining and strengthening employer relationships to enhance institutional goals and student outcomes.

▶ **October 27th – Understanding and Navigating Federal Policy Changes through a Moon Shot Lens**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One time offering

Objectives: Explain how recent federal policy changes affect student success efforts within higher education institutions. Apply practical strategies for navigating new regulations and advancing student success through a Moon Shot for Social and Economic Mobility framework.

▶ **November 5th – Workforce Partnerships Cohort**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: 3 – part series

Objectives: Develop data-informed narratives to effectively advocate for new or expanded collaborations with regional employer partners. Demonstrate how to leverage institutional and workforce data to align employer partnerships with student success and regional economic goals.



Moon Shot Sessions

November 13th – CONNECTED Recap + Partner Spotlights

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One time offering

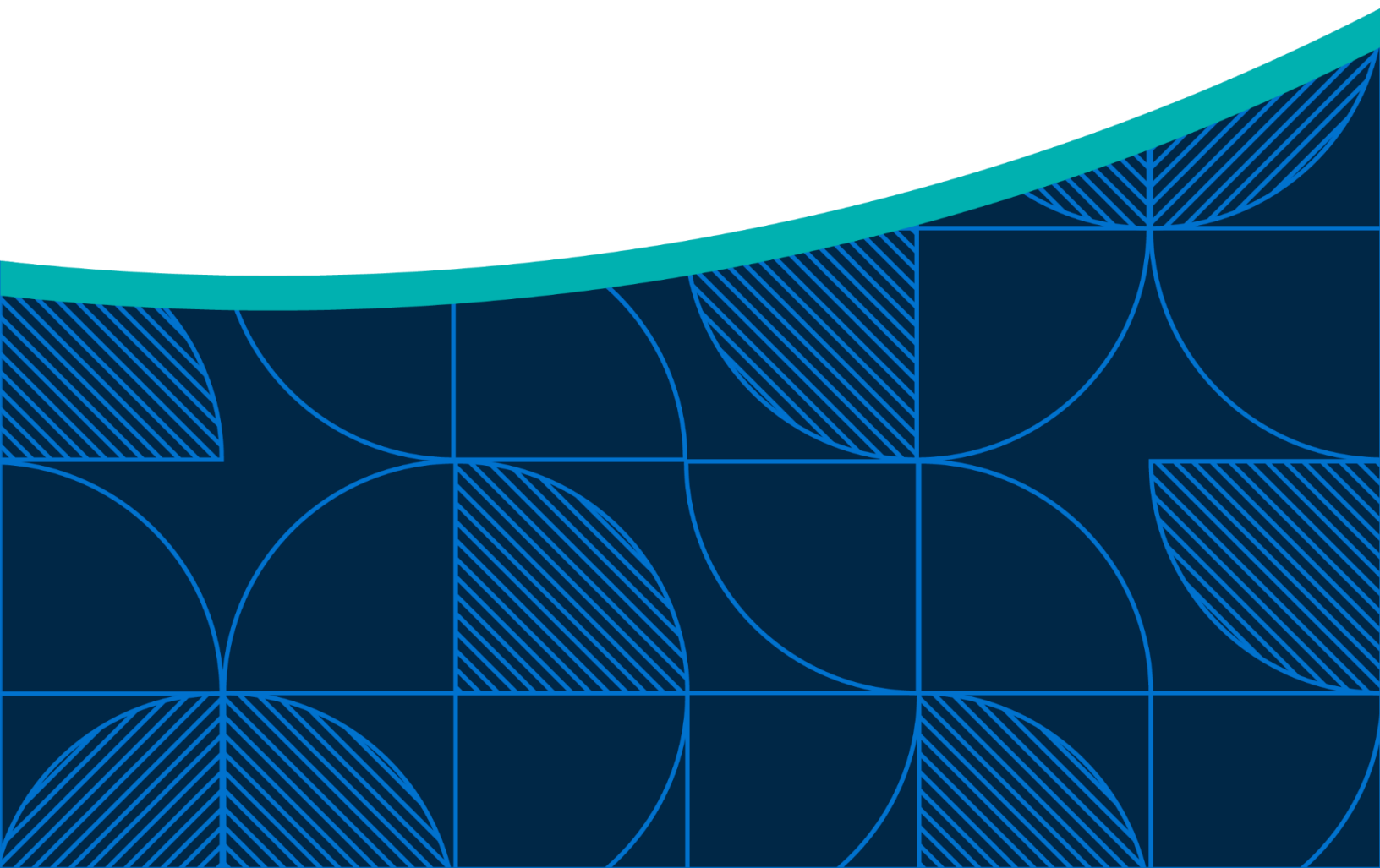
Objectives: Identify key insights and partner-driven strategies shared during the CONNECTED25 Moon Shot session that support student success initiatives. Evaluate examples of collaborative solutions presented by partners to inform future student success efforts on your own campus.



FORAGE

Offerings by Topic

Forage Success Experiences





Navigate360 EAB Experiences – Fall 2025

Forage Sessions

▶ **August 27th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.

▶ **September 24th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.

▶ **October 29th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.

▶ **November 19th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.



Navigate360 EAB Experiences – Fall 2025

Forage Sessions

▶ **December 3rd – Strategy Spotlight: Spark the Career Conversation in Academic Advising with Forage**

Audience: Program Sponsors, Program Owners, Admins, Value Leaders, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Describe how Forage can be used as a tool to support career exploration in academic advising appointments, particularly for exploratory, business, and first-year students. Identify strategies used by peer institutions to equip advisors with Forage simulations, including examples of how these simulations enhance advising conversations and student decision-making. Develop a plan to integrate career readiness tools like Forage into existing advising workflows.

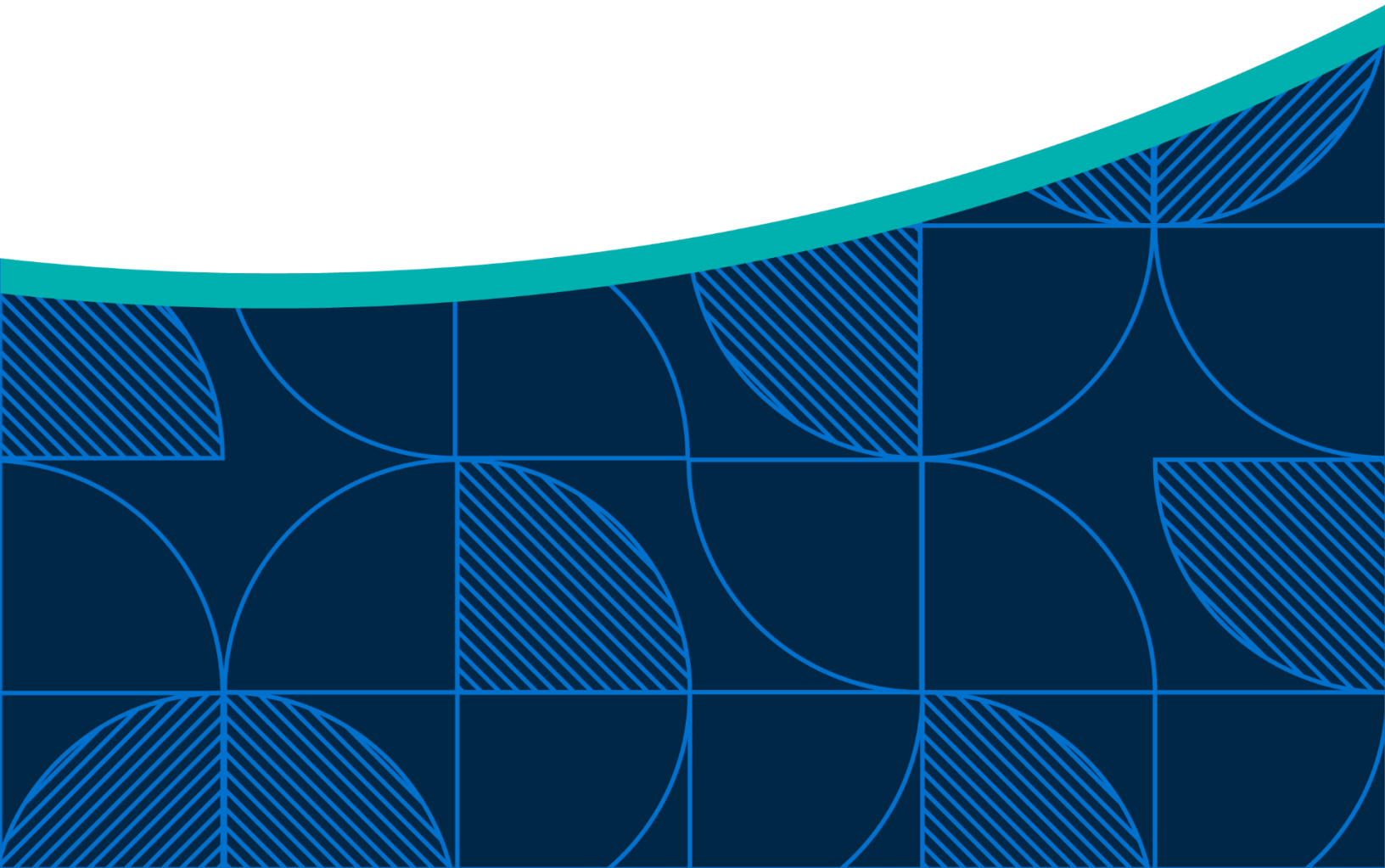


RECRUITMENT SUCCESS

Offerings by Topic

Recruitment Success

Experiences





- ▶ **September 10th – Recruitment Success Strategy Spotlight: Empowering Staff with Inquiry Forms**
Audience: Program Owners, App Admins
Format: EAB delivered content and time for open question and answer
Cadence: One time offering
Objectives: Hear how your peers are leveraging Inquiry Forms - Review key considerations and use cases - Leave with at least one next step to make your Inquiry Forms more effective
- ▶ **September 29th – Recruitment Success Feature Focus**
Audience: Program Owners, App Admins
Format: EAB delivered content and time for open question and answer
Cadence: Twice a semester
Objectives: Deep dive into specific Recruitment Success feature functionality
- ▶ **November 18th– Recruitment Success Strategy Spotlight: End of Term Tasks**
Audience: Program Owners, App Admins
Format: Open question and answer session
Cadence: One-time offering
Objectives: Hear from peers on how their fall term went and what steps they are taking to assess progress and prepare for spring.
- ▶ **December 1st – Navigate360 Recruitment Success Feature Focus**
Audience: Program Owners, App Admins
Format: EAB delivered content and time for open question and answer
Cadence: Twice a semester
Objectives: Deep dive into specific Navigate360 feature functionality



NAVIGATE360

Offerings by Role

Program and Technical Sponsors



► September 17th – Sponsor Office Hours: Insight Exchange

Audience: Program Sponsors, Technical Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Engage in open dialogue with other senior student success leaders; Clarify your understanding of emerging policy shifts; Understand different perspectives on sector-wide trends; Explore forward-looking questions and scenarios

► October 27th – New Sponsors' Onboarding and Welcome

Audience: Program Sponsors, Technical Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Gain a clear understanding of EAB's collaborative vision-setting process to align your institution's goals with the full potential of our student success technology Discover the range of EAB resources, tools, and supports available to you, ensuring you feel confident and equipped to maximize your partnership

► November 5th – Sponsor Office Hours: Insight Exchange

Audience: Program Sponsors, Technical Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Engage in open dialogue with other senior student success leaders; Clarify your understanding of emerging policy shifts; Understand different perspectives on sector-wide trends; Explore forward-looking questions and scenarios

► December 11th– Translating the Navigate360 Roadmap for Sponsors

Audience: Program Sponsors, Technical Sponsors

Format: Open question and answer session

Cadence: One-time offering

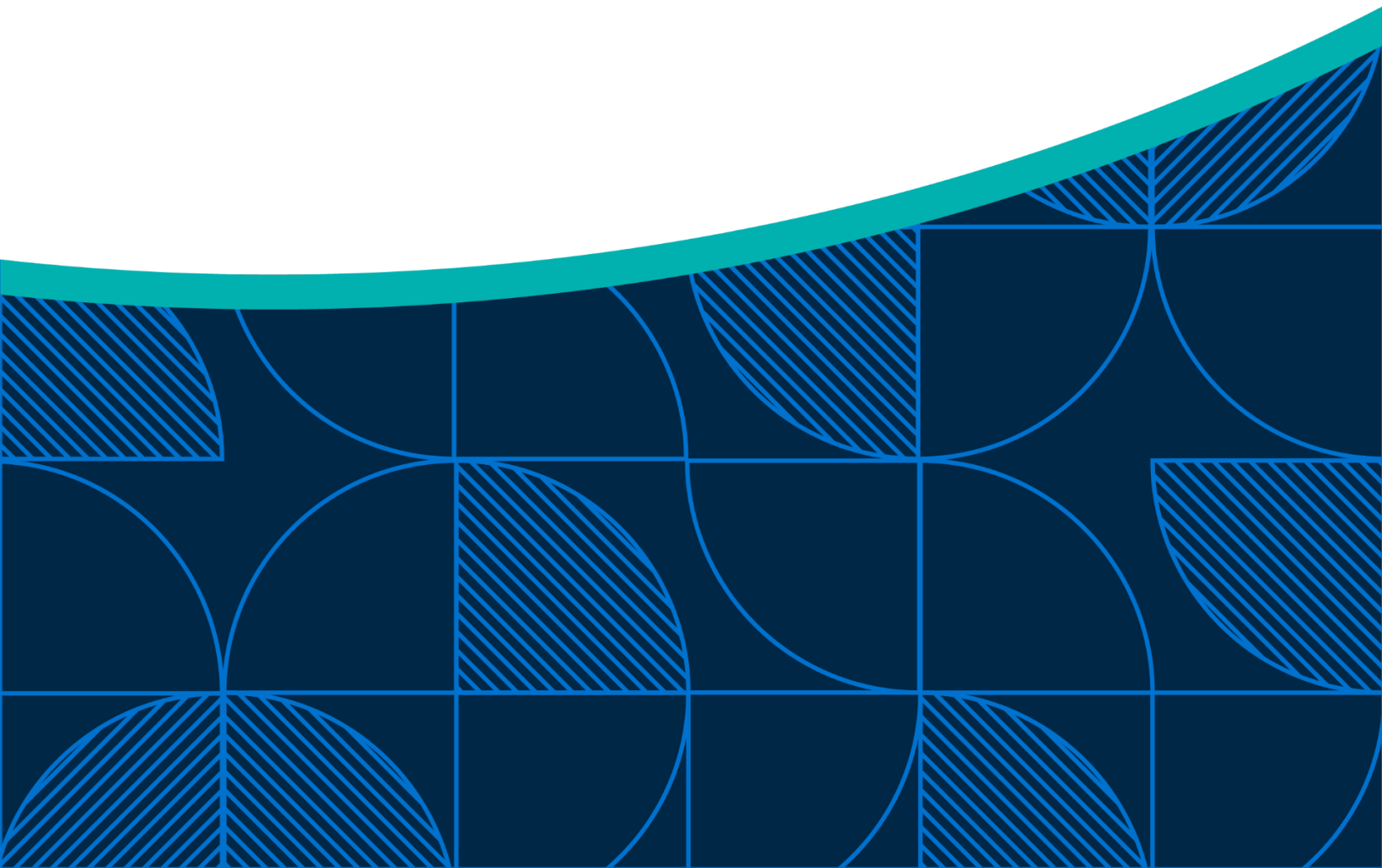
Objectives: Walk through our most recent product updates, share exciting upcoming features, and give you a sneak peek of what is to come



NAVIGATE360

Fall 2025 Full Catalog

Offerings by Date





August 2025

▶ 12th – Getting Started with Navigate360 (Part 1)

Audience: Program Owners, Admins, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: An introduction to foundational Navigate360 features and functionality for those that are new to the technology.

▶ 14th – Getting Started with Navigate360 (Part 2)

Audience: Program Owners, Admins, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: An introduction to foundational Navigate360 features and functionality for those that are new to the technology.

▶ 19th – Getting Started with the Course Planning Agent

Audience: Admins

Format: Open question and answer session

Cadence: One time offering

Objectives: Learn how advisors can use the Course Planning Agent to streamline future term planning with students by reducing the need for manual templates, allowing more time to focus on coaching.

▶ 20th – Navigate360 App and Content Admin Office Hours

Audience: Admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers



Navigate360 EAB Experiences – Fall 2025

September 2025

3rd – Navigate360 Office Hours

Audience: Admins, Content Admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

8th – **Introduction to the Partner Support Team* Invite Only**

Audience: Program Owners, App Admins, Content Admins

Format: EAB delivered content and time for open question and answer

Cadence: One time offering

Objectives: As you Go-Live and transition from your implementation launch support, learn the new modalities of getting quick and effective support on Navigate360 functionality, data needs, and self-service resources.

9th – Navigate360 Student Success Feature Focus: Getting Started with AI Knowledge Agent and Web Agent

Audience: Program Owners, Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Deep dive into specific Navigate360 feature functionality

10th – Recruitment Success Strategy Spotlight: Empowering Staff with Inquiry Forms

Audience: Program Owners, App Admins

Format: EAB delivered content and time for open question and answer

Cadence: One time offering

Objectives: Hear how your peers are leveraging Inquiry Forms - Review key considerations and use cases - Leave with at least one next step to make your Inquiry Forms more effective



Navigate360 EAB Experiences – Fall 2025

September 2025

▶ **11th – Navigate360 Student Success Administrator Onboarding Workshop Cohort Part 1**

Audience: Admins, Content Admins

Format: Open question and answer session

Cadence: 5-part series

Objectives: Learn your responsibilities as a Navigate360 administrator, practice configurations, meet your peers, and understand the resources available to you.

▶ **17th – Navigate360 Office Hours**

Audience: Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ **17th – Sponsor Office Hours: Insight Exchange**

Audience: Program Sponsors, Technical Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Engage in open dialogue with other senior student success leaders; Clarify your understanding of emerging policy shifts; Understand different perspectives on sector-wide trends; Explore forward-looking questions and scenarios

▶ **17th – Strategy Spotlight: Expanding Navigate360 to Financial Aid**

Audience: Program Owners

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Describe the benefits of integrating financial aid staff and processes into Navigate360 to enhance student support and operational efficiency. Identify key Navigate360 features and workflows that align with common financial aid challenges and opportunities. Learn from peer institutions that have successfully implemented or expanded financial aid care units within Navigate360, and apply those insights to their own context.



Navigate360 EAB Experiences – Fall 2025

September 2025

18th – Navigate360 Student Success Administrator Onboarding Workshop Cohort Part 2

Audience: Admins, Content Admins

Format: Open question and answer session

Cadence: 5-part series

Objectives: Learn your responsibilities as a Navigate360 administrator, practice configurations, meet your peers, and understand the resources available to you.

22nd – Expanding Access Through Peer Support: The University of Maine's Approach with Knack and EAB

Audience: Program Sponsors, Program Owners, All Admins, Value and Tech Leaders, End Users

Format: Open question and answer session

Cadence: One-time offering

Objectives: Learn how the University of Maine utilizes Knack's peer tutoring model, integrated with Navigate360 to expand equitable academic support, engage more students, and enhance student success through scalable, course-aligned strategies.

23rd – Navigate360 Product Update Webinar

Audience: Program owners, Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Join leaders from Navigate360's Product Management & Development team as they share what new innovations and improvements are coming next in Navigate360.

24th – Forge Community of Practice: Monthly Series for Forge Insider Partners Only (Opt-in to Forge Insider here)

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forge, explore recent Forge product updates and features, and collaborate with peer institutions on career development strategies.



Navigate360 EAB Experiences – Fall 2025

September 2025

▶ **25th – Navigate360 Student Success Administrator Onboarding Workshop Cohort Part 3**

Audience: Admins, Content admins

Format: Open question and answer session

Cadence: 5-part series

Objectives: Learn your responsibilities as a Navigate360 administrator, practice configurations, meet your peers, and understand the resources available to you.

▶ **29th – Navigate360 Recruitment Success Feature Focus**

Audience: Program Owners, App Admins

Format: EAB delivered content and time for open question and answer

Cadence: Twice a semester

Objectives: Deep dive into specific Recruitment Success feature functionality



Navigate360 EAB Experiences – Fall 2025

October 2025

▶ **1st – Navigate360 Office Hours**

Audience: Admins, Content Admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ **2nd – Navigate360 Student Success Administrator Onboarding Workshop Cohort Part 4**

Audience: Admins, Content Admins

Format: Open question and answer session

Cadence: 5-part series

Objectives: Learn your responsibilities as a Navigate360 administrator, practice configurations, meet your peers, and understand the resources available to you.

▶ **7th – Navigate360 Student Success Feature Focus: Using Staff AI Features in Navigate360**

Audience: End users, Admins

Format: Open question and answer session

Cadence: One – time offering

Objectives: Deep dive into specific Navigate360 feature functionality

▶ **9th – Navigate360 Student Success Administrator Onboarding Workshop Cohort Part 5**

Audience: Admins, Content Admins

Format: Open question and answer session

Cadence: 5-part series

Objectives: Learn your responsibilities as a Navigate360 administrator, practice configurations, meet your peers, and understand the resources available to you.



Navigate360 EAB Experiences – Fall 2025

October 2025

▶ 13th – 15th – CONNECTED25

Audience: The event is open to leaders and staff from any institution that uses EAB technology, including Navigate360, Starfish, and Edify

Format: In-person at Orlando World Center Marriott in Orlando, FL

Objectives: To bring together higher education leaders from diverse institutions at CONNECTED25 to share cutting-edge research, innovative strategies, and real-world case studies, fostering collaboration and equipping attendees with actionable insights to drive student success across the academic spectrum.

▶ 22nd – Navigate360 Office Hours

Audience: Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ 24th – Program Owner Strategy Spotlight: CONNECTED Recap

Audience: Program Owners

Format: Open question and answer session

Cadence: One-time offering

Objectives: Summarize key themes, takeaways, and announcements from the Connected25 conference relevant to program owners. Access curated resources and materials that support adoption and application of Connected25 insights. Identify next steps or priorities for their programs based on shared experiences and practical strategies from conference attendees.

▶ 27th – New Sponsors' Onboarding and Welcome

Audience: Program Sponsors, Technical Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Gain a clear understanding of EAB's collaborative vision-setting process to align your institution's goals with the full potential of our student success technology. Discover the range of EAB resources, tools, and supports available to you, ensuring you feel confident and equipped to maximize your partnership.



Navigate360 EAB Experiences – Fall 2025

October 2025

► 29th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only ([Opt-in to Forage Insider here](#))

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.



Navigate360 EAB Experiences – Fall 2025

November 2025

▶ **3rd – Navigate 360: The Power of Progress Reports Cohort Part 1**

Audience: Program owners, Admins, Value Leaders

Format: EAB delivered content and time for open question and answer

Cadence: 3-part series

Objectives: Implement Strategic Faculty Engagement Tactics: Apply proven communication strategies, accountability structures, and faculty champion models to increase participation in progress reports and surveys. Adapt Peer-Informed Practices to Local Contexts: Evaluate real-world examples of successful faculty engagement from peer institutions and translate those insights into scalable and actionable plans for your campus. Optimize Progress Report Design and Execution: Leverage tools, features, and best practices such as automation, streamlined workflows, and creative configurations to enhance the efficiency and impact of progress report campaigns.

▶ **5th– Navigate360 Office Hours**

Audience: Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ **5th – Sponsor Office Hours: Insight Exchange**

Audience: Program Sponsors, Tech Sponsors

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Participate in a collaborative discussion with executive-level peers, sharing insights and experiences on emerging trends in student success. Gain an exclusive first look at EAB's emerging research, with opportunities to ask questions and shape ongoing inquiry. Build your professional network by exchanging ideas and best practices with sponsors and senior leaders from diverse institutions.



Navigate360 EAB Experiences – Fall 2025

November 2025

▶ **10th – Navigate 360: The Power of Progress Reports Cohort Part 2**

Audience: Program owners, Admins, Value Leaders

Format: EAB delivered content and time for open question and answer

Cadence: 3-part series

Objectives: Implement Strategic Faculty Engagement Tactics: Apply proven communication strategies, accountability structures, and faculty champion models to increase participation in progress reports and surveys. Adapt Peer-Informed Practices to Local Contexts: Evaluate real-world examples of successful faculty engagement from peer institutions and translate those insights into scalable and actionable plans for your campus. Optimize Progress Report Design and Execution: Leverage tools, features, and best practices such as automation, streamlined workflows, and creative configurations to enhance the efficiency and impact of progress report campaigns.

▶ **17th – Navigate 360: The Power of Progress Reports Cohort Part 3**

Audience: Program owners, Admins, Value Leaders

Format: EAB delivered content and time for open question and answer

Cadence: 3-part series

Objectives: Implement Strategic Faculty Engagement Tactics: Apply proven communication strategies, accountability structures, and faculty champion models to increase participation in progress reports and surveys. Adapt Peer-Informed Practices to Local Contexts: Evaluate real-world examples of successful faculty engagement from peer institutions and translate those insights into scalable and actionable plans for your campus. Optimize Progress Report Design and Execution: Leverage tools, features, and best practices such as automation, streamlined workflows, and creative configurations to enhance the efficiency and impact of progress report campaigns.

▶ **18th– Recruitment Success Strategy Spotlight: End of Term Tasks**

Audience: Program Owners, App Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Hear from peers on how their fall term went and what steps they are taking to assess progress and prepare for spring - Review key Recruitment Success processes and configurations - Jump start your goals and planning for spring



Navigate360 EAB Experiences – Fall 2025

November 2025

▶ **18th– Recruitment Success Strategy Spotlight: End of Term Tasks**

Audience: Program Owners, App Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Hear from peers on how their fall term went and what steps they are taking to assess progress and prepare for spring - Review key Recruitment Success processes and configurations - Jump start your goals and planning for spring

▶ **19th– Navigate360 Office Hours**

Audience: Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ **19th – Forage Community of Practice: Monthly Series for Forage Insider Partners Only (Opt-in to Forage Insider here)**

Audience: Program Sponsors, Program Owners, Admins

Format: EAB delivered content and time for open question and answer

Cadence: Monthly

Objectives: Identify strategies for leveraging Forage, explore recent Forage product updates and features, and collaborate with peer institutions on career development strategies.



Navigate360 EAB Experiences – Fall 2025

December 2025

► 1st – Navigate360 Recruitment Success Feature Focus

Audience: Program Owners, App Admins

Format: EAB delivered content and time for open question and answer

Cadence: Twice a semester

Objectives: Deep dive into specific Navigate360 feature functionality

► 3rd – Strategy Spotlight: Spark the Career Conversation in Academic Advising with Forage

Audience: Program Sponsors, Program Owners, Admins, Value Leaders, End Users

Format: EAB delivered content and time for open question and answer

Cadence: One-time offering

Objectives: Describe how Forage can be used as a tool to support career exploration in academic advising appointments, particularly for exploratory, business, and first-year students. Identify strategies used by peer institutions to equip advisors with Forage simulations, including examples of how these simulations enhance advising conversations and student decision-making. Develop a plan to integrate career readiness tools like Forage into existing advising workflows.

► 9th – Navigate360 Product Update Webinar

Audience: Program owners, Admins

Format: Open question and answer session

Cadence: One-time offering

Objectives: Join leaders from Navigate360's Product Management & Development team as they share what new innovations and improvements are coming next in Navigate360.



Navigate360 EAB Experiences – Fall 2025

December 2025

▶ 10th– Navigate360 Office Hours

Audience: Admins, Content admins

Format: Open question and answer session

Cadence: Every other week

Objectives: Get product questions answered and share ideas with peers

▶ 11th– Translating the Navigate360 Roadmap for Sponsors

Audience: Program Sponsors, Tech Sponsors

Format: Open question and answer session

Cadence: One-time offering

Objectives: Walk through our most recent product updates, share exciting upcoming features, and give you a sneak peek of what is to come



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Getting Started with Navigate360	August 12			
Getting Started with Navigate360	August 14			
Getting Started with the Course Planning Agent	August 19			
Admin Office Hours	August 20			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Office Hours	Sep 3			
Intro to Partner Support*	Sep 8			
Student Success Feature Focus	Sep 9			
Recruitment Success Strategy Spotlight: Empowering Staff with Inquiry Forms	Sep 10			
Student Success Administrator Onboarding Workshop Cohort Part 1	Sep 11			
Office Hours	Sep 17			
Sponsor Office Hours: Insight Exchange	Sep 17			
Strategy Spotlight: Expanding Navigate360 to Financial Aid	Sep 17			
Student Success Administrator Onboarding Workshop Cohort Part 2	Sep 18			
Expanding Access Through Peer Support: The University of Maine's Approach with Knack and EAB	Sep 22			
Product Update Webinar	Sep 23			
Forage Community of Practice: Monthly Series for Forage Insider Partners	Sep 24			
Student Success Administrator Onboarding Workshop Cohort Part 3	Sep 25			
Recruitment Success Feature Focus	Sep 29			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Office Hours	Oct 1			
Student Success Administrator Onboarding Workshop Cohort Part 4	Oct 2			
Student Success Feature Focus	Oct 7			
Student Success Administrator Onboarding Workshop Cohort Part 5	Oct 9			
CONNECTED25	Oct 13-15			
Office Hours	Oct 22			
Program Owner Strategy Spotlight: CONNECTED Recap	Oct 24			
New Sponsors' Onboarding and Welcome	Oct 27			
Forage Community of Practice: Monthly Series for Forage Insider Partners	Oct 29			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
The Power of Progress Reports Cohort Part 1	Nov 3			
Office Hours	Nov 5			
Sponsor Office Hours: Insight Exchange	Nov 5			
The Power of Progress Reports Cohort Part 2	Nov 10			
The Power of Progress Reports Cohort Part 3	Nov 17			
Student Success Feature Focus	Nov 17			
Recruitment Success Strategy Spotlight: End of Term Tasks	Nov 18			
Office Hours	Nov 19			
Forage Community of Practice: Monthly Series for Forage Insider Partners	Nov 19			



Partner Name – EAB Experiences Plan Sheet

The events listed below have been carefully selected by your strategic Leader to align with your work and focus areas. Each event is tailored to provide insights and resources most relevant to your role and goals

Event Name	Date	Partner Attendee Name	Attended (Y/N)	Notes/ Follow up
Recruitment Success Feature Focus	Dec 1			
Strategy Spotlight: Spark the Career Conversation in Academic Advising with Forage	Dec 3			
Product Update Webinar	Dec 9			
Office Hours	Dec 10			
Translating the Navigate360 Roadmap for Sponsors	Dec 11			