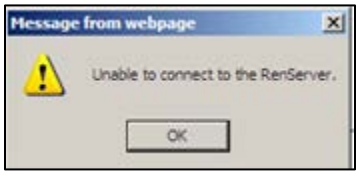
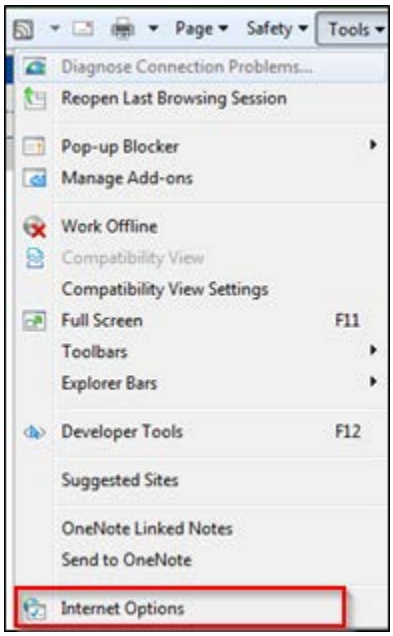
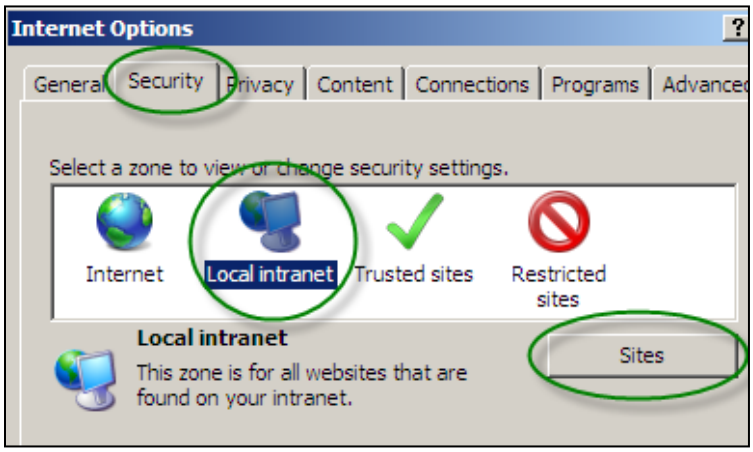
Ren Server Connectivity

Occasionally users will report an issue where they receive an error message saying they are unable to connect to the Ren Server. There are two possible causes for this issue. The first is that SFS has not been added as a trusted site for your browser. The instructions below will walk through how to correct this issue. The other issue could be that the Ren Server is down, and you should email uwsaproblemsolvers@maillist.uwsa.edu.

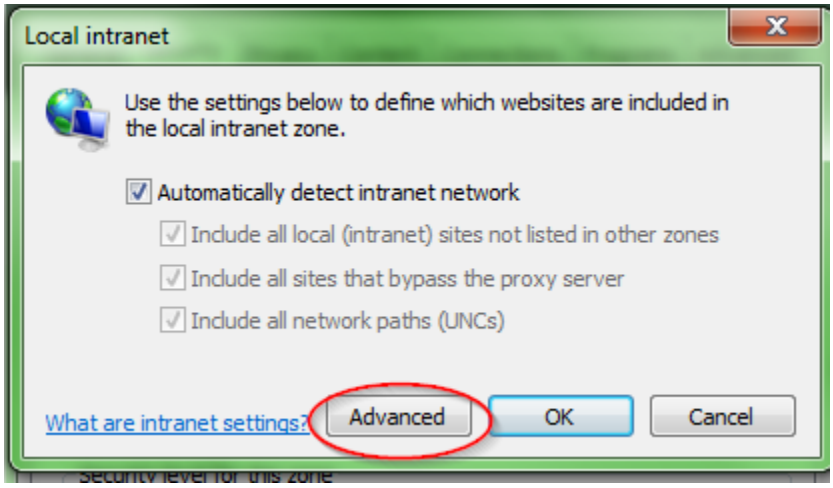


1) In order to add SFS to your Trusted Websites, in Internet Explorer, **click** on the Tools menu > Internet Options.

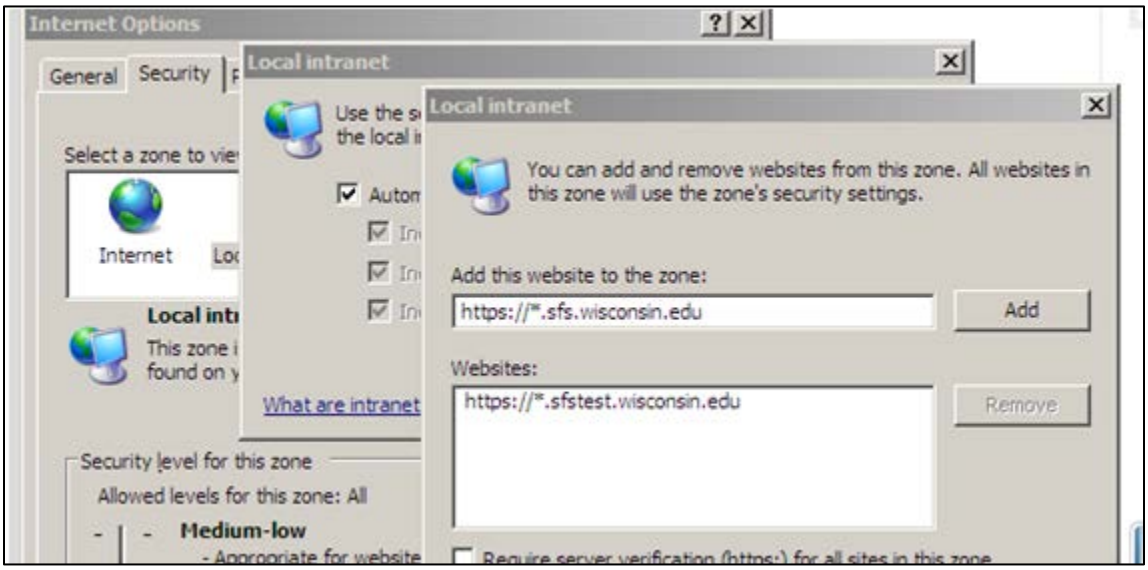




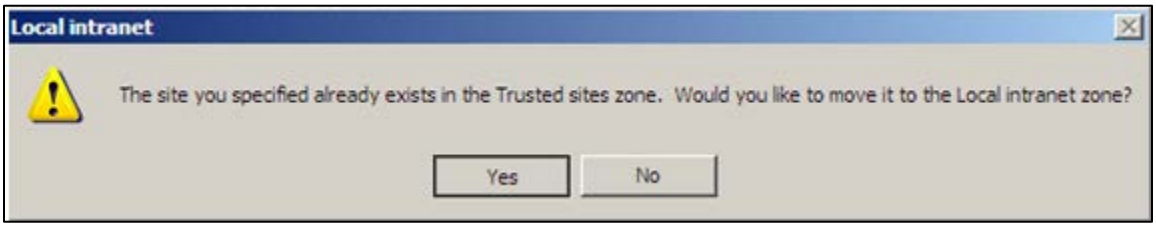
2) **Click** on the Security tab > Local intranet
3) **Click** Sites



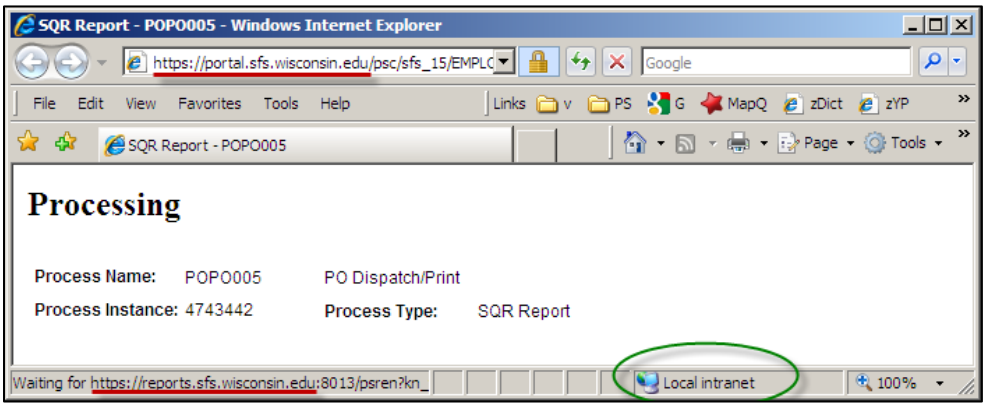
4) **Click** Advanced.

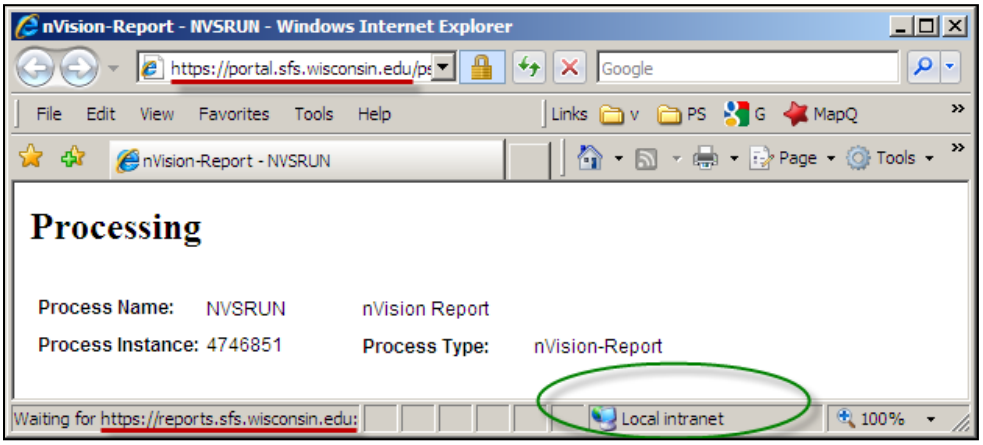


5) **Copy** and **paste** the following 2 lines in the *Add this website to the zone* field, **clicking** Add after each:
   - https://*.sfs.wisconsin.edu
   - https://*.sfstest.wisconsin.edu
   - **Note**: You do not need to check the "Require server verification" checkbox.
6) **Click** 'Yes' if you receive the message below:



7) After adding the entries, **click** Close.
8) **Click** OK.
9) Then **click** OK again to save your changes.
   - **Note**: Now when you run nVision web reports or view crystal reports, you should see "Local intranet" in the bottom-right of the Internet Explorer window as shown here:


SQR Report - POPO005 - Windows Internet Explorer
https://portal.sfs.wisconsin.edu/psc/sfs_15/EMPLO
Google
File Edit View Favorites Tools Help
Links v PS G MapQ zDict zYP
SQR Report - POPO005
Page Tools
Processing
Process Name: POPO005 PO Dispatch/Print
Process Instance: 4743442 Process Type: SQR Report
Waiting for https://reports.sfs.wisconsin.edu:8013/psren?kn_
Local intranet
100%


nVision-Report - NVSRUN - Windows Internet Explorer
https://portal.sfs.wisconsin.edu/ps
Google
File Edit View Favorites Tools Help
Links v PS G MapQ
nVision-Report - NVSRUN
Page Tools
Processing
Process Name: NVSRUN nVision Report
Process Instance: 4746851 Process Type: nVision-Report
Waiting for https://reports.sfs.wisconsin.edu:
Local intranet
100%