

**Profile of
Carrie Kline
Library Circulation Supervisor, University Library
University of Wisconsin–Stevens Point
2023 Regents University Staff Excellence Award Individual Recipient**

Highlights from nomination materials:

- Joined UW-Stevens Point in 2018.
- Leads the daily operations of the Circulation department of the University Library, supervising and scheduling about 25 students and 100 hours of building operation per week.
- Oversees item checkouts and returns, shelving, patron library accounts, and assists with promoting the libraries on the University Library Facebook and Instagram accounts.
- Creates displays and advertising materials for collections and events and directs patron questions to various resources in the library and around campus and the larger community, connecting learners to a wide variety of resources.
- During the COVID-19 pandemic, researched safe methods to access library material, which allowed the library to function effectively throughout the pandemic; advocated for the physical and mental health safety of members of university community while initiating a hybrid model for service.
- Served as a critical bridge between internal staff operations and ensuring that student support remained front and center.
- Leveraged skills to provide considerable support to the physical relocation of the University Library operations for the multi-year replacement of Albertson Hall; her work to organize and implement the collection assessment project resulted in a significant reduction of materials that needed to be moved to the temporary location.
- Engages with the greater university community and volunteers to serve on numerous committees and working groups; has demonstrated leadership by co-chairing the library's Equity, Diversity, and Inclusion (EDI) working group; serves as a valuable resource related to issues that impact the university community by serving as an active member of the Common Council and University Staff Council.
- In all interactions, known for being approachable, considerate, thoughtful, and caring.

In Carrie Kline's own words:

- “My service in governance has been invaluable to my understanding of campus and system operations on a larger scale, and I am grateful for the opportunity to work with my peers across campus, particularly other University Staff....The work felt purposeful, immediate, and significant, and I was proud to help support my colleagues as well as give voice to their experiences.”

In the words of colleagues:

- “Since joining our university as the Library Circulation Coordinator in 2018, Carrie has demonstrated outstanding performance, dedication, and collaboration during times of significant change and disruption. She has excelled in her work and sought opportunities to engage in university governance and professional development opportunities. Carrie's superior supervisory and organizational skills are an excellent match for her role as the Library Circulation Supervisor.” —*Thomas Gibson, Chancellor, UW-Stevens Point*
- “Due to Carrie's expertise, hard work, dedication, and calm, thoughtful approach to her work, the library has been able to keep a consistent service presence through both the pandemic and our relocation so that students continue to have safe, inclusive, and welcoming spaces to be productive. We have been able to execute a massive collection assessment and relocation. Because of Carrie's strong mentoring of our students, the library has experienced low student-worker turnover. Overall, Carrie's positive attitude, humor, and strong work ethic make her an invaluable colleague to all at UWSP.”
—*Mindy King, Director of Libraries, UW-Stevens Point*