INFORMATION SYSTEMS (IS) SUPERVISOR 1, 2

I. DEFINITIONS

INFORMATION SYSTEMS (IS) SUPERVISOR 1

Positions at this level supervise employees found in the Technical Bargaining Unit, who perform any of the following activities for a majority of the time: operating and monitoring a computer and/or teleprocessing network; routine computer programming and debugging; controlling data by coordinating and executing computerized system production runs; operating peripheral equipment; installing, maintaining, repairing and servicing computer hardware; installing software and upgrades and assisting with troubleshooting software and hardware problems; providing routine technical assistance; performing technical related work in the day-to-day maintenance of the LAN or WAN; completing data processing production for major, complex, integrated systems; or providing first level technical problem determination and resolution, and related job duties. The IS Supervisor 1 may perform work similar to an Information Systems Professional, applying broad knowledge of general IS concepts, principles, practices, and techniques.

INFORMATION SYSTEMS (IS) SUPERVISOR 2

Positions at this level fall into two allocation patterns: (1) Positions supervise at least one employee at the Professional, Senior, Specialist, Consultant, or Supervisory level in the Information Systems job titles in one or more of the following functional areas: Comprehensive Services, Data Services, Network Services, Systems Development Services, and Technical Services; or (2) Positions supervise employees found in the Technical Bargaining Unit, who perform any of the following activities a majority of the time: operating and monitoring a computer and/or teleprocessing network; routine computer programming and debugging; controlling data by coordinating and executing computerized system production runs; operating peripheral equipment; installing, maintaining, repairing and servicing computer hardware; installing software and upgrades and assisting with troubleshooting software and hardware problems; providing routine technical assistance; performing technical related work in the day-to-day maintenance of the LAN or WAN; completing data processing production for major, complex, integrated systems; or providing first level technical problem determination and resolution, and related job duties; AND the IS Supervisor 2 performs advanced level work similar to an Information Systems Specialist, Consultant, or Administrator, applying comprehensive knowledge of IS architectures and extensive theoretical and practical IS knowledge to independently resolve problems and implement technical policies, standards and procedures which impact on agency/campus IS functions.

II. QUALIFICATIONS

The qualifications required for these positions will be determined at the time of recruitment.