FOOD SERVICE MANAGER

I. DEFINITION

FOOD SERVICE MANAGER

This title definition encompasses positions which, for a majority of the time, supervise food production, food distribution, service to customers or clients, catering, or a food service warehouse, in all except the least complex food service program contexts. Except in a small food service program, positions in this classification report to a Food Service Administrator, higher level Food Service Manager, or a Food Service Director. In a small food service program, a position in this classification may have overall responsibility for supervision of the food service program, under direction from a non-food service supervisor.

A food service supervisory position qualifies for this title definition if one of the two following types: (1) positions below the Food Service Administrator level which have subordinate supervisory positions; or (2) positions which, for a majority of the time, supervise quantity food production in a production kitchen. Positions that may not meet either of the two previously stated criteria, but are included in this classification (rather than Food Service Supervisor) because of the greater complexity or broader scope of their responsibilities, include:

1) Positions in a university food service program that supervise staff and operations for two dine-in retail restaurant concepts.

2) Positions with overall responsibility for supervision of a university student center retail food court and any related convenience store. Positions have overall responsibility for front-of-the-house final food preparation, food distribution, cash register and debit card transactions, customer service and sanitation. Positions may also assist with planning and supervision of summer camps, catering and athletic concessions.

3) Positions that function as the service manager for a UW campus housing contract dining facility, with overall responsibility for supervision of front-of-the-house food service activities, cash register and debit card transactions, customer service, the dishroom, and sanitation.

4) The position responsible for supervising food distribution and catering for the Pyle Center, the largest and most complex UW-Extension conference center.

II. QUALIFICATIONS

The qualifications required for these positions will be determined at the time of recruitment.

III. RELATED POSITIONS

Food Service Supervisor
Food Service Administrator