



# Travel Assist<sup>®</sup> Services



Part of the Accidental Death & Dismemberment Plan  
for Employees of The Board of Regents of the University of Wisconsin  
GTU 8364005

Zurich Travel Assist<sup>®</sup> is a comprehensive travel assistance program offering you benefits and services when traveling 100 miles or more from your residence.

You can access the Travel Assistance Plan by calling 1-800-263-0261 from the U.S. or Canada; and collect from anywhere else in the world at +1-416-977-0277 and reference The Board of Regents of the University of Wisconsin policy number GTU 8364005; or log on to the Travel Assist<sup>®</sup> web site at [www.zurichna.com/travelassist](http://www.zurichna.com/travelassist).

## Zurich Travel Assist<sup>®</sup> Services include the following:

### Medical Assistance

- Emergency Medical Referrals
- Medical Monitoring
- Medical Evacuation/Repatriation\*
- Non-Medical Repatriation\*
- Hospital Admissions
- Medical Payment Advancement
- Prescription Assistance
- Visit to Hospital by Family or Friend\*
- Return of Children/Traveling Companion\*
- Repatriation of Remains\*

### Information Assistance

- Passport & Visa Information
- Weather, Cultural & Currency Exchange
- Embassies and Consulates  
(Addresses and Telephone Numbers)
- Travel Advisories
- Inoculation & Immunization

### Legal Assistance

- Legal Referral
- Advancement of Bail

### Personal Assistance

- Lost Baggage Service
- Translation & Interpretation
- Emergency Messaging
- Emergency Ticket Replacement
- Lost Document Replacement
- Emergency Advancement of Funds
- Return of Vehicle

\* The program will cover certain costs associated with these travel services, subject to the stated limitations.

***No transport or service will be covered unless you contact Zurich Travel Assist<sup>®</sup> prior to the transport, the attending physician approves, if applicable, and Zurich Travel Assist<sup>®</sup> pre-authorizes the transport or service.***

For further information, contact your local Human Resources Representative.

**Note:** This document is intended to highlight some of the services provided. The services indicated above are subject to certain restrictions, exclusions and limitations. The specific terms and conditions of the services are contained in the Policy. If a conflict should arise between this document and the Policy, the terms and conditions of the Policy will govern.