



University of Wisconsin System

Accidental Death & Dismemberment (AD&D) Insurance
Policy GTU 8364005
Zurich Travel Assistance Coverage



Zurich Travel Assist[®] is a comprehensive travel assistance program offering you benefits and services when traveling 100 miles or more from your residence.

You can access the Travel Assistance Plan by calling 1-800-263-0261 from the U.S. or Canada; and collect from anywhere else in the world at +1-416-977-0277 and reference The University of Wisconsin System, policy number GTU 8364005; or log on to the Travel Assist[®] web site at www.zurichtravelassist.com.

Zurich Travel Assist[®] Services include the following:

Medical Assistance

- Emergency Medical Referrals
- Medical Monitoring
- Medical Evacuation/Repatriation*
- Non-Medical Repatriation*
- Hospital Admissions
- Medical Payment Advancement
- Prescription Assistance
- Visit to Hospital by Family or Friend*
- Return of Children/Traveling Companion*
- Repatriation of Remains*

Information Assistance

- Passport & Visa Information
- Weather, Cultural & Currency Exchange
- Embassies and Consulates -
(Addresses and Telephone Numbers)
- Travel Advisories
- Inoculation & Immunization

Security Assistance:

- Global database
- Travel advisories
- A direct contact
- Evacuation and consulting

Personal Assistance

- Lost Baggage Service
- Translation & Interpretation
- Emergency Messaging
- Emergency Ticket Replacement
- Lost Document Replacement
- Emergency Advancement of Funds
- Return of Vehicle

Legal Assistance:

- Legal Referral
- Advance of Bail

* The program will cover certain costs associated with these travel services, subject to the stated exclusions within the Voluntary Accidental Death & Dismemberment Certificate of Insurance.

No transport or service will be covered unless you contact Zurich Travel Assist[®] prior to the transport, the attending physician approves, if applicable, and Zurich Travel Assist[®] pre-authorizes the transport or service.

For further information, contact your local Human Resources Representative www.wisconsin.edu/ohrwd/benefits/contact

This document is intended to highlight some of the services provided. The services indicated above are subject to certain restrictions, exclusions and limitations. The specific terms and conditions of the services are contained in the Policy. If a conflict should arise between this document and the Policy, the terms and conditions of the Policy will govern.