

### Welcome!

# Income Continuation Insurance Program (ICI)



This webinar uses the audio from your computer for sound. Please plug your headphones directly into your computer.

Presentation will begin shortly...

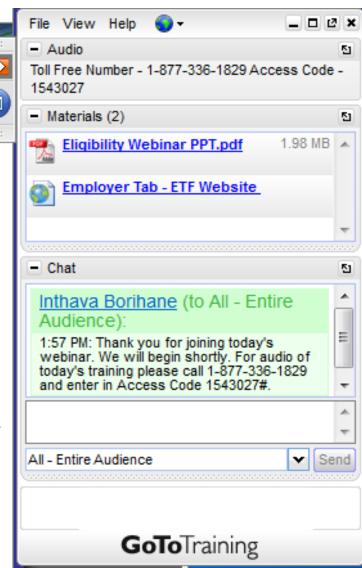


**GoToTraining Attendee View** 

- Panel Slider
   (View > Auto-Hide Control Panel to stop it from automatically
- 2. Full Screen

disappearing)

- 3. Materials
- 4. Chat Box





## **Asking Questions**



#### **Chat Box**

Always follow up if not answered

#### **Employer Communication Center**



- Toll-Free: (877) 533-5020 opt 2
- ETF Agent



# **Topics**

•	What is ICI?	_Slide 5
•	Third-Party Administration	_Slide 9
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#### What is Income Continuation Insurance?

- ICI is a voluntary income replacement program
- It can cover employees for short-term and longterm disabilities

months or less

Short-term disability
(first twelve months)
claimant must be unable
to perform the duties of
their job



#### Long-term disability

Claimant must be unable to engage in any "substantially gainful activity" for which they are reasonably qualified

 ICI benefits will be reduced (offset) by income from other sources



#### What is Income Continuation Insurance?

Employees must serve an "elimination period" (EP) before benefits become payable:

#### **State Employees**

30 days or exhaustion of sick leave up to 130 days (whichever is longer)

# **UW Faculty and Academic Staff**

Employee's chosen elimination period (30, 90, 125, or 180 days), or exhaustion of sick leave up to 130 days (whichever is longer)

#### **Local Employees**

Employee's chosen elimination period (30, 60, 90, 120, or 180 days)



#### **Benefit Amounts**

Benefit amount is 75% of the average monthly earnings

#### **Standard Coverage**

Covers annual salaries up to \$64,000 (maximum benefit of \$4,000/month)

#### **Supplemental Coverage**

Covers annual salaries between \$64,000 and \$120,000

(maximum benefit of \$7,500/month)

 Benefit ceases when members are no longer disabled or reach age 65, whichever comes first. (benefits may be paid for a longer period if the employee is age 62 or older at the time of disablement)



### ICI to Offsets

- ICI benefits will not duplicate benefits available from:
  - other WRS programs
  - Social Security
  - Worker's Compensation
  - Unemployment Compensation
- Any part-time earnings are also an offset to ICI benefits.
- A member would be required to repay duplicate benefits back to the ICI program.



### The Third Party Administrator: Aetna

Aetna is the third party administrator for the state's ICI and Long-Term Disability Insurance (LTDI) programs. Aetna handles:





**Evidence of Insurability** 

Claims status and questions

Overpayments



# Eligibility

#### State Employees

**WRS** Eligible



ICI Eligible

#### Local Employees

WRS Eligible participates in ICI ICI Eligible

**Employer** program





# **Enrollment (State Employees)**

Initial Enrollment: After January 1, 2016, employees are eligible to enroll in Income Continuation Insurance (ICI) coverage as of the 1st of the month following the hire date (or the hire date, if it is the 1st of the month).

**Application ET-2307** 

(Graduate Assistants are not eligible).

OR

**Deferred Enrollment:** First time employees are eligible for an increase in employer contribution. Employers notify employees.

For WRS-eligible employees first hired between July 1 and December 25, **2015**, the ICI coverage effective date will be January 1, 2016.

**OR** 

Evidence of insurability (ET-2308)



## State Application ET-2307 Employer Section

II.	EMPLOYER: COMPLET	E PART II										
Reason to submit application (Check appropriate box and indicate occurrence date)									Previous Service - Complete Information			
	Immediately eligible on:								Did employee participate under WRS			
	New employee will have p		prior to being hired by you? ☐ Yes ☐ No									
	Reinstating coverage upor	Reinstating coverage upon return from temporary layoff Date temp layoff/LOA began:							2. Previous service check, completed			
	or leave of absence.  Date employee returned:							☐ Yes ☐ No Source of previous service ☐ ONE Site ☐ ETF				
$\Box$	Transferred from another state agency on:											
一	(UW Faculty/Academic Staff only) Changed to a longer elimination period effective on:											
ш												
$\overline{}$	(Evidence of insurability is required to change to a shorter elimination period.)								Date WRS participation began with the current employer (MM/DD/CCYY)			
<u>Ш</u>	Eligible through deferred coverage (State employees and UW Faculty/Academic Staff) on:									yer (ww/DD/CC++)		
	Other (specify):		1									
								ICI		Supplemental ICI		
	Earnings		Basis of Er	mployment			Monthly	/ Premium		Monthly Premium		
\$	Monthly	☐ Full-Tin		Cocconol	□ Drainat	Employe	ee Share	Employe	r Share	Employee		
	Biweekly			Seasonal	☐ Project					Share		
		☐ Biweekly ☐ Part-Time % ☐ Academic Year ☐ LTE \$						\$	\$			
SIC	SICK LEAVE INFORMATION FOR DEFERRED COVERAGE OR REINSTATED OR REHIRED EMPLOYEES											
Total accumulation of sick leave credits for the preceding two calendar years:												
	Year Beginning Balance Sick Leave				ave Earned					Ending Balance		
Employer Name Date Application Provided to								Date Received by Employer				
Employee												
	mployer Identification Numb	per Empl	oyer Agent Signature	Telephon	•		Effective	e Date				
(EIN) 69-036												
			Copy and Distribu	<mark>ıte:</mark> 🗌 ETF	F 🗌 Employee	• 🗌 E	mployer					



# Enrollment (Local Government Employees)

#### **Initial Enrollment:**

Employee must have 6 months of WRS service to be eligible for ICI.

Application ET-2366

OR

**Evidence of insurability** (ET-2308)

ICI coverage will be effective on the first of the month that first occurs during the 30 day enrollment period Example: If the enrollment period starts mid-April, ICI will be effective May 1. (instead of being effective based on when the employee's application for coverage is received)



## Local Application ET-2366 Employer Section

II. EMPLOYER: COMPLETE	PAR	T II									
Reason to submit application (Check appropriate box and indicate occurrence date)								Previous Service - Complete Information			
Immediately eligible on:							Did employee participate under WRS prior to being hired by you?				
New employee will have participated in WRS for six calendar months on:											
Reinstating coverage upon return from temporary layoff or leave of absence.								2. Previous service check, completed  Yes No Source of previous service ONE Site ETF			
Date temporary layoff/LOA began:											
Date employee returned:							·				
☐ Changed to a longer elimination period effective on:  (Evidence of insurability is required to change to a shorter elimination period.)  ☐ Other (specify):							Date WRS participation began with the current employer (MM/DD/CCYY)				
Earnings		Basis of Employment	ICI Monthly Prei			mium	1		Supplemental ICI Monthly Premium		
\$		Full-Time Part-Time %	Em \$	ploy	yee S	ee Share En		nployer Share		Employee Share	
Employer Name			1	Date Application Provi				ded to	Date Received by Employer (MM/DD/CCYY)		
Employer Identification Number (EIN) 69-036						ephone Numl )	Effect		tive Date (MM/DD/CCYY)		
	Copy and Distribute: ☐ ETF ☐ Employee ☐ Employer										

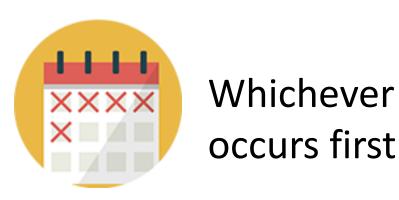


## **ICI** Coverage Termination

#### ICI coverage terminates when the member:

- Resigns
- Is dismissed
- Terminatesemployment

- Retires
- -Turns age 70
- Passes away





# ICI Premiums (State Employees)

#### Premiums

Based on the previous calendar year's salary (rounded up to the next \$1,000 and divided by 12)

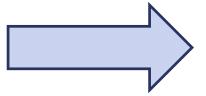
#### Premium Category

Based on the sick leave accrued as of the final pay period each calendar year

#### Premium Adjustments

Premium category Last year's salary

New premium rates



New adjusted premium

February 1<sup>st</sup> each year

Please see <u>ET-2106</u> to determine the employee share of the premium.



# ICI Premiums (Local Employees)

#### Premiums

Based on the previous calendar year's salary (rounded up to the next \$1,000 and divided by 12)

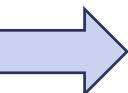
Local Employers are currently on a premium holiday for 2016.

#### Premium Adjustments

Selected elimination period

Last year's salary

New premium rates



April 1st each year

New adjusted premium

Please see ET-2129 to determine the employee share of the premium.



# ETF/Employer Services Section (ESS) Responsibilities



Respond to employer and member inquiries concerning enrollment, coverage, and premiums



**Educate employers** 



Process new employers



Assist employers in correcting errors



## **Employer Error**

Send ETF the application marked with "Employer Error" and a detailed letter explaining the error.

The letter should answer the following questions:



- What evidence exists to show that the employer, rather than employee, was responsible for the error?
- What was the cause of the error?
- How and when was the error discovered?
- What was done once the error was discovered?
- What corrective action has the employer put in place to ensure that this type of error does not reoccur?





## **Employer Error**

If premiums are not already being deducted, begin premium deductions immediately when the application is filed under the employer error provision.

If coverage is denied, the employer must refund any premium deductions.

ETF will notify the employer and the employee if ICI coverage is approved or denied

If coverage is approved, it will be effective on the first of the month following the date the employer received the application.

If the employee had begun paying premiums within 60 days after becoming eligible, coverage will be backdated to the first month the employee paid a premium for.



## **Employer Error**

If the error cannot be corrected under the employer error provision, the employee can apply for coverage:



by providing evidence of insurability, or



when eligible for deferred enrollment (State employees/UW faculty and academic staff only)



# **Errors Not Eligible for Correction**



Employee is given application materials but forgets to submit completed application.



Employee receives written notice of ICI coverage from the employer but fails to report coverage discrepancies.

Employee completes form incorrectly and cancels more coverage than intended.



(A cancellation form can be withdrawn only before the effective date of the cancellation.)



# **Benefit Begin Date**



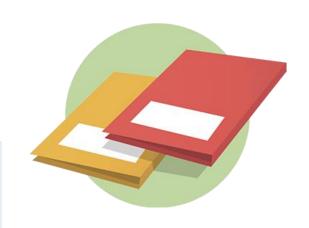
For a State Employee their ICI benefit will begin after the member exhausts their sick leave (up to 130 working days), or serves their elimination period, whichever is longer.

For a Local Employee their ICI benefit will begin after they serve the elimination period chosen by their Employee (employee premium will be more to shorten the elimination).

\*The elimination period begins the first full day that a member is continuously and completely absent from work due to disability, or when the doctor indicates they meet the definition of disability (whichever is later).



# ICI Employer Statement (ET-5351)



The ICI Employer Statement needs to be completed by the employer at the time an employee files an ICI claim.

Benefits cannot be computed until this form is received and processed.



# Report of Employment and Earnings (ET-5901)

Employers must complete the ICI Report of Employment and Earnings form to notify ETF of a claimant's change in work status and/or earnings paid after an individual's elimination period.



ET-5901 needs to be completed for each check date as long as the ICI claimant works part-time or receives earnings for vacation, holiday, or comp time after their ICI elimination period.



## **Returning To Work**

A member may return to their prior WRS employer if the following is true:



The physician gave the release to return to work

**AND** 



The employer can accommodate any restrictions

Return to work **full-time** (without restrictions):
ICI benefit will be terminated.

Return to work **part-time** (or full-time with restrictions): Earnings will be offset at 75%.



## Refusing to Return to Work

If a the member chooses their ICI member's not to return to work benefits physician will be OR offset by an releases the member works estimated them partfewer hours than what amount. time, and: they were released for

If the member is unable to work the set number of hours because of their medical condition, they should contact their physician immediately to discuss their inability to work those hours.



**Question:** There is confusion as to when the Annual Salary/Compensation should change for ICI due to a permanent job change.

**Answer:** The Annual Salary for ICI purposes stays in effect for a full calendar year unless:

- an employee has a permanent change in percentage of employment
- an employee is hired for a position under a different payroll center (i.e. goes from DOT to the UW, or vise versa).

In the two examples above, the employer should estimate the earnings for the ensuing 12 months and round up to the next higher thousand. That figure should be used in determining ICI premiums.



**Question:** Misunderstanding of the early coverage enrollments rules for Academic Staff. Also, when University Staff switch to Academic staff sometimes the employee is left without a month of coverage due to the timing of the application receipt. I don't think anyone would want to miss coverage for a month when they are continuously employed.

**Answer:** Two enrollment opportunities:

- First opportunity upon hire.
- Second opportunity after completion of 1 year of state service.

Coverage is effective the first day of the month that first occurs during the 30 day enrollment period (or 60 day enrollment period for deferred coverage.) Therefore, there is no longer an issue with a gap in coverage. Example: A University Staff employee takes an Academic Staff position effective May 16th. Their coverage under the University Staff position ends May 31st, and their coverage under their Academic Staff position begins June 1st, even if they do not turn in their application until June 15th (the last day of their 30-day enrollment period.)



**Question:** How are LTDI and/or 40.63 Disability integrated with ICI?

Answer: ICI is offset by both LTDI and 40.63. If the member is receiving 40.63 benefits, ICI is offset by the amount of the highest annuity option available to the member, regardless of which option they choose. If the member is receiving LTDI, ICI is offset by the gross amount of the LTDI benefit received.





**Question:** How do we apply the elimination period and use of sick leave for a nine-month employee whose leave begins, for example, April and continues through the fall or begins while the employee is off for the summer?

**Answer:** Section 2.13(4) of the ICI plan language states: "The elimination period or use of sick leave or both shall begin on the first date of disability and continue without a break even if the claimant has a summer, seasonal or semester break."

Employees are eligible for benefits once the elimination period has been completed regardless of eligibility to use accumulated sick leave (may have to serve elimination period without pay if employer policy does not allow for sick leave use while employee is not in working contract period).





# Sick Leave Example

The employee's sick leave exhaustion date would be calculated by tacking on the sick leave hours to the last day worked (LDW) as if the individual were working their normal schedule. The ICI benefit begin date would be based on the latter of the elimination period end date or the sick leave exhaustion date.

**Example:** Jane Doe's last day worked is April 29 and her date of disability is April 30. She has 130 days of sick leave and a 125-day elimination period. In this case, the employee's sick leave (130 days) exceeds her elected elimination period (125 days) so she will need to serve a 130-day elimination period before ICI benefits will begin. The elimination period will start on her first day of disability (April 30) and end in 130 days (Sept. 6). Her ICI benefit would begin on Sept. 7.

etf



# Sick Leave Example (Continued)

The last day of the school year is May 13, and the following school year starts on August 22. From April 30 through May 13, Jane can use her sick leave time to stay on the payroll. But from May 14 through August 21, Jane will not receive any income because she does not have access to her sick leave (per her contract).

During this period, her accumulated sick leave balance does not change. Once her contract starts again on August 22, she may begin using sick leave to fulfill the remainder of her elimination period until her ICI benefit begins on Sept 7. Jane will still have sick leave "on the books" on Sept. 7, but it will not have an effect on her ICI begin date because her entire sick leave balance was previously taken into consideration when determining the length of her elimination period.



**Reminder:** If an employee gets paid vacation beyond the sick leave exhaustion date that it is reported on a transaction report so the proper offset can be applied. As well as lump sum term pay term if they resign for medical reasons.

Answer: After the employee has been paid ICI, if they come back to work part-time and the employer has reported any earnings ICI will offset any sick leave they earn. This needs to be reported on the employer's ET-5901. Lump sum vacation time paid after the sick leave has been exhausted also needs to be reported on the ET-5901.





**Question:** Who specifically is responsible for completing the various forms/or parts of forms. Also, where the paper trail goes.

**Answer:** Forms come into ETF. The employer (payroll and Benefits representative) is responsible for filling out the forms.





Question: The systems recommendations/policy for terminating employees while on ICI or employees waiting to go on ICI (using up sick leave) or LTDI (as the employee waits to deteriorate enough to get medical documentation to be done with work.)

**Answer:** We recommend that employers do not terminate an employee until they have been approved for LTDI or 40.63. However, we cannot speak to the UW system's policies.





**Question:** Detailed information regarding the Faculty level of coverage and how it pertains to 9-month employees.

Additionally, clarify how the salary should be calculated, and how does a 9-month employee receive ICI during the summer months when normally not on payroll?

**Answer:** Salary for a 9-month employee should be calculated by taking the previous calendar year's WRS reported earnings and dividing by 12.

**Example:** Even though an employee may earn \$7000/mo for 9 months work, if they become disabled, their ICI benefit would be based on \$5250/month of earnings (\$63K divided by 12). Since these employees pay for 12 months of premiums, they are eligible for benefits year-round



**Question:** What happens when an Academic year employees makes an ICI claim in the summer, and how it is handled.

Answer: The EE cannot use sick leave during the summer (per their employment contract), but could start using sick leave as of the date they would have returned to work in the fall, until the time their ICI benefit would become payable. Regardless of sick leave on the books at the end of the 100 days, the ICI benefit becomes payable.





#### Resources

- Income Continuation Insurance-State ET-2106
- Income Continuation Insurance-Local ET-2129
- Income Continuation Insurance Application-State <u>ET-2307</u>
- Income Continuation Insurance Application-Local <u>ET-2366</u>
- Evidence of Insurability ET-2308
- Initial Offering ICI Application ET-2344
- Wisconsin Statute §40.61 & §40.62
- Wisconsin Administrative Code ETF Chapter 50
- ICI Fact Sheet State ET-8918
- ICI Fact Sheet Local ET-8931