



President's Commission on
University Security
(in the wake of the Virginia Tech incident)

Final Report

- Counseling Services Subcommittee
- Effective Emergency Communications Subcommittee
- Law Enforcement/Security Needs of UW Colleges and UW Extension Subcommittee

August 2007

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Counseling Services Subcommittee

The President's Commission on University Security *In the wake of the Virginia Tech Incident*

This report is the result of the work of the Commission on University Security sub-committee on counseling services. This sub-committee was formed at the direction of commission chair, Sue Riseling in June of 2007. The charge of the Commission was to review the UW System's counseling resources and develop further campus specific recommendations regarding on counseling services as they relate to violent behaviors. The sub-committee attempted to gather campus specific information and report on our status compared to national benchmarking information. Despite a short time frame and summer schedules, the sub-committee has fulfilled the charge with the submission of this report.

The Committee Membership

The sub-committee comprised representatives from:

- Four of the four-year UW Universities
- A representative from UW Colleges

Initial members were selected from the broader commission membership representing direct counseling services, residence life, and student affairs. Once the committee began its' work it became evident that representation should include a representative from the UW Colleges. The committee also learned of a mental health audit which is currently being conducted. Contact was made with the lead investigator in attempt to complement their efforts.

Those members are as follows:

Marcy Hufendick, Senior Counselor, Student Health and Counseling Center,
UW-Parkside

Paula Knudson PhD, Dean of Student Development & Academic Services,
UW-La Crosse

Deborah Newman, Associate Director of Housing, UW-Eau Claire

Sandi Scott Duex, Associate Director Residence Life, UW-Whitewater
Patti Wise, Special Assistant to the Provost, UW Colleges

In addition, the committee was staffed by Ms. Terri Parks, Assistant to Chief Riseling UW-Madison Police, Ms. Marge Troka, Administrative Assistant, Student Development & Academic Services, UW-La Crosse, a student intern with UW-Whitewater.

Subcommittee Charge

UW Regent Policy 23-1 states that “the University of Wisconsin System recognizes that the present and future health of its students is among the most precious of its public resources. Students’ most pressing health concerns influence academic achievement and affect civility, citizenship, and connectedness. Attention to important health issues permits the university to educate and prepare learners as whole human beings.”

The subcommittee on counseling services will conduct a thorough review of the current system processes related to Counseling Services on all University of Wisconsin campuses as they pertain to the Commission charge. Per the request at the recent Regent meeting, the Counseling sub-committee will develop recommendations related to specific campus needs. This will include the gathering of pertinent and accurate data and information from each of the campuses as well as campus specific needs in regards to Counseling Services to prevent and respond to violent behavior.

Subcommittee Approach

- Identify appropriate terminology to use for seeking information.
- Develop a template for interviewing and information gathering across campuses (**Appendix A**).
- Conduct interviews of all campuses with more than one source.
- Develop a summary by campus of existing resources (including percentage and types of appointments), campus approaches to potentially violent individuals, and campus specific needs and directions.
- Identify comparative data/benchmarks
- Review national data and resources to help determine staffing and professional expectations of counseling centers.
- Review consistency across campuses.
- The group has identified an optimistic timeline of completion by September 1, 2007.

Introduction

The work of this committee must be taken in the context of the broader commission on security efforts. The role of the committee is to assess institution status in relationship to violent tragedies. **It was not the role of this committee to address the broader needs for mental health on campuses.** The following excerpts from the commission report are especially pertinent when dealing with mental health issues and thus are included to frame the committee's work and results.

“Educating adults, especially young adults, needs an environment that is flexible, tolerant, and patient. It requires an environment where freedom of expression in all facets is welcomed and encouraged, open to exploration, creativity, and is accepting of difference. The university strives to maintain our humane and caring environment. The physical safety of members of our community must be paramount when it is determined that an actual threat exists, even at the expense of an individual's right to self expression. The Commission recognizes that, while the VTU tragedy involved a perpetrator who was mentally ill, most people living with mental illness are not violent and not all those who are violent are mentally ill. These recommendations also take into account that while the VTU incident was carried out by a student, it could have been committed by anyone: staff, faculty, or visitor.

Throughout the recommendation process, the Commission was mindful that our System has limited financial resources that are often times allocated and controlled by our shared governance, as well as state and federal governments. If, as a System, we are to be as prepared as realistically possible each campus must have the resources to be effective in dealing with security threats and enabled to implement required elements of the Commission's recommendations. In order to develop and implement effective systems, some campuses will require a significant allocation or reallocation of resources; other campuses may be able to implement a system using existing resources, with some supplements.

The Commission also recognized the University's obligation to abide by all applicable laws, including laws which protect the rights of individuals as well as the safety of members of our community.” (2007 President's Commission on Campus Security, p. 5)

It is imperative to keep in mind, that campus security does not have a direct correlation with mental illness. In fact the likelihood of acts such as at Virginia Tech being committed by an individual with a mental illness holds about the same probability as it being committed by a male (Comments from Gary Pavela, on Campus Safety Summit on August 9, 2007).

Consider this very real scenario: He refused food, and would not sleep. A gloom came over him, and his friends became alarmed for his life. Imagine this scenario: “He went "crazy", and his friends had to remove razors, knives and other such dangerous things from his room for fear of possible inappropriate behavior. This incident was just one of

many periods of mental depression.” This scenario describes a point in the life of Abraham Lincoln, who overcame all to be arguably one of the best Presidents of the United States.

It is imperative that our efforts toward increased safety not impinge upon the access to our institutions of higher education or the guaranteed freedoms offered to those coping with mental illnesses.

Summary of Recommendations

1. The UW-Colleges have specific needs which must be addressed regarding mental health services. **(Appendix B)**
2. Each campus should work toward meeting national standards. In the short term, campuses should work toward, minimally, 75% of national standards which means immediate additional staff at Eau Claire, Milwaukee, Parkside, River Falls, Stevens Point and Whitewater.
3. Campuses should have a designated counselor available for emergency student, faculty, staff appointments, yet we recognize that campuses are not necessarily staffed to be able to accommodate this service.
4. Optimally, a counselor should be available for 24 hour consultation with a campus professional with new resources being allocated to provide this support. It should be noted that many campuses have very limited summer coverage, although fewer students on campus does not negate some safety risks.
5. Only four campuses indicate that they offer any level of mental health screening days. The rationale reported by campuses included the following: limited staff and resources; outreach efforts bring in too many clients that can't be served; effectiveness of mental health screening days versus client service. This is a decision that should be made at each institution. If screening days are not held, there should be some outreach efforts to get students to access services.
6. Each campus should highlight and make accessible to the campus community an on-line link to self-screening and referral information. (eg. ULifeline/Jed Foundation)
7. All campuses should have systematic training and education dealing with suicide prevention. A few campuses indicated that they have a systematic suicide prevention program. There are suicide prevention efforts occurring on the other campuses, but these efforts are limited predominately by resources. It should be noted that campus interpretation of a “systematic suicide prevention program” varied widely. The majority of campuses indicate that they assess clients on suicidal ideation and conduct Resident Advisor training.
8. Campuses should develop a systematic and comprehensive suicide prevention plan. This includes training for student leaders, faculty, and staff as well as

passive and educational outreach. This should also include online services such as that available through the Jed Foundation.

9. Campuses should identify specific funding for suicide and violence prevention in line with national standards.
10. Each Chancellor should appoint a task force to resolve for each campus the funding sources, impact on services and teaching capacity of Counseling Centers.
11. While the focus of campus improvements should be meeting students needs, we recognize the need for employee assistance.
12. Each institution should review the information and process for tracking clients and ensure an effective process is in place.
13. Campuses should review their data collection systems to ensure programs are designed for counseling such as "Titanium" or "Pyramid".

Guiding Principles for All Recommendations

- *All persons should be treated fairly, with dignity and respect.*
- *Not all those who are mentally ill are violent and not all who are violent are mentally ill.*
- *A diagnosis of mental illness is not, in and of itself, a lens to screen for violence.*
- *Defining the behavior of concern should be tantamount to defining prevention and intervention.*
- *Students are free-thinking adults.*
- *"One size fits all" solutions rarely work.*

(2007 President's Commission on Campus Security, p. 6)

- This is not meant to be a critical review, but a dashboard of current resources.
- The survey and responses are not precisely comparable due to different procedures and interpretations by various institutions.
- There is no one best practice model for mental health services on college campuses. As reflected at the UW institutions, some counseling services are organizationally aligned with the Health Center while some organizations have a stand alone operation or as with the UW Colleges they may contract out services to the local community.
- Mental illness is not exclusive to homicidal behaviors. The vast majority of homicides are not committed by individuals with mental illnesses.
- We recognize that resources are limited and that funding and risk assessment will have to be addressed. The feasibility of necessary resources was not considered the charge of this committee and thus is only limitedly addressed in the survey.
- Periods of dormancy from students of concern are not always a good thing. There is a propensity to believe that not hearing from or about a student means they are doing well. This can be a faulty assumption.

Survey Findings and Recommendations

The committee reviewed the responses from the 12 responding institutions. Unfortunately due to staff transitions, we were not able to get a response from UW-Superior given our quick time frame. We sought clarification when it deemed appropriate and aggregated information when it seemed relevant. We also requested information from the UW Colleges and discovered significant gaps in the mental health coverage at the colleges **so our aggregate information does not reflect the Colleges**. Our findings identified six key areas to be addressed: staffing; outreach and mental health assessment; suicide and violence prevention; structure and financing; employee assistance; and information tracking. A summary of our findings along with aligned recommendations are below. Please note that the findings and recommendations are numbered for the ease of the reader and have no bearing on recommended priorities.

Survey data returned by the thirteen UW Colleges indicate that there are significant deficiencies in the provision of basic mental health services, and that not one of the two-year campuses meets the minimum standard for care required by Policy 23-1. UW Colleges students, however, display, and suffer from, the same types of mental health problems as do students at four-year campuses.

- The thirteen UW Colleges do not have on-campus counseling centers.
- None of the UW Colleges employ credentialed mental health counselors.
- Two campuses have contractual agreements for a minimum number of counseling visits; otherwise, students with mental health concerns are seen by academic advisors or student services staff who have no professional training.
- The UW Colleges do not have security officers or campus police. Mental health emergencies are handled by calling local law enforcement.
- UW Colleges students are dealing with the stress of academic, family, and financial pressures, and at times, develop serious mental health problems with depression, substance abuse, relationships, and eating disorders.

Recommendation:

1. The UW Colleges have specific needs which must be addressed regarding mental health services. As mandated by Regent Policy 23-1, the UW Colleges should provide a minimum level of counseling services for its students. In order to reach 75% of the national standard of 1 counselor for every 1,500 students, the UW Colleges should hire six (6) credentialed mental health counselors, assigning .25 of a position to the smallest campus up to a full-time position at the largest campus.
2. A minimum level of counseling services should be provided on every two-year campus including assessment and referral, short-term counseling, and

consultation. Faculty and staff should receive training around symptom identification and intervention strategies.

3. Each two-year campus should establish a formal network for the purpose of sharing information about troubled students. System-wide and Colleges-wide discussions following the tragedy at Virginia Tech have continually pointed at prevention as the means to avoid similar incidents in the future.

(Appendix B)

Staffing (Appendix C1-C4):

- The Accreditation Association for University & College Counseling Services recommends a minimum requirement of one FTE mental health counselor for every 1,500 students. As reported earlier, all campuses with the exception of Madison are below these standards. However, the earlier Commission report indicated a short fall of 21 full time positions at a cost of roughly \$2.1 million annually. Our survey discovered a short fall of 30 (without including Superior) full time positions across the campuses which would equate to approximately a three million dollar annual shortfall.
- Seven of the reporting campuses indicated that they do not have the ability to meet the changing client demand. Two campuses indicated that the demand has increased but that they are still able to meet the demand. One (Oshkosh) has improved counseling due to grant funding. Whitewater indicated that services have improved because an outreach position was reinstated. Every campus reported that client demand and complexity has increased in recent years.

Recommendations:

4. Each campus should work toward meeting national standards. In the short term, campuses should work toward, minimally, 75% of national standards which means immediate additional staff at Eau Claire, Milwaukee, Parkside, River Falls, Stevens Point and Whitewater.
5. Campuses should have a designated counselor available for emergency student, faculty, staff appointments, yet we recognize that campuses are not necessarily staffed to be able to accommodate this service.
6. Optimally, a counselor should be available for 24 hour consultation with a campus professional with new resources being allocated to provide this support. It should be noted that many campuses have very limited summer coverage, although fewer students on campus does not negate some safety risks.

Outreach and Mental Health Assessment (Appendix D1-D3):

- The majority of campuses with outreach programs indicate that this outreach is limited to training of residential staff. In addition, the majority of campuses without outreach programs indicate that they currently do not have sufficient staff to cover clinical demand.

- Two of the four-year reporting campuses have a designated staff member specifically for outreach efforts.
- Most campuses do have outreach efforts but they are difficult to compare because information is reported differently.
- Outreach efforts are often influenced by the availability of grant funding. For example, violence prevention grants allow campuses to do more outreach. Unfortunately, these grant-funded efforts often are not sustainable. Individual institutions' responses will provide more detailed information; responses may also vary by campus based on whether they are commuter or residential campuses.
- Campuses are severely limited in staff designated to providing outreach with only Stout and Whitewater having designated staff. We have excellent staff in place that attempt to provide outreach, but they are limited by client counseling demand to do their outreach. Campuses that appear to do more outreach are often grant funded, without which they would not be able to conduct outreach. The extent of resources has a direct relationship with the amount of outreach. Oshkosh and Stout currently have grants and thus are able to do more outreach and reach more students.
- There are on-line services that allow individuals to complete a mental health assessment. Ten of the thirteen four year UW campuses have links on ULifeline available through the Jed Foundation. The Jed Foundation is a charitable organization with a mission to reduce the suicide rate among college and university students.
- The number of students with presenting issues and seeking services is increasing.
- Existing counseling center staff can not physically increase their contact hours. Increased severity and case loads coupled with limited resources has resulted in significantly limiting outreach.

Recommendations:

7. Only four campuses indicate that they offer any level of mental health screening days. The rationale reported by campuses included the following: limited staff and resources; outreach efforts bring in too many clients that can't be served; effectiveness of mental health screening days versus client service. This is a decision that should be made at each institution. If screening days are not held, there should be some outreach efforts to get students to access services.
8. Each campus should highlight and make accessible to the campus community an on-line link to self-screening and referral information (eg. ULifeline/Jed Foundation).

Suicide and Violence Prevention (Appendix E1-E2):

- Most campuses have no or limited resources to provide either suicide or violence prevention.
- Most campuses could not delineate or do not have funding designated for suicide or violence prevention. There appears to be a systematic suicide prevention plan in place at a few of the four-year institutions; however, some campuses incorporate their plan into general outreach.
- Six of the twelve reporting campuses have violence prevention programs, six campuses do not have violence prevention programs.
- Violence prevention outreach predominately conducted by those with designated (often grant funding) resources or staff are able to offer violence prevention outreach. Grant funding is wonderful but if not sustainable it is merely a temporary solution. Those who are able to conduct outreach are able to reach more students. Minimally, over 10,000 contacts have been made in the UW four year institutions. (It is important to note that a contact does not correlate to individual clients served as an individual can make multiple appointments.) Counseling Centers across the system and nation are experiencing an increase in number of counseling contacts. The 2006 National College Health Assessment found that a considerable number of college students experienced stress or symptoms of depression within the last year:
 - 93% felt overwhelmed by all they had to do
 - 92% felt exhausted
 - 79% felt very sad
 - 62% felt things were hopeless
 - 44% felt so depressed that it was difficult to function
 - 9 % seriously considered attempting suicide, and 1% attempted suicide

Recommendations:

9. All campuses should have systematic training and education dealing with suicide prevention. A few campuses indicated that they have a systematic suicide prevention program. There are suicide prevention efforts occurring on the other campuses, but these efforts are limited predominately by resources. It should be noted that campus interpretation of a “systematic suicide prevention program” varied widely. The majority of campuses indicate that they assess clients on suicidal ideation and conduct Resident Advisor training.
10. Colleges should develop a systematic and comprehensive suicide prevention plan. This includes training for student leaders, faculty, and staff as well as passive and educational outreach. This should also include online services such as that available through the Jed Foundation.
11. Campuses should identify specific funding for suicide and violence prevention in line with national standards.

Structure and Financing (Appendix F1):

- Counseling services essentially do not exist on the two-year campuses. All of the four-year campuses do provide some degree of mental health services on campus. The services at the four year institutions are funded and structured differently on each campus. This apparently made it difficult for some campuses to respond effectively to the budget questions. The sub-committee concluded that an aggregate of this information would not present an accurate picture, but individual campus responses are available in the appendices.
- In regards to funding, campuses run the gamut from complete student fee funding at Milwaukee to complete GPR funding at Eau Claire and Whitewater. It should be noted that UW-Parkside, Milwaukee and River Falls are segregated fee funded counseling services and are the most significantly below industry standards.

Recommendation:

12. Each Chancellor should appoint a task force to resolve for each campus the funding sources, impact on services and teaching capacity of Counseling Centers.

Employee Assistance (Appendix G1-G2):

- There is significant variation in Employee Assistance Program services. In general these services are not offered for employees at the two-year colleges while the four-year institutions typically have some assistance, yet it is offered to different degrees and through different structures.
- Employee Assistance Programs (EAP) are handled through a variety of venues by campuses and individuals, yet our counseling centers are still in consultation with faculty and staff and are first to be involved in crisis situations involving employees. The responding campuses seemed to be confused by the questions related to EAP, yet the surveys suggested that campuses are structured and use EAP resources very differently. Charts of EAP information are available upon request with the caveat that this is not an apple to apple comparison.

Recommendation:

13. While the focus of campus improvements should be meeting students needs, we recognize the need for employee assistance.

Information Tracking (Appendix H1-H3):

- Based on our survey reviews, there is significant variance in the efficiency and type of information collected on the campuses. Those that have more extensive record keeping systems had more complete information to share with us.
- Campuses structure and tracking systems are not the same, so it is important to note that this is not an apple to apple comparison.

Recommendations:

14. Each institution should review the information and process for tracking clients and ensure an effective process is in place.

15. Campuses should review their data collection systems to ensure programs are designed for counseling such as “Titanium” or “Pyramid”.

Conclusion

All of the responding institutions reported **unanimously** that they have seen both an increase in demand, and in the severity and complexity of client needs. While nearly every campus responded with comments regarding the increases, perhaps it was best summed up in the following statement by Jon Hageseth, Director of the Counseling & Testing Center at UW-La Crosse who indicated, “Almost every day I have encountered conversations with at least one of my staff about issues of “danger to self”. We have evolved into an outpatient mental health center without the training and back up psychiatric resources. More and more of our client conversations have moved from career indecision, homesickness, and relationship problems to bi-polar, personality disorders, eating disorders, depression, and anxiety disorders which take more staff time and energy.”

The counseling sub-committee has verified the very serious gap in counseling services as compared to national standards across most of the system campuses. At the same time, campuses are seeing a very serious increase in demand. A review of serious crimes suggests that college campuses are still relatively safe places to be. In context, it remains a fact that with nominal counseling staff, our capacity to prevent and respond to potentially life threatening violence becomes a matter of serendipity. Without committed resources we will not make our campuses safer. Without new counseling resources safety and learning will be compromised.

Effective Emergency Communications Subcommittee

Introduction

Effective emergency communications requires an approach that incorporates multiple strategies. The mix of strategies selected for any crisis event must alert as many people as possible, as quickly and effectively as possible. Each institution should review the types of emergency events that are likely or possible for their area and choose which solutions to implement.

In the following document, emergency communications options are outlined in terms of the method used, when the method might be most appropriate, the prerequisites for using the method, the target availability of the method, and the number of people each method may reach. In addition to these options, the organization must also ensure that policies and procedures are in place, that the organization is well-practiced in crisis event management, and the technologies are tested and operationally effective.

Types of Emergency Events

In Wisconsin, emergency communications might be needed for natural disasters (primarily weather), accidents, acts of violence, or terrorism. Examples include:

1. Natural Disasters (primarily weather-related)
 - Winter weather storm or extreme cold
 - Tornado (or high wind)
 - Flood
 - Forest fire
 - Earthquake
2. Accidents
 - Hazardous material spill
 - Rail, truck or bus accident
 - Lab accident
 - Utility failure (gas leak)
 - Asbestos release
3. Terrorism or Acts of Violence
 - Active shooter

- Bomb threat or other threat of violence
- Food or water poisoning
- Riot/civil disturbance
- Cyber-terrorism
- Bombing or explosion
- Fire
- Chemical, biological, radiological, nuclear, or explosive terrorism

Communications and Alert Systems and Services

When an emergency event occurs, the following communications responses should be considered:

1. Toll-free Telephone Service (Basic “800” Service)

- Communication tool description: Provides users with free phone access to a campus or informational message.
- When is this a good method: When used in conjunction with informational message, call center, voice prompt or web posting.
- Prerequisites: Toll free number needs to be communicated so people know what number to call.
- Target Availability: 24 hours a day, 7 days a week (24/7)
- Number of people this method potentially reaches: Because this is for incoming calls, there is no way of knowing beforehand how many people will use it.
- Possible shortcomings: Could be expensive if call volume is high. Processes need to be in place to handle potentially large call volumes.

2. Low-volume Voice Call-in Message Service

- Communication tool description: Informational recorded message for low to medium number of incoming calls.
- When is this a good method: Informational recorded message for low to medium number of incoming calls
- Prerequisites: Call in number needs to be communicated.
- Target Availability: 24/7
- Number of people this method potentially reaches: Because this is for incoming calls, there is no way of knowing beforehand how many people will use it.
- Possible shortcomings: If demand is higher than expected, may interfere with normal voice mail operations.

3. High-volume Voice Call-in Message Service Without Voice Prompt (Toll Free)
 - Communication tool description: Informational recorded message for a high volume of incoming calls.
 - When is this a good method: When information must be posted for retrieval by a large audience. Could be used as part of a multi-channel communication plan.
 - Prerequisites: Call-in number needs to be communicated. Information is retrieved via telephone.
 - Target Availability: 24/7
 - Number of people this method potentially reaches: Because this is for incoming calls, there is no way of knowing beforehand how many people will use it.
 - Possible shortcomings: Limited to a four-minute message. It may be difficult to get the call-in number to all of the intended audiences.

4. High-volume Voice Call-in Message With Voice Prompt (Toll Free)
 - Communication tool description: Ability to route calls to various destinations based on caller input – “press 1 only”.
 - When is this a good method: When incoming calls need to be controlled and sorted based on caller needs. Used in conjunction with information messages and/or call centers, when demand is expected to be high (more than 50 simultaneous calls).
 - Prerequisites: Call-in number needs to be communicated -- press 1 destination needs to be defined.
 - Target Availability: 24/7
 - Number of people this method potentially reaches: Because this is for incoming calls, there is no way of knowing beforehand how many people will use it.
 - Possible shortcomings: Must choose from a predefined list of "press 1" destinations.

5. Call Center(s) Service
 - Communication tool description: A defined group of individuals to handle incoming or outgoing calls.
 - When is this a good method: When interactive communication is necessary.
 - Prerequisites: Availability of physical space, call routing capabilities, appropriate staffing and maintenance of information.

- Target Availability: 24/7 (Note: The primary challenge will be assembling people to staff the call center outside normal business hours.)
- Number of people this method potentially reaches: Because this is for incoming calls, there is no way of knowing beforehand how many people will use it.
- Possible shortcomings: The number of calls that can be handled at a given time is limited. Call centers are not staffed outside normal business hours.

6. Broadcast Messaging Service

- Communication tool description: Organization-owned mechanism for calling, paging, or emailing predetermined lists of people based on contact preference.
- When is this a good method: When a predefined group needs to be contacted.
- Prerequisites: Contact information must be available for the predefined group that needs to be contacted.
- Target Availability: 24/7 (Note: The primary challenge will be coordinating the composition and release of the message outside normal business hours.)
- Number of people this method potentially reaches: Whoever is on the predefined list.
- Possible shortcomings: Maintaining accurate contact lists. A limited number of outgoing calls can be made at one time. Voice services groups are generally not staffed outside normal business hours.

7. Reverse 911 Service

- Communication tool description: Organization-owned mechanism for calling, paging, or emailing predetermined lists of people based on contact preference.
- When is this a good method: When it is necessary to notify people by geographical location.
- Prerequisites: Integration with voice enabled directory assistance system and building managers list.
- Target Availability: 24/7
- Number of people this method potentially reaches: Whoever is on the predefined list.
- Possible shortcomings: Maintaining accurate contact lists. A limited number of outgoing calls can be made at one time.

8. Individual or List Voice Mail Message Service

- Communication tool description: Voice mail message left for a specific person or a list of people as determined by sender
- When is this a good method: When the audience is small and all are on an organization's voice mail service.
- Prerequisites: All recipients must be on an organization's voice mail service.
- Target Availability: 24/7 (Note: The primary challenge will be coordinating the composition and release of the message outside normal business hours.)
- Number of people this method potentially reaches: Whoever is on the predefined list and is subscribed to the service.
- Possible shortcomings: No acknowledgement of message received. Voice services groups are generally not staffed outside normal business hours.

9. Organization Voice Menu Service

- Communication tool description: Ability to route calls to various destinations based on caller input -- press 1 through 9.
- When is this a good method: When incoming calls need to be controlled and sorted based on caller needs. Used in conjunction with information messages and/or call centers, when demand is expected to be low to moderate (less than 50 simultaneous calls).
- Prerequisites: Call-in number needs to be communicated - "press 1 through 9" destinations need to be defined.
- Target Availability: 24/7
- Number of people this method potentially reaches: Because this is for incoming calls, there is no way of knowing beforehand how many people will use it.
- Possible shortcomings: If demand is higher than expected, may interfere with normal voice mail operations.

10. Voice Mail Broadcast Message Service

- Communication tool description: Information message to all subscribers of an organization's voice mail system.
- When is this a good method: If audience includes all the organization's voice mail subscribers.

- Prerequisites: All recipients must subscribe to the organization's voice mail service.
- Target Availability: 24/7 (Note: The primary challenge will be coordinating the composition and release of the message outside normal business hours.)
- Number of people this method potentially reaches: All individuals that subscribe to the organization's voice mail service.
- Possible shortcomings: Only the organization's voice mail subscribers can get the message. Voice services groups are generally not staffed outside normal business hours.

11. Text Messaging Service

- Communication tool description: Mechanism for sending short text messages to mobile phones.
- When is this a good method: When the message is time-critical and can be succinctly communicated (in 160 characters or less).
- Prerequisites: Users must have a wireless phone with text messaging service. Organization must have cell gateway information for individuals who will receive messages. Usage of mass test messages must be coordinated with cellular service providers.
- Target Availability: 24/7 (Note: The primary challenge will be coordinating the composition and release of the message outside normal business hours.)
- Number of people this method potentially reaches: Whoever is on the predefined list.
- Possible shortcomings: The cellular network may be overloaded. The sender could be blacklisted from the cellular network. Only individuals who have cellular technology, have signed up for the service, and have provided their cellular gateway information can receive messages. Several groups needed to support this service are generally not staffed outside normal business hours.

12. Mass Email Service

- Communication tool description: Ability to send message to a very large group of email recipients
- When is this a good method: When the message is time-sensitive, but not time-critical.

- Prerequisites: Users must have a access to their e-mail service. Organization must have e-mail address information for individuals who will receive messages.
- Target Availability: 24/7 (Note: The primary challenge will be coordinating the composition and release of the message outside normal business hours.)
- Number of people this method potentially reaches: Everyone with valid e-mail account information.
- Possible shortcomings: Unless individuals have access to their e-mail service, they will not get the message. Processing large e-mail lists may not meet time-critical delivery needs. The email list management services group is generally not staffed outside normal business hours.

13. Web Pages and Knowledgebase

- Communication tool description: Information posted on a web site.
- When is this a good method: When periodic updates are helpful to the intended audience.
- Prerequisites: User must have an internet connection and the organization's network and web server are available.
- Target Availability: 24/7 (Note: The primary challenge will be coordinating the composition and posting of information in a timely manner outside normal business hours.)
- Number of people this method potentially reaches: Because this is for incoming access, there is no way of knowing beforehand how many people will use it.
- Possible shortcomings: Only available if network and web server are reachable. Server may become overloaded in heavy use situation (slow response). Several groups involved in this process generally are not staffed outside normal business hours.

14. Signage

- Communication tool description: Indoor or outdoor signs or electronic message boards.
- When is this a good method: Notification of traffic patterns or alerts to local audiences.
- Prerequisites: Signage and power for electronic message boards.
- Target Availability: 24/7
- Number of people this method potentially reaches: Everyone who can see the signage.
- Possible shortcomings: Individuals must be within sight range of signage.

15. Siren System

- Communication tool description: Indoor or outdoor sirens.
- When is this a good method: When those that need to be notified are within hearing distance of the siren.
- Prerequisites: Sirens placed in appropriate places. Education concerning meaning of specific alert tones.
- Target Availability: 24/7
- Number of people this method potentially reaches: Everyone within hearing distance of the siren.
- Possible shortcomings: Individuals must be within hearing distance of the siren. Individuals may not know the meaning of a specific alert tone. Not effective when alert needs to be geographically restricted within the coverage area.

16. Public Address System

- Communication tool description: Indoor or outdoor public address systems.
- When is this a good method: When those that need to be notified are within hearing distance of the public address system.
- Prerequisites: public address systems placed in appropriate places.
- Target Availability: 24/7
- Number of people this method potentially reaches: Everyone within hearing distance of the public address system.
- Possible shortcomings: Individuals must be within hearing distance of the public address system.

17. Broadcast Radio and Television

- Communication tool description: Message or alert through radio and television.
- When is this a good method: When large numbers of individuals need detailed access to information.
- Prerequisites: Individuals must be tuned to the correct frequency or channel.
- Target Availability: 24/7 (Subject to each broadcast entity's "on-air" time and schedule constraints.)

- Number of people this method potentially reaches: Because individuals access the service, there is no way of knowing beforehand how many people will use it.
- Possible shortcomings: Individuals must be tuned to the correct frequency or channel. Generally used for reporting and updating after or well into the crisis event.

18. Word of Mouth (“Knocking on Doors”)

- Communication tool description: Contacting individuals or groups to spread a message.
- When is this a good method: When individuals need to be and can be contacted immediately.
- Prerequisites: Individuals can safely make personal contact with individuals.
- Target Availability: 24/7
- Number of people this method potentially reaches: Generally a small but important group.
- Possible shortcomings: Only a small number of individuals can be contacted.

Summary

Effective emergency communications requires an approach that incorporates multiple strategies. It is unlikely that any single organization could incorporate the entire portfolio of strategies documented here. Policies and procedures would need to be developed to match each organization’s organization structure, operating hours, and crisis management approach. Based on the likelihood of a particular crisis event and each organization’s unique circumstances, it is recommended that a portfolio of communications and alert services and systems be evaluated to meet the organization’s needs. **(Appendix I)**

Law Enforcement/Security Needs UW Colleges and UW Extension Subcommittee

The Committee Membership

The 2007 President's Commission on University Security forwarded the following recommendation:

"The security/law enforcement needs of the two-year Colleges and Extension should be reviewed. The Commission has formed a sub-group for this purpose to make recommendations by September 7, 2007."

The Committee included the following individuals:

Richard Barnhouse; Asst. Dean for Administrative Services, UW-Sheboygan

Carolyn Davis; Asst. Dean for Administrative Services, UW-Baraboo/Sauk
County

Ruth Joyce; Asst. Dean for Student Services, UW-Baraboo/Sauk County

John Kiefer; Asst. Dean for Administrative Services, UW-Fond du Lac

Christopher Lewis; Asst. Dean for Student Services, UW-Manitowoc

Bruce Peters; Asst. Dean for Administrative Services, UW-Manitowoc

Joanne Robis; Asst. Dean for Administrative Services, UW-Waukesha

Scott Ward; Asst. Dean for Administrative Services, UW-Marinette

Dennis Ward; LTE, Institutional Office

Patti Wise; Special Assistant to the Provost, Institutional Office

Steven Wildeck; Vice Chancellor for Administrative and Financial Services, UW
Colleges & UW-Extension (chair)

Background

UW Colleges

The UW Colleges consists of a collection of thirteen individual freshman/sophomore campuses with approximately 12,300 students. Collectively, UW Colleges campuses span 1,100 acres and contain 2.3 million square feet of space in 75 buildings. Two campuses have student residence facilities on or near campus. Campus buildings and grounds are owned by individual counties and cities, or combinations thereof. Campus buildings are usually open and accessible to the public an average of 15 hours every weekday and eight hours each day of the weekend.

UW Colleges has no sworn police officers and no police/security staff, either at the campuses or the institutional office. Literally all of the building contents and liability risk are that of the university. Like UW four-year institutions, UW Colleges campuses fall within the law enforcement jurisdiction of local police or sheriff departments. However, unlike the four-year campuses, UW Colleges campuses rely on municipal authorities for all of their law enforcement needs.

UW Extension

UW Extension consists of four divisions, all headquartered in Madison:

- Broadcast and Media Innovations
- Cooperative Extension
- Continuing Education, Outreach and E-Learning
- Entrepreneurship and Economic Development

Law enforcement and security services for the UW-Extension Madison-based operations are provided through UW-Madison. County cooperative extension offices are served by their local police authorities. Wisconsin Public Television and Wisconsin Public Radio facilities are located around the state, both on UW campuses and in non-campus locations. Some specific concerns regarding public broadcasting are noted in this report.

Findings

The committee focused on the needs of the UW Colleges and UW-Extension within the following framework:

- Law enforcement – Emergency Response
- Law enforcement – Institutional Administration and Information
- Law enforcement – Awareness and Education
- Security – Asset Management and Protection
- Security – Personal and Public Safety

It is important to note that counseling and mental health needs of UW Colleges campuses are being examined in detail by other committees, and will not be discussed here.

- Law Enforcement – Emergency Response

UW Colleges campuses are generally comfortable with the level of emergency response they receive from local law enforcement agencies, and are confident in those agencies' ability to respond within the required 4-7 minutes in the event of an active shooter. Other response needs typically involve theft, vandalism, or vehicular accidents.

UW-Extension divisions are generally comfortable with the level of emergency response they receive from UW campus and local law enforcement agencies. Emergency response procedures between public broadcasting facilities and campus/local law enforcement agencies should be reviewed.

- Law Enforcement – Institutional Administration and Information

UW Colleges has no sworn officer and therefore is unable to perform some required administrative law enforcement duties. University police departments play a critical role in carrying out legislative mandates, and in placing emphasis on the unique public safety issues that are of particular interest to students and campus communities.

One example involves recently passed legislation in Wisconsin which requires the Department of Corrections to send sex offender information to law enforcement authorities for possible public notification. While UW Colleges was brought into this discussion, any solution will require the assistance of another law enforcement agency, perhaps from within the UW System.

- Law Enforcement – Awareness and Education

University police departments provide valuable crime prevention services through awareness and education of students and employees. On UW Colleges campuses, these services can be provided by local law enforcement agencies, so long as those agencies have the time and the resources to do so. Campuses are generally not the top priority of the local police, as they have many other concerns in the community. Other than when responding to an emergency, or an occasional "drive through," police are rarely seen on campus.

UW Colleges campuses could benefit greatly from regular awareness and education programs. Development of a campus police department is not required to deliver these programs. Instead, they could be effectively performed by campus security staff, an institutional safety officer, and/or through a contractual arrangement with local law enforcement agencies. None of these resources currently exist within the UW Colleges.

- Security – Asset Management and Protection

UW Colleges campuses lack a security presence, in part, because uniformed officers are only seen when responding to a law enforcement need or when taking a report.

A greater presence of a uniformed police or security officer would enhance the protection of campus physical assets. Theft and vandalism incidents could be reduced with education and training performed by campus security personnel, and through use of technology including electronic access systems and cameras.

Security of public broadcasting facilities is a concern of UW-Extension's Division of Broadcasting and Media Innovations (BAMI). Disruptions to live broadcasts by individuals or groups are an ongoing potential risk. Improved security of broadcasting towers and equipment to prevent intrusion and vandalism would be beneficial.

- Security – Personal and Public Safety

UW Colleges campuses are perceived by the public, students, and employees as being safe places to visit, learn, and work. Maintaining a robust safety and risk management program continues to be difficult for the UW Colleges due to the lack of any institutional or campus safety staff. Physical plant employees are sometimes viewed as public safety officers by visitors and other employees. Campuses generally feel that, due to an absence of more appropriate personnel, physical plant employees are sometimes performing security tasks for which they are not adequately equipped or trained.

UW Colleges and UW Extension Recommendations

In priority order...

1. An institutional safety and risk management officer position should be established for the UW Colleges and UW-Extension. Resources should be provided by the state or the UW System to meet this need.

Such a position would provide critical training, planning, and coordination of safety and security activities for all UW College campuses. It would also serve as the key liaison on these issues with the UW System, state government, and other institutions.

The estimated cost for this position is shown in **Appendix J1**.

2. A minimum recommended level of law enforcement and security service should be established for UW Colleges campuses. Resources should be provided by the state or the UW System to meet this need through staffing or contractual services.

The minimum recommended level of UW Colleges law enforcement and security service need is estimated in **Appendix J2**.

3. In lieu of being granted law enforcement status, a contractual relationship should be established between UW Colleges and another entity (e.g., UW-Madison) for the purpose of providing an administrative law enforcement liaison for UW Colleges. Resources should be provided by the state or the UW System to meet this need.

A formalized relationship would keep the UW Colleges in the mainstream of communication on law enforcement matters and establish an administrative mechanism to ensure compliance.

4. The UW System should establish minimum standards for various aspects of campus security, including but not limited to:
 - Electronic building access
 - Use of security cameras
 - Interior and exterior lighting
 - Emergency telephones
 - Tornado/foul weather notification
 - Campus-wide communication systems

Resources should be provided by the state or the UW System to meet these needs.

Note: The first 3 recommendations, when taken together, provide the most integrated and effective response to the security/law enforcement needs of the UW Colleges.

Appendix A

**President Reilly's 2007 Commission on Campus Security
Counseling Subcommittee**

Institution _____

Name of person responding to survey _____

Contact person e-mail and phone

Institutional headcount _____

Number of FTE Professional Counselors / Client Service Providers _____ Note: **Do not include EAP**

What is your FTE for EAP? _____ How many faculty/staff do you have on campus? _____

If FTE is 0, do you outsource? ___ Yes ___ No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 - 07 _____ 2005 - 06 _____ 2004 - 05 _____

Number of clients seen by EAP staff for each of the following years:

2006 - 07 _____ 2005 - 06 _____ 2004 - 05 _____

Number of consults regarding staff for each of the following years:

2006 - 07 _____ 2005 - 06 _____ 2004 - 05 _____

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

_____ Segregated Fees

_____ Grant Funding

_____ Insurance

_____ Other _____

_____ S & E

What is your overall budget for counseling services? _____ Personnel _____ Services & Supplies _____

What percentage of your budget is devoted to suicide prevention? _____ Personnel _____ Services & Supplies _____

What percentage of your budget is devoted violence preventions? _____ Personnel _____ Services & Supplies _____

Do you have a systematic suicide prevention program? __Yes ___No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? _____ Yes _____ No

Do you have mental health screening days? _____ Yes _____ No

If Yes, number of days held each of the following academic years:

2006 - 07 _____

2005 - 06 _____

2004 - 05 _____

If no, why not?

Do you have a staff member specifically designated to do outreach? _____ Yes _____ No

If Yes, percent of position dedicated to outreach? _____

Do you have a violence relationship prevention program? _____Yes _____No

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 - 07	_____	_____
2005 - 06	_____	_____
2004 - 05	_____	_____

Comments: _____

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 - 07	_____	_____
2005 - 06	_____	_____
2004 - 05	_____	_____

Clients Served

Number of students seen by staff for each of the following years:

2006 - 07 _____ 2005 - 06 _____ 2004 - 05 _____

Number of sessions attended for each of the following years:

2006 - 07 _____ 2005 - 06 _____ 2004 - 05 _____

Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 - 07	_____	_____	_____
2005 - 06	_____	_____	_____
2004 - 05	_____	_____	_____

Number of faculty/ staff/parent/other consults for each of the following years:

2006 - 07 _____ 2005 - 06 _____ 2004 - 05 _____

Do you have a network of service providers in your immediate area to use as a referral option? _____ Yes _____ No

Comments: _____

Client Demand

1. Has your center witnessed an increase in client demand over the last 5 - 10 years? _____ Yes _____ No

Comments: _____

2. Has your center experienced an increase in the severity / complexity of client needs? _____Yes _____No

Comments:_____

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

_____Improved _____Declined

Please Explain:_____

UW Colleges Survey Findings

UW Colleges Survey Data

	13 campuses
Headcount	11,700
Campuses with:	
--Mental Health Counseling Centers	0/13
--On-campus Mental Health Counselors	0/13
--Contract with local Mental Health Provider	2/13
--Referral to community Mental Health Provider	9/13
--Suicide Prevention Program	0/13
--Mental Health Screening Days	0/13
--Violence Prevention Program	0/13
--Increase in client demand	13/13
--Increase in severity/complexity of client needs	13/13

Examples of Current Campus Counseling Models

UW-Baraboo/Sauk County has a referral contract with Baraboo Psychological Services. Students are allowed three counseling visits at no charge. The program is funded primarily through segregated fees. The cost is about \$4000 for the academic year and \$500 for the summer.

UW-Fond du Lac has a Wellness Center staffed by a graduate student intern from UW-Oshkosh who provides short-term counseling under the supervision of the Student Work Zone Coordinator. If a student needs further assistance, they are referred to the county mental health clinic or one of two private health providers.

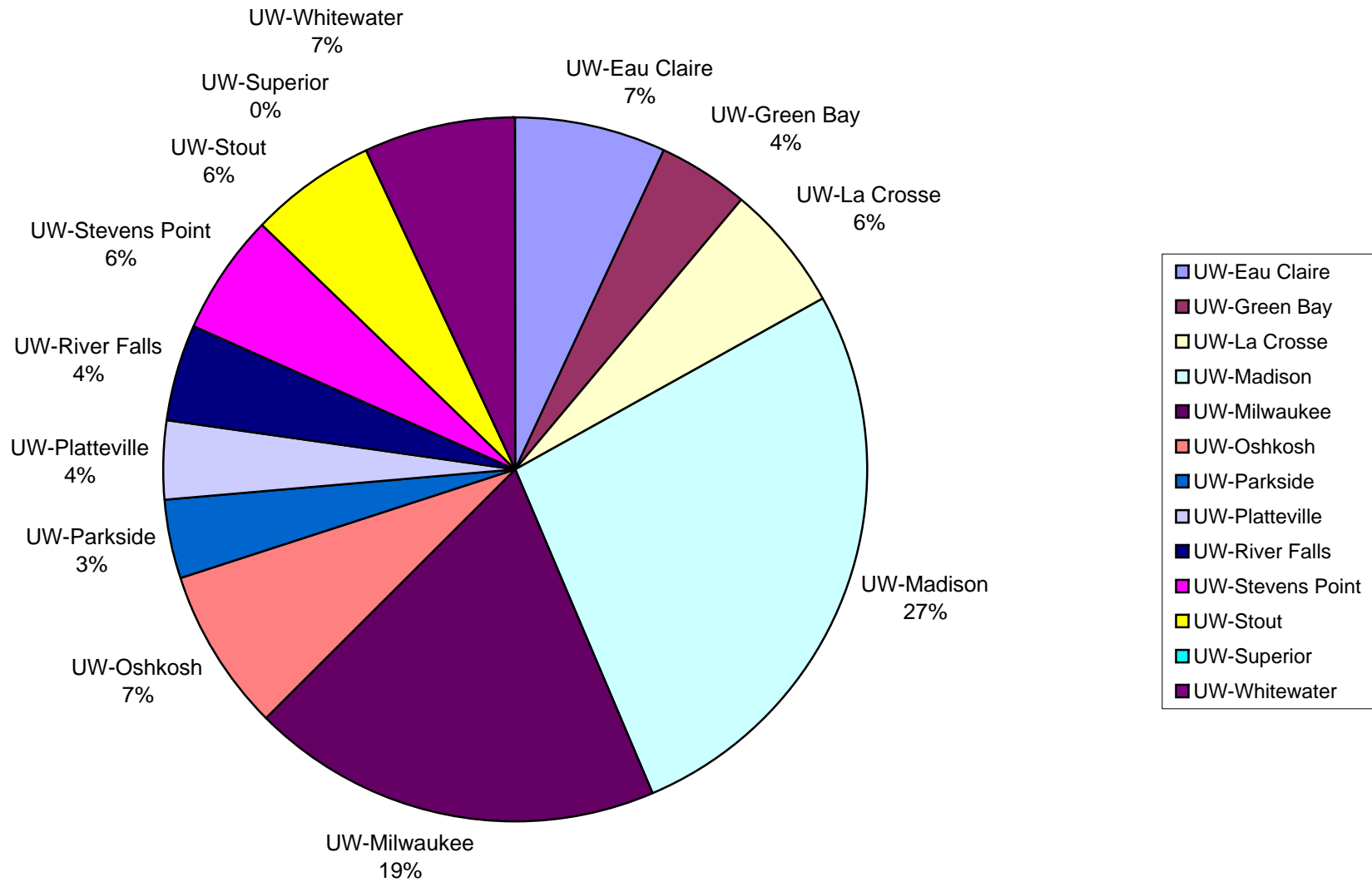
UW-Marathon County refers all students in need of mental health counseling to one service provider with ten years of professional experience working with young adults. The provider charges \$75 an hour with the campus spending about \$1500 from segregated fees and \$500 from other sources.

UW-Richland has a service agreement with Richland County Health and Human Services. The contract provides two free visits for each student. The campus pays \$3000 for the service in three ways: Campus Foundation-\$1000; Campus View Housing-\$1000; and Student Segregated Fees-\$1.35 per semester, per student.

Counseling Center Headcounts Appendix C1

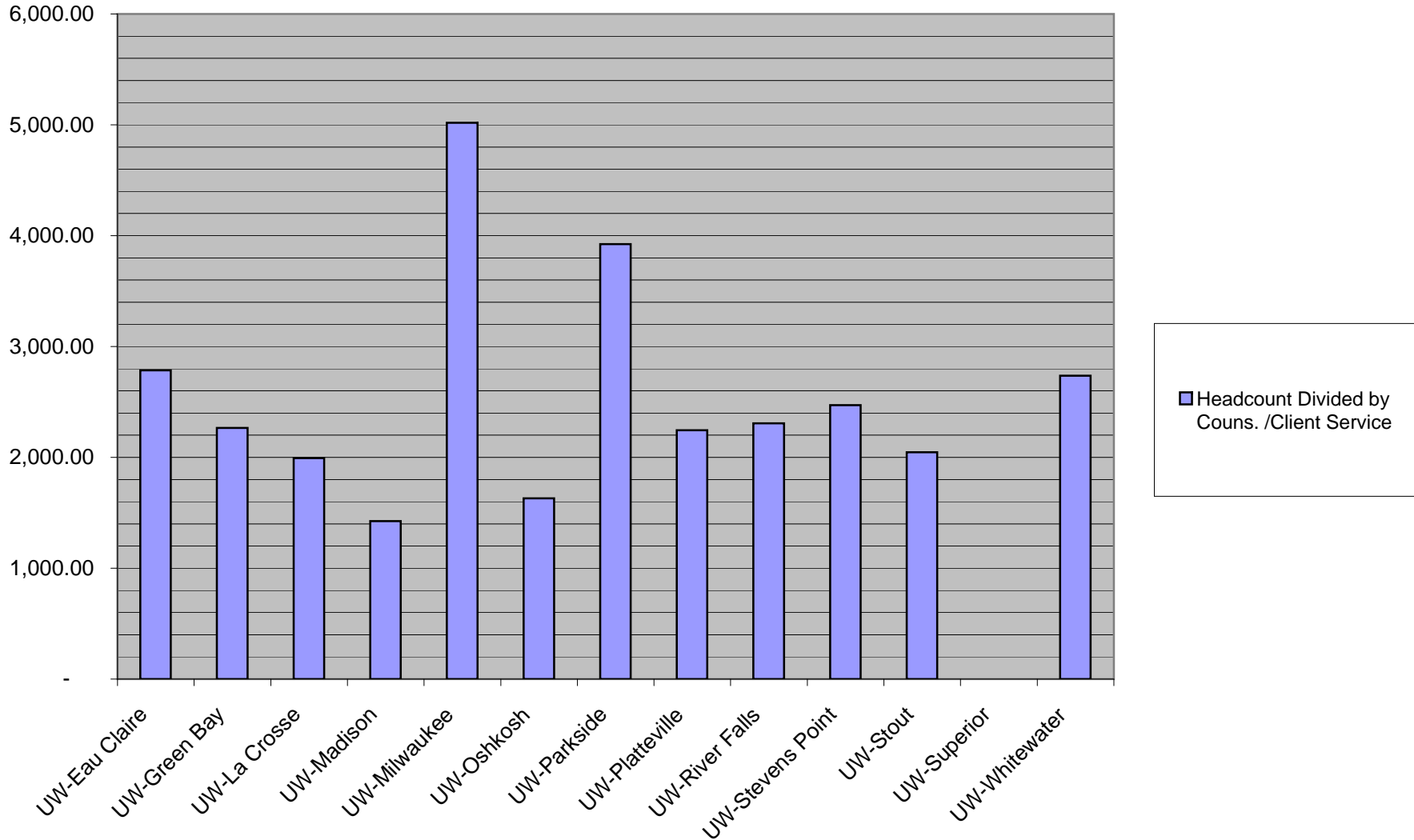
	<u>Institutional Headcount</u>		<u>FTE Professional Counselors/ Client Service Providers</u>	<u>Recommended Counselors based on Industry Standard</u>		<u>Headcount Divided by Couns. /Client Service</u>		<u>FTE EAP</u>	<u>Faculty/Staff Headcount</u>	
UW-Eau Claire	10500	UW-Eau Claire	3.77	7.00	UW-Eau Claire	2,785.15	UW-Eau Claire	0.33	1150	
UW-Green Bay	5888	UW-Green Bay	2.60	3.93	UW-Green Bay	2,264.62	UW-Green Bay	-	1411	
UW-La Crosse	8974	UW-La Crosse	4.50	5.98	UW-La Crosse	1,994.22	UW-La Crosse	-	1100	Outsourced
UW-Madison	39409	UW-Madison	27.65	26.27	UW-Madison	1,425.28	UW-Madison	3.00	16000	
UW-Milwaukee	28356	UW-Milwaukee	5.65	18.90	UW-Milwaukee	5,018.76	UW-Milwaukee	-	5350	Outsourced
UW-Oshkosh	11080	UW-Oshkosh	6.80	7.39	UW-Oshkosh	1,629.41	UW-Oshkosh	0.50	N/A	
UW-Parkside	5100	UW-Parkside	1.30	3.40	UW-Parkside	3,923.08	UW-Parkside	-	566	Outsourced
UW-Platteville	5610	UW-Platteville	2.50	3.74	UW-Platteville	2,244.00	UW-Platteville	0.25	682	
UW-River Falls	6346	UW-River Falls	2.75	4.23	UW-River Falls	2,307.64	UW-River Falls	-	820	
UW-Stevens Point	8645	UW-Stevens Point	3.50	5.76	UW-Stevens Point	2,470.00	UW-Stevens Point	-	1200	
UW-Stout	8327	UW-Stout	4.07	5.55	UW-Stout	2,045.95	UW-Stout	0.10	1200	
UW-Superior		UW-Superior		-	UW-Superior		UW-Superior			
UW-Whitewater	10502	UW-Whitewater	3.84	7.00	UW-Whitewater	2,736.68	UW-Whitewater	0.24	1067	
	148737	-	68.93	99.16	-	30,844.77	-	4.42	30546	

Institutional Headcount Appendix C2



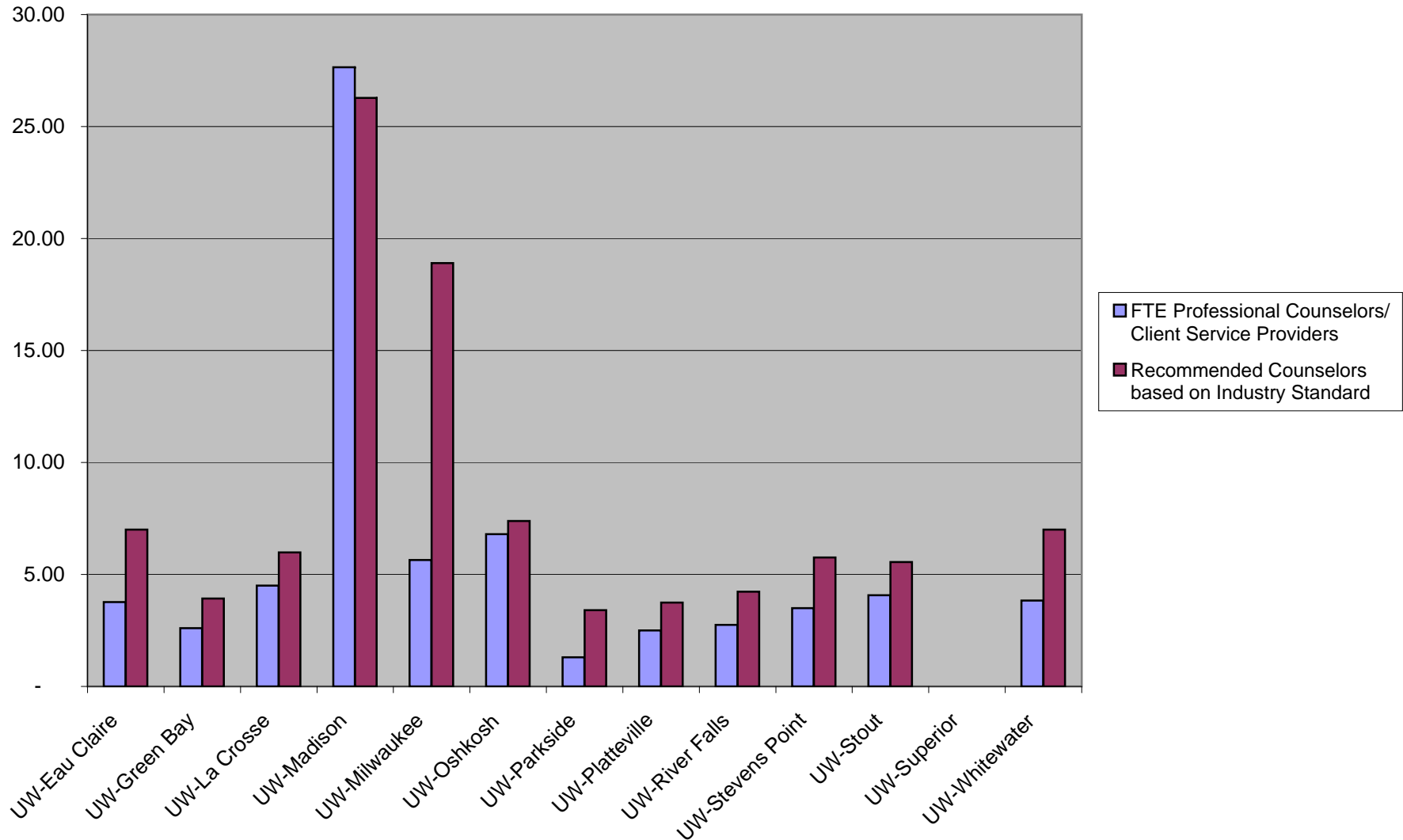
Headcount per Counselor Appendix C3

Headcount Divided by Counselor / Client Service



Recommended Headcount by Industry Standards Appendix C4

FTE Recommendations Based on Industry Standard



Appendix D1

Mental Health Screening Days

Below are UW Campuses that provide Mental Health Screening Days:

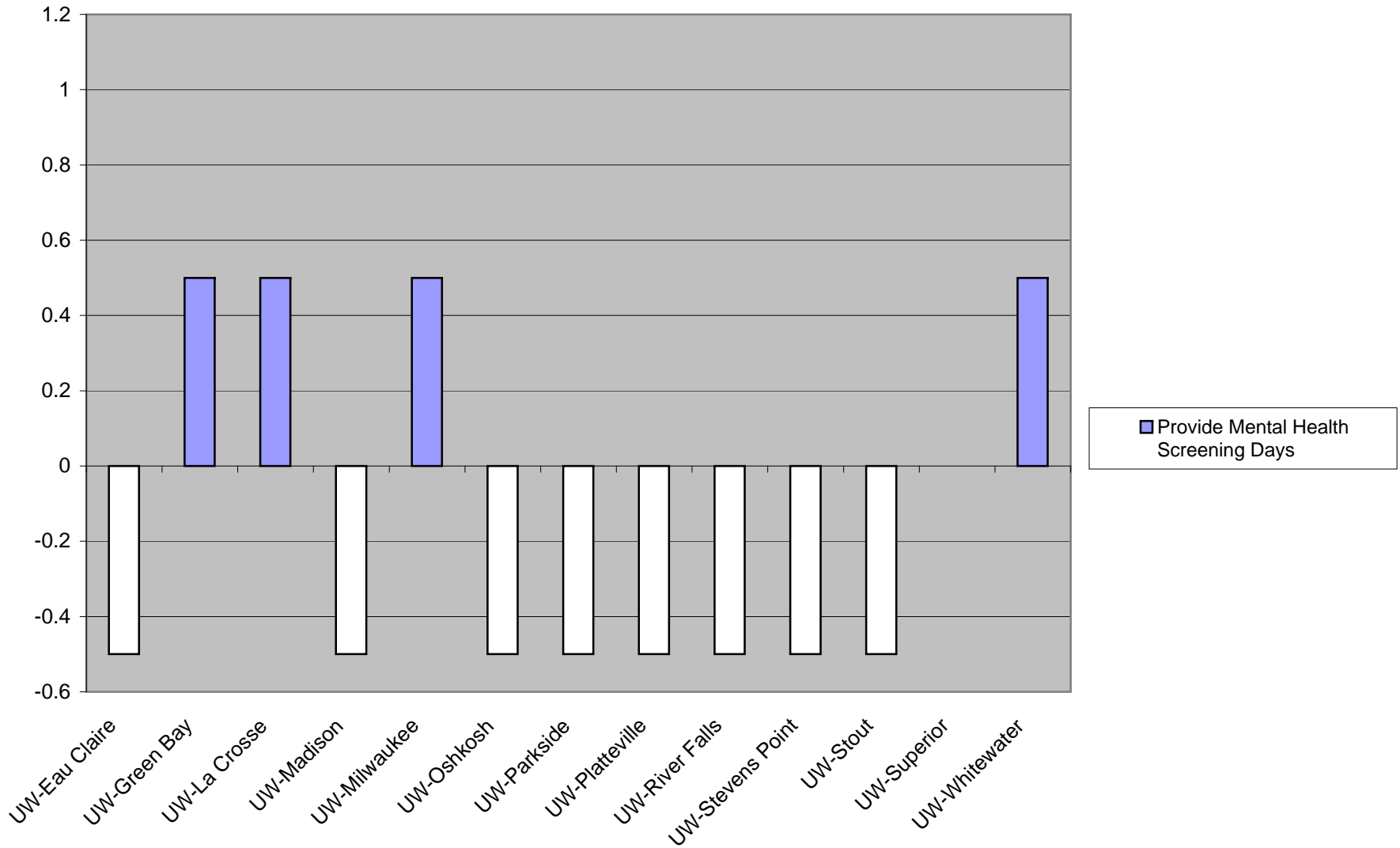
UW-Green Bay
UW-La Crosse
UW-Milwaukee
UW-Whitewater

Below are UW Campuses that do not provide Mental Health Screening Days:

UW-Eau Claire
UW-Madison
UW-Oshkosh
UW-Parkside
UW-Platteville
UW-River Falls
UW-Stevens Point
UW-Superior

Mental Health Screening Days

Appendix D1



Appendix D2

Staff Member Designated Outreach

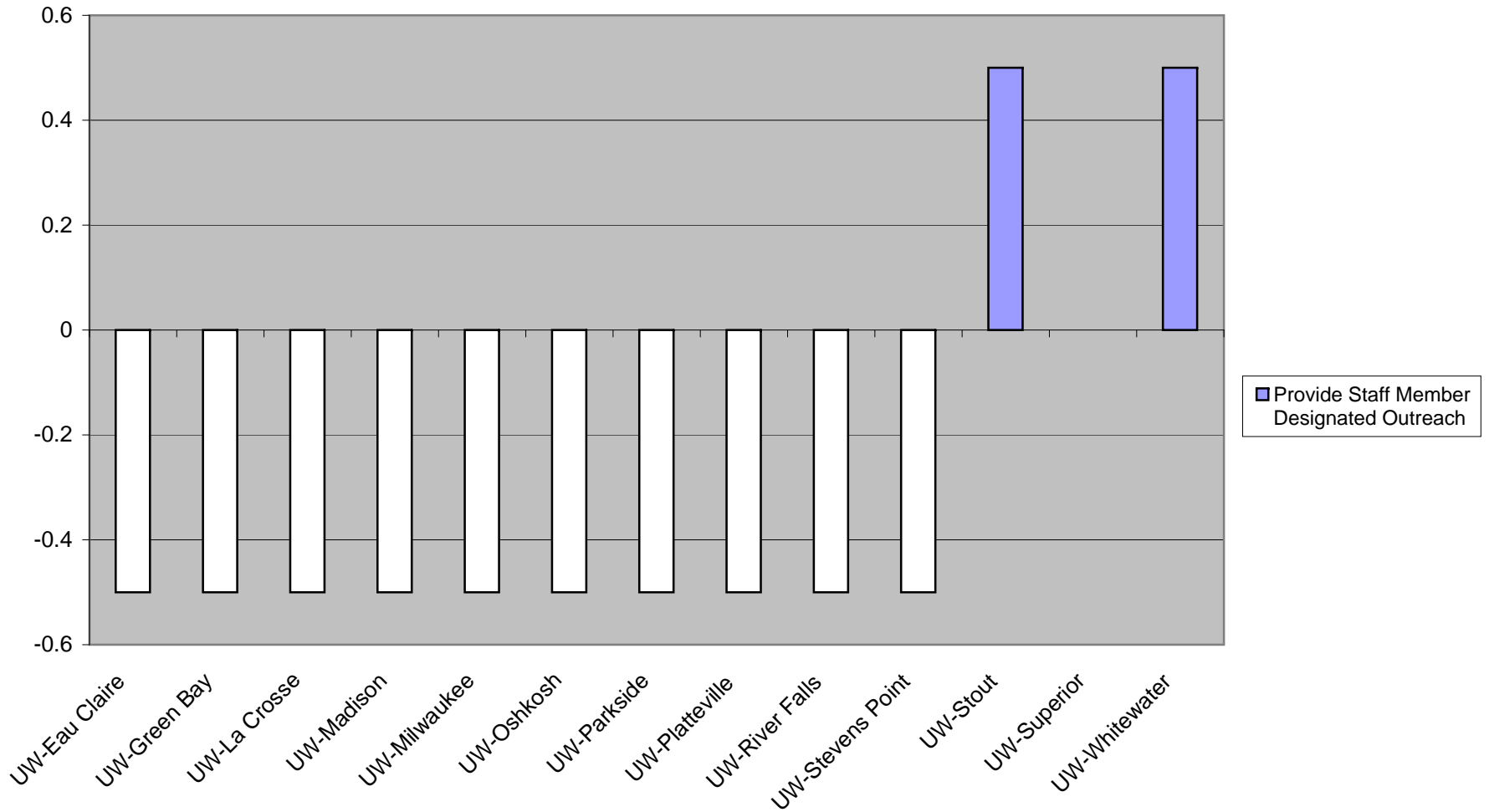
Below are UW Campuses that have a staff member designated to outreach:

UW-Stout
UW-Whitewater

Below are UW Campuses that do not have a staff member designated to outreach:

UW-Eau Claire
UW-Green Bay
UW-LaCrosse
UW-Madison
UW-Milwaukee
UW-Oshkosh
UW-Parkside
UW-Platteville
UW-River Falls
UW-Stevens Point
UW-Superior

Staff Member Designated Outreach Appendix D2



Outreach Programs Appendix D3

	<u>Outreach Programs 2006-07</u>	<u>Outreach Programs 2005-06</u>	<u>Outreach Programs 2004-05</u>		<u>Attendance 2006-07</u>	<u>Attendance 2005-06</u>	<u>Attendance 2004-05</u>
UW-Eau Claire	66	121	41	UW-Eau Claire	5423	5687	3010
UW-Green Bay	25	19	23	UW-Green Bay	N/A	N/A	N/A
UW-La Crosse	38	N/A	28	UW-La Crosse	1148	N/A	N/A
UW-Madison				UW-Madison	19913	13776	9068
UW-Milwaukee	52	59	61	UW-Milwaukee	6875	7585	5895
UW-Oshkosh	255	N/A	N/A	UW-Oshkosh	8849	N/A	N/A
UW-Parkside	2	2	2	UW-Parkside	30	30	30
UW-Platteville	30	43	24	UW-Platteville	836	687	603
UW-River Falls	110	104	109	UW-River Falls	5200	5128	5287
UW-Stevens Point	38	29	38	UW-Stevens Point	N/A	N/A	N/A
UW-Stout	178	168	110	UW-Stout	6000	6000	3000
UW-Superior				UW-Superior			
UW-Whitewater	109	68	95	UW-Whitewater	6240	3799	5189
	903	613	531	-	60514	42692	32082
	<u>Outreach Programs Violence Prevention 2006-07</u>	<u>Outreach Programs Violence Prevention 2005-06</u>	<u>Outreach Programs Violence Prevention 2004-05</u>		<u>Attendance 2006-07</u>	<u>Attendance 2005-06</u>	<u>Attendance 2004-05</u>
UW-Eau Claire	2	4	3	UW-Eau Claire	70	134	105
UW-Green Bay	6	7	6	UW-Green Bay	N/A	N/A	N/A
UW-La Crosse	6	4	4	UW-La Crosse	180	120	120
UW-Madison	N/A	N/A	N/A	UW-Madison	N/A	N/A	N/A
UW-Milwaukee	3	3	2	UW-Milwaukee	900	174	105
UW-Oshkosh	63	N/A	N/A	UW-Oshkosh	1900	N/A	N/A
UW-Parkside	0	0	0	UW-Parkside	0	0	0
UW-Platteville	0	0	0	UW-Platteville	0	0	0
UW-River Falls	N/A	N/A	N/A	UW-River Falls	N/A	N/A	N/A
UW-Stevens Point	0	0	0	UW-Stevens Point	0	0	0
UW-Stout	60	50	10	UW-Stout	2000	1900	400
UW-Superior				UW-Superior			
UW-Whitewater	24	20	15	UW-Whitewater	536	349	314
	164	88	40	-	5586	2677	1044

Appendix E1

Systematic Suicide Prevention and Outreach

Below are UW Campuses that provide systematic suicide prevention and outreach:

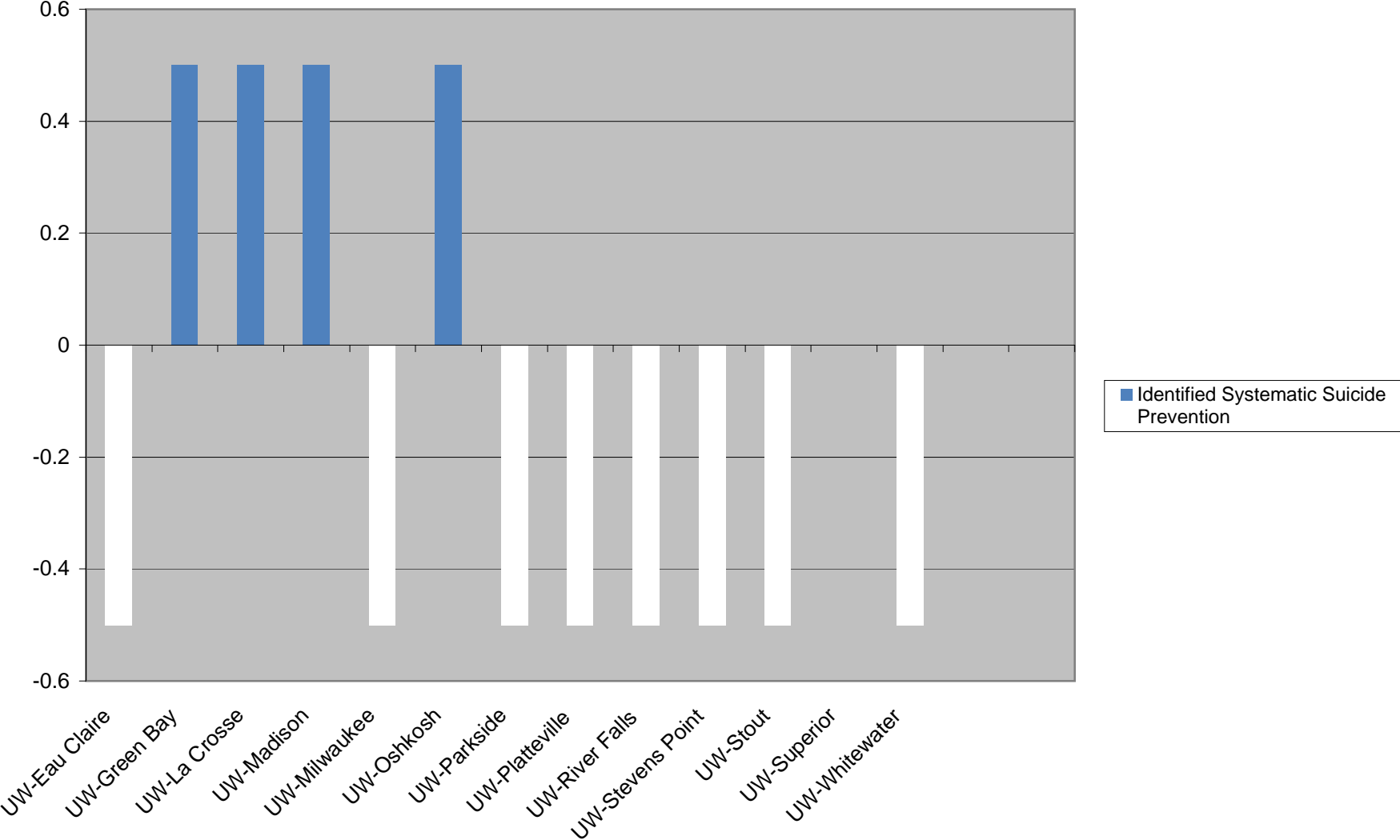
UW-Green Bay
UW-La Crosse
UW-Madison
UW-Oshkosh

Below are UW Campuses that do not provide systematic suicide prevention and outreach:

UW-Eau Claire
UW-Milwaukee
UW-Parkside
UW-Platteville
UW-River Falls
UW-Stevens Point
UW-Stout
UW-Superior
UW-Whitewater

Systematic Suicide Prevention and Outreach Appendix E1

Systematic Suicide Prevention



Appendix E2

Violence Relationship Program

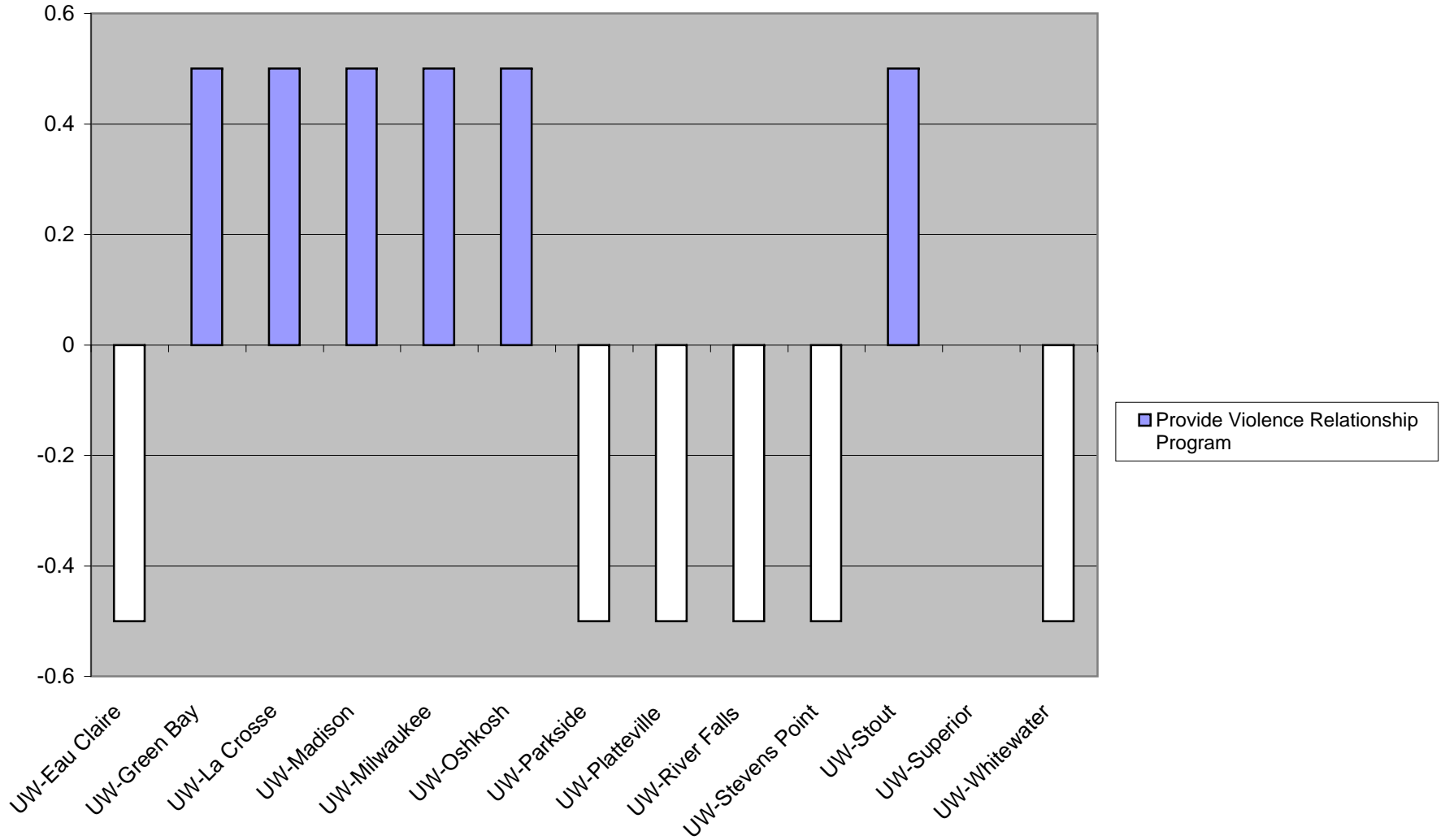
Below are UW Campuses that provide a Violence Relationship Program:

UW-Green Bay
UW-La Crosse
UW-Madison
UW-Milwaukee
UW-Oshkosh
UW-Stout

Below are UW Campuses that do not provide a Violence Relationship Program:

UW-Eau Claire
UW-Parkside
UW-Platteville
UW-River Falls
UW-Stevens Point
UW-Superior
UW-Whitewater

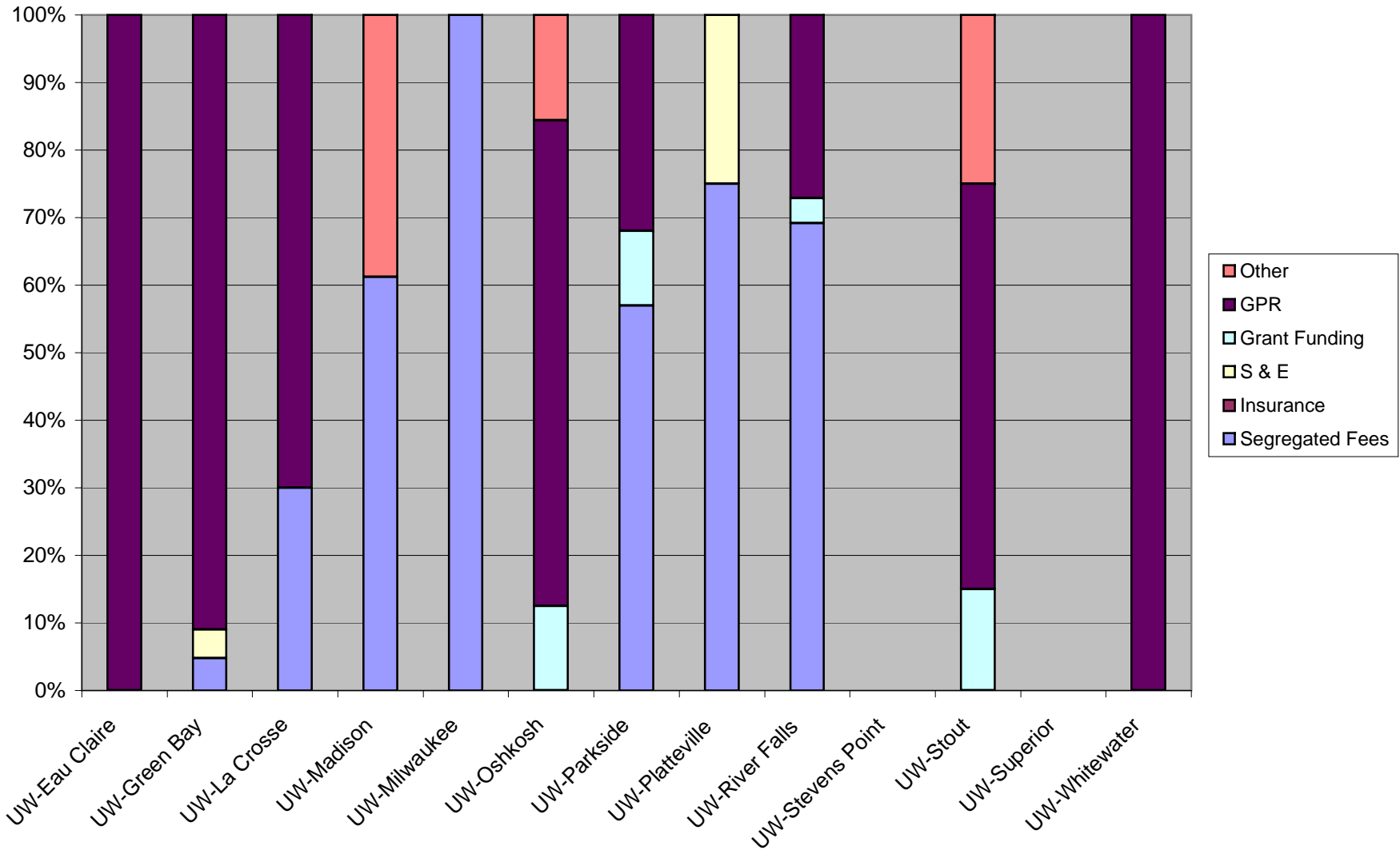
Violence Relationship Program Appendix E2



Sources of Funding by Campus

Appendix F

Sources of Funding for Program

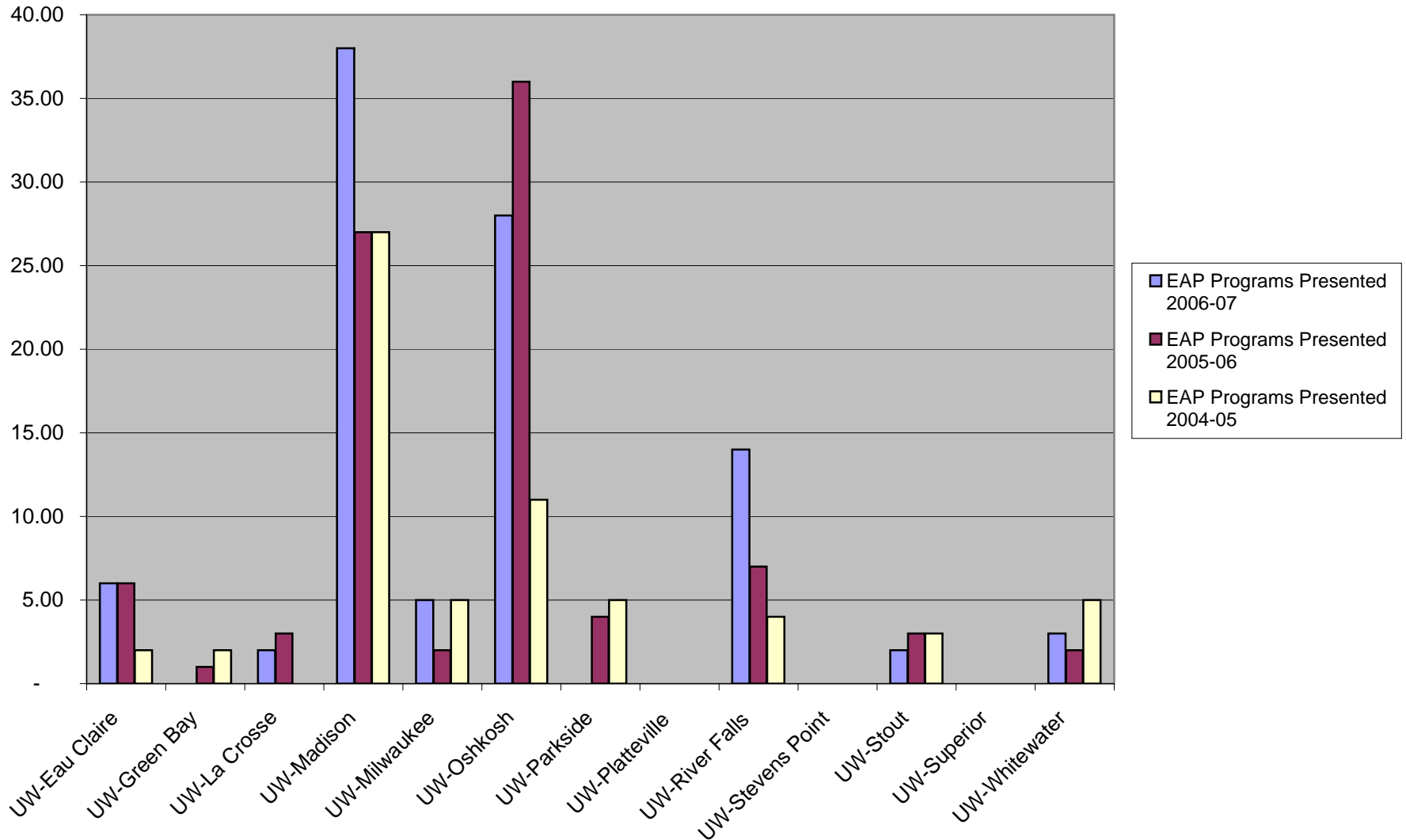


EAP Statistics by Campus Appendix G1

	<u>EAP Programs Presented 2006-07</u>	<u>EAP Programs Presented 2005-06</u>	<u>EAP Programs Presented 2004-05</u>		<u>EAP Programs Attendance 2006-07</u>	<u>EAP Programs Attendance 2005-06</u>	<u>EAP Programs Attendance 2004-05</u>
UW-Eau Claire	6	6	2	UW-Eau Claire	89	102	40
UW-Green Bay	0	1	2	UW-Green Bay	0	20	30
UW-La Crosse	2	3	0	UW-La Crosse	52	97	0
UW-Madison	38	27	27	UW-Madison	N/A	N/A	N/A
UW-Milwaukee	5	2	5	UW-Milwaukee	N/A	N/A	N/A
UW-Oshkosh	28	36	11	UW-Oshkosh	600	560	269
UW-Parkside	N/A	4	5	UW-Parkside	N/A	41	51
UW-Platteville	N/A	N/A	N/A	UW-Platteville	N/A	N/A	N/A
UW-River Falls	14	7	4	UW-River Falls	230	321	83
UW-Stevens Point	0	0	0	UW-Stevens Point	0	0	0
UW-Stout	2	3	3	UW-Stout	50	75	75
UW-Superior				UW-Superior			
UW-Whitewater	3	2	5	UW-Whitewater	108	60	162
	98	91	64	-	1129	1276	710
	<u>Clients seen by EAP Staff 2006-07</u>	<u>Clients seen by EAP Staff 2005-06</u>	<u>Clients seen by EAP Staff 2004-05</u>		<u>Consults regarding Staff 2006-07</u>	<u>Consults regarding Staff 2005-06</u>	<u>Consults regarding Staff 2004-05</u>
UW-Eau Claire	55	45	66	UW-Eau Claire	10	8	10
UW-Green Bay	15	15	17	UW-Green Bay	10	10	10
UW-La Crosse	86	31		UW-La Crosse	10	7	0
UW-Madison	1163	1280	1328	UW-Madison	62	50	46
UW-Milwaukee	89	78	79	UW-Milwaukee	14	14	28
UW-Oshkosh	76	74	66	UW-Oshkosh	24	17	6
UW-Parkside	44	151	138	UW-Parkside	6	4	3
UW-Platteville	N/A	N/A	N/A	UW-Platteville	N/A	N/A	N/A
UW-River Falls	19	4	14	UW-River Falls	5	5	5
UW-Stevens Point	0	0	0	UW-Stevens Point	0	0	0
UW-Stout	38	29	20	UW-Stout	2	3	N/A
UW-Superior				UW-Superior			
UW-Whitewater	21	10	13	UW-Whitewater	N/A	N/A	N/A
	1606	1717	1741	-	143	118	108

EAP Number of Programs Appendix G2

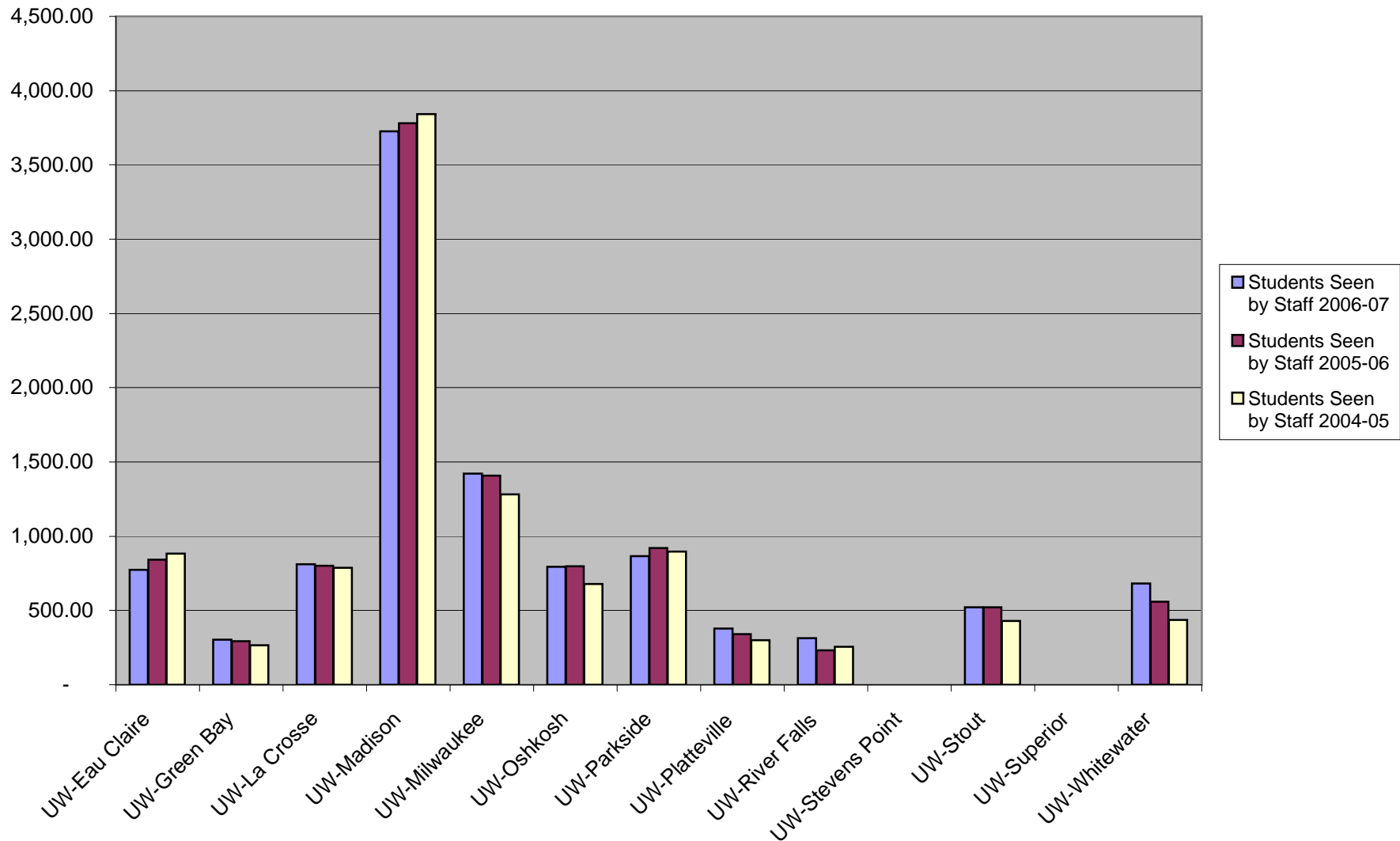
EAP Programs Presented 2004-2007



Student Contacts Appendix H1

	<u>Students Seen by Staff 2006-07</u>	<u>Students Seen by Staff 2005-06</u>	<u>Students Seen by Staff 2004-05</u>		<u>Sessions Attended 2006-07</u>	<u>Sessions Attended 2005-06</u>	<u>Sessions Attended 2004-05</u>
UW-Eau Claire	775	841	882	UW-Eau Claire	2,040	1,980	1,959
UW-Green Bay	303	293	265	UW-Green Bay	616	508	502
UW-La Crosse	813	800	788	UW-La Crosse	3,847	3,800	3,783
UW-Madison	3,727	3,781	3,841	UW-Madison	17,443	17,304	17,998
UW-Milwaukee	1,422	1,408	1,283	UW-Milwaukee	4,813	4,862	4,849
UW-Oshkosh	794	798	678	UW-Oshkosh	3,497	3,638	2,818
UW-Parkside	865	920	895	UW-Parkside	801	881	835
UW-Platteville	379	341	299	UW-Platteville	1,003	979	931
UW-River Falls	315	233	256	UW-River Falls	1,126	804	816
UW-Stevens Point	N/A	N/A	N/A	UW-Stevens Point	N/A	N/A	N/A
UW-Stout	521	523	428	UW-Stout	2,563	2,466	1,952
UW-Superior				UW-Superior			
UW-Whitewater	682	560	438	UW-Whitewater	2,608	2,097	2,033
	10,596	10,498	10,053	-	40,357	39,319	38,476

Students Seen by Staff 2004-2007 Appendix H2



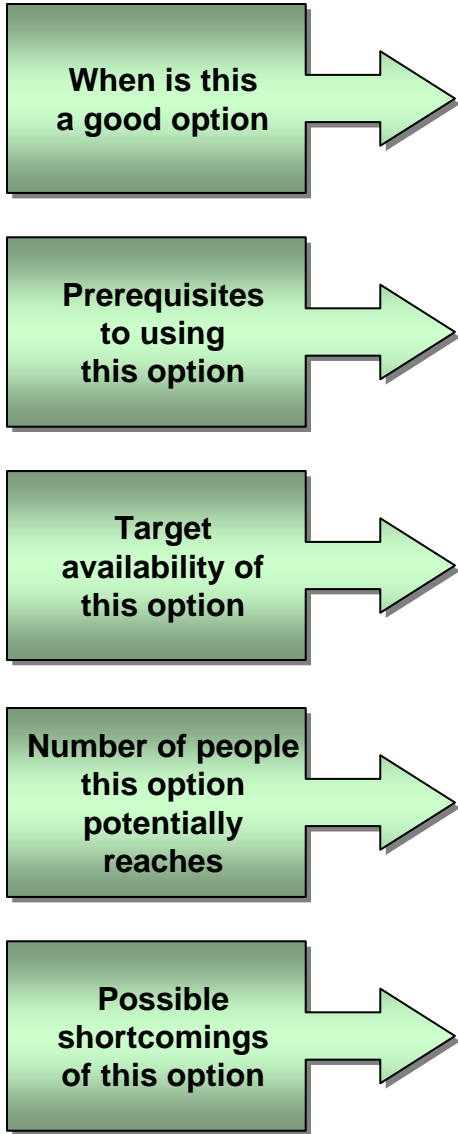
Emergency Consultations Appendix H3

	<u>Emergency Sessions</u> <u>2006-07</u>	<u>Emergency Sessions</u> <u>2005-06</u>	<u>Emergency Sessions</u> <u>2004-05</u>		<u>Voluntary</u> <u>Transport</u> <u>2006-07</u>	<u>Voluntary</u> <u>Transport</u> <u>2005-06</u>	<u>Voluntary</u> <u>Transport</u> <u>2004-05</u>		<u>Emergency</u> <u>Detentions</u> <u>2006-07</u>	<u>Emergency</u> <u>Detentions</u> <u>2005-06</u>	<u>Emergency</u> <u>Detentions</u> <u>2004-05</u>
UW-Eau Claire	50	37	27	UW-Eau Claire	N/A	N/A	N/A	UW-Eau Claire	16	14	12
UW-Green Bay	31	16	25	UW-Green Bay	0	2	3	UW-Green Bay	2	4	2
UW-La Crosse	150	N/A	105	UW-La Crosse	5	N/A	N/A	UW-La Crosse	1	N/A	N/A
UW-Madison	503	389	515	UW-Madison	5	5	5	UW-Madison	0	1	0
UW-Milwaukee	350	246	200	UW-Milwaukee	1	0	1	UW-Milwaukee	0	2	0
UW-Oshkosh	328	N/A	N/A	UW-Oshkosh	N/A	N/A	N/A	UW-Oshkosh	17	5	8
UW-Parkside	4	3	1	UW-Parkside	1	1	1	UW-Parkside	2	2	2
UW-Platteville	N/A	N/A	N/A	UW-Platteville	N/A	N/A	N/A	UW-Platteville	N/A	N/A	N/A
UW-River Falls	12	10	11	UW-River Falls	2	3	3	UW-River Falls	6	2	0
UW-Stevens Point	N/A	N/A	N/A	UW-Stevens Point	N/A	N/A	N/A	UW-Stevens Point	N/A	N/A	N/A
UW-Stout	39	34	16	UW-Stout	N/A	N/A	N/A	UW-Stout	2	5	2
UW-Superior				UW-Superior				UW-Superior			
UW-Whitewater	79	41	55	UW-Whitewater	3	2	0	UW-Whitewater	2	0	0
	1,546	776	955		-	17	13		-	48	35
	<u>Faculty/Staff/Parent/Other</u> <u>Consults</u> <u>2006-07</u>	<u>Faculty/Staff/Parent/Other</u> <u>Consults</u> <u>2005-06</u>	<u>Faculty/Staff/Parent/Other</u> <u>Consults</u> <u>2004-05</u>								
UW-Eau Claire	250	225	200								
UW-Green Bay	N/A	N/A	N/A								
UW-La Crosse	105	N/A	107								
UW-Madison	N/A	N/A	N/A								
UW-Milwaukee	86	54	14								
UW-Oshkosh	445	N/A	N/A								
UW-Parkside	54	59	57								
UW-Platteville	81	45	92								
UW-River Falls	N/A	N/A	N/A								
UW-Stevens Point	N/A	N/A	N/A								
UW-Stout	40	51	45								
UW-Superior											
UW-Whitewater	286	88	219								
	1,347	522	734								

Effective Emergency Communications

Selecting the best Communications Options

Communications Options



Appendix J1

Estimated Cost of UW Colleges & UW-Extension Safety & Risk Management Officer

UW Colleges / UW-Extension	Enrollment *	Position Need - FTE	Salary /Fringe
Safety & Risk Mgt Officer	12,762	1.0	\$69,600

* Enrollment includes UW Colleges Online

Appendix J2

Minimum Recommended Level of Law Enforcement / Security Service for UW Colleges campuses

UW System institutions currently employ an average of 1.03 sworn officers per 1,000 students. Most institutions provide 24/7 coverage with this level of staffing.

It is difficult to estimate the need for law enforcement and security coverage for UW Colleges campuses. While most campuses do not require 24/7 coverage, buildings are usually open and accessible to the public an average of 15 hours every weekday and eight hours each day of the weekend (54% of 24/7 coverage). The following estimates were calculated using the UW System average of 1.03 sworn officers per 1,000 students, and the rate of 54% of 24/7 coverage.

Campus	Enrollment	Law Enforcement / Security FTE Equivalent Need	Salary / Fringe Equivalent
UW-Baraboo/Sauk	620	.3	\$14,500
UW-Barron	591	.3	\$13,800
UW-Fond du Lac	797	.4	\$18,000
UW-Fox Valley	1,731	1.0	\$40,600
UW-Manitowoc	588	.3	\$13,800
UW-Marathon	1,320	.7	\$30,900
UW-Marinette	460	.3	\$10,800
UW-Marshfield/Wood	594	.3	\$13,900
UW-Richland	450	.3	\$10,500
UW-Rock	930	.5	\$21,800
UW-Sheboygan	690	.4	\$16,200

UW-Washington	967	.5	\$22,700
UW-Waukesha	2,020	1.1	\$47,400
Campus Total-UW Colleges	11,728	6.4	\$274,900

Where appropriate, campuses should have the flexibility to establish contractual arrangements with local authorities to provide coverage instead of hiring staff. Funding is essential in order to guarantee the level of service.

Appendix K

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution UW-Eau Claire

Name of person responding to survey P. J. Kennedy, Director UWEC Counseling Services

Contact person e-mail and phone pkennedy@uwec.edu (Work) 715-836-5521 (home) 715-835-0386 [vacation until August 20th but check e-mail]

Institutional headcount 10,500

Number of FTE Professional Counselors / Client Service Providers 3.77 FTE (4.1 w/ EAP) Note: Do not include EAP (note we supplement this FTE with 24 hours of part time consultant/counselor work weekly for 7 months a year paid with First Offender fees.)

What is your FTE for EAP? .33 FTE How many faculty/staff do you have on campus? 1,150

If FTE is 0, do you outsource? Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 - 07 6/89 2005 - 06 6/102 2004 - 05 2/40

Number of clients seen by EAP staff for each of the following years:

2006 - 07 55 2005 - 06 45 2004 - 05 66

Number of consults regarding staff for each of the following years:

2006 - 07 10 2005 - 06 8 2004 - 05 10

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

- Segregated Fees Grant Funding Insurance XX Other General Operations Budget (& \$8,000 from FOF last year) S & E

What is your overall budget for counseling services? 329,606 Personnel 310,706 Services & Supplies 18,900

What percentage of your budget is devoted to suicide prevention? Pooled budget estimate 3% Personnel 2% Services & Supplies 1%

What percentage of your budget is devoted violence preventions? Est 2% Personnel 1% Services & Supplies 1%

Do you have a systematic suicide prevention program? Yes XX No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? Yes No

Do you have mental health screening days? Yes No

If Yes, number of days held each of the following academic years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

If no, why not? We don't offer screening days because of reduced staffing and focus on direct counseling instead (We had these when we had more staff) We now offer the mental health self-help screening instruments online on our website every day of the year and find this constant access is a plus.

Do you have a staff member specifically designated to do outreach? Yes No

If Yes, percent of position dedicated to outreach? All staff do outreach and it is about 5 to 10% of their job depending on demand

Do you have a violence relationship prevention program? Yes No

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	<u>66</u>	<u>5,423</u>
2005 – 06	<u>121</u>	<u>5,687</u>
2004 – 05	<u>41</u>	<u>3,010</u>

Comments: Some of this outreach is done over the summer in orientation when we have more time – preventive outreach has taken a backseat to direct counseling and we did more of this when we had more staff.

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 – 07	<u>2</u>	<u>70 plus radio audience</u>
2005 – 06	<u>4</u>	<u>134</u>
2004 – 05	<u>3</u>	<u>105</u>

Clients Served

Number of students seen by staff for each of the following years:

2006 – 07 775 2005 – 06 841 2004 – 05 882

Number of sessions attended for each of the following years:

2006 – 07 2040 2005 – 06 1980 2004 – 05 1959

Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions	police "mental cases"
2006 – 07	<u>50</u>	<u>no data</u>	<u>16</u>	<u>27</u>
2005 – 06	<u>37</u>	<u>no data</u>	<u>est. 14 no data</u>	<u>24</u>
2004 – 05	<u>27</u>	<u>no data</u>	<u>est. 12 no data</u>	<u>14</u>

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07	<u>est 250</u>	2005 – 06	<u>est. 225</u>	2004 – 05	<u>est. 200</u>
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Do you have a network of service providers in your immediate area to use as a referral option? Yes No

Comments: We contract and pay for an initial assessment and two med check follow-ups with two local psychiatric services for uninsured students. We refer students needing long term or intensive services out to a variety of community agencies and use a short term counseling model on campus with our average number of sessions per client last year being 2.63

Client Demand

1. Has your center witnessed an increase in client demand over the last 5 – 10 years? Yes No

Comments: We have seen an increasing demand for clinical mental health services at the same time that we have reduced staffing and reduced access to services and programs due to university budget cuts and staffing reductions. We are spending less time doing developmental counseling and more providing clinical and crisis services. We have reduced the overall number of students seen over the past ten years as we have ben cut 2.8 FTE due to limited state funding and retrenchment.. We have fewer programs and services but meet the needs of those in crisis.

2. Has your center experienced an increase in the severity / complexity of client needs? Yes No

Comments: We began to see an increase in the number of students coming in with depression about 12 years ago and probably see twice as many depressed students annually as we once did. Last year we saw 211 students for depression.. We have also seen some increase in the number of students coming in with anxiety disorders and a small increase in bipolar disorder. We saw 372 students for mental health issues last year which is 51 more than the previous year. I believe that this increase is because of something positive – psychoactive medication is more effective today and high school students who would have once been derailed by a psychiatric disorder can now succeed in getting into college. Yet college is stressful and we need to provide these students with services that help them succeed despite their vulnerabilities.

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

Improved Declined

Please Explain: As noted previously the combination of staffing reductions and increase clinical mental health demands has meant that we place a greater emphasis on direct clinical service and have fewer resources to spare for preventive programming. We not only provide less preventive outreach but also do less developmental counseling. At peak periods the wait for an appointment can be two weeks or more for those who are not in a crisis. In the past we provided personal counseling to 9% of our student population (also the national average for college counseling services). This past year we provided personal counseling to 7 and ½ percent of our student population. We know that people give up on coming in if they have to wait too long for services. Over the past ten year we have had a gradual reduction in staffing and have also seen a gradual reduction in programs and services.

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution UW-Green Bay

Name of person responding to survey Greg Smith

Contact person e-mail and phone smithg@uwgb.edu 920-585-2380

Institutional headcount 5888

Number of FTE Professional Counselors / Client Service Providers 2.6 Note: **Do not include EAP**

What is your FTE for EAP? No FTE is assigned, counselors work with employees as needed to provide EAP services.

How many faculty/staff do you have on campus? 1411

If FTE is 0, do you outsource? Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 0 2005 – 06 1-20 attended 2004 – 05 2 programs 30 attended

Number of clients seen by EAP staff for each of the following years:

2006 – 07 15 2005 – 06 15 2004 – 05 17

Number of consults regarding staff for each of the following years:

2006 – 07 10* 2005 – 06 10* 2004 – 05 10*

* Estimates

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

5% Segregated Fees Grant Funding
 Insurance 95% Other GPR
4.4% S & E

What is your overall budget for counseling services? \$149,237 Personnel \$135,131 Services & Supplies 14,106

What percentage of your budget is devoted to suicide prevention? 5%* Personnel 5%* Services & Supplies 2%*

What percentage of your budget is devoted violence preventions? 5%* Personnel 5%* Services & Supplies 2%*

* These numbers are estimates

Do you have a systematic suicide prevention program? Yes No

If Yes, please explain: RA trained in prevention, Employees informed to contact counselor if there is a suicide concern Counselor will follow-up with that person ASAP. Public Safety also has clear procedures for concerns about suicide

If no systematic prevention program, do you have suicide outreach programs? Yes No

Do you have mental health screening days? Yes No

If Yes, number of days held each of the following academic years:

2006 – 07 1 2005 – 06 1 2004 – 05 1

If no, why not? _____

Do you have a staff member specifically designated to do outreach? Yes No

If Yes, percent of position dedicated to outreach? _____

Do you have a violence relationship prevention program? Yes No

Every year we do a number of programs concerning relationship violence. We work cooperative with the Human Relationships Programming Taskforce and one of our staff is the Sexual Assault Response Coordinator on campus and will be coordinating our sexual assault prevention efforts this coming year.

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	25 _____	_____
2005 – 06	19 _____	_____
2004 – 05	23 _____	_____

Comments: Programs include active and passive programs from the Counseling and Health Center and several programming taskforces that Counseling and Health staff, including counselors, plays an active part on.

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 – 07	<u>6</u>	<u> </u>
2005 – 06	<u>7</u>	<u> </u>
2004 – 05	<u>6</u>	<u> </u>

Clients Served

Number of students seen by staff for each of the following years:

2006 – 07	<u>303</u>	2005 – 06	<u>293</u>	2004 – 05	<u>265</u>
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Number of sessions attended for each of the following years:

2006 – 07	<u>616</u>	2005 – 06	<u>508</u>	2004 – 05	<u>502</u>
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Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	<u>31*</u>	<u>0**</u>	<u>assessment 2 EM-1 1</u>
2005 – 06	<u>16*</u>	<u>2**</u>	<u>Assessment 4 EM-1 2</u>
2004 – 05	<u>25*</u>	<u>3**</u>	<u>Assessment 2 EM-1 1</u>

* These were the sessions coded as concerning suicide.

** These were direct results of counseling sessions, others may have been transported with help from Residence Life or Public Safety.

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07	<u> </u>	2005 – 06	<u> </u>	2004 – 05	<u> </u>
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* Although not specifically tracked Counseling Services works closely with Residence Life, Dean of Students office and Public Safety. We are very often consulted where there is a concern about mental health issues and where there is a need because of risk of harm to self or others we share information with these offices to help keep students safe. During the school year such consultations likely happen once or more a week.

Do you have a network of service providers in your immediate area to use as a referral option? Yes No

Comments: Green Bay is generally rich in mental health resources. The exception is psychiatry. Even when a student has insurance it can be several weeks before they can schedule a psychiatric evaluation. For a student who needs to depend on county resources it is even longer.

Client Demand

2. Has your center witnessed an increase in client demand over the last 5 – 10 years? Yes No

Comments: The raise in demand for individual counseling has been steady but not dramatic. This year our individual sessions did go up 21%, which was dramatic but is likely partly explained by our having some new capabilities where we are working with students who may in the past been referred out.

2. Has your center experienced an increase in the severity / complexity of client needs? Yes No

Comments: Clearly we are seeing more people on medication for mental health issues, which is not a bad thing at all but does I think stand as an indicator that some of the situations we work with are more complex than in past years. This year in particular we say a significant, almost doubling, of sessions where there was a concern about suicide over last year. Last year however that number was lower than it had been in a couple years. There is a significant variation from year to year but my sense is that we are seeing an increase in the severity of the situations we work with.

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

Improved Declined

Please Explain: Our situation is somewhat mixed. We were cut .4 FTE of counseling time last year. With the cut there is less time to do one on one counseling, planning, programming etc. On the plus side we have been able to contract with a consulting psychologist whose guidance and expertise has allowed us to better serve our clients and expand some of the services we are able to provide.

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution: University of Wisconsin – La Crosse

Name of person responding to survey: Jon Hageseth, Director

Contact person e-mail and phone: hageseth.jon@uwlax.edu 608 785-8073

Institutional headcount: 8974 for 06-07

Number of FTE Professional Counselors / Client Service Providers: 4.5 FTE

Note: **Do not include EAP**

Comment: I converted the various staff contracts to annual appointments and only included staff who have duties that include personal counseling. I **did not** include any FTE for interns, nor did I factor out any staff who have administrative responsibilities.

What is your FTE for EAP? 0.0 How many faculty/staff do you have on campus? 1100 estimate

If FTE is 0, do you outsource? Yes and No (The CTC is still listed as a place to help make EAP referrals)

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 0

2005 – 06 0

2004 – 05 0

Number of clients seen by EAP staff for each of the following years:

2006 – 07 10 est

2005 – 06 10 est

2004 – 05 10 est

Number of consults regarding staff for each of the following years:

2006 – 07 25 est

2005 – 06 25 est

2004 – 05 25 est

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

Segregated Fees = 30 %

Grant Funding = 0%

Insurance = 0%

Other = I supplement our operation with testing revenue

S & E (102) = 70%

What is your overall budget for counseling services? 460,000

Personnel \$445,000

Services & Supplies \$15,000

What percentage of your budget is devoted to suicide prevention? ??? Personnel _____ Services & Supplies _____

What percentage of your budget is devoted violence preventions? ??? Personnel _____ Services & Supplies _____

Comment: I use the ??? because I am not sure how to answer this. We don't have a formal process in place, but in essence that is what we try to prevent by seeing the students in individual sessions regarding their personal concerns.

Do you have a systematic suicide prevention program? xxx Yes _____ No

Comments: We do a number of things to work on this problem. We train RAs and Hall Directors regarding the detection and referral of students who have these concerns. We maintain good information on the website. We do screenings, but most importantly we try to make sure that the entire student community knows about the Counseling Center. We send out a letter and brochure every year to faculty and staff. Our Division also convenes a bi-weekly meeting to discuss high risk students.

If no systematic prevention program, do you have suicide outreach programs? XX Yes _____ No

Do you have mental health screening days? Yes and No

If Yes, number of days held each of the following academic years:

2006 – 07 2

2005 – 06 3

2004 – 05 4

If no, why not? We have reduced them because of diminishing returns. It is better to be widely known on campus and have students come in any time. I frequently send out emails to the entire student community which alerts them to the fact that we have a counseling center on campus.

Do you have a staff member specifically designated to do outreach? _____ Yes xx No

If Yes, percent of position dedicated to outreach? _____

Comment: We have a person who coordinates outreach requests, but we all do outreach.

Do you have a violence relationship prevention program? xx Yes _____ No

Comments: We do some workshops in this area, but UWL has just received a 3-year violence prevention grant that will help the campus.

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance	
2006 – 07	<u>38</u>	<u>1148</u>	If you include media, email, and web programs than we have 1000s.
2005 – 06	<u>Unk</u>	<u>Unk</u>	I did not include the outreach by the Reach and Share program. This would amount to 100 programs annually to over 5000 people. This peer education program will not be located in the Counseling Center after June, 2007.
2004 – 05	<u>28</u>	<u>Unk</u>	

Comments: We stopped counting attendance at outreach programs because that number gets very inflated with the media and technology.

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance	
2006 – 07	<u>6</u>	<u>180</u>	These programs represent a 2-hour workshop we do in a general education classes on “consent and violence in relationships”.
2005 – 06	<u>4</u>	<u>120</u>	
2004 – 05	<u>4</u>	<u>120</u>	

Note: UWL now has a 3 year Violence Prevention Grant located in Women’s Studies.

Clients Served (Note: We changed computer systems and the 05-06 data is a disaster)

Number of students seen by staff for each of the following years:

2006 – 07	<u>813</u>	2005 – 06	<u>800 est</u>	2004 – 05	<u>788</u>
-----------	------------	-----------	----------------	-----------	------------

Number of sessions attended for each of the following years:

2006 – 07	<u>3847</u>	2005 – 06	<u>3800 est</u>	2004 – 05	<u>3783</u>
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Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	<u>150</u>	<u>5</u>	<u>1</u>
2005 – 06	<u>Unk</u>	<u>Unk</u>	<u>Unk</u>
2004 – 05	<u>105</u>	<u>Unk</u>	<u>Unk</u>

Comments: We had 5 hospitalizations involving the Counseling Center. This occurs if we initiate the hospitalization and work with the parents or if the parents initiate the hospitalization and then get the Counseling Center involved. I also know that emergency hospitalizations occur independent from us and we never get involved with the aftercare.

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07 105 (Note 1)

2005 – 06 Unk

2004 – 05 107

Note 1. With the advent of my distribution list for parents of first year students (n = 1200) I have had many consults with parents regarding a variety of issues. I probably should count these, but in the fall I get 50 to 100 emails a month from parents.

Do you have a network of service providers in your immediate area to use as a referral option? xx Yes No

Comments: We have very poor access to psychiatric services – almost nil unless someone is hospitalized. This is a huge problem for us despite having two very large medical centers in La Crosse. Our ability to refer to outpatient is limited by availability and sliding fees. Referring isn't really a very viable option. It sounds good on paper, but it is very problematic. Every agency in LaCrosse has a waiting list.

Client Demand

3. Has your center witnessed an increase in client demand over the last 5 – 10 years? xxx Yes No

Comments: I would say so, but the numbers suggest only a small trend. It is a paradox. We don't market our services in the summer or during breaks because of limited staff so we see fewer numbers during those times. We have not gone to a waiting list because we have used interns to help cover the demand.

2. Has your center experienced an increase in the severity / complexity of client needs? xxx Yes No

Comments: This is the major problem. Almost every day I have conversations with at least one of my staff about issues of “danger to self”. We have evolved into an outpatient mental health center without the training and backup psychiatric resources. More and more our client conversations have moved from career indecision, homesickness, and relationship problems to bi-polar, borderline, eating disorders, depression, and anxiety disorders.

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

xxx Improved xxx Declined

Please Explain: Technology has helped. We finally have a good software program to manage client records and scheduling. We are not using it to our full capacity and we still need a lot of work on definitions and coding. The Counseling Center has not received a budget increase in my 18 years as a Director. I totally raid our testing funds to pay for Counseling Center expenses. This is not practical, but it will last for another 3-4 years. Some of our personnel expenses have moved from GPR to Seg Fees which is a trend that will probably continue.

The Wisconsin Counseling Center Directors meet annually in the fall, usually in Wisconsin Rapids. I would strongly suggest that the commission meet with this group. I think our collective experience would be a great asset to your work.

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution University of Wisconsin Madison – Counseling and Consultation Services, a unit of University Health Services

Name of person responding to survey Robert A McGrath, PsyD, ABPP

Contact person e-mail and phone rmcgrath@uhs.wisc.edu 608/262-5218

Institutional headcount 39,409

Number of FTE Professional Counselors / Client Service Providers 27.65 FTE, includes 2.9 FTE Psychiatrists, 2.5 Psychiatric Clinical Nurse Specialists with prescriptive authority, and 4 FTE predoctoral interns in APA accredited internship. There are also 8 (2FTE) graduate counselors in training.

EAP is a separately funded program, not a C&CS/UHS program.

What is your FTE for EAP? 3 (EAP is a separately funded operation) How many faculty/staff do you have on campus? 16,000

If FTE is 0, do you outsource? Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 38 2005 – 06 27 2004 – 05 27

Number of clients seen by EAP staff for each of the following years:

2006 – 07 1,163 2005 – 06 1,280 2004 – 05 1,328

Number of consults regarding staff for each of the following years:

2006 – 07 62 2005 – 06 50 2004 – 05 46

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

61.2% Segregated Fees Grant Funding
 Insurance 38.8% Other includes funding from 101 and 178 and funding from campus partners (School of Medicine and Public Health, College of Engineering, and University Housing)
 S & E

What is your overall budget for counseling services? 2,409,400 Personnel 1,956,500 Services & Supplies 124,800

What percentage of your budget is devoted to suicide prevention? Personnel Services & Supplies

Suicide prevention has no separate budget, but is integrated within general counseling services

What percentage of your budget is devoted violence preventions? _____ Personnel _____ Services & Supplies _____

No separate budget

Do you have a systematic suicide prevention program? Yes No

If Yes, please explain: We assess suicidal thoughts/plans in all clients. The risk of suicide and aggressive feelings/thoughts towards others is assessed on Intake Questionnaire, and also during Intake Interview. Even students who indicate no suicidal thought/intent on questionnaire are assessed for suicidality and thought/intent to harm others. We provide 24 hour crisis services (telephone access from 5pm-8:30am) to students and faculty/staff, family or friends who are concerned about a student

If no systematic prevention program, do you have suicide outreach programs? _____ Yes _____ No

Do you have mental health screening days? _____ Yes No

If Yes, number of days held each of the following academic years:

2006 – 07 _____

2005 – 06 _____

2004 – 05 _____

If no, why not? Evidence on the effectiveness of such screening days is lacking. We believe effort in promoting our services and providing consultation/training to faculty/staff is more effective.

Do you have a staff member specifically designated to do outreach? _____ Yes No

If Yes, percent of position dedicated to outreach? _____

Do you have a violence relationship prevention program? Yes No

The violence related prevention program is within Prevention Services, UHS. There are two student-led and UHS supported dating violence and sexual assault prevention programs at UW-Madison: 1) PAVE (Promoting Awareness, Victim Empowerment), a peer-to-peer education and awareness organization hosting hundreds of hour-long presentations and other events each academic year, and 2) the Fraternity Action Coalition, a leadership program for men in social fraternities.

Additional programming, training, and education on sexual assault and dating violence are provided by the UHS Violence Prevention Specialist in conjunction with the Offices of Dean of Students and other University Health Services staff. This training includes, but is not limited to, specialized trainings for university staff on current issues (such as restraining orders, campus statistics, and victim sensitivity), presentation developed with and for student athletes, and training and ongoing assistance for University Housing staff about victim response, prevention programming, and campus resources.

Outreach Efforts

Programs	Attendance
PAVE Sexual Assault and Dating Violence Peer Education (one hour interactive) presentations	5400
Greek new member Sexual Assault and Dating Violence Education	800
Fraternity Action Coalition (12 hour, one credit class)	60
New Student Orientation (information, resource fairs, evening discussion, staff training)	5200
Professional Development Trainings, Assorted (for students, professional staff and faculty, including specialized training and consultation for Housing staff, student athletes, new student orientation staff, and University Health Services staff)	453
Awareness and Educational Events (such as concerts, educational forums and awareness raising campaigns)	8000

2005-2006

Programs	Attendance
PAVE Sexual Assault and Dating Violence Peer Education (one hour interactive) presentations	2600
Greek new member Sexual Assault and Dating Violence Education	572
Fraternity Action Coalition (12 hour, one credit class)	36
New Student Orientation (information, resource fairs, evening discussion, staff training)	5500
Professional Development Trainings, Assorted (for students, professional staff and faculty, including specialized training and consultation for Housing staff, student athletes, new student orientation staff, and University Health Services staff)	768
Awareness and Educational Events (such as concerts, educational forums and awareness raising campaigns)	4300

2004 – 2005

Programs	Attendance
PAVE Sexual Assault and Dating Violence Peer Education (one hour interactive) presentations	1000
Greek new member Sexual Assault and Dating Violence Education	400
Fraternity Action Coalition (12 hour, one credit class)	28
New Student Orientation (information, resource fairs, evening discussion, staff training)	5000
Professional Development Trainings, Assorted (for students, professional staff and faculty, including specialized training and consultation for Housing staff, student athletes, new student orientation staff, and University Health Services staff)	240
Awareness and Educational Events (such as concerts, educational forums and awareness raising campaigns)	2400

Comments: Though UW-Madison supports a wide variety of prevention programs and trainings across campus, perhaps the most valuable way our campus addresses violence is through two distinct cross-campus collaborative bodies which work to address campus needs through both intervention and prevention: 1)The university subcommittee on sexual assault and dating violence, with representation from UHS, ODOS, UWPD, Housing, Students, and victim services agencies, and 2) University Health Services Inter-departmental Working Group on Sexual Assault and Relationship Violence, which is composed of medical staff, clinical/counseling staff, prevention staff, students, and other interested parties. Both collaborations address the intersections of victim services, perpetrator accountability, prevention education, and campus wide (or unit-wide) policies/practices. Finally, it is worth noting that violence prevention programming in specialized areas (greek life and fraternities, student athletes, new students, Housing) incorporates both compassionate and responsible interventions to victims as well as primary prevention strategies (bystander intervention skills, addressing harmful gender norms, and debunking myths about violence against women).

Number of outreach programs focused on violence prevention for each of the following years: Violence prevention efforts coordinated and supported by University Health Services (Prevention Services) are all focused on sexual assault, dating/domestic violence, and stalking. Violence prevention programs, such as roommate violence, crowd violence, gun violence, and workplace violence, are not the focus of these programs.

Clients Served

Number of students seen by staff for each of the following years:

2006 – 07 3727 2005 – 06 3781 2004 – 05 3841

Number of sessions attended for each of the following years:

2006 – 07 17443 2005 – 06 17304 2004 – 05 17998

These numbers do not include students seen for management of mental health issues by clinicians at UHS' medical clinic.

Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	<u>503</u>	<u>5 approx</u>	<u>0</u>
2005 – 06	<u>389</u>	<u>5</u>	<u>1</u>
2004 – 05	<u>515</u>	<u>5</u>	<u>0</u>

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

We do not have exact figures but approximately 400-500 faculty, staff, parents, and fellow students are provided consultation about a concerning student.

Do you have a network of service providers in your immediate area to use as a referral option? X Yes _____ No

Comments: _____

Client Demand

4. Has your center witnessed an increase in client demand over the last 5 – 10 years? Yes No

Comments: _____

2. Has your center experienced an increase in the severity / complexity of client needs? Yes No

Comments: _____

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?
 Improved Declined

Please Explain: The severity and intensity of student mental health difficulties has increased significantly in recent years. Due to great effort on part of our exceptional counseling staff and important collaboration with medical staff, we have been able to meet the demands for direct care adequately.

UW-Milwaukee
 Norris Health Center
 Counseling and Consultation Services/Health Promotion and Wellness
Safety/Mental Health Outreach Activities

Type of Activity/Program Coun=Counseling activity HPW=Health Promotion and Wellness activity VP=Violence Prevention	Coun	HPW	7/04-6/05 #programs /attendance	7/05-6/06 #programs /attendance	7/06-6/07 #programs /attendance
Large programs in which Counseling and/or HPW took part; number of attendees are an estimate of individuals attending the event					
1. UWM Campus and Communities United Against Violence Resource Fair Part of sexual assault awareness month VP	+	+	1/175	1/150	1/200
2. Depression Screening Day	+		1/40	1/38	1/40
3. Eating Disorders Screening Day	+		-	1/19	5/30
4. Alcohol Screening Day	+			1/10	1/10
5. WUWM Radio Broadcast "UWM Today"	+	+	-	1	2
6. Personal Safety VP		+	N/A	N/A	1/200
7. RAINN Day (Rape, Abuse & Incest National Network) VP	+	+	N/A	N/A	1/500
8. Relationships Fair	+	+	1/310	1/250+	1/250
9. Wellness Fair	+	+	N/A	N/A	1/300
10. New Student/Parent Orientations-Tables		+	21/4150	24/5981	18/4020

Type of Activity/Program Coun=Counseling activity HPW=Health Promotion and Wellness activity VP=Violence Prevention	Cou n	HPW	7/04- 6/05	7/05-6/06	7/06-6/07
Ongoing Counseling and HPW activities					
1. AODA	+		2/105+	2/210	5/424
2. AODA and Mental Health	+		5/120	6/115	4/54
3. Mental Health	+		2/150	1/140	2/135
4. Sexual Assault VP		+	1/30	2/24	-
5. Stress Management		+	27/815	18/648	8/642
6. Healthy Relationships		+	-	-	1/70
7. Parent Orientation- Presentations	+	+	N/A	24	19
Total Counseling and HPW			61/5895	59/7585	52/6875

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution UNIVERSITY OF WISCONSIN-MILWAUKEE

Name of person responding to survey Julia Bonner, M.D., Executive Director, Norris Health Center

Contact person e-mail and phone jbonner@uwm.edu 414-229-5684

Institutional headcount 28,356 (Fall 2006)

Number of FTE Professional Counselors / Client Service Providers 5.65 Counseling, .9375 Psychiatry Note: **Do not include EAP**

All EAP information supplied by Director of Human Resources, Karl Sparks.

What is your FTE for EAP? 0 How many faculty/staff do you have on campus? 5,350 *This number is approximate and is based on the number of non-student workers on Payroll in March, 2007.*

If FTE is 0, do you outsource? XXX Yes _____ No

Number of EAP programs presented and numbers in attendance for each of the following years:

UW-Milwaukee has only tracked programs in hours of presentation.

2006 – 07 10 hrs

2005 – 06 4.5 hrs

2004 – 05 9 hrs

Number of clients seen by EAP staff for each of the following years:

2006 – 07 89/329

2005 – 06 78/265

2004 – 05 79/254

UW-Milwaukee outsources EAP to Symmetry. The first number represents new cases in each of the fiscal years. The second number represents the total number of sessions provided.

Number of consults regarding staff for each of the following years:

2006 – 07 14

2005 – 06 14

2004 – 05 28

Symmetry has also provided conflict mediation and critical incident counseling as follows:

	<i>2006-07</i>	<i>2005-06</i>	<i>2004-05</i>
<i>Conflict Mediation</i>	<i>16.25 hrs</i>	<i>12.5 hrs</i>	<i>20.5 hrs</i>
<i>Critical Incident</i>	<i>3.5 hrs</i>		

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

UW-Milwaukee's contract with Symmetry for EAP is paid for out of 101 (S&E) funds allocated to the Department of Human Resources. Presently, that contract calls for an annual fee of \$12,000 plus additional counseling fees if the hours go above a contract-specified level.

UW- Milwaukee's Counseling Services:

_____100%_____Segregated Fees _____Grant Funding
_____Insurance _____Other _____
_____S & E

Below budget services and supplies and breakdown are estimates. The supply budget does not reflect outreach material provided through health promotion.

What is your overall budget for counseling services? _____708,000_____ Personnel 700,000_____Services & Supplies _____8,000_____
What percentage of your budget is devoted to suicide prevention? 10% Personnel0% Services & Supplies 10%
What percentage of your budget is devoted violence preventions? 10% Personnel 1% Services & Supplies 10%
Do you have a systematic suicide prevention program? _____Yes X____No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? _____ Yes ___X___ No

Do you have mental health screening days? X Yes _____No

If Yes, number of days held each of the following academic years:

2006 – 07 7 2005 – 06 3 2004 – 05 1

If no, why not? _____

Do you have a staff member specifically designated to do outreach? _____Yes X____No**

If Yes, percent of position dedicated to outreach? _____

*****Each member of the counseling staff does a limited amount of outreach as listed in their position description, as time permits, but no one person is designated the 'outreach person.'***

Do you have a violence relationship prevention program? X Yes _____No

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	<u>52</u>	<u>6875</u>
2005 – 06	<u>59</u>	<u>7585</u>
2004 – 05	<u>61</u>	<u>5895</u>

Comments: Please note that though there is no individual within the Counseling Department dedicated to outreach, between each counselor's individual time and the Health Promotion & Wellness department, programs are provided on both large and small scales. See the attached supporting documentation for a breakdown of large events in which our staff participated and smaller, organized programs that our staff provided.

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 – 07	<u>3</u>	<u>900</u>
2005 – 06	<u>3</u>	<u>174</u>
2004 – 05	<u>2</u>	<u>105</u>

Clients Served

*Number of students seen by staff for each of the following years :

2006 – 07	<u>1422</u>	2005 – 06	<u>1408</u>	2004 – 05	<u>1283</u>
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Number of sessions attended for each of the following years:

2006 – 07	<u>4813</u>	2005 – 06	<u>4862</u>	2004 – 05	<u>4849</u>
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Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years :

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	<u>350</u>	<u>1</u>	<u>0</u>
2005 – 06	<u>246</u>	<u>0</u>	<u>2</u>
2004 – 05	<u>200</u>	<u>1</u>	<u>0</u>

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07	<u>86</u>	2005 – 06	<u>54</u>	2004 – 05	<u>14</u>
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Do you have a network of service providers in your immediate area to use as a referral option? X___Yes ___No

Comments: There is no standard network utilized uniformly by all mental health providers. Each provider refers students to community resources on an individual basis based on relationships established over the years. Resources in Milwaukee County are extremely limited, although the county does still operate a mental health facility with inpatient beds and 24/7 crisis services.

Client Demand

5. Has your center witnessed an increase in client demand over the last 5 – 10 years? X___Yes ___No

Comments: Not only are more students seeking mental health services, they are seeking more immediate attention and resolution to the problem. The volume increase has been due to the increased enrollment by 30% over the past 10 years as well as the increasing proportion of students in the population seeking services. Many students at UWM are uninsured and look to the campus counseling center as the most viable option for getting help. The expectation and need for longer term treatment at the center for little or no cost has also impacted clients' demand.

2. Has your center experienced an increase in the severity / complexity of client needs? X___Yes ___No

Comments: Students often present with mental illness that has been present for years. Some of these individuals have been in treatment for years and in others the illness has gone unrecognized. The chronicity of the disease, comorbid conditions such as alcohol and drug abuse, and environmental factors including working often more than 20 hours a week have contributed to the increased severity and complexity of patients. The needs of these patients cannot be adequately met in a short term therapy model.

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

___Improved X___Declined

Please Explain: Our ability to meet the demands of the students in this area has declined given the reasons stated above along with our limited counseling services staffing. UWM's ratio of counseling staff to student ratio is 1:5,018 (ratio of 1:4,264 includes all mental health professionals) is not only significantly worse than all other UW System schools it is also much worse than the 1:1,500 ratio recommended in the recent Campus Security Commission Report. Even with the majority of counseling staff time being devoted to direct care, students must sometime wait over four weeks for an initial appointment. In January in order to immediately address the time for a student to make initial contact with a mental health professional we added a crisis counselor to the staff. Even with this addition, however, wait times for non-urgent mental health appointments continued to exceed 4 weeks for both counseling and psychiatry appointments.

(* UWM added a Crisis Counselor to its Counseling staff on January 16, 2007. UWM provided psychiatry services through an outside contract until 8/16/04 when .5 FTE was hired and 11/1/05 when .4375 FTE was hired.)

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution University of Wisconsin Oshkosh

Name of person responding to survey Joseph J. Abhold, Ph.D., Director, Counseling Center

Contact person e-mail and phone Joseph J. Abhold, abhold@uwosh.edu, 920-424-2061

Institutional headcount 11,080

Number of FTE Professional Counselors / Client Service Providers 6.8 plus 1.0 fte for differential tuition position. This is a mix of 9 and 12 month appointments. Note: **Do not include EAP**

What is your FTE for EAP? .5 How many faculty/staff do you have on campus? _____

If FTE is 0, do you outsource? _____ Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 28/600 2005 – 06 36/560 2004 – 05 11/269

Number of clients seen by EAP staff for each of the following years:

2006 – 07 76 2005 – 06 74 2004 – 05 66

Number of consults regarding staff for each of the following years:

2006 – 07 24 2005 – 06 17 2004 – 05 6

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

<input type="checkbox"/> Segregated Fees	<input checked="" type="checkbox"/> 12.5% Grant Funding - 3 year grant
<input type="checkbox"/> Insurance	<input checked="" type="checkbox"/> 71.8% Other <u>102 budget</u>
<input type="checkbox"/> S & E	<input checked="" type="checkbox"/> 15.6% Differential Tuition

What is your overall budget for counseling services? 597,776 Personnel 518,164 Services & Supplies 79,612

What percentage of your budget is devoted to suicide prevention? 12.5% Personnel 26,159 Services & Supplies 48,841

What percentage of your budget is devoted violence prevention? 6.5% Personnel 36,900 Services & Supplies 2,000

Do you have a systematic suicide prevention program? Yes No

If Yes, please explain: SAMHSA grant to develop suicide prevention protocols both in Center and campus-wide; train faculty and staff; and increase service utilization by wider served groups.

If no systematic prevention program, do you have suicide outreach programs? Yes No

Do you have mental health screening days? Yes No

If Yes, number of days held each of the following academic years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

If no, why not? can be time intensive and poorly attended.

Do you have a staff member specifically designated to do outreach? Yes No

If Yes, percent of position dedicated to outreach? _____

***all staff dedicate 15-50% of time to outreach**

Do you have a violence relationship prevention program? Yes No

***Yes we have a relationship violence prevention program. We advise a student advocacy group, coordinate victim services coordination on weekly interdepartmental meeting and conduct outreach and training. Subsequent to a DOJ/VAWO grant have a .5 FTE Victims Advocate housed on campus and supervised by Center staff, but paid by a community agency. This fte is not counted in budget or fte numbers. Time for our supervision of the Advocate and relationship violence personnel costs are estimated in “violence prevention” budget estimate above.**

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	<u>255</u>	<u>8849</u>
2005 – 06	_____	_____
2004 – 05	_____	_____

Comments: Prior to last year our outreach data is incomplete due to conversion in data management systems. Overall outreach has been fairly stable over past 3 years.

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 – 07	<u>63</u>	<u>1900*</u>
2005 – 06	_____	_____
2004 – 05	_____	_____

*** includes both outreach and training**

Please Explain: This is due to grant funding, differential tuition funding, changes in service delivery paradigm (more groups, more time focused, more referral out of long term cases).

**President Reilly's 2007 Commission on Campus Security
Counseling sub-committee**

Institution University of Wisconsin – Parkside Student Health & Counseling Center (SHCC)

Name of person responding to survey Michaelina Young

Contact person e-mail and phone youngm@uwp.edu

Institutional headcount 5,100

Number of FTE Professional Counselors / Client Service Providers 1.3 (.83 and .5 FTE) Note: **Do not include EAP**

What is your FTE for EAP? 0 Outsourced How many faculty/staff do you have on campus? 566

If FTE is 0, do you outsource? Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 Individual Dept Training Sessions 10hrs. 2005 – 06 4 programs/41 Attended 2004 – 05 5 Programs/51 Attended

Number of clients seen by EAP staff for each of the following years:

2006 – 07 44 (incomplete figures) 2005 – 06 151 2004 – 05 138

Number of consults regarding staff for each of the following years: Provided by SHCC staff

2006 – 07 6 2005 – 06 4 2004 – 05 3

Which of the following provide funding for your operation and approximately what percentage of your budget to they provide (mark all that apply)?

57% Segregated Fees 11% Grant Funding (128 New Program Development - Psychiatrist)

0 Insurance 32% Other (102 GPR Funded Counselors)

0 S & E

What is your overall budget for counseling services? \$167,792.00 Personnel \$164,317.00 Services & Supplies \$3,475.00

What percentage of your budget is devoted to suicide prevention? 0 Personnel _____ Services & Supplies _____

What percentage of your budget is devoted violence preventions? 0 Personnel _____ Services & Supplies _____

Do you have a systematic suicide prevention program? Yes No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? Yes No

Do you have mental health screening days? Yes No

2004 – 05 1 1 2

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07 54 2005 – 06 59 2004 – 05 57

Do you have a network of service providers in your immediate area to use as a referral option? Yes No

Comments: **No local psychiatric hospital in Kenosha County and limited availability at the psychiatric hospital in Racine County. The SHCC has a list of area resource individuals and clinics/offices. Some of the disparity has been alleviated with a contract for weekly limited two hours on-site private practice psychiatrist.**

Client Demand

7. Has your center witnessed an increase in client demand over the last 5 – 10 years? Yes No

Comments: **Students being admitted and seen at the SHCC have more serious issues and are more likely to require medication intervention. An additional problem occurs when the student doesn't have the financial supports to purchase the medication leaving them reliant on the good will of certain companies or samples provided by the psychiatrist.**

2. Has your center experienced an increase in the severity / complexity of client needs? Yes No

Comments: **As above. In addition to medication needs increasing, the number of clients with severe mental health issues has increased the requirement for more long term care and client contact.**

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

Improved Declined

Please Explain: **My answer is both yes and no. Higher acuity and demand for counseling time leaves less time for outreach and longer waiting time between appointments. However, UW-Parkside SHCC has be fortunate to have an on site psychiatrist once a week. The problem is that he can only be here 2 hours a week. In general, the ability to provide both direct care and prevention programming has declined**

because many clients require more care than the 8-10 sessions outlined in the Client/Counselor Expectations Contract. Prevention outreach from the SHCC counselors has been minimal and primarily limited to the Resident Advisors and Peer Health Educator training sessions and their programming.

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution UW-Platteville

Name of person responding to survey Roger Meyer

Contact person e-mail and phone meyer@uwplatt.edu 608-342-1865

Institutional headcount 5610 (not including Distance Learning students) during Spring, 2007

Number of FTE Professional Counselors / Client Service Providers 2.50 (0.50 is administrative – Director) Note: **Do not include EAP**

What is your FTE for EAP? 0.25 How many faculty/staff do you have on campus? 527 (682 counting classified staff)

If FTE is 0, do you outsource? Yes No **NOTE: EAP is not part of Counseling Services**

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

Number of clients seen by EAP staff for each of the following years (includes consults):

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

Number of consults regarding staff for each of the following years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

75% Segregated Fees 0 Grant Funding
0 Insurance Other
25% S & E

What is your overall budget for counseling services? \$54453 Personnel \$48435 Services & Supplies \$6018

NOTE: This is tax-based funding only. Other personnel costs are paid out of both Student Housing and Student Health Services budgets.

What percentage of your budget is devoted to suicide prevention? 0 Personnel _____ Services & Supplies _____

What percentage of your budget is devoted violence preventions? 0 Personnel _____ Services & Supplies _____

Do you have a systematic suicide prevention program? Yes X No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? Yes No

Do you have mental health screening days? Yes No

If Yes, number of days held each of the following academic years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

If no, why not? *We have tried several times in the past with a very poor response from our students. Presently we use those days to do topic specific outreach and provide information* _____

Do you have a staff member specifically designated to do outreach? Yes No

If Yes, percent of position dedicated to outreach? _____

Do you have a violence relationship prevention program? Yes No

We present programs on an as requested/as needed basis.

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	<u>30</u>	<u>836</u>
2005 – 06	<u>43</u>	<u>687</u>
2004 – 05	<u>24</u>	<u>603</u>

Comments: _____

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 – 07	<u>0</u>	_____
2005 – 06	<u>0</u>	_____
2004 – 05	<u>0</u>	_____

Clients Served

Number of students seen by staff for each of the following years:

2006 – 07 379

2005 – 06 341

2004 – 05 299

Number of sessions attended for each of the following years:

2006 – 07 1003

2005 – 06 979

2004 – 05 931

Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	<u>NA</u>	<u>NA</u>	<u>NA</u>
2005 – 06	<u>NA</u>	<u>NA</u>	<u>NA</u>
2004 – 05	<u>NA</u>	<u>NA</u>	<u>NA</u>

We do not keep these statistics.

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07 81

2005 – 06 45

2004 – 05 92

Do you have a network of service providers in your immediate area to use as a referral option? Yes No

Comments: But very limited.

Client Demand

8. Has your center witnessed an increase in client demand over the last 5 – 10 years? Yes No

Comments: _____

2. Has your center experienced an increase in the severity / complexity of client needs? Yes No

Comments: _____

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

Improved Declined

Please Explain: *The increased demand for individual counseling has reduced the amount of time available to do prevention programming*

President Reilly's 2007 Commission on Campus Security
Counseling sub-committee

Institution UWSP

Name of person responding to survey Dr. Sharon Gahnz

Contact person e-mail and phone sgahnz@uwsp.edu 715 3463553

Institutional headcount 8645

Number of FTE Professional Counselors / Client Service Providers 3,5 Note: **Do not include EAP** we do not have a separate EAP person

What is your FTE for EAP? 0 How many faculty/staff do you have on campus? 1200

If FTE is 0, do you outsource? Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 0 2005 – 06 _____ 2004 – 05 _____

Number of clients seen by EAP staff for each of the following years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

Number of consults regarding staff for each of the following years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

Which of the following provide funding for your operation and approximately what percentage of your budget to they provide (mark all that apply)?

0 Segregated Fees 0 Grant Funding
 0 Insurance 0 Other _____
 _____ S & E

What is your overall budget for counseling services? _____ Personnel _____ Services & Supplies _____

What percentage of your budget is devoted to suicide prevention? 0 Personnel _____ Services & Supplies _____

What percentage of your budget is devoted violence preventions? 0 Personnel _____ Services & Supplies _____

Do you have a systematic suicide prevention program? Yes No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? _____ Yes No

Do you have mental health screening days? _____ Yes No

If Yes, number of days held each of the following academic years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

If no, why not? _____ not enough staff; ethical issues _____

Do you have a staff member specifically designated to do outreach? _____ Yes No

If Yes, percent of position dedicated to outreach? _____

Do you have a violence relationship prevention program? _____ Yes No

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	<u>38</u>	_____
2005 – 06	<u>29</u>	_____
2004 – 05	<u>38</u>	_____

Comments: _____

Number of outreach programs focused on violence prevention for each of the following years:

	Programs	Attendance
2006 – 07	<u>0</u>	_____
2005 – 06	<u>0</u>	_____
2004 – 05	<u>0</u>	_____

Clients Served

Number of students seen by staff for each of the following years:

2006 – 07 increase of 7% from the previous year 2005 – 06 increase of 4% from previous year 2004 – 05 increase of

Number of sessions attended for each of the following years:

2006 – 07 _____

2005 – 06 _____

2004 – 05 _____

Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	we have an emergency hour available every day; we don't do voluntary transportations; and are not responsible for emergency detentions _____		
2005 – 06	_____	_____	_____
2004 – 05	_____	_____	_____

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07 _____

2005 – 06 _____

2004 – 05 _____

Do you have a network of service providers in your immediate area to use as a referral option? _____ Yes x_____ No

Comments: _____

Client Demand

9. Has your center witnessed an increase in client demand over the last 5 – 10 years? x_____ Yes _____ No

Comments: _____

2. Has your center experienced an increase in the severity / complexity of client needs? x_____ Yes _____ No

Comments: _____

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

_____ Improved x_____ Declined

Please Explain: _____ understaffed—we spend our time seeing clients.

We do not have anyone to provide prevention _____

President Reilly's 2007 Commission on Campus Security
Counseling sub-committee

Institution: University of Wisconsin-Stout

Person responding: John Achter, Ph.D., Counseling Center Director

Email/phone: achterj@uwstout.edu / 715-232-2468

Institutional headcount: 8,327 (fall 2006)

FTE Professional Counselors: 4.07

FTE for EAP: .10 (internal allocation for EAP coordinator; other counselors may also see EAP clients)

Faculty/staff on campus: 1,200 employees, including 390 teaching faculty/staff

Number of EAP programs presented/numbers attending:

2006/07: 2/50 2005/06: 3/75 2004/05: 3/75

Number of EAP clients seen by EAP staff: (# of individuals/# of consultations):

2006/07: 23/38 2005/06: 14/29 2004/05: 13/20

Number of consults regarding staff for each of the following years:

2006/07: 2 2005/06: 3 2004/05: data not available

Which of the following provide funding and what percentage of your budget do they provide?

S & E: 60% (if this means state GPR funding?) Grant funding: 15%

Other: 10% (Chancellor discretionary fund); 15% (alcohol and testing program revenue)

Overall Budget: \$410,000 Personnel: \$360,000 S & S: \$50,000

Comment: Amounts are approximate and include counseling, testing, alcohol/drug prevention, and campus violence prevention programs.

Percentage of budget devoted to suicide prevention? 0% (these efforts are subsumed under general budget)

Percentage of budget devoted to violence prevention? 15% (federal grant program)

Do you have a systematic suicide prevention program? NO

If no systematic prevention program, do you have suicide outreach programs: YES

Do you have mental health screening days? NO

If no, why not? They are time consuming to organize with historically low attendance on our campus and others. As an alternative, we offer access to online mental health screening 24/7 via our website.

Do you have a staff member specifically designated to do outreach? Yes. We have a coordinator at 10-15% time, and all staff members participate in outreach at approximately 5-10% of their contract time.

Do you have a relationship violence prevention program? YES (supported by a Dept. of Justice grant currently in its second 2-year funding cycle)

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	<u>Programs</u>	<u>Attendance</u>
2006/07	178	>6,000
2005/06	168	>6,000
2004/05	110	>3,000

Comments: The increase after 04/05 is primarily due to obtaining grant funding to hire a staff for violence prevention programming beginning in January 2005. We also benefited from community grant-supported suicide prevention training in Fall 2005, which increased our suicide prevention outreach efforts.

Number of programs focused on violence (and suicide) prevention for each of the following years:

	<u>Programs</u>	<u>Attendance</u>
2006/07	60	>2,000
2005/06	50	>1,900
2004/05	10	400

Clients served

Number of students seen by staff for each of the following years:

2006/07: 521 2005/06: 523 2004/05: 428

Number of sessions attended for each of the following years:

2006/07: 2536 2005/06: 2466 2004/05: 1952

Number of emergency sessions, voluntary transportations, and emergency detentions for each of the following years:

	<u>Emergency sessions</u>	<u>Voluntary transportations</u>	<u>Emergency detentions*</u>
2006/07	39	Not tracked	2
2005/06	34	Not tracked	5
2004/05	16	Not tracked	2

*data from University Police

Number of faculty/staff/parent/other consults for each of the following years:

2006/07: 40 2005/06: 51 2004/05: 45

Comment: These numbers are approximate. We try to keep track of all consultations that are serious and/or could result in a counseling center referral, but staff documentation practices are inconsistent in this regard.

Do you have a network of service providers in your immediate area to use as a referral option? YES

Comments: Options for specialty care (e.g., eating disorders, alcohol/drug treatment) are limited due to rural setting.

Client Demand

1. Has your center witnessed an increase in client demand over the last 5-10 years? YES

Comments: In the past 2 years, we have experienced a 20% increase in demand over the previous 5-year average?

2. Has your center experienced an increase in the severity/complexity of client needs? YES

Comments: Our counselors would say yes, though our evidence is primarily anecdotal. I guess you could point to our increase in crisis sessions (noted above) as evidence. At times it is easy to conflate increased demand with increased severity, because both increase counselor workload and stress!

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

Direct care: DECLINED

Prevention Programming: IMPROVED

Please explain: We've lost approximately .10 FTE in GPR support for counseling in the last 5 years, but we have been fortunate to benefit from 1.10 FTE from grant funding for violence prevention, and .50 FTE from the chancellor's discretionary budget for alcohol/drug prevention. To help us meet direct care demands, we rely on approximately 80 hours/week from 3-4 graduate trainees (practicum counselors) during the academic year. While we realize an overall gain in ability to meet demand, it is not like having more licensed counselors, since trainees see proportionately fewer clients, require supervision time from our licensed counselors, and do not see the most complicated clients.

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution: **UW-River Falls**

Name of person responding to survey: **Alice Reilly-Myklebust, Director of Student Health and Counseling Services**

Contact person e-mail and phone: **715/425-3293/3884; alice.m.reilly-myklebust@uwrf.edu**

Institutional headcount:

Fall 2006: 6346

Number of FTE Professional Counselors / Client Service Providers (for 2006/2007 and currently):

Two 1.0 Academic Staff master's level licensed counselors (one licensed social worker, one licensed professional counselor)

Two LTE (Limited Term Employee) Professional Consultant master's level licensed professional counselors, both also Certified Alcohol and Drug Counselors (CADCIII)

(one at approximately .25 and one at .50)

Total: 2.75 Academic Staff and LTE

Note: **Do not include EAP.**

What is your FTE for EAP?: **Zero** How many faculty/staff do you have on campus?: **Approximately 820**

If FTE is 0, do you outsource? _____ Yes No

Number of EAP programs presented and numbers in attendance for each of the following years (mostly faculty and staff):

2006 – 07: **14 sessions (Attendance: 31/11/40/12/3/10/14/14/15/40/10/10/10/10)**

2005 – 06: **7 sessions (Attendance: 16/25/35/35/20/150/40)**

2004 – 05: **4 sessions (Attendance: 15/20/8/40)**

Number of clients seen by EAP staff for each of the following years:

2006 – 07: **19 clients with 73 sessions**

2005 – 06: **4 clients with 49 sessions**

2004 – 05: **14 clients with 68 sessions**

Number of consults regarding staff for each of the following years:

2006 – 07: **1-5**

2005 – 06: **1-5**

2004 – 05: **1-5**

Which of the following provide funding for your operation and approximately what percentage of your budget do they provide (mark all that apply)?

69.2% Segregated Fees

3.7% Grant Funding (2006/2007 only)

_____ Insurance

27.1% Other: **GPR**

(Not sure what you mean by this; this is an expenditure category, not a funding source) S & E

What is your overall budget for counseling services? **This is a challenging question to answer, as our Student Health Services and Counseling Services are essentially combined, and our budget varies from year to year, including funding sources and percentages. The Director, who is a master's level Registered Nurse, was initially only Director of Student Health Services, but also took over administrative oversight of Counseling Services as well in 2001, but does not provide direct counseling services; so I will include half of the Director's salary (which is funded through program revenue-health segregated fees). In addition, we have a 1.0 permanent University Associate position and a .75 Limited Term Employee (LTE) (.75 total) University Associate position that supports Student Health and Counseling Services (50%) and Career Services (50%), so I will include 25% of these two salaries (funded through program revenue-health segregated fees). Student Health and Counseling Services also has a 1.0 Health Education Coordinator and a .75 Student Health Nurse, but I have not included them in this budget estimate.**

2006/2007 estimated Counseling Services budget:

Two 1.0 Academic Staff personal counselors:

\$66,458 (GPR)

\$40,833 (started in September 2006, so partial salary for 2006/2007-program revenue-health segregated fee)

LTE professional consultant personal counselors:

\$28,768 (program revenue-health segregated fee)

Director (50% Counseling Services):

\$26,897 (program revenue-health segregated fee)

Office support staff:

1.0 University Associate (25% Counseling Services):

\$7,278 (program revenue-health segregated fee)

.75 LTE University Associate (25% Counseling Services):

\$5,927 (program revenue-health segregated fee)

Students:

\$5,611 (program revenue-health segregated fee)

Total Counseling Services Personnel (2006/2007):

\$66,458 (GPR)

\$109,703 + \$5,611=\$115,314 (program revenue)

Estimated Fringes:

\$54,852 (program revenue only-health segregated fee)

Total personnel:

\$236,624

Services and Supplies/Supplies and Expenses:
\$18,229 (program revenue-health segregated fee)

Counseling Services related contracts (psychologist consultant and contracted psychiatrist):
\$7,240 (GPR)

Grants (only for 2006/2007-grant in collaboration with the College of Arts and Sciences-from the Association of American Colleges and Universities):
\$10,000

Total 2006/2007 estimated Counseling Services budget:
\$272,093

Breakdown by funding source:
\$188,395 or 69.2%-program revenue-health segregated fee
\$73,698 or 27.1%-GPR
\$10,000 or 3.7%-Grants

Counseling Personnel

Personnel: **\$236,624** Services & Supplies (Contracts and Supplies and Expenses): **\$25,469** Grants (2006/2007 only): **\$10,000**

What percentage of your budget is devoted to suicide prevention? _____ Personnel _____ Services & Supplies _____

We do not have a specific program (and hence budget) for suicide prevention specifically, but rather incorporate and integrate this issue with other mental health issues into our services, marketing, programming, outreach, policies, etc.

What percentage of your budget is devoted violence preventions? _____ Personnel _____ Services & Supplies _____

We do not have a specific program (and hence budget) for violence prevention specifically, but rather incorporate and integrate this issue with other mental health issues into our services, marketing, programming, outreach, policies, etc.

Do you have a systematic suicide prevention program? _____ Yes X No

If Yes, please explain: _____

If no systematic prevention program, do you have suicide outreach programs? _____ Yes _____ No

We do not have a specific program (and hence budget) for suicide prevention/outreach specifically, but rather incorporate and integrate this issue with other mental health issues into our services, marketing, programming, outreach, policies, etc.

Do you have mental health screening days? _____ Yes No (Not in the last three years)

If Yes, number of days held each of the following academic years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

If no, why not? **We have tried these in the past and have not been successful in generating participation, so for 2006/2007 initiated online mental health screening on our Counseling Services web page.**

So, for online screening for 2006/2007, there were 71 persons screened for bipolar disorder, 32 screened for post-traumatic stress disorder, 36 screened for alcohol, 144 screened for depression, 97 screened for general anxiety disorder, and 40 screened for eating disorders.

Do you have a staff member specifically designated to do outreach? _____ Yes No

If Yes, percent of position dedicated to outreach? _____

Outreach is incorporated and integrated into each staff person's role, and is done daily through a variety of means.

Do you have a violence relationship prevention program? _____ Yes No

We do not have a specific program (and hence budget) for relationship violence prevention specifically, but rather incorporate and integrate this issue with other mental health issues into our services, marketing, programming, outreach, policies, etc.

Outreach efforts

Number of programs presented and numbers in attendance for each of the following years:

	Programs	Attendance
2006 – 07	110 (Estimate; Still compiling)	5,200 (Estimate; Still compiling; includes Orientation)
2005 – 06	104	5,128 (includes Orientation)
2004 – 05	109	5,287 (includes Orientation)

Comments: **Includes Student Health and Counseling Services Outreach Efforts: Summer Registration/Parent Sessions, Orientation, New Faculty/Staff Orientation, RA and Residence Hall Staff Orientation, Simulated House Party Event, class presentations, Faculty/Staff Sessions, International Student Orientation, Study Abroad Sessions, class presentations, residence hall and student group presentations, Annual Health and Wellness Fair, Finals Stress Reducing Event, etc.**

Number of outreach programs focused on violence prevention for each of the following years: **Incorporated and integrated into overall programming, so see above.**

	Programs	Attendance
2006 – 07	_____	_____

2005 – 06 _____
2004 – 05 _____

Clients Served

Number of students seen by staff for each of the following years:

2006 – 07: **315** 2005 – 06: **233** 2004 – 05: **256**

Number of sessions attended for each of the following years:

2006 – 07: **1126** 2005 – 06: **804** 2004 – 05: **816**

Number of emergency sessions, voluntary transportations and emergency detentions for each of the following years:

	Emergency Sessions	Voluntary Transportations	Emergency Detentions
2006 – 07	12	2	6 for 2006 (3 were committed)/None so far for 2007
2005 – 06	10	2-3	2005-1 student ED'd 2 times & was committed
2004 – 05	11	2-3	None for 2004

Number of faculty/staff/parent/other consults for each of the following years:

2006 – 07 _____ 2005 – 06 _____ 2004 – 05 _____

We do not track these but regularly get telephone calls, e-mails, visits, etc. from faculty, staff, parents, administration and even other students to consult about concerns related to the mental health of a student.

Do you have a network of service providers in your immediate area to use as a referral option? Yes _____ No

Comments: **We update this list annually, and as we learn of service providers in the area, especially those that provide services on a sliding fee scale. However, service providers that provide services on a true sliding fee scale (all the way to zero for those unable to pay) are nearly non-existent in our area. Our already very limited county mental health services cut services back even more so last year, so is really not a viable referral source because of the several months long waiting period. We also do not have a psychiatrist within our community that we can refer students to, with the closest at least 30-45 minutes away, and most psychiatrists have long waiting periods and do not offer sliding fee scale payment options. Some students continue to use their previous psychiatrist and counselor, but may see us to establish a safety net in the event of an emergency.**

Client Demand

10. Has your center witnessed an increase in client demand over the last 5 – 10 years? Yes _____ No

Comments: **Appointments with campus counselors has doubled in the last five years, but some of this may have been due to a decline in staff five years ago (only two on-campus counselors at that time), to this year being four (but the additional two counselors are part-time LTE).**

2. Has your center experienced an increase in the severity / complexity of client needs? Yes No

Comments: **Similar to students nation-wide, we are seeing more and more students each year who come to us already diagnosed with depression, anxiety, and more serious mental health diagnoses. Our UW-River Falls students National College Health Assessment data indicates that from 2000 to 2003 to 2006, more male and female UW-River Falls students have been diagnosed with depression and anxiety, and more of these students are on medication and in therapy for these conditions. Some of these students have no health insurance or are underinsured (high deductibles, high copays/coinsurances, no providers in the area, very limited mental health/medication coverage, etc.), and so we do what we can to assist these students and to refer them if we can, but again this is challenging because of our limited county mental health services and providers in the area who offer true sliding fee scales.**

3. How has your ability to adequately meet the demands of both direct care and prevention programming changed in recent years?

Improved Declined

Please Explain: **Approximately 10-15 years ago, UW-River Falls Counseling Services consisted of a full-time permanent Director, who was a psychologist, two other full-time permanent psychologists, and two master's level licensed personal counselors (funded primarily by GPR). Since that time, due to budget cuts, retirements, reallocation of staff FTE and funding, by 2006-2007 Counseling Services would have been reduced to one full-time permanent master's level personal counselor (GPR). We were able to garner support to fund an additional full-time permanent master's level personal counselor, funded through the health segregated fee. In addition, to try to help provide the needed personal counseling time for students, we have also gained approval and hired two part-time, limited term employee (LTE) (for a total of .75) professional consultant master's level personal counselors, also funded through program revenue-health segregated fees.**

President Reilly's 2007 Commission on Campus Security

Counseling sub-committee

Institution University of Wisconsin-Whitewater

Name of person responding to survey Richard Jazdzewski

Contact person e-mail and phone jazdzewr@uww.edu 262.472.1305

Institutional headcount Headcount for Fall 2006: 10,502; Headcount for Spring 2007: 9,835

Number of FTE Professional Counselors / Client Service Providers 2006/2007 = 3.8375 Note: **Do not include EAP**

What is your FTE for EAP? .2375 How many faculty/staff do you have on campus? 1067

If FTE is 0, do you outsource? Yes No

Number of EAP programs presented and numbers in attendance for each of the following years:

2006 – 07 3 presentations-108 attendees 2005 – 06 2 presentations-60 attendees 2004 – 05 5 presentations -162 attendees

* It should also be noted that EAP counselor attends numerous other annual events (Human Resources: Involvement Opportunity Fair; Benefits Fair; Wellness Fair) where the counselor provides information about EAP services. This data is not compiled.

Number of clients seen by EAP staff for each of the following years:

2006 – 07 21 2005 – 06 10 2004 – 05 13

Number of consults regarding staff for each of the following years:

2006 – 07 Not Assessed 2005 – 06 NA 2004 – 05 NA

* We do not differentiate the content of our consultation data, i.e.- whether the consult is regarding students, staff or faculty.

Which of the following provide funding for your operation and approximately what percentage of your budget to they provide (mark all that apply)?

 Segregated Fees Grant Funding
 Insurance Other

100% of Counseling is GPR, S & E

What is your overall budget for counseling services? \$334,150 Personnel 316,565 Services & Supplies 17,585

What percentage of your budget is devoted to suicide prevention? 0 Personnel 0 Services & Supplies 0

What percentage of your budget is devoted violence preventions? 0 Personnel 0 Services & Supplies 0

* It can be argued that both all and/or none of our budget is devoted to suicide and violence prevention in that counseling services help prevent both events. However, strictly speaking we currently do not have funds strictly dedicated to either.

