

Welcome to Team Assist

Through Travel Guard, our wholly-owned global assistance operation, we provide a broad range of safety, security, assistance and travel medical services.

 <p>Worldwide Travel Assistance</p> <p>Travel is never a hassle with this complete suite of travel help. Our assistance coordinators will arrange all your travel affairs and are always connected to the latest travel information. Just a phone call away to solve last minute travel problems or emergencies.</p>	 <p>Security Assistance</p> <p>Feel safe and secure with Security Assistance at home or while traveling. Regional and subject matter specialists are on call to assist with up-to-the minute, destination-specific advisories.</p>	 <p>VIP Concierge Services</p> <p>Receive the comfort, care, and attention of Chartis' personal assistance coordinators available 24/7 to respond to virtually any request — large or small.</p>	 <p>Travel Medical Assistance</p> <p>From physician referrals to coordination of medical evacuations, we attend to medical needs anywhere in the world.</p>
<ul style="list-style-type: none"> • Lost baggage search; stolen luggage replacement assistance • Lost passport/travel documents assistance • ATM locator • Emergency cash transfer assistance • Travel information including visa/passport requirements • Emergency telephone interpretation assistance • Urgent message relay to family, friends or business associates • Up-to-the-minute travel delay reports • Inoculation information • Embassy or consulate referral • Currency conversion or purchase • Up-to-the-minute information on local medical advisories, epidemics, required immunizations and available preventive measures • Up-to-the-minute travel supplier strike information • Legal referrals/bail bond assistance • Flight and hotel rebooking • Rental vehicle booking and vehicle return • Roadside assistance • Guaranteed hotel check-in 	<ul style="list-style-type: none"> • Security evacuation assistance with immediate on-the-ground physical response to help travelers in life-threatening security situations, anywhere in the world • 24-hour response services to assist employees and their families during an incident • Security and safety advisories • Global risk analysis • Consultation with security specialists to discuss any safety concerns for your travel location or if you need immediate assistance while you are away • Consultant referrals to extract client to safety • Confidential storage of personal and medical profile for emergencies • Up-to-the-minute information on current world situations • Language translation support and services • SMS alert messaging 	<ul style="list-style-type: none"> • Inform of cultural events occurring in the city you are studying • Inform of local museums, libraries, points of interest • Inform of foreign exchange rates and nearest exchange facilities • Special sports programs, events, clubs, activities to that area • Restaurant or local activity assistance to that area • Electronic and Wireless device assistance (IPOD, MP3 players, Blackberries, Digital Cameras, etc.) • Recommend financial advisor's (College loans, savings, debit management, etc.) • Movie and theater information and ticketing • Special occasion reminders (Birthday's, bills, car maintenance repairs, deadlines, etc.) • Business locator including shopping, coffee shops, hair salons/barbers with free wireless internet access 	<ul style="list-style-type: none"> • Emergency medical evacuation transportation assistance • Physician/hospital/dental/vision referrals • Repatriation of mortal remains • Return travel arrangements • Emergency prescription replacement • Dispatch of doctor or specialist • In-patient and out-patient medical case management • Qualified liaison for relaying medical information to family members • Arrangements of visitor to bedside of hospitalized insured • Eyeglasses and corrective lens replacement assistance • Medical payment arrangements • Medical cost containment/expense recovery and overseas investigation • Medical bill audits • Shipment of medical records • Medical equipment rental/replacement

Please detach and carry with you at all times during the course of your trip.

Team Assist
Now you're good to go...



GROUP NAME: UNIVERSITY OF WISCONSIN SYSTEM - OVERSEAS PLAN
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OVERSEAS COLLECT: +1 817-826-7143

Assistance Services

- Worldwide Travel Assistance
- Security Assistance
- VIP Concierge Services
- Travel Medical Assistance



CHARTIS

Assistance Services Provided by Travel Guard, a Chartis company.