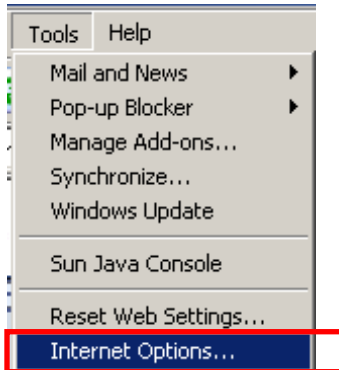


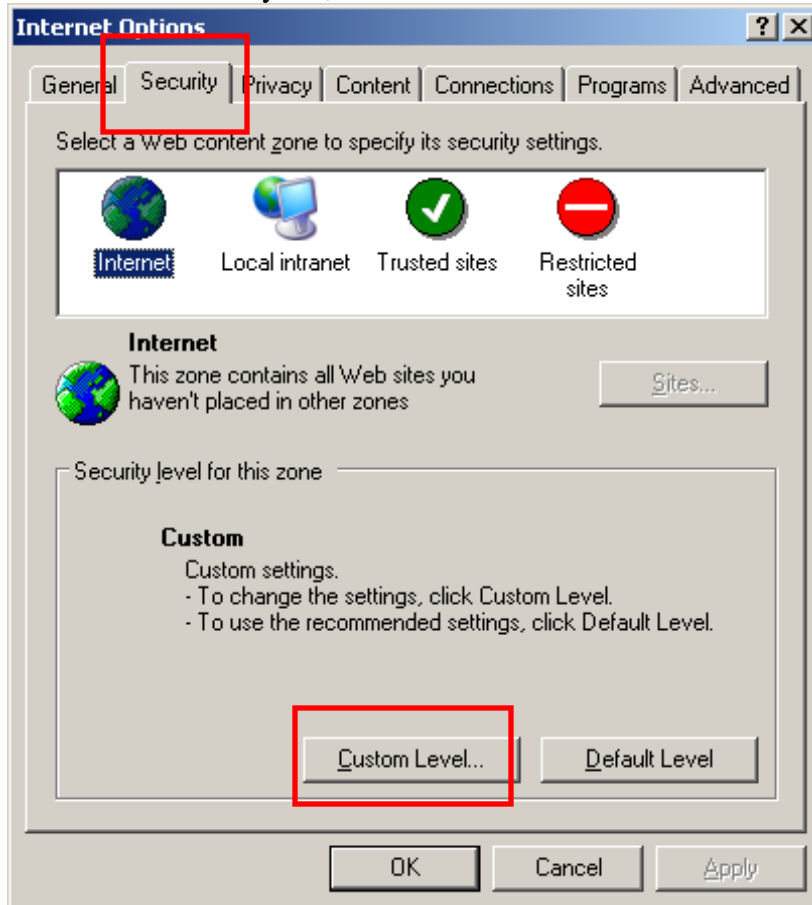
FIX - If 'Run to Excel' doesn't work in Query Manager using Internet Explorer

There have been some issues with the 'Run to Excel' hyperlink working from the Run tab in Query Manager. There is a setting that needs to be updated inside of IE in order to get this to work properly.

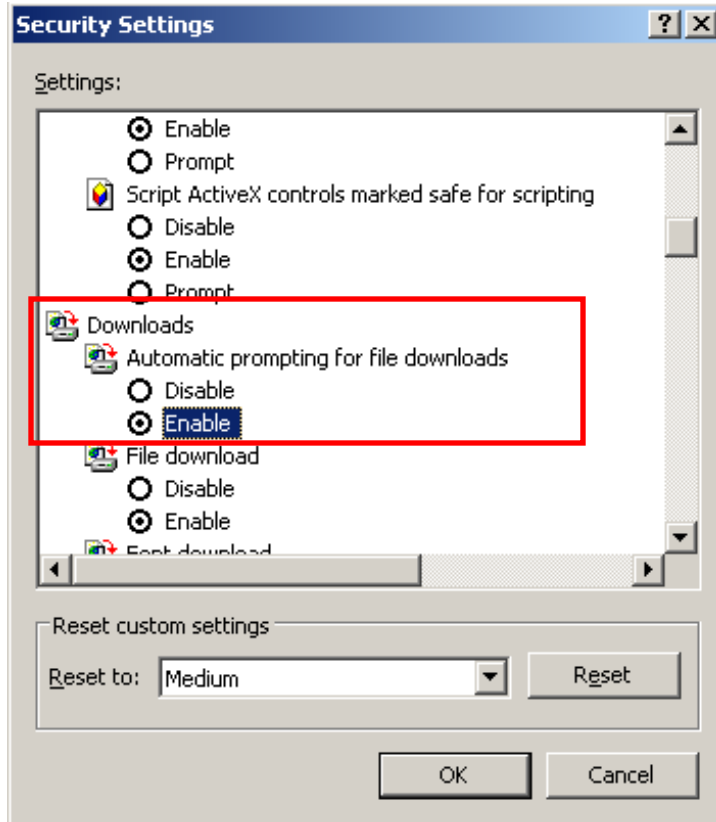
While in Internet Explorer, go to Tools → Internet Options...



Click on the Security tab, then click on Custom Level.



Look for the heading 'Downloads'. The first option under this heading is 'Automatic prompting for file downloads'. The default was set to Disable. Change this to Enable, then press OK, then press Apply.



The run to Excel function should now work, although you may have to restart IE. When you press the link, a prompt box will appear asking you if you open or save the query. Press Open to open the query in Excel.